## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Motion by the Citizens of the )
State of Florida to compel SOUTHERN )
BELL TELEPHONE AND TELEGRAPH COMPANY to )
file a call trace tariff as required )
by Order No. 24546

DOCKET NO. 910815-TL

ORDER NO. 25365

ISSUED: 11/20/91

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman SUSAN F. CLARK J. TERRY DEASON BETTY EASLEY MICHAEL McK. WILSON

## ORDER APPROVING PROPOSED TARIFF FILING

BY THE COMMISSION:

On May 20, 1991, we issued Order No. 24546, our final order after hearing in Docket No. 891194-TL. In that Order, we set forth the terms and conditions under which Southern Bell Telephone and Telegraph Company (Southern Bell or the Company) could offer its Caller ID service to subscribers in Florida. An identified issue in that proceeding concerned how Southern Bell should offer its Call Tracing service.

Call Tracing is a TouchStar feature that enables customers to input a code that sends the last incoming number to the local exchange company's (LEC's) security department. By Order No. 24546, we determined that the use and availability of Call Tracing service had enough public utility value that it should be offered without presubscription, on a per usage basis. Southern Bell's Call Tracing service is currently offered only to customers who presubscribe to the feature at \$4.00 per month. In Order No. 24546, we directed the Company to file a tariff proposal providing a usage-based rate structure for Call Tracing service. Southern Bell made its filing on August 2, 1991.

By Order No. 25114, issued September 24, 1991, we denied Southern Bell's proposed tariff. The Company was directed to refile its tariff proposal with the following specific revisions:

 The proposed rate of \$6.00 per trace should be reduced to \$4.50 per trace.

DOCUMENT NUMBER-DATE

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- Banded rates should be eliminated for Call Tracing.
- Call Tracing Blocking should be offered with the same nonrecurring charge waivers as 900/976 blocking.
- 4. The term "per activation" should be changed to "per successful trace."

Southern Bell refiled its Call Tracing tariff with the above additions on September 12, 1991. This filing incorporates all of our decisions regarding this feature as reflected in Order No. 25114. Accordingly, this tariff proposal shall be approved as filed.

The Company shall revisit its costs and revenues for Call Tracing service (both flat rate and per-use) after one year and report to this Commission whether the feature is covering its individual costs. The report shall be filed by January 1, 1993.

Southern Bell has also filed a tariff proposal to offer Call Tracing to its ESSX customers. This proposal will offer Call Tracing service to ESSX and Digital ESSX customers under the same rates, terms, and conditions as for all other customers. We find this filing to be appropriate. It is consistent with our previous decisions in this docket and will provide additional customers the opportunity to initiate Call Tracing on a per-activation basis. Accordingly, this tariff proposal shall be approved as filed.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the proposed tariff filing by Southern Bell Telephone and Telegraph Company to offer Call Tracing on a usage basis (T-91-466) filed September 12, 1991, is hereby approved effective November 25, 1991. It is further

ORDERED that the proposed tariff filing by Southern Bell Telephone and Telegraph Company to offer Call Tracing on a usage basis to ESSX and Digital ESSX customers (T-91-378) filed August 8, 1991, and revised September 18, 1991, is hereby approved effective November 25, 1991. It is further

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ORDERED that this docket shall be closed if no protest is filed in accordance with the requirement set forth below.

By ORDER of the Florida Public Service Commission, this 20th . day of NOVEMBER , 1991 .

STELL TRIBBLE Director Division of Records and Reporting

(SEAL)

ABG

## NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal by Rule Florida provided 25-22.036(4), proceeding, as Code, the form provided in Administrative 25-22.036(7)(a)(d) and (e), Florida Administrative Code. petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on 12/11/91

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In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.