



# Florida Public Service Commission **RATE CASE OVERVIEW**

MAY 2019

Application for increase in wastewater rates in Volusia County by

## **North Peninsula Utilities Corporation**

DOCKET NO. 20180138-SU

*On July 20, 2018, North Peninsula Utilities Corporation (North Peninsula) filed an application with the Florida Public Service Commission (PSC or Commission) for an increase in wastewater rates. North Peninsula provides wastewater service to approximately 430 residential customers in Volusia County.*

### QUESTIONS & ANSWERS

#### **1 Is there an opportunity for public input on this rate case?**

Yes. As part of the evaluation process for North Peninsula's rate request, the Commission staff will conduct a customer meeting to allow feedback about North Peninsula and the rate-setting process. Comments will be reviewed before the Commission reaches a decision. One or more Commissioners may attend and participate during the customer meeting.

#### **2 Why is North Peninsula requesting a rate increase?**

North Peninsula is requesting a rate increase to recover the cost of operating the utility and allow the company the opportunity to earn a fair rate of return on its investment.

#### **3 When was North Peninsula's last approved rate increase?**

North Peninsula's last approved rate increase was in 2000.

#### **4 How much is the current monthly wastewater bill for a residential customer of North Peninsula?**

The utility's current monthly wastewater bill for a residential customer is \$33.11.

#### CUSTOMER MEETING

**Wednesday, May 8, 2019  
6:00 p.m.**

South Ormond Neighborhood Center  
South Ormond Activity Room  
176 Division Avenue  
Ormond Beach, FL 32174

If canceled, notice of meeting cancellation will be provided on the Commission's website, ([www.floridapsc.com](http://www.floridapsc.com)), under Hot Topics found on the home page. Cancellation can also be confirmed by contacting the Office of General Counsel at (850) 413-6199.

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**5 Using staff's proposed rates, how much would the monthly wastewater bill be for a residential customer of North Peninsula?**

Using staff's proposed rates, the monthly wastewater bill for a residential customer would be \$40.79.

**6 What if I cannot attend the customer meeting or prefer not to speak? Are there other ways to comment on this case?**

Any interested person who wants to comment or provide information to the Commission regarding this matter may do so orally at the meeting or in writing.\* Written comments should be mailed to:

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The PSC will also accept emailed comments at: [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us)

Please be sure to include the docket number, **20180138-SU**.

Comments are placed on the correspondence side of the docket file. In accordance with Florida Statutes, the PSC will also consider North Peninsula's quality of service and other matters. If you have questions, contact the PSC's Office of Consumer Assistance & Outreach at 1-800-342-3552.

**7 Who can answer technical or legal questions?**

**For technical questions, contact:**

Takira Thompson  
(850) 413-6592

Sonica Bruce  
(850) 413-6994

Christopher Richards  
(850) 413-6742

**For legal questions, contact:**

Charles Murphy  
(850) 413-6191

**8 Can I obtain more detailed information online?**

Detailed docket information is available on the PSC website at [www.FloridaPSC.com](http://www.FloridaPSC.com). Click on **Clerk's Office** then **Dockets**. Type in the docket number **20180138**.

**9 When will the PSC make a decision?**

The PSC staff is tentatively scheduled to file a recommendation with the Commission on June 26, 2019. The Commissioners are expected to vote on this matter at the July 9, 2019 Commission Conference.

*\* Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

*PSC Commissioners*



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COMMISSIONER  
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North Peninsula Utilities Corporation - Monthly Wastewater Rates

	Rates at Time of Filing	Staff Recommended Rates
<b><u>Residential Service</u></b>		
Flat Rate	\$33.11	\$40.79
<b><u>General Service</u></b>		
Flat Rate		
Las Olas Townhomes	\$198.66	\$244.74
Ocean Air	\$562.87	\$693.43
Seabridge North	\$2,152.15	\$2,651.35
Seabridge South	\$2,317.70	\$2,855.30
Restaurant	\$449.76	\$571.06

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Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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