

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 930753-TL
tariff filing to introduce new) ORDER NO. PSC-93-1439-FOF-TL
version of Call Forwarding-Busy-) ISSUED: October 4, 1993
Fixed and Call Forwarding-Don't)
Answer-Fixed by UNITED TELEPHONE)
COMPANY OF FLORIDA.)
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK
JULIA L. JOHNSON
LUIS J. LAUREDO

ORDER APPROVING TARIFF AMENDMENT

BY THE COMMISSION:

On July 19, 1993, United Telephone of Florida (United or the Company), filed a tariff amendment proposing to introduce Call Forwarding-Fixed and Call Forwarding-Don't Answer-Fixed. The Company asserts that these services will alleviate the accidental deactivation of call forwarding services by customers.

Call-Forwarding-Busy-Fixed provides for calls terminating at a customer's directory number to be forwarded to another telephone number. The customer selects the forward-to number at the time the service is established. The forward-to number can only be changed by a service order.

Call Forwarding-Don't Answer-Fixed provides for calls terminating at a customer's idle number to be forwarded, after a predetermined interval to another number. The customer selects the forward to number at the time service is initiated and again changing the forward to number requires a service order.

The difference between the regular Call Forwarding Don't Answer-Busy services and the proposed Call Forwarding Busy-Fixed-Don't Answer-Fixed services is the customer control element. Under regular Call Forwarding Busy-Don't Answer services the customer can activate and deactivate the service, as well as change the number to which the calls are to be forwarded. Customers do not have the ability to deactivate Call Forwarding Busy-Fixed-Don't Answer-Fixed nor do they have the ability to change the forward-to numbers with the proposed offering.

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United proposes to offer the new service at the same rates as conventional customer controlled Call Forwarding Busy-Don't answer services. United's customer calling features are offered at banded rates. The rate band for Call Forwarding Busy-Fixed-Don't Answer-Fixed will be \$.75 to \$2.65. These new services will initially be offered at a current rate of \$1.00. United proposes offering the new services at the current rate of \$1.00 because of the functional similarities of the services. The Company does not forecast any additional demand for the services hence no additional revenue.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the tariff amendment by United Telephone of Florida to introduce Call Forwarding Busy-Fixed and Call Forwarding Don't-Answer-Fixed is hereby approved as outlined in the body of this Order. It is further

ORDERED that any response to this Order shall be filed pursuant to the requirements set forth below. It is further

ORDERED that if a timely protest is filed, this docket shall remain in effect with any increase held subject to refund pending resolution of the protest. It is further

ORDERED that if no response is timely filed this docket shall be closed.

By ORDER of the Florida Public Service Commission this 4th day of October, 1993.

STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

JKA

by: Kay Higney
Chief, Bureau of Records

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on October 25, 1993.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.