

Technologies Management, Inc.

June 11, 1991

RECEIVED

JUN 13 1991

Mr. Walter D'Haeseleer, Director
Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, Florida 32301

DIVISION OF COMMUNICATIONS

910693-TI

Re: Application of International Telecommunications
Exchange Corporation for Authority to Provide
Interexchange Telecommunications Service in Florida

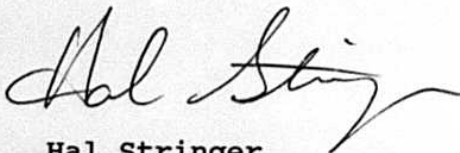
Dear Mr. D'Haeseleer:

Enclosed for filing are the original and 12 copies of the
application of International Telecommunications Exchange
Corporation for authority to provide interexchange
telecommunications service within the state of Florida.

Questions pertaining to this application or tariff may be
directed to my attention at (407) 740-8575. Please acknowledge
receipt of this filing by returning, date stamped, the enclosed
copy of this transmittal letter in the self-addressed, stamped
envelope provided for that purpose.

Thank you for your assistance.

Sincerely,



Hal Stringer
Consultant to
International Telecommunications
Exchange Corporation

cc: w/encl.
Ray McBride, INTEX
To File: INTEX - FL

DOCUMENT NUMBER-DATE

06167 JUN 20 1991

PSC-RECORDS/REPORTING

7/11/91
11, 20, 00

A total approach to communications
planning

Technologies Management, Inc.

June 18, 1991
VIA OVERNIGHT DELIVERY

Mr. Thomas E. Williams, III
Engineer, Bureau of Service Evaluation
Florida Public Service Commission
101 East Gaines Street
Tallahassee, FL 32399

Re: Application of International Telecommunications
Exchange Corporation

Dear Mr. Williams:

Enclosed is a check for two hundred and fifty dollars
(\$250.00) to pay International Telecommunications Exchange
Corporation's application fee. I apologize for not including the
check along with the application and tariff previously mailed to
you on June 11, 1991.

Please call me at (407) 740-8575 if I can be of further
assistance.

Sincerely,

Hal Stringer

Hal Stringer
Consultant to International
Telecommunications Exchange Corporation

TECHNOLOGIES MANAGEMENT, INC.
P.O. DRAWER 200, WINTER PARK, FL 32780-0200
163 E. MORSE BLVD., SUITE 200, WINTER PARK, FL 32780
PHONE: 407/740-8676

EXPLANATION	AMOUNT

83-319/831

4310

PAY
AMOUNT
OF

Two Hundred + Fifty Dollars + 00/100

DOLLARS

CHECK
AMOUNT

TO THE ORDER OF	DESCRIPTION	CHECK NUMBER
<i>Florida Public Ser. Comm.</i>	<i>Application</i>	<i>4310</i>

• 250.00

TECHNOLOGIES MANAGEMENT, INC.

280 PARK AVENUE
WINTER PARK, FLORIDA 32780

Nancy J. Adler

FLORIDA PUBLIC SERVICE COMMISSION

Application Form

910693-TI

for

Authority to Provide Interexchange Telecommunications Service

Between Points Within the State of Florida

To: Florida Public Service Commission
Division of Records and Reporting
101 East Gaines Street
Tallahassee, Florida 32399-0870

1. This is an application for:

- (X) Original Authority (new company)
- () Approval of transfer (to another certificated company)
- () Approval of assignment of existing certificate (to a noncertificated company)

2. The legal name of the applicant.

International Telecommunications Exchange Corporation.

3. Name under which the applicant will do business: Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

International Telecommunications Exchange Corporation.

4. Florida address (including street name & number, post office box, city, state and zip code).

None.

5. National address (including street name & number, post office box, city, state and zip code).

International Telecommunications Exchange Corporation
780 Douglas Road
Suite 800
Atlanta, Georgia 30342

6. Structure of organization:

- () Individual
- (X) Corporation
- () Foreign Corporation
- () Foreign Partnership
- () General Partnership
- () Limited Partnership
- () Other: _____

7. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners. Provide proof of compliance with the foreign partnership statute (Chapter 620.169 FS), is applicable.

