

BST

TITLE:

**BSE -- CHAINING SUMMARY** 

PERIOD:

TYE 12/31/92 JUNE 3, 1993

DATE: AUDITOR:

**PKY** 

WP NO

51

There are three areas which we concentrated on for BSE.

- The amounts BSE bill each sub or affiliate. Do they follow CAM?
   if not following CAM? What are they doing? Are they at
   less than FDC. Document. WP Sections 51-6 and 51-7.
- The amounts that potentially chain through to BST. wp Section 51-8.
- What is the character of the amounts billed to BSE subs and affiliates.
   Are the expenses reasonable for rate making?
   wp Section 51-9.

The rest of the workpapers in this section are for information purposes and in many instances support the conclusions in each of these three areas. These are referenced where support is necessary.

We are not auditing the BSE subs to determine if they are billing according to the CAM to BST.

in other sections of this audit, we selected BSE sub Sunlink to audit to determine if they were billing BST according to the CAM.

Other companies that bill BST that we selected to audit, but are not subs of BSE are Data Serv Inc., and Affiliates which is a sub of BellSouth Business Systems, which is a sub of BST; Bellcore which is a sub of BST, BellSouth Communications. Inc., which is a sub of BellSouth Business Systems, which is a sub of BST. We have also decided to audit the amounts that are affocated to BST from the parent corporation, BEllSouth Corporation.

This section includes the following:

51-1 Description of BSE, What does BSE do?

Description of Chaining.

51-2 Comparison of BSE subsidiaries from CAM and from

Organizational Chart for 12/31/92. Determine the number of BSE subs.

51-3 I. Contracts -- BSE with BST

a. Bellsouth Enterprises, Inc and BST, Inc. covering Consulting, Marketing and Support Services. BST says this agreement covers BSE subs with BST Per answer to 2-023.

51 p1 88

Services.

II. Contracts -- BSE with their own subs

Internal Audits
51-5 Notes from C&L Workpapers 1992 CAM Audit

Amounts BSE is billing each of their subs and other affiliates AND DOCUMENTATION FOR BILLING FOR 1992 for 1992. BSE is billing subs a management fee and not following CAM. They say it is below FDC. Staff has to prove that. See 51-7

b. BeliSouth Enterprises, Inc., as agent for BellSouth

BST, Inc. covering Consulting, Marketing and Support

Mobility, Inc. and American Cellular Communications Corp, and

51-7 Analysis of Determination of less than FDC.
51-8 Determination of Potential Chaining
51-9 Make up of BSE charges that are in turn a management fee.
51-10 Documentation of JCO Requirements
51-11 BSE income Statement Reconciliation
51-12 BSE combination with BSC

DISCLOSURES, CONCLUSIONS AND RECOMMENDATIONS FOLLOW THIS PAGE.

SUBJECT: BELLSOUTH ENTERPRISES' (BSE) BILLING TO NONREGULATED SUBSIDIARIES

#### **STATEMENT OF FACTS:**

#### **GENERAL**

51-10

According to BSE Acounting Directive 005, Section 5.01 chaining is defined as follows: "When a carrier obtains an asset or service from a nonregulated affiliate that has obtained the asset or service from another nonregulated affiliate."

Section 5.02 says that BSE requires all intercompany transactions comply with the Joint Cost Order because costs that are included in a chaining transactions that are several layers removed from the ultimate destination can be difficult to identify.

BSE Account Directive 008, Section 1.01 presents the rules for pricing goods and services transfered between regulated carriers and their nonregulated affiliates. "If no prevailing market rate exists, the price charged to the figurated affiliate must be based on the JCO fully distributed costing standards (FDC)."

BSE does not bill BST directly. BSE bills their nonregulated subs and in turn, according to the Cost Allocation Manual at 12/31/92, the nonregulated subs bill BST at fully distributed cost, market or tariff, etc. whichever applies.

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BSE bills their subsidiaries a management fee. This fee is of the subsidiaries operating expenses (operating expenses less cost of goods sold, depreciation and management fee). The total management fee billed to subsidiaries for 1992 was

29 51-6

In order to determine if the management fee is less than FDC, BSE calculated what FDC would have been if it had been used. BSE calculated that FDC was for 1992.

51-7

As explained by the company, FDC is calculated as follows: BSE costs that are not project coded or retained are compiled by Responsibility Code (RC). These costs are then allocated to all subsidiaries based on subsidiary operating expenses, aslary costs, marketing costs or equity and debt.

For example, the total costs at BSE associated with Human Resources that are not project coded or retained are compiled under RC costs U12100 to U12500. The total of these costs are allocated to all BSE subs based on the subsidiardes salary expenses. Exploring I flur Resource 51-7

Total Marketing costs at BSE that are not project coded or retained are compiled under RCU61E00 to RC U61340. The total of these costs are allocated to all BSE subs based on the subsidiaries marketing costs.

The same concepts are used for all RC's that are not project coded or retained.

51 p3

SUBJECT: BELLSOUTH ENTERPRISES' (BSE) BILLING TO NONREGULATED

**SUBSIDIARIES** 

PSC staff addressed six areas of BSE billing to Nonregulated Subsidiaried.

They are as follows: Companies billed the Management fee vs. companies used to calculate FDC, BSE Income Statement Reconciliation, Management Fee, FDC Calculation, Companies billed a Project Fee, Types of Expenses at BSE Headquarters.

Each will be described separately with an opinion from the PSC staff.

Flanily, a conclusion and recommendation on all areas will be found at the end of this conclusion.

COMPANIES BILLED THE MANAGEMENT FEE VS. COMPANIES USED TO CALCULATE FDC.

51-6

BSE subsidiaries billed a management fee were: Mobile Data, BellSouth Advanced Networks (BSAN), BellSouth Information Network (BIN), Sunlink, BellSouth Information Systems, Inc. (BIS), BellSouth Advertising & Publishing Corp. (BAPCO), LM Berry, Stevens Graphics, Techsouth, Bellsouth Cellular, BellSouth Mobile Data, Inc. (BMI), Mobile Communications Corporations of America and affiliates (MCCA), International Operations Group, and BellSouth Financial Services Corp (FINS).

In calculating the FDC, the above companies were included along with those that were not billed a management fee in 1992. These companies were: Marketing Program, Executive Services, Data Service Financial Services, Inc. (DFINS), Corporate Health Network (CHN), Scientific Software, Inc. (SSI), Interligent Messaging Services Inc. (IntellMssg), Dataserv International, Intelligent Media, Worldwide Wireless Trials (WWW), Retained Costs at BSE and Miscellaneous costs at BSE.

م- 13

The Company states that BSE does not bill management fees to companies "...which fall within the following general categories: (1) corporate development entities, (2) recent acquisitions, (3) International joint venture investments/internationally wholly owned subs..."

## **OPINION:**

BSE did not use the same companies to calculate the FDC as they billed a Management Fee. They are not using the same basis for comparison of whether billing FDC or less.

# II. BSE INCOME STATEMENT RECONCILIATION

51-11

Part of BSE's billing to their subs includes Projects that are specifically coded to the subs for which the work was being performed. This is in addition to the Management fee. BSE also retains certain costs at headquarters that are not billed as Project costs or considered part of the FDC calcualtion.

51 p4

SUBJECT: BELLSOUTH ENTERPRISES' (BSE) BILLING TO NONREGULATED SUBSIDIARIES

In order to determine that all costs are used in the FDC calculation, BSE prepared an income statement reconciliation. All costs at BSE are reconciled here to the Trial Balance. These costs are Project Coded Costs, Total Expenses Allocated for FDC, and Costs Retained. BSE has objected to us having access to their financial records to verify these costs.

#### **OPINION:**

Because we did not have access to BSE financial records, we could not determine whether the income Statement Reconciliation to the Trial Balance was correct.

#### III. MANAGEMENT FEE

J1-6

In order to substantiate the management fee billed to each subsidiary, PSC staff requested financial statements for all BSE subsidiaries whether billed a management fee or not for December, 1992. The Company objected to providing the financial statements for all BSE subsidiaries.

#### OPINION:

If we cannot substantiate the basis for the management fee billed to each subsidiery through the income statements, we do not know whether the amounts that are eventually billed (chained through )to BST from the nonregulated subsidieries are reasonable. All subsidieries would have to be billed on the same basis.

## IV. FDC CALCULATION

51-7

As explained by BSE, BSE costs that are not project coded or retained are compiled by Responsibility Code (RC). These costs are then allocated to all subsidiaries as listed above based on allocation factors.

The primary allocation factors for calculating FDC cost are subsidiary operating expenses, salary costs, marketing costs, and equity and debt.

PSC staff requested documentation for the allocation factors. We were able to see at company premises, without writing down numbers, the income statement for BSE. Staff traced the operation expenses used in the FDC calculation for BIS, BSAN, Sunlink and Data Serv international to the income Statements. Marketing Expenses for BIS and Stevens Graphics were tied to "BSE Maketing Costs for year end 12/31/92". Again we were able to see this schedule at company premises, without writing down numbers. The subsidiary salary expense was traced for BIS and Graphics to "BSE Salary Costs for Year and 12/31/92.". We were able to see this schedule on company site, without writing down numbers.

SUBJECT: BELLSOUTH ENTERPRISES' (BSE) BILLING TO NONREGULATED

SUBSIDIARIES

## OPINION:

The aflocation procedures to determine FDC might seem reasonable, but if we cannot audit the subsidiary amounts underlying the allocations, we cannot draw a conclusion on the calculation of the FDC.

#### V. COMPANIES BILLED A PROJECT FEE

BSE provided us with two formal contracts. One is for BSE, Inc. as agent for BellSouth Mobility, Inc. and American Cellular Communications Corp with BST. The second contract was for BSE, Inc. with BST.

We also requested agreements that BSE has with its nonregulated subidiaries. We were supplied with agreements in the form of Project Descriptions, Project Budgets and Approval Forms, for only those BSE subsidiaries that bill BST at fully distributed cost (FDC). The company objected to providing agreements with BSE subsidiaries that did not bill BST at FDC.

Staff reviewed the Project Descriptions and Project Budgets and Approval forms, for the projects supplied to us. Many of the projects were allocated 100% to the particular subsidiaries that chain into BST, however, seven out of 31 projects reviewed, allocated parts to different subsidiaries. The parts that are allocated to subsidiaries that don't chain into regulation were not included. A list of these seven Projects follows this disclosure.

## **OPINION:**

In order to obtain a complete picture of the amounts that are chained into the regulated entities from BSE nonregulated subsidiaries, in our opinion it is necessary to know how the determintion of billing to each of BSE's subs is arrived at. If the agreements we receive that are with the BSE subs that bill BST at FDC are equitable; we still do not know if BSE subs that do not bill BST are handling their fair share of projects where the project is allocated between subs chaining into BST and subs not chaining into BST.

By withholding these agreements and how the amounts to these other subs are arrived at, the staff cannot draw a conclusion that the amount that is chained into regulation is reasonable.

