



Florida Public Service Commission

SPECIAL REPORT

AUGUST 2013

Application for increase in water rates in Highlands County by

Placid Lakes Utilities, Inc.

DOCKET NO. 130025-WU

On June 4, 2013, Placid Lakes Utilities, Inc. (Placid Lakes) filed an application with the Florida Public Service Commission (PSC or Commission) for increased water rates. Placid Lakes provides water service to over 1,940 customers in Highlands County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Placid Lakes' rate request, the Commission staff will conduct a customer meeting to allow customer feedback about Placid Lakes and the rate-setting process. Customer comments, written and oral, will be taken into consideration before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Placid Lakes requesting a rate increase?

Placid Lakes is requesting a rate increase to cover increasing operating costs.

3 When was Placid Lakes' last approved rate increase?

Placid Lakes' last approved rate increase was in 2009.

4 Presently, how much is the average monthly water bill for customers?

Currently, the average monthly water bill for customers is \$25.78.

CUSTOMER MEETING

Wednesday, August 21, 2013

6:00 p.m.

Lake Placid High School

Commons Center

202 Green Dragon Drive

Lake Placid, FL 33852

Continued on back

5 Using Placid Lakes’ proposed rates, how much would the average monthly water bill be for customers?

Under Placid Lakes’ proposal, the average monthly water bill for customers would be \$32.21.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.
Fax number: 1-800-511-0809
Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the Docket Number, **130025-WU**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Placid Lakes’ quality of service and other matters. If you have questions, contact the Florida Public Service Commission’s Office of Consumer Assistance & Outreach at 1-800-342-3552.

** Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida’s Public Records Law.*

This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

7 Who can answer technical or legal questions?

For technical questions, contact:

Shannon Hudson
(850) 413-7021

Lydia Roberts
(850) 413-6877

Bart Fletcher
(850) 413-7017

Melinda Watts
(850) 413-6952

Phillip Ellis
(850) 413-6626

For legal questions, contact:

Julia Gilcher
(850) 413-6230

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at www.floridapsc.com. Click on **Clerk’s Office/Dockets** and then type in the Docket Number, **130025-WU**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on November 1, 2013. The Commissioners are expected to vote on this matter at the November 14, 2013 Commission Conference.

PSC Commissioners



COMMISSIONER
Eduardo E. Balbis



COMMISSIONER
Lisa Polak Edgar



CHAIRMAN
Ronald A. Brisé



COMMISSIONER
Art Graham



COMMISSIONER
Julie I. Brown

Placid Lakes Monthly Water Service Rates

	Utility Present Rates	Utility Requested Final Rates
<u>Residential, General and Multi-Residential Service</u>		
Base Facility Charge by Meter Size:		
5/8" x 3/4"	\$ 10.95	\$ 12.09
1"	\$ 27.37	\$ 30.23
1-1/2"	\$ 54.74	\$ 60.45
2"	\$ 87.58	\$ 96.72
3"	\$ 175.16	\$ 193.44
4"	\$ 273.70	\$ 302.25
6"	\$ 547.39	\$ 604.51
Charge per 1,000 Gallons - Residential and Multi-Residential Service		
0 - 10,000 gallons	\$ 4.10	\$ 5.56
10,001 - 20,000 gallons	\$ 6.16	\$ 8.34
Over 20,000 gallons	\$ 8.20	\$ 11.12
Charge per 1,000 Gallons - General Service	\$ 4.39	\$ 5.95
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 gallons	\$ 23.25	\$ 28.77
5,000 gallons	\$ 31.45	\$ 39.89
10,000 gallons	\$ 51.95	\$ 67.69

This page intentionally left blank.

Application for increase in water rates in Highlands County by

Placid Lakes Utilities, Inc.

DOCKET NO. 130025-WU

Name _____

Address _____

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	

Fold and tape - - see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida’s Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Fold Here

Tape

Fold Here