Not Applicable.

8. If incorporated, give names, titles and addresses of the directors, chief officers and ten (10) largest stockholders.

Board of Directors

Douglas B. Wilcox, Sr.
22032 Mae Circle
El Toro, CA 92630

Curtis Hendrix
456 Parkwood Drive
Los Angeles, CA 90077

Deborah A. Wilcox
650 Town Center Drive
Suite 1800
Costa Mesa, CA 92626

Lee Reeve
1017 S. Myrtle
Seattle, WA 98108

John Paul Dejoria
1670 Gilchrist
Beverly Hills, CA 90210

Dennis V. Menke
608 Pathfinder Trail
Anaheim, CA 92807

Jacob Hunter
780 Douglas Road, Suite 800
Atlanta, GA 30326

Officers

Jacob Hunter
Chief Operating Officer
780 Douglas Road, Suite 800
Suite 800
Atlanta, GA 30342

Deborah Wilcox
Chief Executive Officer
650 Town Center Drive
Suite 1800
Costa Mesa, CA 92626

John Allen
Chief Financial Officer/Secretary
650 Town Center Drive
Suite 1800
Costa Mesa, CA 92626

Stockholders

John Paul Dejoria
1670 Gilchrist
Beverly Hills, CA 90210

Patrick D. Carroll
650 Town Center Drive
Suite 1850
Costa Mesa, CA 92626

Douglas B. Wilcox Sr.
22032 Mae Circle
El Toro, CA 92630

Richard L. Fahrney, III
650 Town Center Drive
Suite 1850
Costa Mesa, CA 92626

Deborah H. Wilcox
650 Town Center Drive
Suite 1800
Costa Mesa, CA 92626

J. Douglas Langford
650 Town Center Drive
Suite 1800
Costa Mesa, CA 92626

Curtis Hendrix
456 Parkwood Drive
Los Angeles, CA 90077

Scott Raymond McBride
780 Douglas Road
Suite 800
Atlanta, GA 30342

Dennis V. Menke
608 Pathfinder Trail
Anaheim, CA 92807

Gary R. Gerard, Sr.
650 Town Center Drive
Suite 1800
Costa Mesa, CA 92626

9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

See Attachment I.

- (b) Name and address of the company's Florida registered agent.

See Attachment I.

10. Information as to whether any of the officers or directors have been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

No officer or director has been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime. No such actions are pending.

11. Indicate if any of the officers, directors, partners or stockholders have previously been and/or currently are an officer, director, partner or stockholder in any other certificated telephone company.

Yes.

- (a) If yes, give name of company and relationship.

Jacob Hunter was an officer of Affinity Network, Inc. from May 1989 to April 1991.

- (b) If no longer associated with the company, give reason why not.

Jacob Hunter left Affinity Network, Inc. to pursue improved career opportunities with Applicant.

12. List the states in which the applicant:

- (a) Has operated as an interexchange carrier.

INTEX currently provides intrastate service in the following jurisdictions: Colorado, New Jersey, Oklahoma, Tennessee, Texas, and Virginia. In addition, INTEX provides interstate services originating from 23 states for which no certification is required.

- (b) Has applications pending to be certificated as an interexchange carrier.

None. The Company is in the process of preparing applications for intrastate authority in a number of states where such certification is required.

- (c) Is certificated to operate as an interexchange carrier.

INTEX is registered in Texas and New Jersey.

- (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None.

- (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None.

- (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange carrier or other telecommunications entity, and the circumstances involved.

None.

13. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

- (a) The application:

Hal Stringer
Consultant for International
Telecommunications Exchange Corporation
Technologies Management, Inc.
P.O. Drawer 200
Winter Park, FL 32790-0200
(407) 740-8575

- (b) Official Point of Contact for the ongoing operations of the company:

Ray McBride
Director of Alternative Distribution
780 Douglas Road
Atlanta, Georgia 30342
(404) 250-5415

- (c) Tariff:

Hal Stringer
Consultant for International Telecommunications
Exchange Corporation
Technologies Management, Inc.
P.O. Drawer 200
Winter Park, FL 32790-0200
(407) 740-8575

- (d) Complaints/Inquiries from customers:

Jan Lowe
Customer Service Manager
780 Douglas Road, Suite 800
Atlanta, GA 30342
(800) 333-7691

14. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with route specific rates per minute
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS for pay telephone service providers.

Block of time calling plan (Reach Out Florida, Ring America, etc.)

800 Service (toll free)

WATS type service (Bulk or volume discount)
 Method of access is via dedicated facilities
 Method of access is via switched facilities

Private line services (Channel services for ex. 1.544 mbps, DS3, etc.)

Travel service
 Method of access is 950
 Method of access is 800

900 service

Operator Services
 Available to presubscribed customers
 Available to non presubscribed customers (for example, to patrons of hotels, students in universities, patients in hospitals)
 Available to inmates

14. The applicant will provide the following interexchange carrier services (Check all that apply): (continued)

Services included are:

- Station assistance
- Person to person assistance
- Directory assistance
- Operator verify and interrupt
- Conference calling
- Other

Note: The applicant may offer additional services (such as distance sensitive MTS, WATS type bulk services, operator services, etc.) at a later date. The tariff will be revised as new services are introduced.

15. What does the end user dial for each of the interexchange carrier services that were checked in question 14?

All customers must presubscribe their telephone line(s) to International Telecommunications Exchange Corporation's designated underlying carrier. Service is accessed by dialing "1+" and the destination telephone number, including area code if applicable.

For travel services, an 800 access number must be dialed to reach the Carrier. A customer-specific authorization code must also be dialed in addition to the destination telephone number.

Other dial access methods may be employed at a future date as business plans and technology changes.

16. What services will the applicant offer to other certificated telephone companies:

- Facilities
- Operators
- Billing and Collection
- Sales
- Maintenance
- Other: None contemplated at this time.

17. Will your marketing program:

- Pay commissions?
- Offer sales franchises?
- Offer multi-level sales incentives?
- Offer other sales incentives?

18. Explain any of the offers checked above (to whom, what amount, type of franchise, etc.).

Sales will be made in Florida by sales agents whose compensation will include a sales commission.

19. Who will receive the bills for your service (check all that apply)?

- Residential customers
- Business customers
- PATS providers
- PATS station end-users
- Hotels & motels
- Hotel & motel guests
- Universities
- University dormitory residents.
- Other: (specify) Any entity who orders service from the applicant regardless of where the call is placed.

International Telecommunications Exchange Corporation provides its services primarily to business end users who use the service from their business location. Universities, hotels or any other business or entity may also order service from the applicant. Residential subscribers are most often employees of the Carrier's business customers.

20. Provide the name and address of the firm who will bill for your service.

International Telecommunications Exchange Corporation bills customers directly for its services. No billing agent is used at this time.

21. Will the name of your company appear on the bill for your services, and if not, why?

Yes.

22. Who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

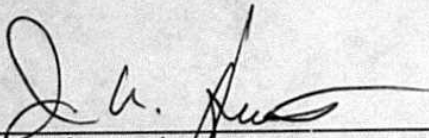
Customers may contact the Carrier's Customer Service Center at 1-800-333-7691. This number is included on each copy of the carrier's bill to its customers.

23. Please submit the proposed tariff under which the company plans to begin operations. Use the format required by Commission Rule 25-24.485.

See Attachment II.

APPLICANT ACKNOWLEDGMENT STATEMENT

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of one-eighth of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$25 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of one and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a six percent sales tax must be paid on intra and interstate revenues.
4. **LEC BYPASS RESTRICTIONS:** I acknowledge that Commission's policy that interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
6. **ACCURACY OF APPLICATION:** By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.