## VI. TYPES OF EXPENSES AT BSE HEADQUARTERS.

BSE objected to our requests for Financial statements, Cumulative General Ledger, Cumulative Transaction Ledger, and Chart of Accounts as of 12/31/92; and a printout of all disbursements over \$50,000 during 1992.

Without these financial records, we did not have information that would facilitate the selection of a sample of expenses items.

51 16

SUBJECT: BELLSOUTH ENTERPRISES' (BSE) BILLING TO NONREGULATED SUBSIDIARIES

5 51-4

PSC staff reviewed an Internal Audit of "1992 Officer Expense Review --- BSE All Departments." The audit

## OPINION:

Because we could not have access to BSE's books, we could not select a sample to determine the types of exepnses, whether they are reasonable for ratemaking, whether reasonable to include in the FDC calculation, and what types of expenses are theoretically in the management fee.

#### CONCLUSION

BSE is not using the same number of companies in comparing FDC with the Management Fee. We cannot audit the amounts that make up the income reconcillation, we cannot substantiate the amounts that are used to calculate the management fee, we cannot audit the amounts that make up the FDC calculation that is used to determine whether BSE is billing at FDC or less, and we cannot audit the expenses on the books of BSE, and we cannot determine in some of the projects how the project billing is established.

Because of this we cannot determine whether the FDC calculation is reasonable for ratemaking and whether the management fee is billed to all subsequitably, and therefore, whether the comparison of FDC to management fee is reasonable. We also cannot draw a conclusion that the amount of project billing chained into regulation is reasonable.

# RECOMMENDATION:

Disallow the amount of management fee and project billing amounts that are challed through to BST because of billings from BSE subsidiaries. BSE Audit Disclosure 2 addresses the amounts of potential chaining to BST.

SI p1

SUBJECT: BELLSOUTH ENTERPRISES' (BSE) BILLING TO NONREGULATED

**SUBSIDIARIES** 

**SCHEDULE TO BSE AUDIT DISCLOSURE 1** 

SUBJECT: BSE AGREEMENTS WITH SUBSIDIARIES -- SCOPE LIMITATION

Project Department/Subsidiary Billed

number

ES6090 Accounting Methods and Procedures--Sunlink, BSFin Svs, BSAN, BIS

ES6100 Human Resources -- BSAN, BIS, BAPCO, Berry Co., Stevens Graphics

ES8198 Human Resources--Stevens Graphics, BSAN

ES8199 Human Resources--BaPCO, Sunlink, BIS

ES8200 Human Resources -- BIS, Stevens Graphics, BAPCO, BSAN

ES8201 Human Resources -- Sunlink

ES8212 Human Resources -- Stavens Graphics, BIS, Sunlink, BAPCO, BSAN

This is 7 projects out of 31 that we do not have full amounts of allocation; that is 23%.

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JITLE:

SUMMARY OF CONTRACTS

TEST PERIOD:

TYE 12/31/92

DATE:

AUDITOR:

51-3

UP ND.

In order to evaluate the amounts billed by BSE to its nonregulated subsidiaries, staff requested all formal contracts between affiliate companies in 2-023.

BST provided us with two formal contracts. The first BSE, Inc. as agent for BellSouth Mobility, Inc. and American Cellular Communications Corp with BST. The second contract was BSE, Inc. with BST. Staff summaries of these contracts are on wp 51-3/1 and the contracts are on 51-3/2 and  $51-3/_{1-h}$ . Also below is a brief summary of the contracts.

These contracts are with BST and not BSE and its subs, therefore, we further requested agreements that BSE has with its nonregulted subs to determine the types of charges to all nonregulated subs and if the determination of billing to all nonregulated subs was in an equitable aspaer.

In answer to our request, the Company stated that they would supply in Atlanta (2-097(9) agreements with the BSE subs that bill BST at FDC. The Company objected to providing agreements with BSE subs other than those that bill BST at FDC. This is pending under the Supreme Court decision.

The agreements are in the form of Project Description and Project Budget and Approval forms.

Staff reviewed the Project Descriptions and Project Budget and Approval forms, for the projects supplied to us. Many of the projects were allocated 190% to the subsidiaries that chain into BST, however, there are a number that are allocated between entities and the amounts that are allocated to affiliates that don't chain into BST are not included in the information provided. See page of here .

In order to obtain a complete picture of the amounts that are chained into the regulated entities from BSE nonregulated subsidiaries, in our opinion it is necessary to know how the determinion of billing to each of SSE's subs is arrived at. If the agreements we receive that are with the BSE subs that bill BST at FDC, are equitable; we still do not know if BSE subs that do not bill BST are handling their fair share of BSE custs. By withholding these agreements and how the amounts to these other subs are arrived at, the staff cannot draw a conclusion that the amount that is chained into regulation is reasonable.

the ma determine the amounts chained into regulation so we can delete?

S1-3 p196

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TITLE:

SUMMARY OF CONTRACTS

TEST PERIOD:

TYE 12/31/92

DATE:

JULY 26, 1993

AUDITOR:

RKY

UP NO.

51-3

# PSC STAFF PROCEDURES:

51-3 13-1 13-1 3-4 Staff reviwed the Project Descritions given to us and prepared a descriitpm of each project with the number, type, who billed, budget amount, and approprial signature.

Staff requested invoices from BSE to all subs for the months of July and Oct 92 in 2-097 (7). The Company provided for review only those invoices for porject biling and management fee for those BSE subs who bill BST at ENC.

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The bills for July and Hew were agreed to the Project Descriptions supplied to us in 2-097 (9). While doing this we found certain projects that we had invoices for which we did not receive descriptions, etc. We requested these and received them. The project descriptions agreed with the invoices.

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When comparing some of the project descriptions with the answer to 2-097106 which asked for information regarding the various responsibilities under the various responsibility codes which were used to calculate the FDC, staff noticed certain similarities in the Treasury, AVP and Comptrollers, and Human Resources Projects to the FDC allocation codes. We asked the company to explain how the work done for the amounts used for the FDC calculation and the work done for the amounts in the Projects were different. See Request NO. No answer yet. 1-2

Also reference to 51-11.

The reasons for this comparison was because the amounts that are used to calculate the FDC do not include Project Costs. Project costs are billed separately, not under the management fee. So if the Project work done and the FDC work done are the same, the subs are being billed for the same thing twice under the FDC calculation.

Company explained the difference in admir to 2-175

Vec 51-3

On the surface, the answe appears to be reasonable but wetters a manent audit we cannot tell whather there is one lapping

P 2-

BST

TITLE:

SUMMARY OF CONTRACTS

TEST PERIOD:

TYE 12/31/92

DATE:

JULY 26, 1993

AUDITOR:

RKY

UP NO.

51-3

# BRIEF SUMMARY OF CONTRACTS.

Both contracts enumerated the types of services to be provided by either parties. The contracts set forth in Section III, 3.01 DETERMINATION OF CHARGES, THAT All costs associated with the services provided to the Parties shill be in complinace with the rules set forth by any applicable state regulatory authority or the Federal Communicatins Commission in In The Natter of BellSouthcorporation's Permanent Cost allocation Manual for the Separation of Regulated and Nonregulated Costs, adopted December 28, 1987, released January 14, 1908, and as may be subsequently amended."

BST

TITLE:

SUMMARY OF CONTRACTS

TEST PERIOD:

TYE 12/31/92

DATE:

JULY 26, 1993

AUDITOR:

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51-3

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Project

Department

nusber

ES6090

Accounting Methods and Procedures--Sunlink, BSFin Svs, BSAN, BIS

ES6100

Human Resources -- BSAN, BIS, BAPCO, Berry Co., Stevens Graphics

ES8190

Human Resources--Stevens Graphics, BSAN

£\$8199

Haman Resources--BaPCO, Sunlink, BIS

ES8200

Human Resources -- BIS, Stevens Graphics, BAPCO, BSAN

ES8201

Human Resources - Sunlink

ES8212

Human Resources -- Stavens Graphics, BIS, Sunlink, BAPCO, BSAN

This is 7 projects out of 31 that we do not have full amounts of allocation; that is 23%.

## AUDIT DISCLOSURE

SUBJECT: BellSouth Enterprises (BSE) Agreements with Subsidiaries

SCOPE LIMITATION

## STATEMENT OF FACTS:

BSE provided us with two formal contracts. One is for BSE, Inc. as agent for BellSouth Mobility, Inc. and American Cellular Communications Corp with BST. The second contract was for BSE, Inc. with BST.

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# OPINION:

In order to obtain a complete picture of the amounts that are chained into the regulated entities from BSE nonregulated subsidiaries, in our opinion it is necessary to know how the determintion of billing to each of BSE's subs is arrived at. If the agreements we receive that are with the BSE subs that bill BST at FDC are equitable; we still do not know if BSE subs that do not bill BST are handling their fair share of projects where the project is allocated between subs chaining into BST and subs not chaining into BST.

By withholding these agreements and how the amounts to these other subs are arrived at, the staff cannot draw a conclusion that the amount that is chained into regulation is reasonable.

# AUDIT DISCLOSURE

SUBJECT:	BSE	<b>AGREEMENTS</b>	WITH	SUBSIDIARIES		SCOPE	LIMITATION
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Project	Department/Subsidiary	Billed
rs: miner		

ES8198 Human Resources--Stevens Graphics, BSAN

ES8199 Human Resources--BaPCO, Sunlink, BIS

ES8200 Human Resources -- BIS, Stevens Graphics, BAPCO, BSAN

ES8201 Human Resources -- Sunlink

ES8212 Human Resources -- Stavens Graphics, BIS, Sunlink, BAPCO, BSAN

This is 7 projects out of 31 that we do not have full amounts of allocation; that is 23%.

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COMPANY: TITEL PERIOD: DATE: AUDITOR:

WP NO

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BST SUMMARY OF AGREEMENTS WITH SUBS TYE 12/31/92 AUGUST 5, 1993

NO. 51-3/2

I .BST SAID THEY WOULD SUPPLY FOR EACH SUB AGREEMENT THAT BILLS BST AT FDC THE FOLLOWING: Types of Projects, Budget Form, and Approval Form.

51-3

- II. Bellsouth Executive Directive 8 , issued 12/28/90, revised 12/31/91 states that "Specific documentation rquirements for the review and approval process will Vary by type of transaction/contract proposed, but should include as a minimum:"
  - 1. Complete descrition of proposed contract and/or transaction including frequency, magnitude, pricing methodology, etc.
  - 2. Discussion of financial and strategic importante to BellSouth.
  - 3. Evaluation of alternative sources of supply, if any, and
  - 4. demonstration of compliance with FCC and state PSC regulations as ref in ED8.

According to ED8 "the providing entity must also be prepared to produce, on demand, for inspection by the appropriate regulatory authorities, the documents necessary to substantiate the market price or the reasonableness of its costs."

ACCORDING TO AD 10 , JOINT COST ORDER DOCUMENTATION REQUIREMENTS, (51-10),

Each sub must have initial transaction approval, general documentation and specific documentation. General doc'm includes for FDC Pricing (updated semiannually) a questionnaire.

