



# Florida Public Service Commission **RATE CASE OVERVIEW**

**JUNE 2018**

Application for a limited proceeding water and wastewater rate increase in Polk County by

## **Orchid Springs Development Corporation**

DOCKET NO. 20180063-WS

*On May 11, 2018, Orchid Springs Development Corporation (Orchid Springs) filed an application with the Florida Public Service Commission (PSC or Commission) for a limited proceeding rate case. Orchid Springs provides service to approximately 330 water customers and 310 wastewater customers in Polk County.*

### **QUESTIONS & ANSWERS**

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for Orchid Springs' rate request, the Commission staff will conduct a customer meeting to allow feedback about Orchid Springs and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### **CUSTOMER MEETING**

**Tuesday, June 19, 2018  
6:00 P.M.**

Chain O' Lakes Complex  
210 Cypress Gardens Blvd. West  
Winter Haven, FL

#### **2 Why is Orchid Springs requesting a rate increase?**

Orchid Springs is seeking to recover costs associated with land maintenance of the decommissioned wastewater plant site, purchased wastewater treatment, purchased emergency water, management salary, and rate case expense.

#### **3 When was Orchid Springs' last approved rate increase?**

Orchid Springs' last approved rate increase was in 2015.

#### **4 How much is the current monthly water and wastewater bill for a residential customer using 4,000 gallons?**

The utility's current monthly bill for a residential customer using 4,000 gallons is \$17.20 for water and \$48.16 for wastewater.

If canceled, notice of meeting cancellation will be provided on the Commission's website ([www.floridapsc.com](http://www.floridapsc.com)) under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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**5 Using the proposed rates, how much would the monthly water and wastewater bill be for a residential customer using 4,000 gallons?**

Using the proposed rates, the monthly bill for a residential customer using 4,000 gallons would be \$19.68 for water and \$52.79 for wastewater.

**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **20180063-WS**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider Orchid Springs' quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Terence Bethea  
(850) 413-6435

Clayton Lewis  
(850) 413-6578

Martha Golden  
(850) 413-7015

**For legal questions, contact:**

Charles Murphy  
(850) 413-6191

**8 Where on the Internet can I obtain more detailed information?**

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on **Clerk's Office** then **Dockets**. Type in the docket number **20180063**.

**9 When will the PSC make a decision?**

The PSC staff is tentatively scheduled to file a recommendation with the Commission on August 23, 2018. The Commissioners are tentatively expected to vote on this matter at the September 6, 2018 Commission Conference.

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

*PSC Commissioners*



COMMISSIONER  
Gary F. Clark



COMMISSIONER  
Julie I. Brown



CHAIRMAN  
Art Graham



COMMISSIONER  
Donald J. Polmann



COMMISSIONER  
Andrew Giles Fay

**Orchid Springs Development Corporation  
Monthly Water Rates**

	Rates at Time of Filing	Proposed Rates
<b><u>Residential and General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$9.96	\$13.39
3/4"	\$14.94	\$20.09
1"	\$24.90	\$33.48
1 1/2"	\$49.80	\$66.95
2"	\$79.68	\$107.12
3"	\$159.36	\$214.24
4"	\$249.00	\$334.75
6"	\$498.00	\$669.50
Charge per 1,000 gallons	\$1.81	\$2.43
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
4,000 Gallons	\$17.20	\$23.11
6,000 Gallons	\$20.82	\$27.97
8,000 Gallons	\$24.44	\$32.83

## Orchid Springs Development Corporation Monthly Wastewater Rates

	Rates at Time of Filing	Proposed Rates
<b><u>Residential</u></b>		
Base Facility Charge - All Meter Sizes	\$24.64	\$30.77
Charge per 1,000 gallons 6,000 gallon cap	\$5.88	\$7.34
<b><u>General Service</u></b>		
Base Facility Charge by Meter Size		
5/8" x 3/4"	\$24.64	\$30.77
3/4"	\$36.96	\$46.16
1"	\$61.60	\$76.93
1 1/2"	\$123.20	\$153.85
<b>2"</b>	\$197.12	\$246.16
3"	\$394.24	\$492.32
4"	\$616.00	\$769.25
6"	\$1,232.00	\$1,538.50
Charge per 1,000 gallons	\$7.00	\$8.74
<b><u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u></b>		
<b>4,000 Gallons</b>	<b>\$48.16</b>	<b>\$60.13</b>
6,000 Gallons	\$59.92	\$74.81
8,000 Gallons	\$59.92	\$74.81

Application for increase in water and wastewater rates in Polk County by

## Orchid Springs Development Corporation

DOCKET NO. 20180063-WS

Name \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

C O N S U M E R   C O M M E N T S	

F O L D   &   T A P E -- See back for address

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STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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