Jacob Hunter
Chief Operating Officer
International Telecommunications
Exchange Corporation

Date: 6-6-91

Attachments

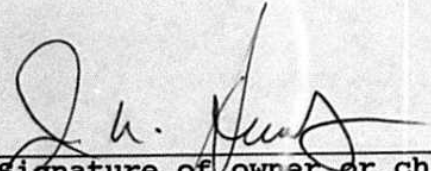
- A - Certificate of Transfer Statement
- B - Customer deposits and advance payments
- C - Intrastate network
- D - Florida telephone exchanges and EAS routes
- E - Glossary

APPENDIX A

CERTIFICATE OF TRANSFER STATEMENT

I, _____, current holder
of certificate number _____, have reviewed this
application and join in the petitioner's request.

Not Applicable.



signature of owner or chief
officer of the certificate
holder.

Jacob Hunter
Chief Operating Officer

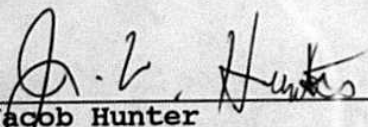
Date: 6-6-91

APPENDIX B

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)



Jacob Hunter
Chief Operating Officer
International Telecommunications
Exchange Corporation

Date: 6-6-91

APPENDIX C

INTRASTATE NETWORK

1. POP: Address where located, and indicate if owned or leased.

- | | |
|----|----|
| 1) | 2) |
| 3) | 4) |

2. SWITCHES: Address where located, by type of switch and indicate if owned or leased.

- | | |
|----|----|
| 1) | 2) |
| 3) | 4) |

3. TRANSMISSION FACILITIES: POP-to-POP facilities by type of facilities (microwave, fiber copper, satellite, etc.) and indicate if owned or leased.

<u>POP-to-POP</u>	<u>TYPE</u>	<u>OWNERSHIP</u>
1)		
2)		
3)		

International Telecommunications Exchange Corporation ("INTEX") does not operate or maintain any switches, points-of-presence or transmission facilities. All routing, switching and transmission functions are handled by INTEX's designated underlying carrier. INTEX intends to use MCI as its underlying carrier in Florida.

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate. (Appendix D)

Jacksonville	Miami	Sarasota
Gainesville	Pensacola	Ft. Meyers
Daytona Beach	Panama City	Naples
Ocala	Tallahassee	Lakeland
Orlando	Titusville	Winter Park
Cocoa	Tampa	Ft. Lauderdale
Melbourne	Clearwater	Pompano Beach
West Palm Beach	St. Petersburg	Hollywood
North Dade		

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

As long as the restriction exists, the applicant intends to either route intraEAEA traffic to the local exchange company (i.e. through FGD or other screening methods) or terminate such traffic over local exchange company facilities or report and pay compensation on intraEAEA minutes.

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has (X) or has not () previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- (a) **What services have been provided and when did these service begin?**

International Telecommunications Exchange Corporation ("INTEX") is a new competitor in the interexchange industry. The Company began business operations in September of 1990. INTEX is a switchless reseller of MCI services providing direct dialed "1+" and 800 number services to its customers. INTEX does not provide operator services.

Due to the nature of its arrangements with MCI, MCI has carried long distance and 800 number calls on behalf of INTEX since February 1991 within the state of Florida. Technical limitations prevent identification and blocking of intrastate traffic by INTEX or its underlying carrier.

On April 22, 1991, a letter was sent on behalf of INTEX to the Commission from Connie Wightman of Technologies Management, Inc. This letter was in response to an inquiry from Mr. Rick Moses, Bureau of Service Evaluation. In the letter, Ms. Wightman explained that although INTEX carried intrastate traffic on its network, INTEX had not billed for these calls and did not intend to bill for any intrastate calls carried prior to certification.