TO DO

First list whether received all three forms for each sub
Then list the four attributes and check from ED 8.
Then get general doc'm (the questionnaire for each) REQUIRED FROM AD 10.
ALSO GET FDC STUDIES, IF AVAILABLE.

COMPANY: TITEL PERIOD: DATE: AUDITOR:

BST SUMMARY OF AGREEMENTS WITH SUBS TYE 12/31/92 AUGUST 5, 1993 RKY

WP NO

NO. 51-3/2

BST SAID THEY WOULD SUPPLY FOR EACH SUB AGREEMENT THAT BILLS BST AT FDC THE FOLLOWING: Types of Projects, Budget Form, and Approval Form.

Bellsouth Executive Directive 8 , issued 12/28/90, revised 12/31/91 states that "Specific documentation rquirements for the review and approval process will wary by type of transaction/contract proposed, but should include as a minimum:"

- 1. Complete descrition of proposed contract and/or transaction including frequency, magnitude, pricing methodology, etc.
- 2. Discussion of financial and strategic importantce to BellSouth.
- 3. Evaluation of alternative cources of supply, if any, and
- 4. demonstration of compliance with FCC and state PSC regulations as ref in ED8.

First list whether received all three forms for each sub Then list the four attributes and check.

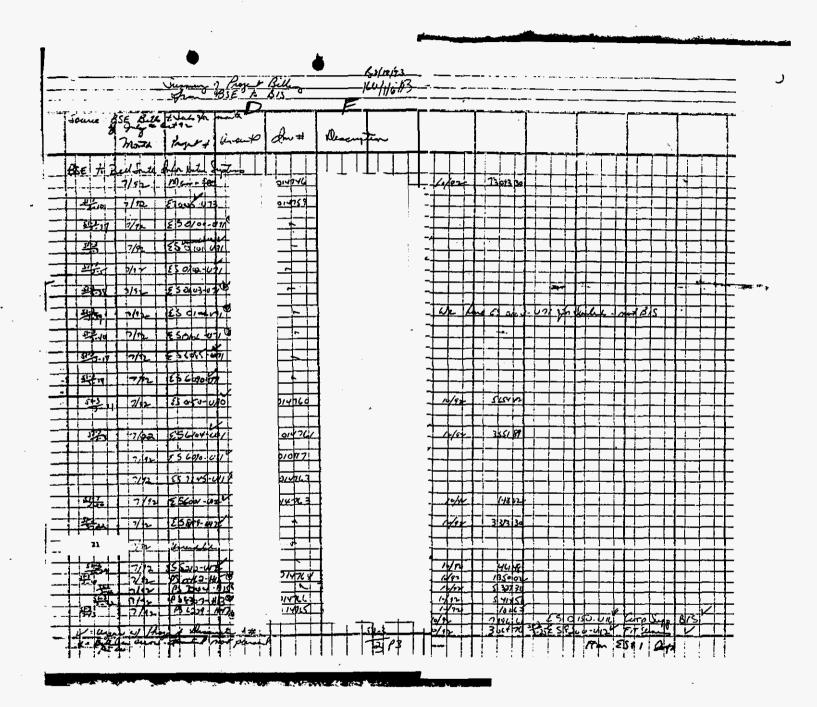
According to ED8 "the providing envitty must also be prepared to produce, on demand, for inspection by the appropriate regulatory authorities, the documents necessary to substant at the market price or the reasonableness of its costs."

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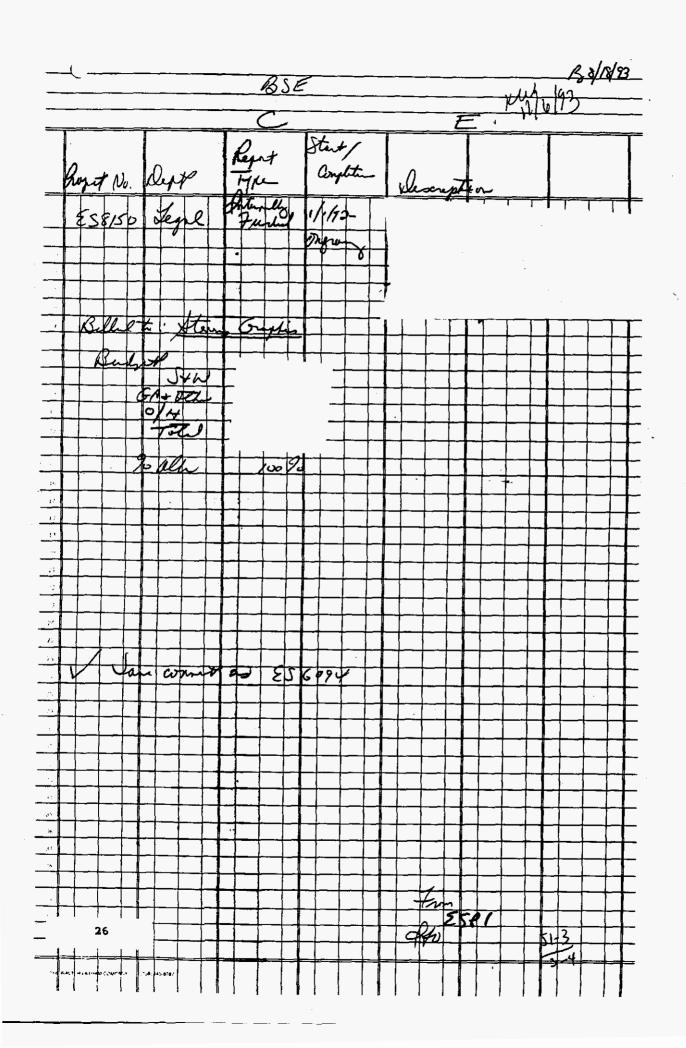


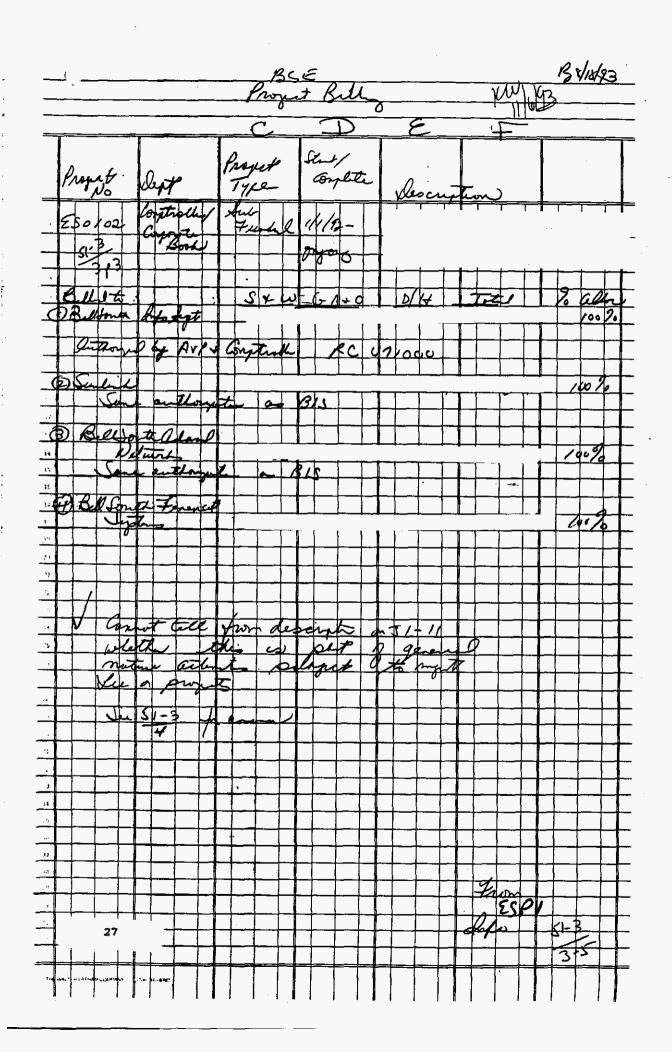
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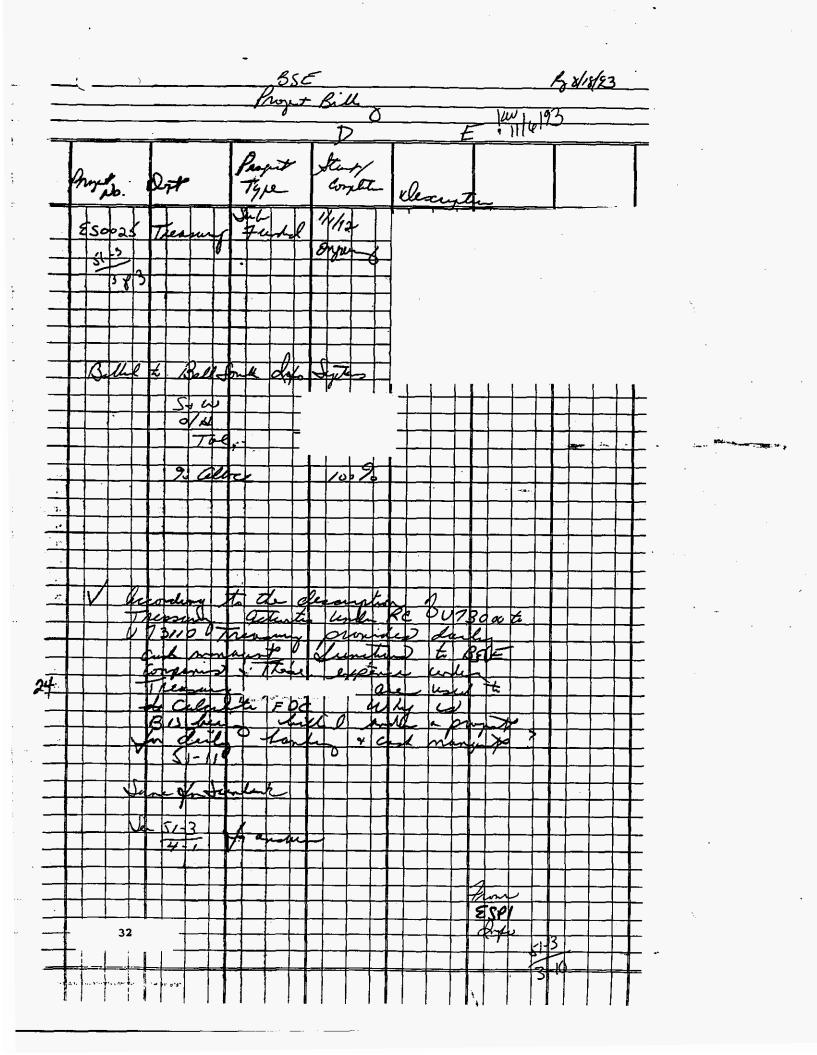




