## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In re: Proposed tariff filing for the upgrade of party-line service during 1991, by CENTRAL TELEPHONE COMPANY OF FLORIDA. DOCKET NO. 910512-TL ORDER NO. 24666 ISSUED: 6/17/91

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman J. TERRY DEASON BETTY EASLEY GERALD L. GUNTER MICHAEL MCK. WILSON

## ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

We have approved the gradual movement of Florida telephone subscribers to single-party service in various dockets over the past several years. <u>See, e.g.</u>, Docket No. 850064-TL (ALLTEL Florida, Inc.); Dockets Nos. 860075-TL and 880069-TL (Southern Bell Telephone and Telegraph Company); Docket No. 881304-TL (St. Joseph Telephone and Telegraph Company); and Dockets Nos. 850067-TL and 900165-TL (Central Telephone Company of Florida (Centel or the Company)). We have already approved the upgrade of all existing two-party and four-party access lines to one-party in all Centel exchanges except Alford, Cottondale, Grand Ridge, Greenwood, Marianna, and Sneads, where facilities did not exist. Testimony in Centel's recent rate case, Docket No. 891246-TL, indicated that these remaining six (6) exchanges would be facility-ready in 1991; the projected 1991 test year did not reflect any two- or four-party service.

We have taken the actions discussed above because we believe that the advantages of one-party service (which include: ability to provide custom calling features; equal access; privacy; transmission quality; and the avoidance of operator fraud, among others) are in the best interest of the general body of ratepayers and that such service improvement should be encouraged.

In Dockets Nos. 850067-TL and 900165-TL, Centel began moving toward an all one-party system. In Docket No. 850067-TL, the Company eliminated all zone charges and required four-party subscribers to upgrade to either two-party or one-party service in those exchanges where the facilities were in place. On January 31,

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1990, in Docket No. 900165-TL, Centel filed to further upgrade all two-party and four-party service during 1990 in its exchanges where the required facilities existed. On March 28, 1991, the Company filed its proposal to complete the move to all one-party service. This current tariff filing (T-91-151) will provide for upgrading of two-party and four-party service in the six (6) remaining exchanges (Alford, Cottondale, Grand Ridge, Greenwood, Marianna and Sneads).

This proposal eliminates the offering of multi-party service to all new or relocated subscribers. Existing subscribers can voluntarily upgrade to one-party service until January 1, 1992. After January 1, 1992, Centel will begin automatically upgrading customers in the affected exchanges who have not upgraded to single-party service. Secondary service order charges will not apply in either of the above scenarios.

Centel has indicated that the annual revenue impact of this filing is \$12,764.40. However, the revenue impact to Centel was considered in its rate case, inasmuch as no two-party or four-party units were used in the 1991 projected test year. We have considered the customer impact of this filing and find it to be reasonable, given the benefits of the upgraded service and the time period over which the service will be phased in.

Upon consideration, we find it appropriate to approve this tariff filing. Centel shall notify customers sixty (60) days in advance of any automatic upgrading. In addition, Centel shall be required to change out or upgrade residential two-party and fourparty customer's telephone ringers during the upgrade period at no charge to the subscriber.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the tariff proposal to upgrade party-line service during 1991 (T-91-151) filed by Central Telephone Company of Florida on March 28, 1991, is hereby approved as set forth in the body of this Order. It is further

ORDERED that this docket shall be closed if no protest is filed in accordance with the requirement set forth below.

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STEVE TRIBBLE, Director Division of Records and Reporting

(SEAL)

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## NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal by provided Rule 25-22.036(4), Florida proceeding, as Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on July 8, 1991

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it 442

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satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.