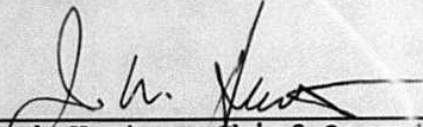
The letter further explained that Technologies Management, Inc. had been retained by INTEX prior to Mr. Moses letter to prepare a Florida tariff and application.

On June 3, 1991, INTEX issued its first customer bills. During this first billing cycle, the Company inadvertently charged customers for 12,292 calls made between points within the state of Florida. INTEX intrastate rates applied to these calls. The resulting charges were less than charges for comparable calls provided by dominant intrastate carriers including AT&T and MCI.

This error in billing parameters was discovered and corrected on June 6, 1991. As a result, the Company's subsequent bills prior to certification will not include any charges for intrastate Florida calls.

- (b) If the services are not currently offered, when were they discontinued?

Not applicable.



Jacob Hunter, Chief Operating Officer
International Telecommunications
Exchange Corporation

6-6-91

Date

APPENDIX D

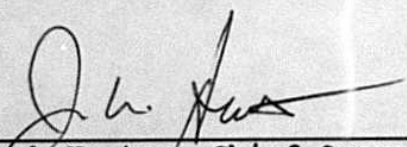
FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

Attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

Jacksonville
Gainesville
Daytona Beach
Ocala
Orlando
Cocoa
Melbourne
West Palm Beach
Miami
Pensacola
Panama City
Tallahassee
Titusville

Tampa
Clearwater
St. Petersburg
Lakeland
Winter Park
Ft. Lauderdale
Pompano Beach
Hollywood
North Dade
Sarasota
Ft. Meyers
Naples



Jacob Hunter, Chief Operating Officer
International Telecommunications
Exchange Corporation

6-6-91

Date

ATTACHMENT I

AUTHORITY TO OPERATE IN FLORIDA

Proof of compliance with statutes pertaining to registration as a foreign corporation in Florida will be provided under separate cover.

ATTACHMENT II

PROPOSED TARIFF

TITLE PAGE

**FLORIDA TELECOMMUNICATIONS TARIFF
OF
INTERNATIONAL TELECOMMUNICATIONS EXCHANGE CORPORATION**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by International Telecommunications Exchange Corporation ("INTEX") within the state of Florida. This tariff is on file with the Florida Public Service Commission. Copies may be inspected during normal business hours at the Company's principal place of business.

Issued: June 11, 1991

Effective:

**by: Jacob Hunter, Chief Operating Officer
780 Douglas Road, Suite 800
Atlanta, Georgia 30342**

CHECK SHEET

Sheets 1 through 26, inclusive, of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
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22	Original
23	Original
24	Original
25	Original
26	Original
27	Original
28	Original

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780 Douglas Road, Suite 800
Atlanta, Georgia 30342**

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or discontinue.
- I - Change Resulting in an increase to a customer's bill.
- M - Moved from another tariff location.
- N - New
- R - Change resulting in a reduction to a customer's bill.
- T - Change in text or regulation.

Issued: June 11, 1991

Effective:

**by: Jacob Hunter, Chief Operating Officer
780 Douglas Road, Suite 800
Atlanta, Georgia 30342**

TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the FPSC.

Issued: June 11, 1991

Effective:

by: Jacob Hunter, Chief Operating Officer
780 Douglas Road, Suite 800
Atlanta, Georgia 30342

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to an International Telecommunications Exchange Corporation switching center or point of presence.

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Business Line Termination - For use with inbound service only. Incoming calls are routed directly to the Customer's existing local exchange line. No dedicated access terminations are required.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Company or Carrier - International Telecommunications Exchange Corporation unless otherwise clearly indicated by the context.

Commission - The Florida Public Service Commission.

Daytime - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

FPSC - Florida Public Service Commission

Issued: June 11, 1991

Effective:

by: Jacob Hunter, Chief Operating Officer
780 Douglas Road, Suite 800
Atlanta, Georgia 30342

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CON'T.

