

REQUEST TO ESTABLISH DOCKET

Date JAN 2, 1991

- 1. Division Name/Staff Name COMMUNICATIONS / UATES
- 2. OPR COMMUNICATIONS
- 3. OCR LEGAL

4. Suggested Docket Title APPLICATION FOR CERTIFICATE TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICES BY TELEGROUP, INC.

5. Suggested Docket Mailing List (attach separate sheet if necessary)

A. Parties (Provide names of regulated companies; provide names and addresses of nonregulated companies; provide names, addresses, and affiliation (i.e., attorney, company liaison officer, or customer) of individuals)

CLIFF REES, PRESIDENT
TELEGROUP, INC.
607 W. BROADWAY
FAIRFIELD, IOWA 52536

B. Interested Persons/Companies (Provide names, complete mailing addresses, and affiliation)

C. This is a generic proceeding and the Interested Persons mailing list should be expanded to include the industries checked below:

- | | |
|--|--|
| <input type="checkbox"/> Investor-Owned Electric | <input type="checkbox"/> Water Utilities |
| <input type="checkbox"/> Electric Cooperatives | <input type="checkbox"/> Local Exchange Telephone Cos. |
| <input type="checkbox"/> Municipal Electric | <input type="checkbox"/> Interexchange Telephone Cos. |
| <input type="checkbox"/> Gas Utilities | <input type="checkbox"/> Coin-Operated Telephone Cos. |
| <input type="checkbox"/> Sewer Utilities | <input type="checkbox"/> Shared Tenant Telephone Cos. |

6. Check One:

- Documentation attached (12 CYS OF APPLICATION, TARIFF)
- Documentation will be provided with recommendation.

TO: RECORDS & REPORTING

DATE: JAN 2, 1991

SUBJECT: IXC APPLICATION,
TELEGROUP, INC.

MESSAGE:

ATTACHED ARE 12
CYS OF THE APPLICATION
AND TARIFF. PLS. RECORD,
ACTION DOCKET AND
RETURN. THX

REPLY:

Bill Yates

ATCH



Telegroup

Telegroup, Inc.

12/27/90

An AT&T Reseller

607 West Broadway

Fairfield, IA 52556

515-472-5000

FAX 515-472-4747

Billy Yates
Public Service Commission
Fletcher Building 101 East Gaines St.
Tallahassee, FL 32399

Dear Mr. Yates:

Here are an original and 12 copies of our application form and tariff. Please call if you have any questions.

Cliff Raes
President

CR/sb
enc.

RECEIVED
DEC 31 1990
DIVISION OF COMMUNICATIONS

1. This is an application for (check one):
 Original Authority (New company).
 Approval of Transfer (To another certificated company).
 Approval of Assignment of existing certificate (To a noncertificated company).

2. The legal name of the applicant:

Telegroup, Inc.

3. Name under which the applicant will do business: Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Telegroup, Inc.

4. Florida address (including street name & number, post office box, city, state and zip code).

None

5. National address (including street name & number, post office box, city, state and zip code).

607 W. Broadway
Fairfield, IA 52556

6. Structure of organization: Individual
 Corporation
 Foreign Corporation
 Foreign Partnership
 General Partnership
 Limited Partnership
 Other, _____

7. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners. Provide proof of compliance with the foreign partnership statute (Chapter 620.169 FS), if applicable.

NA

8. If incorporated, give name, titles and addresses of the directors, chief officers and ten largest stockholders.
Clifford Rees, President, 309 W Broadway, Fairfield, IA
Fred Gratton, Chairman, 809 S. 2nd, Fairfield, IA

9. If incorporated, please give:

(a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Not needed, per section 607.1501, (2)(f) of Florida Business Corporations Act.

(b) Name and address of the company's Florida registered agent.

None currently.

10. Information as to whether any of the officers or directors have been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

NA

11. Indicate if any of the officers, directors, partners or stockholders have previously been and/or currently are an officer, director, partner or stockholder in any other Florida certificated telephone company.

(a) If yes, give name of company and relationship.