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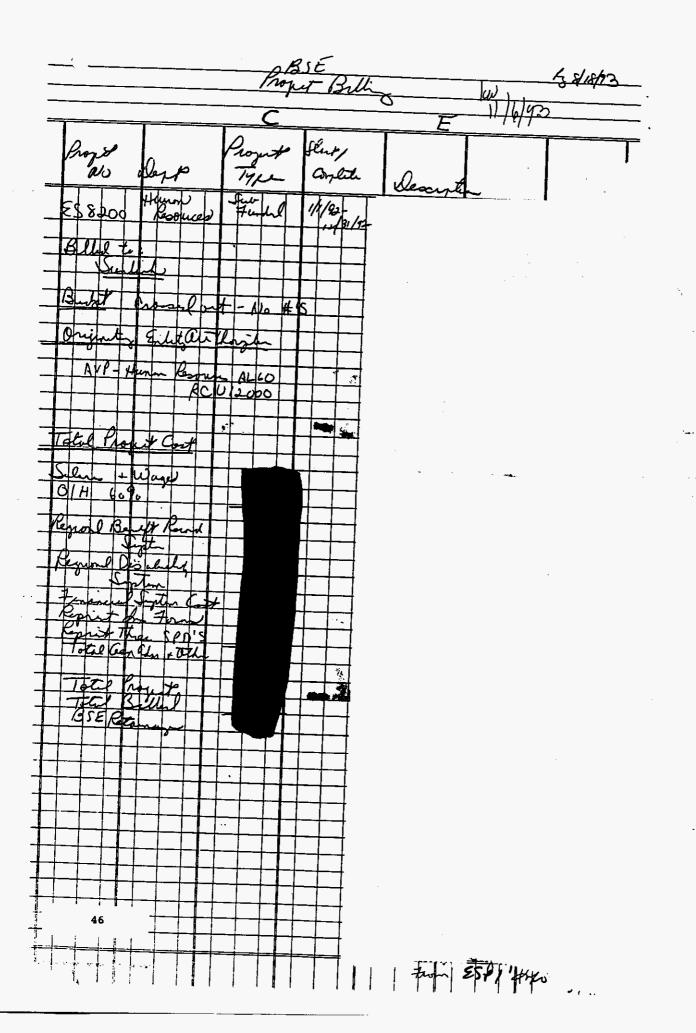
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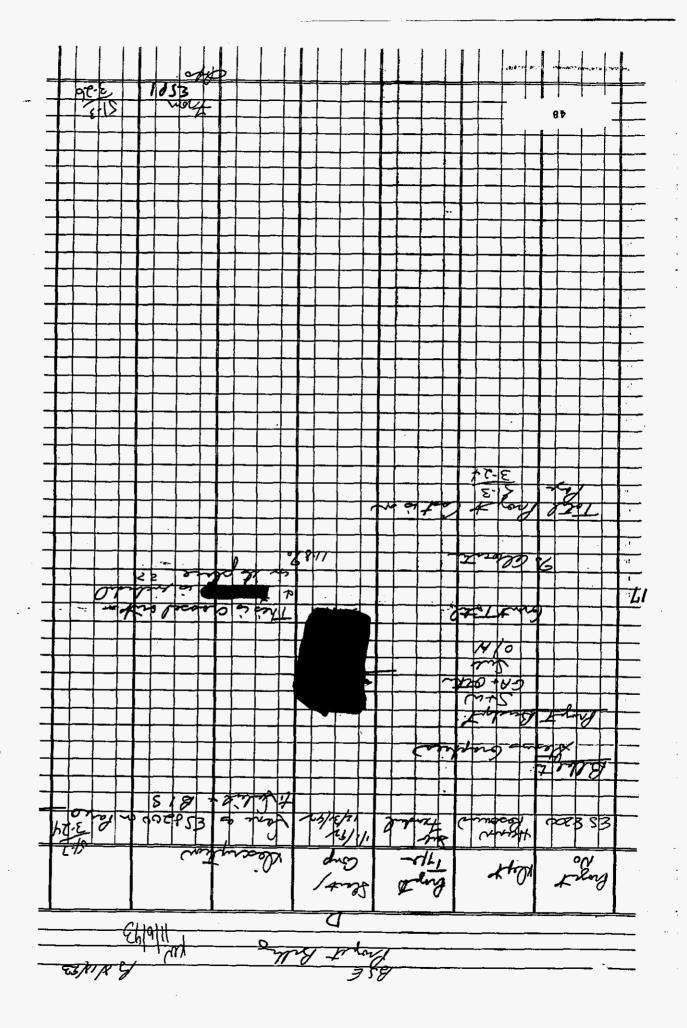
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Southern Bell Tel. & Tel. Co. FPSC Docket No. 920260-TL Audit Date: 09/09/93 Item No. 2-097.7B(1) Page 1 of 1

Request: Confidential request sent to Karen Kaetz directly. Re: BSE billing to BAPCO. Please provide as much info as possible in Miami BSE Sub office or Miami BST office.

Response: The "authorized monthly billing" amount is derived by dividing the annual budget authorization by 12. For project ES7130, the total authorized project budget for 1992 was to the total billing from BSE-HQ to-BAPCO during 1992 for this project occurred in the months of August through November and totaled slightly over

This material constitutes proprietary confidential business information and is being produced subject to a "Notice of Intent to Request Confidential Classification."

Rey Aucording to Project ES7130

The authorise monthly Billing to BAPCO

The project in Oct dout 05752

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BSE & BARCO In ES730 of 1992.

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Date Provided: September 27, 1993

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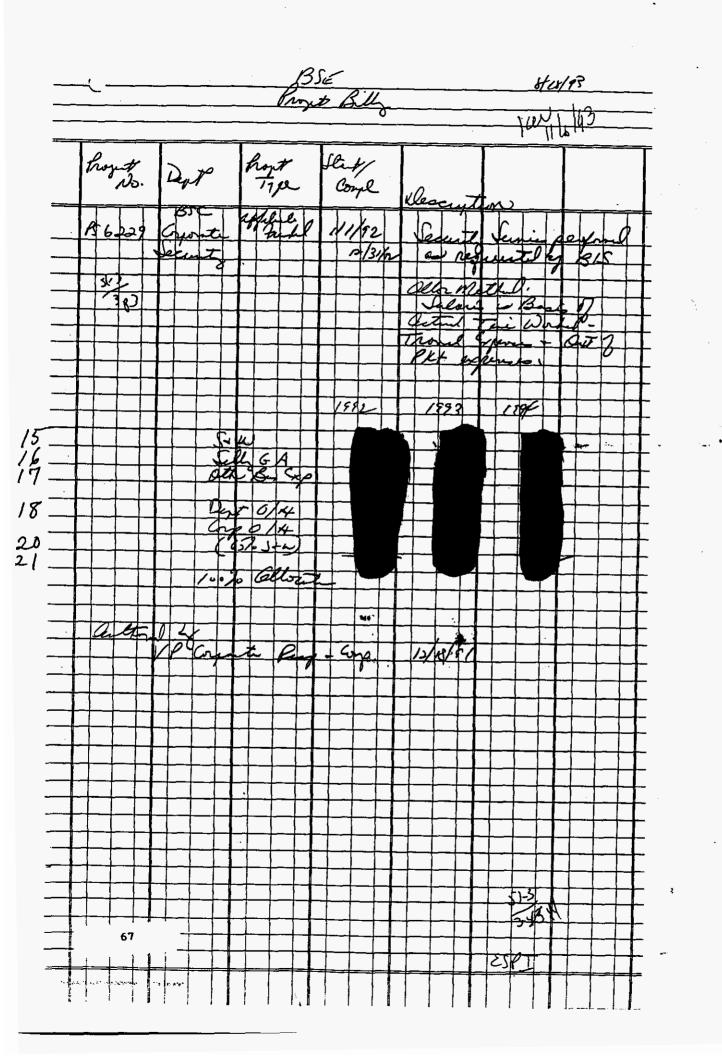
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### MEMORANDUM

# OCTOBER 4, 1993

TIM DEVLIN, DIRECTOR, AUDITING AND FINANCIAL ANALYSIS RUTH K YOUNG, REGULATORY ANALYST, AFA, MIAMI ()

5: NARUC AUDIT - COSTING METHODOLOGIES GROUP

JRTHER REQUESTS:

HE FOLLOWING THREE REQUESTS, INCLUDED CONFIDENTIAL DATA AND ARE ENT DIRECTLY TO KAREN KAETZ.

-00? RE: BSE - PROJECT BILLING VS FDC CALCULATION.
TREASURY PROJECTS

Descrit on Pg 2

-00? RE: BSE - PROJECT BILLING VS FDC CALCULATION.

AVP & COMPTROLLERS PROJECTS

PARTS A & B Wes cupt 18 2

-00? RE: BSE - PROJECT BILLING VS FDC CALCULATION.

HUMAN RESOURCES PROJECTS

Deryte 182

S1-3 17 Pg 173

#### MEMORANDUM

# OCTOBER 4, 1993

TO:

KAREN KAETZ, BST, BIRMINGHAM

FROM:

RUTH K YOUNG, REGULATORY ANALYST, AFA, MIAMI

14

RE:

NARUC AUDIT - COSTING METHODOLOGIES GROUP

I BELIEVE THESE HAVE CONFIDENTIAL INFORMATION INVOLVED IN THE QUESTIONS. TIM WILL SEND THE OFFICIAL NUMBER.

### FURTHER REQUESTS:

2-00? RE: BSE - PROJECT BILLING VS FDC CALCULATION.
TREASURY PROJECTS

The description on Projects ES0025 and ES0028 state that BSE Treasury will provide Treasury services including but not limited to: daily banking, cash management, check processing, vouchr processing, account reconciliation, providing short term advances for working capital.

The information provided in answer to 2-097.10G states that the Treasury acitvities "Provides daily cash managment functions to BSE companies. The amounts in the Treasury RC are being allocated to the subs in calculating FDC.

Why ARE BIS and SUNLINK being billed under a project for daily banking and cash management which is included in the management fee recovery.

2-00? RE: BSE - PROJECT BILLING VS FDC CALCULATION.
AVP & COMPTROLLERS PROJECTS

A. The description of Project ES6082 states that this is for "Accounting methods and procedures support for payroll, personnel and benefits."

The information provided in anwer to 2-097.10G states that the AVP Comptrollers "performs day to day accounting activities including general ledger, accounts payable, payroll and billing operations.

Why is BAPCO being billed under a project when these project activities are included in the management fee.?

B. The same question as Part A but for BS Financial Services, BS Information Systems, Sunlink and BS Advanced Networks. This is project number ES6085.



B283

#### MEMORANDUM

# OCTOBER 4, 1993

TO:

KAREN KAETZ, BST, BIRMINGHAM

FROM:

RUTH K YOUNG, REGULATORY ANALYST, AFA, MIAMI

RE:

NARUC AUDIT - COSTING METHODOLOGIES GROUP

2-00?

RE: BSE - PROJECT BILLING VS FDC CALCULATION.