INTEX - Used throughout this tariff to mean International Telecommunications Exchange Corporation unless clearly indicated otherwise by the text.

LEC - Local Exchange Company

Special Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider, as legally defined in FPSC Rules and Orders, directly to the Customer.

Switched Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

Toll Restriction Identification Codes - Optional Customer-defined digits which allow individual End Users to complete toll calls to Customer-designated NPAs and NXXs. Toll Restriction Identification Codes assist the Customer in controlling toll expense and preventing toll fraud.

Issued: June 11, 1991

Effective:

**by: Jacob Hunter, Chief Operating Officer
780 Douglas Road, Suite 800
Atlanta, Georgia 30342**

SECTION 2 - RULES AND REGULATIONS

**2.1 Undertaking of International Telecommunications
Exchange Corporation**

International Telecommunications Exchange Corporation ("INTEX") services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

INTEX installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. INTEX may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), when authorized by the Customer, to allow connection of a Customer's location to the INTEX network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 International Telecommunications Exchange Corporation reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

Issued: June 11, 1991

Effective:

**by: Jacob Hunter, Chief Operating Officer
780 Douglas Road, Suite 800
Atlanta, Georgia 30342**

SECTION 2 - RULES AND REGULATIONS, CON'T.

2.2 Limitations, con't.

2.2.4 All facilities provided under this tariff are directly or indirectly controlled by International Telecommunications Exchange Corporation and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 International Telecommunications Exchange Corporation's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other

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2.4 Liabilities of Company, con't.

2.4.2 con't.

than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3

The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4

No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.5

The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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2.5 Deposits

The Company does not require a deposit from the Customer.

2.6 Advance Payments

For Customers whom the Company feels an advance payment is necessary, International Telecommunications Exchange Corporation reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key system or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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SECTION 2 - RULES AND REGULATIONS, CON'T.

2.9 Installation and Termination

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, interexchange carrier, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Florida PSC. Any objections to billed charges must be reported within thirty (30) days of receipt of bill to the Company or the Company's billing agent. All bills will be considered accurate and final if no notice is received from the Customer during this time. Adjustments to Customer bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.11 Cancellation by Customer

Customer may cancel service by providing 30 days written notice to the Company.

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2.12 Interconnection

Service furnished by INTEX may be connected with the services or facilities of other carriers. Rate Schedules in Sections 4.3 and 4.5 of this tariff anticipate the use of such facilities for special (dedicated) originating or terminating access service. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with INTEX's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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SECTION 2 - RULES AND REGULATIONS, CON'T.

2.13 Refusal or Discontinuance by Company

INTEX may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:

- (a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (b) For use of telephone service for any other property or purpose than that described in the application.
- (c) For neglect or refusal to provide reasonable access to INTEX or its agents for the purpose of inspection and maintenance of equipment owned by INTEX or its agents.
- (d) For noncompliance with or violation of Commission regulation or INTEX's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- (e) For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases.
- (f) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect INTEX's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by INTEX or its agents.

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2.13 Refusal or Discontinuance by Company, con't.

- (h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, INTEX may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (i) Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.
- (j) For periods of inactivity over sixty (60) days.

2.14 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal. Interruptions caused by Customer-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

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SECTION 2 - RULES AND REGULATIONS, CON'T.

2.15 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

2.16 Employee Concessions

[Reserved for future use]

2.17 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service, and to promote the sale of its services. The Carrier may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Carrier. From time to time the Company may waive all processing fees for a Customer.

These special tests, pilot programs, or promotions will be approved by the FPSC with specific starting and ending dates with promotions running under no circumstances longer than 90 days in any calendar year.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

- 3.1.1 Long distance usage charges are based on the actual usage of INTEX's network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
- 3.1.2 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is thirty seconds.
- 3.1.3 Unless otherwise specified in this tariff, usage is measured and rounded to the next higher six second increment for billing purposes.
- 3.1.4 There is no billing applied for incomplete calls.