No

(b) If no longer associated with company, give reason why not.

No

12. List the states in which the applicant:

a) Has operated as an interexchange carrier.

Iowa

- b) Has applications pending to be certificated as an interexchange carrier.
None
- c) Is certificated to operate as an interexchange carrier.
Iowa
- d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.
None
- e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.
None
- f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.
None

13. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

- (a) The application:
Clifford Rees 575 472 5000
- (b) Official Point of Contact for the ongoing operations of the company:
Same
- (c) Tariff:
Same
- (d) Complaints/Inquiries from customers:
Fred Gratson 575 472-5000

14. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with route specific rates per minute
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.)

800 Service (Toll free)

WATS type service (Bulk or volume discount)
 Method of access is via dedicated facilities
 Method of access is via switched facilities

THE NATIONAL TELEPHONE EXCHANGE CORPORATION

- Travel Service
- Method of access is 900
- Method of access is 800
- 01 Calling Card
- 900 service

- Operator Services
- Available to presubscribed customers
- Available to non presubscribed customers (for example to patrons of hotels, students in Universities, patients in hospitals)
- Available to inmates

- Services included are:
- Station assistance
 - Person to Person assistance
 - Directory assistance
 - Operator verify and interrupt
 - Conference Calling

Other

15. What does the end user dial for each of the interexchange carrier services that were checked in question 14?
1 + area + number except for Travel Card which is 0 + area + number
16. What services will the applicant offer to other certificated telephone companies:

- Facilities.
- Operators.
- Billing and Collection.
- Sales.
- Maintenance.
- Other: None

17. Will your marketing program:

- Pay commissions?
- Offer sales franchises?
- Offer multi-level sales incentives?
- Offer other sales incentives?

18. Explain any of the offers checked above (To whom, what amount, type of franchise, etc.).

Salesman receives roughly 3% of gross billing.

19. Who will receive the bills for your service (Check all that apply)?

- Residential customers.
- Business customers.
- PATS providers.
- PATS station end-users.
- Hotels & motels.
- Hotel & motel guests.
- Universities.
- University dormitory residents.
- Other: (specify) _____

20. Provide the name and address of the firm who will bill for your service.

AT&T - for all other services }
Telegroup, Inc. } for Travel Card
607 W. Broadway
Fairfield, IA 52536 }

21. Will the name of your company appear on the bill for your services, and if not, why?

No, on AT&T bills, as the customer is on an AT&T tariffed plan. Yes for Travel Card.

22. Who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

Billed party contacts AT&T for questions on all bills except Travel Card. For Travel Card must contact Telegroup.

23. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

****APPLICANT ACKNOWLEDGEMENT STATEMENT****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of one-eighth of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$25 is required.

2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of one and one-half percent on all intra and interstate business.

3. **SALES TAX:** I understand that a six percent sales tax must be paid on intra and interstate revenues.

4. **LEC BYPASS RESTRICTIONS:** I acknowledge the Commission's policy that interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.

5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.

6. ACCURACY OF APPLICATION: By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.

Clifford Rees Clifford Rees
Typed name and signature of owner or
chief officer

President

Title

12/20/90

Date

ATTACHMENTS

- A - CERTIFICATE TRANSFER STATEMENT
- B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C - INTRASTATE NETWORK
- D - FLORIDA TELEPHONE EXCHANGES
AND EAS ROUTES
- E - GLOSSARY

****APPENDIX A****

CERTIFICATE TRANSFER STATEMENT

I, (TYPED NAME)
current holder of certificate number _____, have reviewed this
application and join in the petitioner's request.

Signature of owner or chief officer
of the certificate holder

Title

Date

****APPENDIX B****

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

Clifford Rees Clifford Rees
Typed name and signature of Owner
or Chief officer
President
Title
12/20/90
Date

**** APPENDIX C ****

INTRASTATE NETWORK

1. POP: Addresses where located, and indicate if owned or leased.

1) *None* 2)

3) 4)

2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased.

