

Florida Public Service Commission

HELPING HANDS

JANUARY 2013



*Partnerships, or “**Helping Hands**,” are essential to help raise public awareness.*

*Many state agencies and organizations are “**PSC Helping Hands**,” who assist Florida’s Public Service Commission in serving consumers with resolving utility issues, Learning energy and water conservation practices, and providing the Lifeline Assistance telephone discount program.*



The Department of Elder Affairs’ annual Ambassadors for Aging Day, bimonthly *Elder Update*, and countless community events have helped the PSC help seniors save money on their utility bills and learn about Lifeline Assistance.



*A Public Service Commission “**Helping Hand**” is recognized each month in 2013.*