3.2 Minimum Call Completion Rate

Customers can expect a call completion rate of not less than 90% during peak use periods for all Feature Group D Equal Access 1+ services. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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SECTION 3 - DESCRIPTION OF SERVICE, CON'T.

3.3 Service Offerings

International Telecommunications Exchange Corporation offers outbound message telecommunications service, inbound 800 number service, and travel card service to its Customers. Rates for these services are based on call duration, type of access, and percentage of daytime traffic. Rate banding in Section 4 reflects an average percentage of daytime traffic. This percentage is based on an historical analysis of the Customer's previous monthly billing prior to subscribing to INTEX services. Services offered by the Company are not distance or time-of-day sensitive for billing purposes.

3.3.1 INTEX NET Long Distance Service

INTEX NET Long Distance Service allows Customers to place direct dialed calls to terminating locations. Customers are presubscribed to the INTEX network. Calls are placed by dialing "1+" and the destination telephone number, including the area code if applicable. Customers may access INTEX NET Long Distance Service through switched or dedicated access facilities.

3.3.2 INTEX 800 Service

INTEX 800 Service is an inward WATS service. It permits termination of interstate and intrastate calls from diverse geographic locations to customer local exchange lines or to dedicated access facilities. With INTEX 800 Service, the Customer is billed for the call rather than the call originator.

3.3.3 INTEX Travel Card Service

INTEX Travel Card Service allows Customers to place direct dialed calls to terminating locations from locations other than their normal place of business. An 800 access number must be dialed to reach the Carrier. A customer-specific authorization code must also be dialed in addition to the destination telephone number.

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SECTION 4 - RATES

4.1 General

Each Customer is charged individually for each call placed through the Carrier. Customers are billed based on their use of International Telecommunications Exchange Corporation's long distance service. Rates vary by call duration and originating or terminating access type. No installation charges apply.

Special access channels, if utilized, are provided and billed by the special access provider as legally defined in FPSC Rules and Orders. Special access channels may be provided by the local exchange telephone company or by carriers other than the LEC only in accordance with FPSC rules or if the special access channel is jurisdictionally interstate. Charges for the special access channel are determined by the special access provider.

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SECTION 4.0 RATES, CON'T.

4.2 INTEX NET Long Distance Service - Switched Access

4.2.1 Usage Rates

The following rate table applies to Customers that access INTEX NET Long Distance Service via local exchange company provided switched access.

% Daytime Traffic	Initial 30 Seconds or Fraction	Add'l 6 Seconds or Fraction	Rate Code
0 to 25*	\$.0707	\$.0141	H2
25 to 40*	.0764	.0153	H1
40 to 52*	.0793	.0159	O1
52 to 72*	.0836	.0167	B3
72 to 90*	.0907	.0181	B2
90 to 100	.0935	.0187	B1

* up to, but not including

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SECTION 4.0 RATES, CON'T.

4.2 INTEX NET Long Distance Service - Switched Access, con't.

4.2.2 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to the difference between the rate that would normally apply at the originating location and the next lowest percentage-of-daytime band rate for that same call based on the following table:

Originating Rate Code	Discount Rate Code
H2	H2
H1	H2
O1	H1
B3	O1
B2	B3
B1	B2

Discounts do not apply to add on charges for Travel Card Service, Directory Assistance, monthly recurring charges, or calls where H2 rate code charges would normally apply. In the event that the company offers operator services, discounts will not apply to surcharges or to per call add on charges for operator services when the call is placed by a method that would normally incur the surcharge.

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SECTION 4.0 RATES, CON'T.

4.3 INTEX NET Long Distance Service - Dedicated Access

The following rate table applies to Customers that access INTEX NET Long Distance Service via dedicated special access facilities.

% Daytime Traffic	Initial 30 Seconds or Fraction	Add'l 6 Seconds or Fraction	Rate Code
0 to 25*	\$.0521	\$.0104	H2
25 to 40*	.0563	.0113	H1
40 to 52*	.0584	.0117	O1
52 to 72*	.0616	.0123	B3
72 to 90*	.0668	.0134	B2
90 to 100	.0689	.0138	B1

* up to, but not including

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SECTION 4.0 RATES, CON'T.

