

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 930965-TL
tariff filing to introduce a new) ORDER NO. PSC-93-1782-FOF-TL
CentraNet calling feature) ISSUED: December 13, 1993
package as well as additional)
CentraNet optional features by)
GTE FLORIDA INCORPORATED.)
(T-93-550 FILED 9/21/93))
_____)

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman
SUSAN F. CLARK
JULIA L. JOHNSON
LUIS J. LAUREDO

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On September 21, 1993 GTE Florida Incorporated (GTEFL or the Company) filed a proposed tariff to introduce CentraNet Series 4000, as well as additional optional custom calling features.

CENTRANET SERIES 4000

CentraNet Service is a local exchange service that provides small, medium, and large businesses with local exchange access to the network, interexchange access, intra-system communication services (intercom), and CentraNet custom calling feature packages for its subscribers. CentraNet Series 4000 is a package of Custom Calling Local Area Signaling Services (CCLASS) features that are currently available to single line residential and business customers. CentraNet Series 4000 includes the following features:

1. Automatic Busy Redial
2. Automatic Call Return
3. Call Block
4. Special Call Acceptance
5. Special Call Forwarding
6. Special Call Waiting

DOCUMENT FOR FILING

13268 DEC 13 1993

FPSC-REG. DIV. REPORTING

CentraNet Series 4000 is not a stand-alone custom calling package. In order to subscribe to CentraNet Series 4000, the customer must also subscribe to one of three existing custom calling feature packages: Line Feature Package Series 1000, 2000, or 3000. This requirement is a marketing strategy designed to increase sales of the 1000, 2000, and 3000 custom calling packages. These packages offer such features as Call Hold, Call Forwarding-Busy Line/Don't Answer/Variable, Saved Number Redial, etc. CentraNet Series 4000 is to be offered to a customer in addition to one of the above packages. CentraNet Series 4000 is offered on a packaged service basis versus a "grocery list" basis. According to GTEFL, such packaging will allow its customers to make easier comparisons between CentraNet and customer premises equipment alternatives. Packaging will also make billing easier.

Proposed Rates

The proposed rates for CentraNet 4000 are dependent on the number of CentraNet lines a customer has, and are depicted in Table A. The proposed rates for the optional custom calling features are depicted in Table B. There is no charge for Cancel Calling Number Delivery (caller ID blocking service) because, by Order No. 24546, issued May 20, 1991, this Commission ordered local exchange companies to provide this service free of charge.

Costs, Contribution, and Demand for CentraNet 4000

According to GTEFL, the monthly cost for providing CentraNet 4000 will be \$3.8766 per station. The proposed monthly rates for the service cover the estimated monthly costs. The costs and contribution for CentraNet 4000 are summarized, along with the proposed rates, in Table A. GTEFL estimates that the annual costs for CentraNet 4000 will total \$6,513 in 1993 and increase to \$22,422 by 1997. GTEFL also estimates that the annual contribution will total \$1,569 in 1993 and grow to \$5,268 in 1997.

Based on GTEFL's forecasts, the greatest demand for CentraNet Series 4000 will come from small customers (25 or fewer lines). Demand for CentraNet Series 4000 will depend on the customers' need for the features offered in this package as well as the customers' need for the features offered in either the 1000, 2000, or 3000 package. The Company expects a total of 140 customer lines

subscribed to CentraNet 4000 in 1993, and 482 by 1997. Total annual revenues are estimated to be \$8,082 and \$27,690 by 1997.

TABLE A
Comparison of Rates, Costs, and Contribution for
CentraNet 4000

Number of Stations	Rate Per Station	Cost Per Station	Percentage Contribution
3-25	\$5.00	\$3.8766	29%
26-49	\$4.50	\$3.8766	16%
50+	\$4.00	\$3.8766	3%

OPTIONAL CUSTOM CALLING FEATURES

GTEFL also proposes to introduce optional custom calling features. Subscribing to CentraNet Series 4000 or any other custom calling package is not a prerequisite for subscribing to the proposed optional custom calling features. The proposed optional custom calling features include Call Tracing Service, Calling Number Identification, Cancel Calling Number Delivery, and VIP Alert.

Costs and Contribution for Custom Calling Features

The estimated rates, costs, and percentage contribution for the optional custom calling features are depicted, along with the proposed rates, in Table B. GTEFL's proposed rates appear to provide sufficient contribution to cost.

Annualized revenues for VIP Alert are projected to total \$3,408 in 1993 and increase to \$11,520 in 1997. The annualized revenues for Call Tracing are projected to total \$5,112 in 1993 and increase to \$17,280 in 1997. Annualized revenues for Calling Number ID are projected to total \$84,186 in 1993 and increase to \$272,100 in 1997.

TABLE B
Comparison of Rates, Costs, and Contribution for
Proposed Optional Features

Service	Rate	Cost	% Contribution
Call Tracing	\$6.00 per line	\$0.3070 per line	1,853%
Calling Number ID 3-25 lines	\$6.00 per line	\$0.4745 per line	1,165%
Calling Number ID 26-49 lines	\$4.50 per line	\$0.4745 per line	849%
Calling Number ID 50+	\$2.00 per line	\$0.4745 per line	322%
Cancel Calling Number Delivery	No Charge	\$0.2513 per line	-100%
VIP Alert	\$4.00 per line	\$0.7322 per line	447%

According to GTEFL, CentraNet 4000 will allow CentraNet customers, especially small to medium sized businesses, to obtain CCLASS custom calling features currently only available to single line business customers. It appears that there is a demand for the service, as well as the other proposed custom calling features, and that the rates, costs, and contributions are reasonable. GTEFL's proposed tariff is, therefore, approved.

Accordingly, it is

ORDERED by the Florida Public Service Commission that Tariff No. T-93-550, filed by GTE Florida Incorporated on September 21, 1993, is hereby approved, with an effective date of November 23, 1993. It is further

ORDERED that, if a protest is filed on or before the date set forth in the Notice of Further Proceedings or Judicial Review, this

ORDER NO. PSC-93-1782-FOF-TL
DOCKET NO. 930965-TL
PAGE 5

tariff shall remain in effect, with any increase held subject to refund pending the resolution of the protest. It is further

ORDERED that, unless a person whose interests are substantially affected by the tariff approved herein files a petition in the form and by the date specified in the Notice of Further Proceedings or Judicial Review, this Order shall become final and this docket shall be closed on the following date.

By ORDER of the Florida Public Service Commission, this 13th day of December, 1993.



STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

RJP

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on January 3, 1994.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.