State of Florida

Commissioners: J. TERRY DEASON, CHAIRMAN THOMAS M. BEARD SUSAN F. CLARK LUIS J. LAUREDO JULIA L. JOHNSON



DIVISION OF WATER & WASTEWATER CHARLES HILL DIRECTOR (904) 488-8482

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Public Service Commission

February 18, 1993

Mrs. Cole Saxon 188 Turkey Creek Alachua, FL 32615

Re: Docket No. Concerning Application for certificates to provide water and wastewater services under grandfather rights in Alachua County by Family Diner, Inc. and Turkey Creek, Inc. d/b/a Turkey Creek Utilities

Dear Mrs. Saxon:

This letter is in response to your letter dated February 9, 1993, regarding Turkey Creek Utilities (Turkey Creek). We have received prior complaints regarding the late fee assessed by Turkey Creek and are currently investigating the charge. This particular issue will be addressed in staff's next recommendation to the Commission, which will then render a decision on the proper charge. We will be providing Jim Cherry a copy of this recommendation once it has been filed.

Regarding Turkey Creek's bill, we are aware that there are two different dates. We ACK _____asked the utility to give the customers twenty days to pay their utility bill in accordance with AFA _____Commission Rules, which is why a new date was printed on the bill. We are also aware that the utility is waiting on the final recommendation from staff before they change the format APP of the bill. Please abide by the date which is twenty days from the billing date, not the tenth CAF of the month. CMU _____ CTR ____ FAR LEC ____ LTI -----E.C. I SHO 280W//S FLETCHER BUILDING • 101 EAST GAINES STREET • TALLAHASSEE, FL 32399-0850 DIH An Affirmative Action/Equal Opportunity Employer

Mrs. Cole Saxon February 18, 1993 Page 2

If you have any further questions or concerns, please feel free to contact me.

Sincerely,

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Edith H. Xanders Regulatory Analyst

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cc: Division of Water and Wastewater (Hill, Rendell) Division of Legal Services (Asher-Cohen) Division of Records and Reporting Honorable George Kirkpatrick Jim Cherry, Turkey Creek Master Owners Association Steve Reilly, Office of Public Counsel John Wharton