4.4 INTEX 800 Service - Business Line Termination

The following rate applies to Customers whose inbound 800 calls are routed directly to the Customer's existing local exchange line. No dedicated access terminations are required.

% Daytime Traffic	Initial 30 Seconds or Fraction	Add'l 6 Seconds or Fraction	Rate Code
0 to 25*	\$.0945	\$.0189	H2
25 to 40*	.0945	.0189	H1
40 to 52*	.0945	.0189	O1
52 to 72*	.0945	.0189	B3
72 to 90*	.0945	.0189	B2
90 to 100	.0945	.0189	B1

* up to, but not including

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SECTION 4.0 RATES, CON'T.

4.5 INTEX 800 Service - Dedicated Access

The following rate applies to Customers whose inbound 800 calls terminate over dedicated special access facilities.

% Daytime Traffic	Initial 30 Seconds or Fraction	Add'l 6 Seconds or Fraction	Rate Code
0 to 25*	\$.0945	\$.0189	H2
25 to 40*	.0945	.0189	H1
40 to 52*	.0945	.0189	O1
52 to 72*	.0945	.0189	B3
72 to 90*	.0945	.0189	B2
90 to 100	.0945	.0189	B1

* up to, but not including

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SECTION 4.0 RATES, CON'T.

4.6 INTEX Travel Card Service Charge

4.6.1 Usage Rates

The following rates apply to calls made via INTEX Travel Card Service. The minimum INTEX Travel Card Service call duration for billing purposes is thirty seconds. Additional usage is measured and rounded to the next higher six second increment for billing purposes.

% Daytime Traffic	Per Minute Usage Rate	Rate Code
0 to 25*	\$.1450	H2
25 to 40*	.1475	H1
40 to 52*	.1525	O1
52 to 72*	.1550	B3
72 to 90*	.1650	B2
90 to 100	.1650	B1

* up to, but not including

4.6.2 Service Charge

The following service charge applies to all calls made by Customers using the Company's travel card service. This per call service charge is in addition to usage charges in 4.5.1.

Per Call \$.50

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SECTION 4.0 RATES, CON'T.

4.6 INTEX Travel Card Service Charge, continued

4.6.3 Volume Discounts

INTEX Travel Card Service usage usage is combined with interstate usage for determination of volume discounts. Applicable discounts are computed based on the following methods.

For calling volumes less than or equal to 25,000 minutes per month:

- Step 1 - Divide the total number of minutes by 1000.
- Step 2 - Round down the result of Step 1 to the nearest integer.
- Step 3 - Multiply the result of Step 2 by \$.00005.
- Step 4 - Subtract the result of Step 3 from the rate table in 4.6.1 to determine the effective billing rate.

For calling volumes greater than 25,000 but less than or equal to 100,000 minutes per month:

- Step 1 - Subtract 25,000 from the total number of minutes.
- Step 2 - Divide the result of Step 1 by 5000.
- Step 3 - Round down the result of Step 2 to the nearest integer.
- Step 4 - Multiply the result of Step 3 by \$.00005 and add to \$.00125
- Step 5 - Subtract the result of Step 4 from the rate table in 4.6.1 to determine the effective billing rate.

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SECTION 4.0 RATES, CON'T.

4.6 INTEX Travel Card Service Charge, con't.

4.6.3 Volume Discounts, con't.

For calling volumes greater than 100,000 minutes per month:

Step 1 - Subtract \$.0020 from the rate table in 4.6.1 to determine the effective billing rate.

Example for B1 Rate Code Customer:

Step 1: 4233 Total Monthly Minutes/1000 = 4.233

Step 2: Round down to nearest integer = 4

Step 3: 4 X \$.00005 = \$.0002

Step 4: \$.1650 - \$.0002 = \$.1648 per minute rate

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