HUMAN RESOURCES PROJECTS

According to the inforamtion supplied to us in 3-063 there are two RC codes for Human Resources, U12000 (Director - Human Resources) and U12100 to U12500 (Human Resources). The amounts in these RC's at BSE allocated in the FDC calculation are \$3,256,491 and \$2,296,543 respectively; total of \$5,553,034.

The project descriptions supplied to use include the following projects that are Human Resource related: ES6001, ES8198, ES8199, ES8200, ES8201, and ES8212,

How do these activities in these projects differ from the activities that are performed under the above RC's, which amouts are included in the FDC calculation? What is the total dollars billed to subs for all these projects?

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Florida Public Service Comm. Miami, Florida to RALTOUNG.

Southern Bell Tel. & Tel. Co. FPSC Docket No. 920260-TL

Audit

Date: 07/30/93

Item No 2-097.1 Page 1 of

Request: RE: BSE - Provide a meeting with a representative to

discuss the difference between project billing and

management fee billing.

Response: Attached is a description of how BSE recovers its costs through project billings and management fee billings. This information was provided in response to Item No. 3-063 which was provided on June 18, 1993.

This material constitutes proprietary confidential business information and is being produced subject to the "Notice of Intent to Request Confidential Classification" dated June 18, 1993.

If after review of this information, the staff still thinks a meeting is necessary, a meeting will be arranged upon request.

Contract Contract of the management

For my Purposes

CONFIDENTIAL
THIS DOCUMENT CONTIUMS PROPRIETARY INFORMATION
WHICH SHOULD NOT BE DISCLOSED TO UNAUTHORIZED
PERSONS. IT IS MEANT SOLELY FOR USE BY AUTHORIZED
EMPLOYEES OF BELLSOUTH OR BELLSOUTH SUBSIDIARIES.



93 AUG 17 MH: 35

BELLSOUTH ENTERPRISES, INC. RECOVERY OF CORPORATE COSTS FINANCIAL ANALYSIS DIV

BellSouth Enterprises, Inc. (BSE) incurs costs on behalf of its subsidiaries. These costs are recovered through the following:

- 1. Project Billings
- 2. Management Pee

### Project Billings

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Projects are services performed by BSE departments at the direction of a subsidiary. Executive Instructions No. 10 addresses the tracking and billing of project related costs. Project costs are directly attributable because they can be identified as incurred for specific subsidiaries. Project numbers are established to track payroll and other costs as they are incurred for the project. In addition to direct costs (salaries and other direct costs), overhead is allocated to each project. Effective 1/1/88, overhead is recovered by applying a loading factor to salaries and wages. This method was implemented in 1988 for the following reasons:

- 1. It is an efficient and cost effective manner of recovering overhead type costs.
- 2. Applying an annual average rate spreads the costs over all projects during the year. Therefore, the amount of overhead costs that a project receives in an individual month is not dependent upon the level of activity in other projects. Additionally, unusual occurrences in overhead expense accounts (large one time increases or decreases) are spread evenly among all projects instead of being absorbed by only those projects active in the month. On an annual basis, each project receives its fair share.
- 3. During 1988, was the projected annual overhead percentage that was necessary in order to recover all overhead type costs.

An annual study is conducted to ensure that the billed overhead percentage does not exceed the actual overhead percentage. For all years of the study (1988 through 1992) the billed rate is less than the actual. Therefore, for Joint Cost Order purposes, BSE's project billing procedures are in compliance.

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### Management Pee

All other costs are defined as corporate function costs. These are costs that are not identifiable to specific subsidiaries but rather are incurred on behalf of all or several BSE subsidiaries. The costs are incurred by BSE Headquarters staff in performing the normal functions associated with a holding company.

Effective 1/1/87, BSE recovers corporate function costs through a management fee paid by each BSE subsidiary. This fee is computed as follows:

Subsidiary adjusted operating expenses \*

Monthly Management Fee Paid to BSE

\* Computed as Operating Expenses Less Cost of Goods Sold, Depreciation, and the current month management fee

This method of recovering corporate functions costs was implemented 1/1/87 for the following reasons:

- 1. It is an efficient method to compensate BSE for providing these support functions.
- 2. The amount can be adequately anticipated by the subsidiaries and BSE.
- 3. The management fee provides incentives to the subsidiaries to control costs. By reducing subsidiary operating expenses, the management fee can be lowered.
- 4. The management fee provides incentives to BSE Headquarters staff to control costs. If corporate function costs exceed the management fee, the excess costs must be borne by BSE Headquarters.
- 5. Computation of the monthly fee is relatively simple to compute and therefore does not require extensive tracking and apportionment of corporate functions costs via the BellSouth Information and Accounting System (BIAS).

In determining the management fee percentage to apply against subsidiary operating expenses, several factors were analyzed.

- BSE-HQ corporate functions costs (i.e., total operating expenses less costs to be recovered under project billings) were projected for 1987.
- 2. Subsidiary adjusted operating expenses were projected for 1987.
- 3. Given the results of items 1 and 2, it was determined that a factor of of subsidiary operating expenses would result in a break even position for BSE-HQ during 1987.

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Neither the methodology nor the factor have changed since implementation of this method of cost recovery. Less than to of BSE-HQ's costs chain into regulation through affiliated transactions. Because some of BSE-HQ's billings to subsidiaries do chain into regulation, the portion that chains must be in compliance with the JCO. Therefore, an annual study is conducted to evaluate BSE-HQ's management fee billings to its subsidiaries. Because the JCO allows an affiliate to recover all its incurred costs under FDC principles, the study allocates ALL actual incurred corporate function costs on a fully distributed cost basis to either BSE subsidiaries or to a retained pool (in the case of M&A activity). Corporate function costs (non-project coded costs) are reviewed to determine their origin and an appropriate allocation methodology based on cost causative principles. These results are compared to the actual management fee billings. For all years of the study (1988 through 1992), the results prove that BSZ-HO significantly underbilled its subsidiaries when all BSE-HQ incurred costs are apportioned. \*

Based on the results of BSE's annual studies, BSE is in compliance with the Order because the management fee and overhead rate do not exceed fully distributed cost.



93 AUG 17 AN H: 35

BELLSOUTH ENTERPRISES, INC. RECOVERY OF CORPORATE COSTS FINANCIAL ANALYSIS DE

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### Project Billings

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- 1. It is an efficient and cost effective manner of recovering overhead type costs.
- 2. Applying an annual average rate spreads the costs over all projects during the year. Therefore, the amount of overhead costs that a project receives in an individual month is not dependent upon the level of activity in other projects. Additionally, unusual occurrences in overhead expense accounts (large one time increases or decreases) are spread evenly among all projects instead of being absorbed by only those projects active in the month. On an annual basis, each project receives its fair share.
- 3. During 1988, 60% was the projected annual overhead percentage that was necessary in order to recover all overhead type costs.

An annual study is conducted to ensure that the billed overhead percentage does not exceed the actual overhead percentage. For all years of the study (1988 through 1992) the billed rate is less than the actual. Therefore, for Joint Cost Order purposes, BSE's project billing procedures are in compliance.

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## CONFIDENTIAL THIS DOCUMENT CONTAINS PROPRIETARY INFORMATION WHICH SHOULD NOT BE DISCLOSED TO UNAUTHORIZED PERSONS. IT IS MEANT SOLELY FOR USE BY AUTHORIZED EMPLOYEES OF BELLSOUTH OR BELLSOUTH SUBSIDIARIES.

### Management Pee

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16

Subsidiary adjusted operating expenses \*

Honthly Management Fee Paid to BSE

Computed as Operating Expenses Less Cost of Goods Sold, Depreciation, and the current month management fee

This method of recovering corporate functions costs was implemented 1/1/87 for the following reasons:

- 1. It is an efficient method to compensate BSE for providing these support functions.
- 2. The amount can be adequately anticipated by the subsidiaries and BSE.
- 3. The management fee provides incentives to the subsidiaries to control costs. By reducing subsidiary operating expenses, the management fee can be lowered.
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- 5. Computation of the monthly fee is relatively simple to compute and therefore does not require extensive tracking and apportionment of corporate functions costs via the BellSouth Information and . Accounting System (BIAS).

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- BSZ-HQ corporate functions costs (i.e., total operating expenses less costs to be recovered under project billings) were projected for 1987.
- 2. Subsidiary adjusted operating expenses were projected for 1987.
- 3. Given the results of items 1 and 2, it was determined that a factor of the of subsidiary operating expenses would result in a break even position for BSE-HQ during 1987.

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## CONFIDENTIAL THIS DOCUMENT CONTAINS PROPRIETARY INFORMATION WHICH SHOULD NOT BE DISCLOSED TO UNAUTHORIZED PERSONS. IT IS MEANT SOLELY FOR USE BY AUTHORIZED EMPLOYEES OF BELLSOUTH OR BELLSOUTH SUBSIDIARIES.

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Based on the results of BSE's annual studies, BSE is in compliance with the Order because the management fee and overhead rate do not exceed fully distributed cost.

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\* "

Costs in these sheets are included. in the FOC calculation

Southern Bell Tel. & Tel. Co. FPSC Docket No. 920260-TL Audit Date: 08/24/93

Item No. 2-097.10G Page 1 of 5

Request:

We would like to interview people who are knowledgeable of the type of work performed under the following RC codes at BSE:

Human Resources - RC U12000;

Legal - RC U41000;

AVP and Comptrollers - RC U71000; C.

President - UOE000; D.

Ε.

AVP Regulatory - RC U71000; Marketing Costs - RC U61E00 to RC U61340;

Treasury - U73000 to U73110.

Please provide the written response you said you would give us instead of an interview before the interview requested in 2-097.21 that is tentative for September 1 or 2 in Atlanta.

Response:

The following are representative lists of functions performed during the period subject to the audiT in the BSE-HQ organizations specified. These lists are not all inclusive but should give an overview of the different types of work activities performed in each group.

U12000

28

U 12100 E U12500

## Human Resources

- Develops and administers benefits and compensation for officers, key managers and other employees, including analyses of total compensation issues for key positions for BSE subsidiaries.
- Directs planning activities for established companies, start ups and acquisitions to include merger and acquisition due diligence.
- Develops, implements and coordinates policies and monitors activities affecting all BSE international operations and locations.
- Plans, designs, implements and administers domestic benefit plans for BSE companies.
- Develops and implements Quality Programs at BSE Headquarters and within all BSE companies.

Southern Bell Tel. & Tel. Co. FPSC Docket No. 920260-TL Audit Date: 08/24/93 Item No. 2-097.10G Page 2 of 5

Response: (HR) - Administers EEO, performance appraisal, salary and wage plans, relocations and staffing for BSE companies.

 Coordinates Employee Assistance Program planning and services for BSE and subsidiary employees.

Any costs identifiable a being caused by specific subsidiaries, (e.g., staffing, benefits, etc. for international subs) are project billed. Other general costs are subject to Management Fee recovery.