1) *None* 2)

3) 4)

3. TRANSMISSION FACILITIES: Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

1) POP-to-POP TYPE OWNERSHIP

2) *None*

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

All exchanges

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

AT+T has screening capability.

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not () previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?

NA

- b) If the services are not currently offered, when where they discontinued?

NA

Clifford Rees *Cliff Rees*
Typed name and signature of Owner or
Chief officer

President

Title

12/20/90

Date

**** APPENDIX D ****

FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

Cliff Rees Cliff Rees
Typed name and signature of
Owner/Chief Officer

President
Title

12/20/90
Date

FLORIDA TELEPHONE EXCHANGES

PERSON COMPLETING FORM	SIGNATURE		DATE			
Alachua.....	Cherry Lake.....	Ft. Meade.....	Jacksonville.....	Melbourne.....	Panama City.....	Spring Lake.....
Alford.....	Chiefland.....	Ft. Myers.....	Jacksonville Bch.....	Melrose.....	Panama City Beach.....	Starke.....
Alligator Point.....	ChIPLEY.....	Ft. Myers Beach.....	Jasper.....	Miami.....	Paxton.....	Stuart.....
Altha.....	Citra.....	Ft. Pierce.....	Jay.....	Micanopy.....	Pensacola.....	Sugarloaf Key.....
Apalachicola.....	Clearwater.....	Ft. Walton Beach.....	Jennings.....	Middleburg.....	Perrine.....	Sunny Hills.....
Apopka.....	Clermont.....	Ft. White.....	Jensen Beach.....	Milton.....	Perry.....	Tallahassee.....
Arcadia.....	Clewiston.....	Freeport.....	Julington.....	Molino.....	Pierson.....	Tampa.....
Archer.....	Cocoa.....	Frostproof.....	Jupiter.....	Monticello.....	Pine Island.....	Tarpon Springs.....
Astor.....	Cocoa Beach.....	Gainesville.....	Keaton Beach.....	Montverde.....	Plant City.....	Tavares.....
Avon Park.....	Coral Springs.....	Geneva.....	Kenansville.....	Moore Haven.....	Polk City.....	The Beaches.....
Baker.....	Cottdale.....	Glendale.....	Key Largo.....	Mount Dora.....	Pomona Park.....	Titusville.....
Baldwin.....	Crawfordville.....	Graceville.....	Key West.....	Mulberry.....	Pompano Beach.....	Trenton.....
Bartow.....	Crescent City.....	Grand Ridge.....	Keystone Heights.....	Munson.....	Ponce De Leon.....	Trilacoochee.....
Belle Glade.....	Crestview.....	Green Cove Spa.....	Kingsley Lake.....	Myakka.....	Ponte Vedra Beach.....	Tyndall AFB.....
Bellevue.....	Cross City.....	Greensboro.....	Kissimmee.....	Naples.....	Port Charlotte.....	Umatilla.....
Beverly Hills.....	Crystal River.....	Greenville.....	La Belle.....	New Port Richey.....	Port St Joe.....	Valparaiso.....
