



Florida Public Service Commission

SPECIAL REPORT

JULY 2014

Application for staff-assisted rate case in Polk County by

Crooked Lake Park Sewerage Company

DOCKET NO. 130178-SU

On August 26, 2013, Crooked Lake Park Sewerage Company (Crooked Lake) filed an application with the Florida Public Service Commission (PSC or Commission) for a staff-assisted rate case (SARC). Crooked Lake serves approximately 324 wastewater customers in Polk County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for Crooked Lake's rate request, the Commission staff will conduct a customer meeting to allow feedback about Crooked Lake and the rate-setting process. Customer comments, written and oral, will be taken into consideration before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is Crooked Lake requesting a rate increase?

Crooked Lake is requesting a rate increase to cover increasing operating costs including the cost of several wastewater treatment plant modifications required by the Florida Department of Environmental Protection.

3 When was the utility's last rate case?

The utility's last rate increase was a SARC approved in 2007.

4 How much is the current monthly wastewater bill for a customer using 6,000 gallons of water per month?

Currently, the monthly wastewater bill for a customer using 6,000 gallons per month is \$33.82.

CUSTOMER MEETING

**Thursday, July 17, 2014
6:00 p.m.**

The Lake Wales Public Library
290 Cypress Garden Lane
Lake Wales, FL

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5 Using PSC Staff's proposed rates, how much would the monthly wastewater bill for a customer using 6,000 gallons be?

Under PSC Staff's proposal, the monthly wastewater bill for a customer using 6,000 gallons would be \$38.36.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept faxes and e-mails.

Fax number: 1-800-511-0809

Internet e-mail address:
contact@psc.state.fl.us

Please be sure to include the
Docket Number, **130178-SU**.

Customer comments are placed on the correspondence side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider Crooked Lakes' quality of service and other matters. If you have questions, contact the Florida Public Service Commission's Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Sonica Bruce
(850)413-6994

Daniel Lee
(850)413-6836

Martha Golden
(850)413-7015

For legal questions, contact:

Lee Eng Tan
(850)413-6185

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC website at www.floridapsc.com. Click on **Clerk's Office/Dockets** and then type in the Docket Number, **130178-SU**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on September 25, 2014. The Commissioners are expected to vote on this matter at the October 9, 2014 Commission Conference.

**Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law.*

This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

PSC Commissioners



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COMMISSIONER
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CHAIRMAN
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COMMISSIONER
Julie I. Brown

Crooked Lake Park Sewerage Company Rates

	Utility Present Rates	Staff Recommended Phase I Rates
<u>Residential Service</u>		
Base Facility Charge for All Meter Sizes	\$15.46	\$15.50
Charge per 1,000 gallons—Residential		
8,000 gallon cap	\$3.06	
6,000 gallon cap		\$3.81
<u>General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$15.46	\$15.50
3/4"	\$23.19	\$23.25
1"	\$38.65	\$38.75
1 1/2"	\$77.30	\$77.50
2"	\$123.68	\$124.00
3"	\$247.36	\$248.00
4"	\$386.50	\$387.50
6"	\$773.00	\$775.00
Charge per 1,000 Gallons - General Service	\$3.67	\$4.57
<u>Bulk Service</u>		
College Park	\$1,546.00	\$1,550.00
Charge per 1,000 gallons—Bulk		
800,000 gallon cap	\$3.06	
600,000 gallon cap		\$3.81
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 Gallons	\$24.64	\$26.93
6,000 Gallons	\$33.82	\$38.36
8,000 Gallons	\$39.94	\$38.36

Crooked Lake Park Sewerage Company Rates

	Staff Recommended Phase I Rates	Staff Recommended Phase II Rates
<u>Residential Service</u>		
Base Facility Charge - All Meter Sizes	\$15.50	\$20.88
Charge per 1,000 Gallons - Residential 6,000 gallon cap	\$3.81	\$5.32
<u>General Service</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$15.50	\$20.88
3/4"	\$23.25	\$31.32
1"	\$38.75	\$52.20
1 1/2"	\$77.50	\$104.40
2"	\$124.00	\$167.04
3"	\$248.00	\$334.08
4"	\$387.50	\$522.00
6"	\$775.00	\$1,044.00
Charge per 1,000 Gallons - General Service	\$4.57	\$6.38
<u>Bulk Service</u>		
College Park	\$1,550.00	\$2,088.00
Charge per 1,000 gallons—Bulk		
600,000 gallon cap	\$3.81	\$5.32
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>		
3,000 gallons	\$26.93	\$36.84
6,000 gallons	\$38.36	\$52.80
8,000 gallons	\$38.36	\$52.80

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Name _____

Address _____

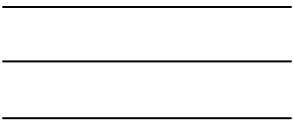
Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

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STAMP

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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