## B. <u>Legal</u>

 Provides legal representation, advice and counsel to BSE, its departments and subsidiaries.

- Because most legal services were associated with specific matters or organizations, the substantial majority of departmental expenses were assigned and project billed as they were incurred. For example, attorney time and legal expenses associated with specific acquisitions were project billed to projects established for each matter. Similarly, time spent and expenses incurred in representing specific subsidiaries were project billed to the affected subsidiary. Departmental administrative expenses not attributable on a project basis became part of BSE Headquarters' costs which were included within charges subject to the BSE Management Fee.

A representative list of entities and matters charged by BSE Legal through the BSE project billing process includes: Mergers and Acquisitions (on an individual matter basis);

BellSouth Advertising and Publishing Corporation; L.M.

Berry; Stevens Graphics; TechSOUTH; Intelligent Media

Ventures; BellSouth information Systems; Sunlink; BellSouth Advanced Networks; BellSouth Cellular; BellSouth Mobility; Intelligent Messaging Services; BellSouth Marketing Programs; BellSouth International (and individual foreign affiliates); MCCA; BellSouth Mobile Data; etc.

Vegel

V41000

Plus VP + Gin

UFFEROR

for How much of the is U41000 How can we find Gust?

Southern Bell Tel. & Tel. Co. FPSC Docket No. 920260-TL Audit Date: 08/24/93 Item No. 2-097.10G Page 3 of 5

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Response:

C. AVP and Comptrollers

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- Establishes overall BSE accounting policy. Reviews and evaluates policy decisions on operations and resolves internal control issues.
- Implements new and maintains current financial and personnel systems methods and procedures for BSE's non-regulated entities.
- Directs the consolidation and financial reporting of all BSE subsidiaries. Provides technical accounting support.
- Directs the BSE company wide accounting for mergers, acquisitions and divestitures.
- Performs day to day accounting activities including general, , ledger, accounts payables, payroll, and billing operations.
- Provides accounting support services for BSE International subsidiaries.

Projects are utilized to identify and direct charge for costs of activities performed for individual subsidiaries (e.g., G/L, A/P, payroll, etc.). Corporate development costs are charged to projects retained at BSE. Other costs of a general nature are subject to Management Fee recovery.

00 2000

D. <u>President</u>

- 28
- Oversees all aspects of BellSouth Enterprises, Inc.
   activities and operations including: organization structure
   and force management, overall strategic business planning,
   financial management, corporate development,
   etc.
- Coordinates with executives in BellSouth Corporation to ensure that BSE operations are consistent with BSC corporate policies and plans.

All activities in this area are of a general nature and are subject to Management Fee recovery.

Southern Bell Tel. & Tel. Co. FPSC Docket No. 920260-TL Audit Date: 08/24/93 Item No. 2-097.10G

## Response: E. AVP Regulatory

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U 71000 Scaresp C  Assesses potential impact on BSE and its subsidiaries from any proposed federal or state legislation.

Page 4 of 5

- Coordinates and develops appropriate responses to all regulatory requests relating to affiliated interest transactions involving BSE entities.
- Monitors and evaluates national trends on significant regulatory and legislative issues, formulates appropriate BSE strategies, provides advocacy for BSE positions.
- Develops legislative and regulatory policies for BSE and its subsidiaries. Evaluates strategic options and develop recommendations for Senior Management regarding such policies and strategies.
- Performs research and analysis on issues sensitive to BSE and its subsidiaries concerning proceedings before the FCC.
   Coordinates with other BellSouth entities in developing appropriate action plans/responses in those proceedings.

All functions are of a general nature which cannot be identified to a specific subsidiary, therefore, none of the costs of this organization are project billed.

## F. Marketing Group

U61 E006 661340  Provides corporate oversight for marketing functions within all BSE subsidiaries.

 Provides subject matter expertise on marketing issues for BSE's subsidiaries.

Coordinates efforts of BSE subsidiaries' marketing organizations for major market research information systems development and similar projects.

Southern Bell Tel. & Tel. Co. FPSC Docket No. 920260-TL Audit Date: 08/24/93 Item No. 2-097.10G Page 5 of 5

### Response: (MKTG)

- Coordinates BSE subsidiaries' national accounts efforts.
- Performs marketing due diligence for corporate merger and acquisition activities.

Most activities are of a general nature whose costs are subject to Management Fee recovery. Projects are charged for those costs identifiable to specific subsidiaries, e.g., merger and acquisition activities, specific market research activities, etc.

## G. Treasury

U73000 To

 Provides financial support to BSE companies in establishing third party debt financing.



- Oversees the capital structure of BSE companies to ensure compliance with overall corporate objectives.
- Provides daily cash management functions to BSE companies.
- Coordinates all foreign exchange transactions between BSE and its subsidiaries.

Most Treasury functions are of a general nature whose costs are subject to Management Fee recovery. However, certain costs (e.g., equity funding, specific cash management transactions, etc.) may be project billed to appropriate subsidiaries.

## FAX TRANSMITTAL SHRET FROM

## BST REGULATORY AFFAIRS 3700 COLONNADE PARKWAY BIRMINGHAM, ALABAMA 35243

FACSIMILE NUMBER: 205/977-1563

	Ruth Young % Al Carremas
TELE	PHONE NUMBER:
	FAX NUMBER: (305) 244-5446
	******PLEASE CALL ABOVE TELEPHONE NUMBER FOR PICKUP****
FROM	
	Theresa Coplin 205/977-1412
SPEC	IAL INSTRUCTIONS:
	Per your request.
	6 Themks

IF ANY PROBLEMS WITH TRANSMISSION, PLEASE CALL:

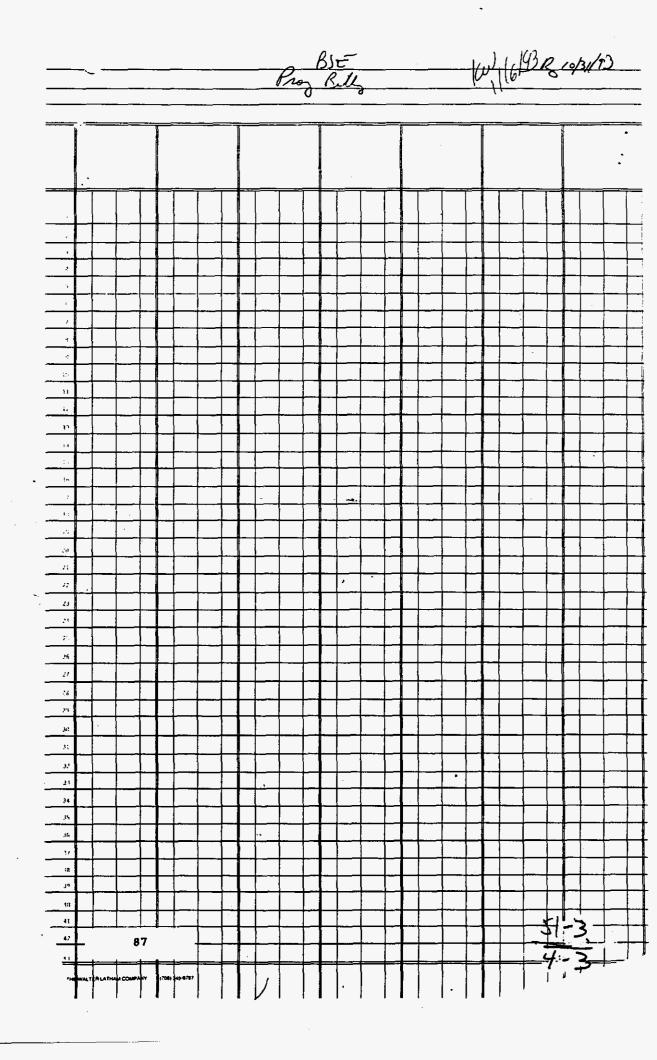
Sherry Cox (205) 977-1540

Southern Bell Tel. & Tel. Co. FFSC Docket No. 920260-TL Audit: Date: 08/24/93 Item No. 2-097.8C Page 1 of 1

Request: Why aren't some BSE subs billed a management fee? Provide a separate answer for each sub not billed a management fee.

Response: As per Gary Grace's discussion with Ruth Young, the requested information will be made available for review in Atlanta, Georgia on September 8-10, 1993.

Date Provided: September 3, 1993



TITLE:

SUMMARY OF INTERNAL AUDITS

TEST PERIOD:

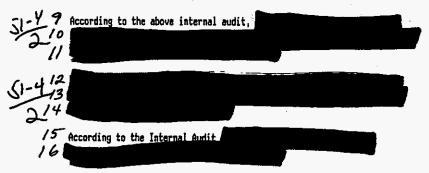
DATE: AUDITOR: JULY 26, 1993 RKY

WP NO.

51-4

NFIDENT

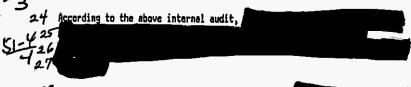
Internal Audit 821-23-39-A-S, OCTOBER, 1992 OFFICER EXEPNSE REVIEW -- BSE ALL DEPARTMENTS



How many executives at BSE take advantage of this financial counseling? List the amounts paid separately to C&L, AYCO Corp and Creative Financial Group for the year 1992.

Are these charges that are considered wages and subject to FICA, FUTA and income tax witholding allocated as part of the management fee to BSE subs? If so, how much in 1992 to each sub?

Provide copy of BSC Financial Counseling Plan effective 1992.



25 Information in the Internal Audit stated that the

What is the Research Study for? What expenses were incurred in 1992 by BSE employees for this research study? How were these expenses handled? Were these allocated as part of the BSE management fee? Is so, how much in 1992 to each sub?

BST

TITLE:

SUMMARY OF INTERNAL AUDITS

TEST PERIOD:

TYE 12/31/92

DATE:

JULY 26, 1993

AUDITOR:

RKY

51-4

CONFIDENTAL

According to the Internal Audit stated above, the summary of results S stated that in

Provide a list of all spouses that were paid for in 1992 and the amounts and reasons for travel. How were these expenses handled? Were these allocated as part of the BSE management fee? Is so, how much in 1992 to each sub?

Please provide answers on or before our meetings in Atlanta, August 17 and have a representative available in Atlanta at our meetings to discuss

PSC rquest 2-097, items 1,2,3,4,5 and 6 were objected to by the Company. The General Ledger, the Cumulative Transation Ledger, the Chart of ACcounts, and a print ofall disbursements over \$50,000 during 1992 would have enabled auditors to take a sample of the types of expenses incurred by BSE. These requests were objected to, therefore, we have no idea of the types of expenses in the management fee; or whether any of the the above expenses were a part of the sanagement fee.

Bles clasure of the types of expense the megit not be reasonable for returning.

RST

TITLE:

SUMMARY OF INTERNAL AUDITS

TEST PERIOD:

TYE 12/31/92

DATE:

JULY 26, 1993

AUDITOR:

RKY

WP NO.