Big Pine.....	Dade City.....	Greenwood.....	Lady Lake.....	New Smyrna Beach.....	Port St Lucie.....	Vanice.....
Blountstown.....	Daytona Beach.....	Gretna.....	Lake Buena Vista.....	Newberry.....	Punta Gorda.....	Vernon.....
Boca Grande.....	Deberry.....	Groveland.....	Lake Butler.....	North Cape Coral.....	Quincy.....	Vero Beach.....
Boca Raton.....	Deerfield Beach.....	Gulf Breeze.....	Lake City.....	North Dade.....	Ralford.....	Waldo.....
Bonifay.....	Defuniak Springs.....	Haines City.....	Lake Placid.....	North Fort Myers.....	Reedy Creek.....	Walnut Hill.....
Bonita Springs.....	Deland.....	Hastings.....	Lake Wales.....	North Key Largo.....	Reynolds Hill.....	Wauchula.....
Bowling Green.....	Deleon Springs.....	Navasa.....	Lakeland.....	North Naples.....	St. Augustine.....	Weekiwachee Spa.....
Boynton Beach.....	Delray Beach.....	Nauthorn.....	Laurel Hill.....	North Port.....	St. Cloud.....	Wellake.....
Bradenton.....	Destin.....	High Springs.....	Lawtey.....	Oak Hill.....	St. Marks.....	Wellborn.....
Branford.....	Dowling Park.....	Hilliard.....	Lee.....	Ocala.....	St. Petersburg.....	West Kissimmee.....
Bristol.....	Dunnellon.....	Hobe Sound.....	Leesburg.....	Okeechobee.....	Salt Springs.....	West Palm Beach.....
Bronson.....	East Orange.....	Holley Navarre.....	Lehigh Acres.....	Oklawaha.....	San Antonio.....	Westville.....
Brooker.....	Eastpoint.....	Hollywood.....	Live Oak.....	Old Town.....	Sanderson.....	Wewahitchka.....
Brooksville.....	Eau Gallie.....	Homestead.....	Lynn Haven.....	Orange City.....	Sanford.....	White Springs.....
Bunnell.....	Englewood.....	Homosassa Springs.....	Luraville.....	Orange Park.....	Sanibel-Captiva.....	Wildwood.....
Bushnell.....	Eustis.....	Hosford.....	MacClenny.....	Orange Springs.....	Santa Rosa Beach.....	Williston.....
Callahan.....	Everglades.....	Howey.....	Madison.....	Orlando.....	Sarasota.....	Windsor.....
Cantonment.....	Fernandina Beach.....	Hudson.....	Malone.....	Oviedo.....	Seagrave Beach.....	Winter Garden.....
Cape Coral.....	Flagler Beach.....	Immokalee.....	Marathon.....	Pace.....	Sebastian.....	Winter Haven.....
Cape Haze.....	Florahome.....	Indian Lake.....	Marco Island.....	Pahokee.....	Sebring.....	Winter Park.....
Carrabelle.....	Fla Boys Ranch.....	Indiantown.....	Marianne.....	Palatka.....	Shalimar.....	Yankeetown.....
Cedar Keys.....	Forest.....	Interlachen.....	Mayville.....	Palm Coast.....	Silver Spas Shores.....	Youngstown-Fount.....
Century.....	Ft. George.....	Inverness.....	Mayo.....	Palmetto.....	Sneads.....	Yulee.....
Chattahoochee.....	Ft. Lauderdale.....	Islamorada.....	McIntosh.....	Panacea.....	Sopchoppy.....	Zephyrhills.....
						Zolfo Springs.....

