



Florida Public Service Commission

SPECIAL REPORT

FEBRUARY 2015

Application for increase in water and wastewater rates in Highlands County by

HC Waterworks, Inc.

DOCKET NO. 140158-WS

On December 16, 2014, HC Waterworks, Inc. (HC) filed an application with the Florida Public Service Commission (PSC or Commission) for a rate increase. HC provides service to approximately 925 water and 295 wastewater customers in Highlands County.

QUESTIONS & ANSWERS

1 Is there an opportunity for public input on this rate case?

Yes. As part of the evaluation process for HC's rate request, the Commission staff will conduct a customer meeting to allow customer feedback about HC and the rate-setting process. Customer comments, written and oral, will be taken into consideration when the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

2 Why is HC requesting a rate increase?

HC is requesting a rate increase to recover all expenses it will incur in order to generate a fair rate of return on its investment, including requested pro forma plant improvements.

3 When was HC's last approved rate increase?

HC's last approved rate increase was in its 2011 rate case as part of Aqua Utilities.

CUSTOMER MEETING

**Thursday, February 19, 2015
6:00 p.m.**

**Highlands County Administration Building
Board Chambers (Room B104)
600 South Commerce Avenue
Sebring, FL 33870**

4 Presently, how much are the average monthly water and wastewater bills for a residential customer using 3,000 gallons?

Currently, the average monthly water and wastewater bills for a residential customer are \$38.30 and \$45.51, respectively.

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5 Using HC’s proposed rates, how much would the average monthly water and wastewater bills be for a residential customer?

Under HC’s proposal, the average monthly water and wastewater bills for a residential customer would be \$43.59 and \$26.87, respectively.

6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?

Any person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.* Written comments should be mailed to:

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

The PSC will also accept e-mailed comments at: *clerk@psc.state.fl.us*

Please be sure to include the docket number, **140158-WS**.

Customer comments are placed on the consumer side of the docket file and are taken into consideration by the Commissioners in reaching their decision. In accordance with Florida Statutes, the PSC will also consider HC’s quality of service and other matters. If you have questions, contact the Florida Public Service Office of Consumer Assistance & Outreach at 1-800-342-3552.

7 Who can answer technical or legal questions?

For technical questions, contact:

Sonica Bruce
(850) 413-6994

Melinda Watts
(850) 413-6952

For legal questions, contact:

Kyesha Mapp
(850) 413-6230

8 Where on the Internet can I obtain more detailed information?

Detailed docket information is available on the PSC Web site at www.floridapsc.com. Click on **Clerk’s Office** then **Dockets**. Type in the docket number, **140158**.

9 When will the PSC make a decision?

The PSC staff is scheduled to file a recommendation with the Commission on April 23, 2015. The Commissioners are expected to vote on this matter at the May 5, 2015 Commission Conference.

** Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida’s Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

PSC Commissioners



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HC Monthly Water Service Rates

	Present Rates	Utility Requested Final Rates
<u>Residential Service, General Service, and Irrigation</u>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$18.92	\$21.60
3/4"	\$28.38	\$32.40
1"	\$47.31	\$53.99
1 1/2"	\$94.61	\$107.99
2"	\$151.38	\$172.78
3"	\$302.77	\$345.55
4"	\$473.07	\$539.93
6"	\$946.15	\$1,079.86
8"	\$1,513.83	\$1,727.77
10"	\$2,176.13	\$2,483.67
Charge per 1,000 gallons - Residential and Irrigation		
0 - 6,000 gallons	\$6.46	\$7.33
6,001 - 12,000 gallons	\$9.71	\$10.99
Over 12,000 gallons	\$12.93	\$14.65
Charge per 1,000 gallons - General Service	\$7.25	\$7.89

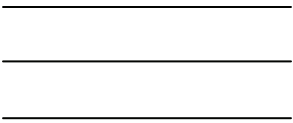
HC Monthly Water Service Rates

	Present Rates	Utility Requested Final Rates
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<u>Private Fire Protection Service</u>		
Base Facility Charge by Meter Size		
2"	\$12.62	\$14.40
3"	\$25.23	\$28.80
4"	\$39.43	\$44.99
6"	\$78.85	\$89.99
8"	\$126.16	\$143.98
10"	\$181.34	\$206.97

HC Monthly Wastewater Service Rates

	Present Rates	Utility Requested Final Rates
<u>Residential Service</u>		
Base Facility Charge - All Meter Sizes	\$22.59	\$14.51
Charge per 1,000 gallons - Residential 6,000 gallon cap	\$7.64	\$4.12
 <u>General Service</u>		
Base Facility Charge by Meter size		
5/8" x 3/4"	\$22.59	\$14.51
3/4"	\$33.90	\$21.77
1"	\$56.50	\$36.28
1 1/2"	\$112.98	\$72.55
2"	\$180.78	\$116.09
3"	\$361.54	\$232.17
4"	\$564.91	\$362.77
6"	\$1,129.83	\$725.53
8"	\$1,807.20	\$1,160.85
10"	\$2,598.61	\$1,668.72
 Charge per 1,000 gallons - General Service	 \$9.16	 \$4.94
 <u>Flat Rate Service</u>		
Flat Rate - Residential Service	\$0.00	\$20.96
Flat Rate - General Service	\$0.00	\$14.51

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Tallahassee, FL 32399-0850

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