51-4

Internal Audit BSE -Affiliated Transactions - Comptrollers B21-10-04-A-S, september 30, 1992, wp 51-4/2

C&L tested the pricing of products and services from affiliates to determine if in compliance with JCO and following CAM. Companies tested were: BSI; BMP (BELLSOUTH MARKETING PROGRAMS); BIS (BELLSOUTH LS INFORMATION SYSTEMS); EXECUTIVE BERVICES; WORLD WIDE WIRELESS TRIALS (WWWT); BRI, BES; BELSOUTH MOBILITY; BMI; TSI(TECHSOUTH PUBLISHING SERVICES, iNC.); BMD (BELLSOUTH MOBILE DATE)

Overal results, controls in place to make sure in compliance with JCO. Dues who were billing in excess of FDC, were refunding by end of year.

As stated in 51, we are not auditing the BSE subs to determine if they are billing according to the CAM to BST, but how and what types of expenses BSE billed their subs which then billed BST.

Ho follow up on this part.

51-4 39-5

VEIR ENTITY

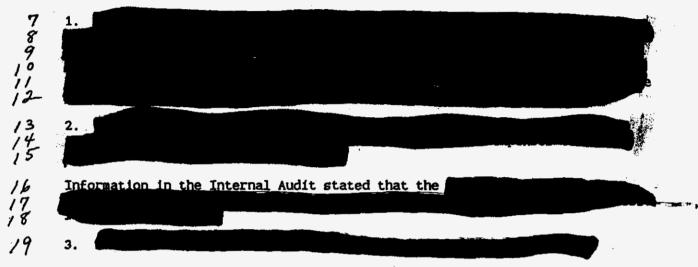
AUDIT DISCLOSURE

SUBJECT: TYPES OF EXPENSES AT BELLSOUTH ENTERPRISES

STATEMENT OF FACTS:

PSC staff reviewed internal audit, B21-23-39-A-S, OCTOBER, 1992 OFFICER EXEPNSE REVIEW -- BSE ALL DEPARTMENTS.

This internal audit revealed three types of expenses at BSE as follows:



COMPANY RESPONSE TO OUR REQUESTS AND OUR OPINION

Financial Counseling Plan.

BSE stated that this was provided to 15 officers in BSE and its subs and objected to providing the amounts paid. The answer to the request stated that none of the expenses are allocated to BSE subs; that BSE subs pay a managments fee based on a formula.

However, staff contends that in order to determine if BSE is billing at FDC or less, BSE performed certain calcultions and allocated certain expenses to come up with FDC and compared that to the management fee. As we could not audit the specific type of costs and determine the specific amounts, we cannot determine whether this was included in the FDC calculation, whether it would make an impact on the FDC calculation, and whether it is reasonable for ratemaking.

## CONFIDENTIAL

51-4 5p 495

### AUDIT DISCLOSURE

SUBJECT: TYPES OF EXPENSES AT BELLSOUTH ENTERPRISES

Participation in Mayo Clinic Research Study.

The Company says that only one employee participates in this study which involves a very small population of individuals who have a rare disease, and the expense is maintained at the BSE sub level. BSE declined to provide the dollar amounts.

Without access to the books, we cannot determine if these costs are retained.

Spousal Expenses.

The company stated that BSE tracks the cost of any spousal expenses for retention by BSE-HDQ. BSE declined to provide the requested list of expenses and objected to providing.

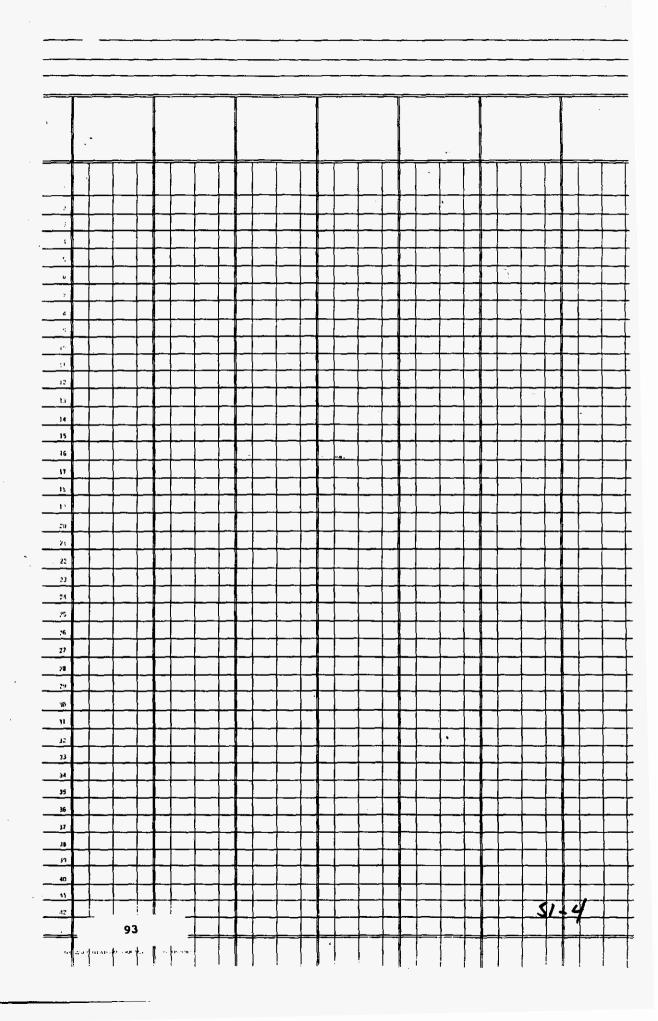
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### RECOMMENDATION:

As we cannot determine if these costs are included in the FDC calculation to the subsidiaries, and we cannot determine if they are reasonable for ratemaking, theen tire amount of the management fee that is chained through to BST from billing from BSE subsidiaries should be disallowed as recommended in Audit Disclosure \_\_\_\_\_\_ addressed the amounts of potential chaining.

## CONFIDENTIAL

51-4 13575



RST

TITLE:

REVIEW OF INTERNAL AUDITS

BSE - AFFILIATED TRANSACTIONS - COMPTROLLERS

8-21-10-04--A-S

REPORT DATE 9/30/92

AUDITOR:

RKY

WILL WAR CONFIDENTIAL

WP NO.

FINAL RESULTS:



#### INTRODUCTION:

The JCO provides guidelines that prevent subsidy of nonregulated activities. The JCO requires the filing of a CAM with the FCC. The CAM identifies affiliates and pricing methodology with BST.

Each BSE sub is individually responsible for JCO compliance. In the BSE Headquarters Comptorlers' Department, the Financial Accounting Matters staff has oversight responsibility for BSE subs.\*

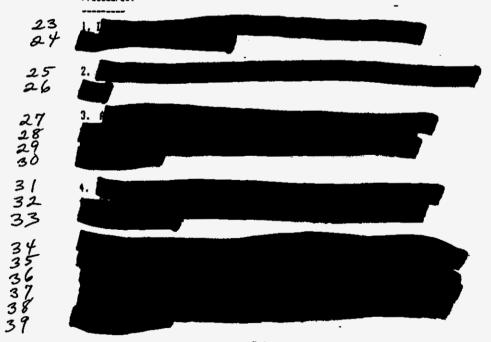
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## SCOPE:

Purpose: Is BSE in compliance with the JCO by following the CAM. Are there controls to ensure future compliance.

Procedures:



RESULTS:

94

Overall, controls in place to make sure in compliance with JCD.

<u>51-4</u>

BST

TITLE:

REVIEW OF INTERNAL AUDITS

BSE - AFFILIATED TRANSACTIONS - COMPTROLLERS

8-21-10-04--A-S

REPORT DATE 9/30/92

AUDITOR:

95

38

RKY

BST

TITLE:

REVIEW OF INTERNAL AUDITS

BSE - AFFILIATED TRANSACTIONS - COMPTROLLERS

B-21-10-04--A-S

REPORT DATE 9/30/92

AUDITOR:

WP NO.

8

NFIDENTIAL

ALSO, AL SMITH IS THE BSE AFFILIATED TRANSACTIONS COORDINATOR.

NOTES FROM INTERNAL AUDIT OF EACH BSE SUB AUDITED:

BST

TITLE:

REVIEW OF INTERNAL AUDITS

BSE - AFFILIATED TRANSACTIONS - COMPTROLLERS

8-21-10-04---a-s

REPORT DATE 9/30/99

AUDITOR:

UP NO.

# CONFIDENTIAL

BST

RKY

TITLE:

REVIEW OF INTERNAL AUDITS

BSE - AFFILIATED TRANSACTIONS - COMPTROLLERS

8-21-10-04--A-S

REPORT DATE 9/30/92

AUDITOR:

WP NO.

RST

TITLE:

REVIEW OF INTERNAL AUDITS

BSE - AFFILIATED TRANSACTIONS - COMPTROLLERS

B-21-10-04--A-S

REPORT DATE 9/30/92

AUDITOR:

RKY

WP NO.

how much to who? This is part of chaining?

Reviewed Budget to Actual for ES projects for June 1992 billed in July 1992.

Project codes are used to track expenses that are either billed or retained by bSE Headquarters. The MSA (G/L) system captures all related expenses which are then billed through the Solomon A/R system

If a project's cost are 125% of the originally budgeted amount, supplemental project papers are required. The following project occles are used by &SE:

ES = used for billing to BSE affiliates
EC= used for tracking purposes; costs retained by BSEHQ
MD= used for Mobile Data only
MC= used for tracking Mobile Data costs that are retained by BSEHQ.
CD—used for capturing coprorate development costs; retained by BSEHDQ.

ES AND NO are the only two project codes used for revenue recognition purposes.

Auditor obtained copies of the following documents:

31 32 33

## 3. BSE Budget to Actual for Split Projects

Get copy of 0-2.0 and 0-2.1 from Internal Audit gives how audited, we should parallel test.

If project billing is in addition to mget fee, we need to find out how such to each BSE sub for the year, to determine how such is chained in addition to aget fee and find out what the charges are that are included in the project billing to determine if they are reasonable for ratemaking.

99

BSEHOQ Executive Instruction to gives HAQ cost apportionment

128

TITLE:

REVIEW OF INTERNAL AUDITS

BSE - AFFILIATED TRANSACTIONS - COMPTROLLERS

8-21-10-04--A-S REPORT DATE 9/30/92

AUDITOR:

RKY

UP NO.

instructions.

This EDIO describes the Project Billing System -- get.

Per ED 10 BSE common costs are recovered through the monthly mgmt fee, as discussed in paragraphs 4.01 through 4.04.

Whenever possible costs should be directly assigned to subs using the project billing system.

Projects are services which are performed by the BSEMO depts either at the direction of a sub(ES), the direction of BSE corporate agat, or in conjunction with a service provided to a non-affiliate, and due to the nature of the task; requicost identification and billing considerations:

CONFIDENT

see ED 10 for descirption of calssifications for projects.

ES= sub or affiliate funded

Ec= Corporate functions costs which detailed tracking is desired.