**** FLORIDA EAS FOR MAJOR EXCHANGES ****

Extended Service Area	with	These Exchanges
PENSACOLA:		Cantonment, Gulf Breeze, Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Tyndall AFB and Youngstown-Fountain.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachua, Archer, Brooker, Hawthorne High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:		Belleview, Citra, Dunnellon, Forest Lady Lake (B21), McIntosh, Oklawaha, Orange Springs, Salt Springs and Silver Springs Shores.
DAYTONA BEACH:		New Smyrna Beach.
TAMPA:		Central None East Plant City North Zephyrhills South Palmetto West Clearwater
CLEARWATER:		St. Petersburg, Tampa-West and Tarpon Springs.
ST. PETERSBURG:		Clearwater.
LAKELAND:		Bartow, Mulberry, Plant City, Polk City and Winter Haven.
ORLANDO:		Apopka, East Orange, Lake Buena Vista Oviedo, Windermere, Winter Garden, Winter Park, Montverde, Reedy Creek, and Oviedo-Winter Springs.
WINTER PARK:		Apopka, East Orange, Lake Buena Vista Orlando, Oviedo, Sanford, Windermere Winter Garden, Oviedo-Winter Springs Reedy Creek, Geneva and Montverde..

**** FLORIDA EAS FOR MAJOR EXCHANGES CONTINUED ****

TITUSVILLE:	Cocoa and Cocoa Beach.
COCOA:	Cocoa Beach, Eau Gallie, Melbourne and Titusville.
MELBOURNE:	Cocoa, Cocoa Beach, Eau Gallie and Sebastian.
SARASOTA:	Bradenton, Myakka and Venice.
FT. MYERS:	Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva Islands.
NAPLES:	Marco Island and North Naples.
WEST PALM BEACH:	Boynton Beach and Jupiter.
POMPANO BEACH:	Boca Raton, Coral Springs, Deerfield Beach and Ft. Lauderdale.
FT. LAUDERDALE:	Coral Springs, Deerfield Beach, Hollywood and Pompano Beach.
HOLLYWOOD:	Ft. Lauderdale and North Dade.
NORTH DADE:	Hollywood, Miami and Perrine.
MIAMI:	Homestead, North-Dade and Perrine

**** APPENDIX E ****

**** GLOSSARY ****

ACCESS CODE. The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-10XX.

BYPASS. Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

CARRIERS CARRIER. An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

CENTRAL OFFICE. A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

CENTRAL OFFICE CODE. The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

COMMISSION. The Florida Public Service Commission.

COMPANY, TELEPHONE COMPANY, UTILITY. These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

DEDICATED FACILITY. The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER. The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

EQUAL ACCESS EXCHANGE AREAS. EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

EXCHANGE. The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

EXCHANGE (SERVICE) AREA. The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE. A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

FACILITIES BASED. An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

FOREIGN EXCHANGE SERVICES. A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

FEATURE GROUPS. General categories of unbundled tariffs to stipulate related services.

- Feature Group A: Line side connections presently serving specialized common carriers.
- Feature Group B: Trunk side connections without equal digit or code dialing.
- Feature Group C: Trunk side connections presently serving AT&T-C.
- Feature Group D: Equal trunk access with subscription.

INTEREXCHANGE COMPANY. means any telephone company, as defined in Section 364.02(4), F.S., which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

INTER-OFFICE CALL. A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

INTRA-OFFICE CALL. A telephone call originating and terminating within the same central office unit or entity.

INTRASTATE COMMUNICATIONS. The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

INTRA-STATE TOLL MESSAGE. Those toll messages which originate and terminate within the same state.

LOCAL ACCESS AND TRANSPORT AREA. LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL EXCHANGE COMPANY. (LEC) means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

OPTIONAL CALLING PLAN. An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

900 SERVICE. A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

PIN NUMBER. A group of numbers used by a company to identify their customers.

PAY TELEPHONE SERVICE COMPANY. Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

POINT OF PRESENCE (POP). Bell-coined term which designates the actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

PRIMARY SERVICE. Individual line service or party line service.

RESELLER. An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

STATION. A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

SUBSCRIBER, CUSTOMER. These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

SUBSCRIBER LINE. The circuit or channel used to connect the subscriber station with the central office equipment.

SWITCHING CENTER. Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

TRUNK. A communication channel between central office units or entities, or private branch exchanges.

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Telegroup, Inc., with principal offices at 607 West Broadway, Fairfield, IA 52556. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: 12/20/90

Effective: _____

by: Clifford Rees, Telegroup, Inc., 607 West Broadway, Fairfield, IA 52556

CHECK SHEET

Sheets 1 through 15 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original

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Section 2 - Rules and Regulations 7
Section 3 - Description of Service 10
Section 4 - Rates 13

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change resulting in an increase to a customer's bill
- M - Moved from another tariff location
- N - New
- R - Change resulting in a reduction to a customer's bill
- T - Change in text or regulation but no change in rate or charge

Issued: 12/20/90

Effective: _____

by: Clifford Rees, Telegroup, Inc., 607 West Broadway, Fairfield, IA 52556

TARIFF FORMAT

- A. **Sheet Numbering** — Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** — Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** — There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** — When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

SECTION 1 — TECHNICAL TERMS AND ABBREVIATIONS

- A. **Carrier** — AT&T, Inc.
- B. **Company** — Telegroup, Inc.
- C. **Customer** — The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Carrier's tariff regulations.
- D. **Day** — From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.
- E. **Evening** — From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.
- F. **Holidays** — Telegroup, Inc.'s recognized holidays are whatever AT&T's are.
- G. **Night/Weekend** — From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

SECTION 2 — RULES AND REGULATIONS**2.1 Undertaking of Telegroup, Inc.**

Telegroup, Inc. services are furnished for communications originating at specified points within the state of Florida under terms of this tariff. Telegroup orders the communication services provided hereinunder from AT&T in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering these services when authorized by the customer.

The Company's services are provided by AT&T and are available 24 hours per day, 7 days per week. Telegroup is an aggregator of AT&T services under the following AT&T tariffed plans: Multi-Location Calling Program (MLCP) for PRO WATS, Dedicated WATS, and Megacom customers; Customer Specific Term Plan (CSTP) and Revenue Volume Pricing Plan (RVPP) for Readyline 800, Dedicated 800, Masterline 800, and Megacom 800 customers; and Software Defined Network (SDN).

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff.

2.2.2 Telegroup, Inc. reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this tariff.

2.3 Liabilities of Telegroup, Inc.

2.3.1 Telegroup, Inc.'s liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

2.3.2 Telegroup, Inc., shall be indemnified and held harmless by the customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over AT&T's facilities.
- (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by Telegroup, Inc.

2.4 Interruption of Service

2.4.1 Credit allowance for the interruption of service which is not due to AT&T's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify Telegroup immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer and connected to AT&T's facilities.

2.4.2 For purposes of credit computation, every month shall be considered to have 720 hours.

2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.4.4 No credit shall be allowed if Telegroup provides the customer with an alternate means of accessing the AT&T network immediately upon being informed by customer of an interruption in service.

2.4.5 The customer shall be credited for an interruption of two hours or more at the rate of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula: $\text{Credit} = (A/720) \times B$, where "A" is outage time in hours, and "B" is total monthly charge for affected facility.

2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.6 Deposits

The Company does not require a deposit from the customer. If AT&T does, that is between AT&T and customer.

2.7 Advance Payments

For customers whom Telegroup feels an advance payment is necessary, Telegroup, Inc., reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing Periods

All services are billed monthly. AT&T bills customers on a monthly basis for their PRO WATS, Dedicated WATS, Megacom, Readyline 800, Dedicated 800, Megacom 800, Masterline 800, or Software Defined Network usage.

Telegroup will send its bill for MLCP and CSTP/RVPP network service fees on the first of each month. The MLCP bill will be for the month previous (i.e., a bill will be sent 1/1/91 for service during 12/90). The CSTP/RVPP bill will be for three month's previous as AT&T takes that long to inform Telegroup of customer's 800 usage (i.e., a bill will be sent 1/1/91 for service during 10/90).

Telegroup's travel card, TeleCard, is billed by the end of the month for the previous month (i.e., a bill will be sent during the last half of 1/91 for usage during 12/90).

Issued: 12/20/90

Effective: _____

by: Clifford Rees, Telegroup, Inc., 607 West Broadway, Fairfield, IA 52556

SECTION 3 — DESCRIPTION OF SERVICE

3.1 Timing of Calls

AT&T times all calls made by Telegroup customers per AT&T's filed tariff.

3.2 Calculation of Distance

AT&T measures the distance of all calls made by Telegroup customers per AT&T's filed tariff.

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate of not less than 90% during peak use periods for all services.

3.4 Service Offerings

3.4.1 Multi-Location Calling Program (MLCP) for PRO WATS

AT&T's MLCP is a program whereby customers using AT&T's PRO WATS outbound calling services can receive the following discounts off AT&T's tarified PRO WATS rates from the first dollar of usage:

Calls	Discount %
Daytime Interstate	21%
Evening Interstate	5%
Night/Weekend Interstate	0%
Intrastate	0%
International	5%
AT&T Calling Card	5%

Details on PRO WATS can be found in the AT&T tariff as it is an AT&T service.

3.4.2 Multi-Location Calling Program (MLCP) for Dedicated WATS

AT&T's MLCP is a program whereby customers using AT&T's Dedicated WATS outbound calling services can receive the following discounts off AT&T's tariffed Dedicated WATS rates from the first dollar of usage:

Calls	Discount %
Daytime Interstate	15%
Evening Interstate	5%
Night/Weekend Interstate	0%
Intrastate	0%
International	0%
AT&T Calling Card	0%

Details on Dedicated WATS can be found in the AT&T tariff.

3.4.3 Multi-Location Calling Program (MLCP) for Megacom WATS

AT&T's MLCP is a program whereby customers using AT&T's Megacom WATS outbound calling services can receive the following discounts off AT&T's tariffed Megacom WATS rates from the first dollar of usage:

Calls	Discount %
Daytime Interstate	10%
Evening Interstate	10%
Night/Weekend Interstate	10%
Intrastate	10%
International	10%
AT&T Calling Card	10%

Details on Megacom can be found in the AT&T tariff as it is an AT&T service.

3.4.4 Customer Specific Term Plan (CSTP) and Revenue Volume Pricing Plan (RVPP) for Readyline 800, Dedicated 800, Masterline 800, and Megacom 800.

AT&T's CSTP/RVPP is a program whereby customers using AT&T's 800 inbound calling services can receive the following discounts off AT&T's tariffed 800 rates from the first dollar of usage:

Calls	Discount %
Interstate	23%
Intrastate	23%
International	23%

The 23% will grow to a maximum of 28.5% over time, ask per AT&T FCC Tariff #2.
 Details on AT&T 800 services can be found in the AT&T tariff.

3.4.5 Software Defined Network (SDN)

SDN is an AT&T tariffed product. AT&T measures and rates the calls according to the AT&T SDN tariffs.

3.4.6 TeleCard

Telegroup's TeleCard is a Travel Card based upon AT&T's SDN. It works exactly like an AT&T Calling Card, where the customer dials 0+area code+number, waits for a tone, then enters a 14-digit PIN number. TeleCard is billed directly by Telegroup.

SECTION 4 — RATES**4.1 MLCP for PRO WATS**

The PRO WATS rates, charges, and available discount programs are set by AT&T tariff. Telegroup's program doesn't effect intrastate calling at all. Telegroup's monthly service fee for being on PRO WATS MLCP is determined by multiplying 8% times the customer's average daytime interstate usage with a maximum of \$50. This fee may be waived by Telegroup at Telegroup's option.

4.2 MLCP for Dedicated WATS

The Dedicated WATS rates, charges, and available discount programs are set by AT&T tariff. Telegroup's program doesn't effect intrastate calling at all. Telegroup's monthly service fee for being on Dedicated WATS MLCP is determined by multiplying 8% times the customer's average daytime interstate usage with a maximum of \$50. This fee may be waived by Telegroup at Telegroup's option.

4.3 MLCP for Megacom

The Megacom rates, charges, and available discount programs are set by AT&T tariff. Telegroup's program gives a 10% discount on intrastate calling. Telegroup's monthly service fee for being on Megacom MLCP is determined by multiplying 5% times the customer's average daytime interstate usage with a maximum of \$250. This fee may be waived by Telegroup at Telegroup's option.

4.3 Customer Specific Term Plan (CSTP) and Revenue Volume Pricing Plan (RVPP) for Readyline 800, Dedicated 800, Masterline 800, and Megacom 800

The 800 service rates, charges, and available discount programs are set by AT&T tariff. Telegroup's program gives a 23%+ discount on intrastate calling. Telegroup's monthly service fee for being on CSTP/RVPP is determined by the difference between the percentage discount on the customer's AT&T bill and the discount customer keeps, which percentage is generally 15% for customers spending less than \$1,000 per month on 800 usage and 17.5% for customers spending more than \$1,000 per month.

4.4 SDN

The Software Defined Network rates are set by AT&T tariff.

4.5 TeleCard

The intra-Florida TeleCard rates are identical to the intra-Florida SDN rates, set by AT&T tariff. The access fee per call is 40¢ per call. There is no charge for a card, but there is a \$2.50 billing fee in any month that TeleCard charges are greater than zero but less than \$25.

4.6 Special Promotions

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.