EN= Contract with non-affiliate for specific services.

EF= flow thru billing  $\approx$  Expenses paidy be BEWHQ on behalf of a sub which are chargeable 100% back to sub.

ED= corporate development (mergers and acquisitions, RLD, to be reimbursed by BSC.

Section 4 is not in this part of internal audit.

Can get project budget and approval forms expalins project.

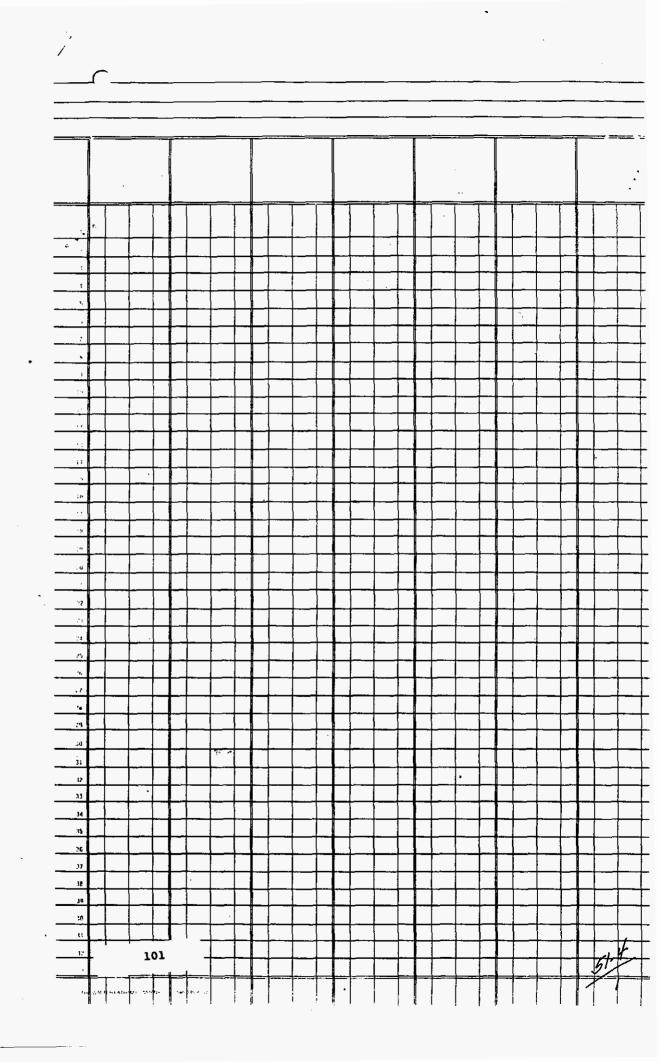
Part of this audit was on asset transfers. Asset transfers are not partof MARUC scope.

ACC

Very small amount of revenue . June 1992 was \*\*\* Prices to affiliates are at lowest prices offered to comparable non-affiliates.

33 I/A says

ACC has a 50/50 ownership with Altel Mobil of Little Rock, Arkansas. This company is not 100% owned by BSE and BSE does not have complete control or significant over this sub. No further testing done beyond comparison of prices.



RST

TITLE:

REVIEW OF INTERNAL AUDITS

OFFICER EXPENSE REVIEW

BSE - ALL DEPARTMENTS

821-23-39-A-S

OCTOBER 1992

AUDITOR:

RKY

161

CONFIDENTIAL

WP ND.

INTRODUCTION

psc staff get executive inst no 4, section 3

Executive Instruction No. 4, Section 3 outlines the general guidelines for preparation of employee expanse vouchers.

Also, IRS sets forth documentation guidelines for expenses.

Corporate Policy says that Offiders be reimbursed for reasonable and necessary business expenses.

SCOPE

To determine if Officers expenses agreed with Corporate Guidelines and IRS regulations.

For the 12 month period of Sept 1992 through Aug 1992, 341 expense vouchers for BSE President and other officers were examined. I/A was looking for

SUMMARY OF RESULTS

29 30

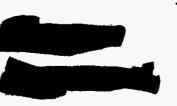
Items that were not of significant business risk are in a management letter under separate cover.

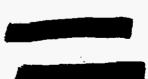
This letter revealed the following voucher errors in Enterprises:

34

36

38





51-4

## CONFIDENTIAL

PSC NOTE -- WHAT CODE SHOULD BE USED FOR SPOUSES
IS THIS ONE OF THE CODES THAT GETS INTO MGMT FEE OR STAYS
BEHING IN HOQ.

Part of the workpapers was a

17
A quote from the audit approach states "

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Internal Auditors

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Internal Auditors

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SHOULD THE RATEPAYER BE PAYING FOR A SPOUSE NO MATTER WHAT KIND OF BUSINESSS? FIND OUT HOW MANY CHARGES BSC, BSE AND BST FIND OUT HOW CODED? FIND OUT IF THEY ARE ALLOCATED DOWN TO THE STATES?

### FINANCIAL COUNSELING

BSC has a Financial Counseling Plan and applies to execs who are a level higher than asnagement pay Grade 8 and are a member of the EXecutive Group.

BSC does this because they feel the exec will spend less time on their personal responsibilities of financial planning if this was provided to them.

2



PSC - comment

how many exec to BSC -- REFER TO RON
HOW ARE THESE CHARGES ALLOCATED FROM BSC TO BST. WHAT GOES TO THE STATES?
SHOULD THE RATEPAYER BE PAYING FOR THIS? ARE THEY?
HOW MANY EXECS AT BSE -WHAT ARE THE AMBUNTS CHARGES AT BSE -- ARE THIS PART
OF THE MGHT FEE, WHERE ARE THESE CHARGES?

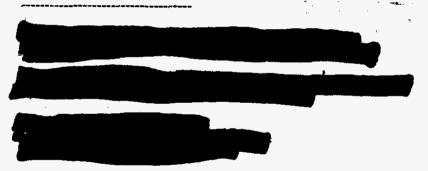
10



GET COPY OF bsc FINANCIAL COUNSELING PLAN EFFECTIVE IN 1992. DOES THIS APPLY TO BSE AND BST?? EXECS??

PSC NOTE - READ EXECUTIVE INSTRUCTION ON EXPENSE VOUCHERS TO DETERMINE WHAT QUESTIONS TO ASK.

HOTES FROM ATTRIBUTE TESTS



PSC note \_- Is this appropriate charges for ratepayers? how much was charged in 191 and 1992. what is the study for? what amounts were passed through to BSE subs?

Executive Instruction 4, section 5 page 10 talks about the contributions and donations, etc. that are allowable by BSC and BSE execs.

Get section and look at what theyt allowed to be reimbursed Find out what code this goes to and how much was charged in BGE for 1992. how much of this went out as mgmt fee to subs? should the ratepayer be paying for this?

; **č 3**. 105

ن غومۇ Spored Spored Williams

PBC

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SOUTHERN BELL TELEPHONE

EXECUTIVE INSTRUCTIONS NO. 4
SECTION 3

September 1988

3.25 Travel expenses occasioned by permanent transfer of an employee should be vouchered in accordance with instructions contained in Section 10 of this Instruction.

3.26 As a general rule, transportation and other travel expenses of the spouse accompanying an employee when acting as a representative of the Company will not be borne by the Company. However, if the presence of the employee's spouse is necessary to serve a bona fide business purpose on occasions such as governmental or academic functions or conventions and meetings of professional organizations, such expense may be reimbursed to the employee. The voucher should cover expenditures for both the employee and spouse in the usual detail, bear reference to the fact that expenses of the spouse are included and a clear explanation as to business reason which establishes that the spouse's presence served a bona fide business purpose. Such supporting documents as are ordinarily required should be submitted. Vouchers covering expenditures for a spouse require the following approval:

- a. Normal approval level is required if the only expenses vouchered for the employee's spouse are the spouse's pro-rata of costs for functions of the convention, such as banquets, or for other gatherings, such as for dinner, of the employee with one or more business associates during the progress of or in conjunction with the convention or meeting.
- b. Normal approval level is required for transportation expenses only covering a visit by an employee's spouse when (1) a visit is taken in lieu of an authorized trip home by an employee and (2) the spouse's travel is permitted by guidelines which have been approved by a Vice President.

Other expenses incurred by the spouse during a visit are not voucherable.

c. Vice President or higher level is required if any spouse's expenses other than those stated in a & b above are vouchered.

Vouchers covering the costs of an employee's spouse attending functions at the home location when the spouse's presence is necessary to serve a bona fide business purpose may be approved at the normal approval level if the only expenses vouchered are the spouse's pro-rata of costs for functions such as banquets or other gatherings, such as for dinner, with one or more business associates.

Expense of the spouse of a Pioneer officer, Executive Committee member, or member required to attend a Pioneer function in an official capacity shall be reimbursed by the Pioneer organization and not by the company. Also, expenses of the spouse of a Company officer or of other management personnel invited to attend Pioneer meetings in an official capacity (official guests) shall be reimbursed by the Pioneer organization and not by the Company.

CONTULLING LAL

Text Rearranged

F81K82W 883758

Page 13

## MEMORANDOM ( )

CONFIDENTAL

TO:

KAREN KAETZ, BST, BIRMINGHAM

FROM:

RUTH K. YOUNG, FPSC, MIAMI

ly

RE:

CONFIDENTIAL QUESTIONS FROM COSTING METHODOLOGIES GROUP.

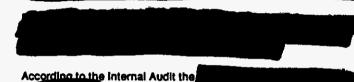
These are the questions regarding BSE internal Audits that contain Confidential Text. These are the only copies you will get. Tim will not send them. Tim will send a general question through the Q&A program without the Confidential Text.

on on on 51-4 P

2-007

Re: BSE internal Audit B21-23-39-A-S, OCTOBER, 1992 OFFICER EXEPNSE REVIEW -- BSE ALL DEPARTMENTS

A. According to the above internal audit



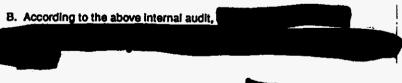
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How many executives at BSE take advantage of this financial counseling?

List the amounts paid separately to for the year 1992.

- 2. Are these charges that are considered wages and subject to FICA, FUTA and income tax witholding allocated as part of the management fee to BSE subs? If so, how much in 1992 to each sub?
- 3. Provide copy of BSC Financial Counseling Plan effective 1992.

27290



information in the Internal Audit stated that the

4. What is the Research Study for? What expenses were incurred in 1992 by BSE employees for this research study? How were these expenses handled? Were these allocated as part of the BSE management fee? Is so, how much in 1992 to each sub?

C. According to the Internal Audit stated above, the summary of results

51-4



TO:

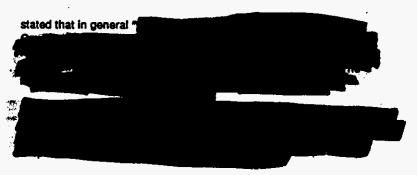
RE:

KAREN KAETZ, BST, BIRMINGHAM

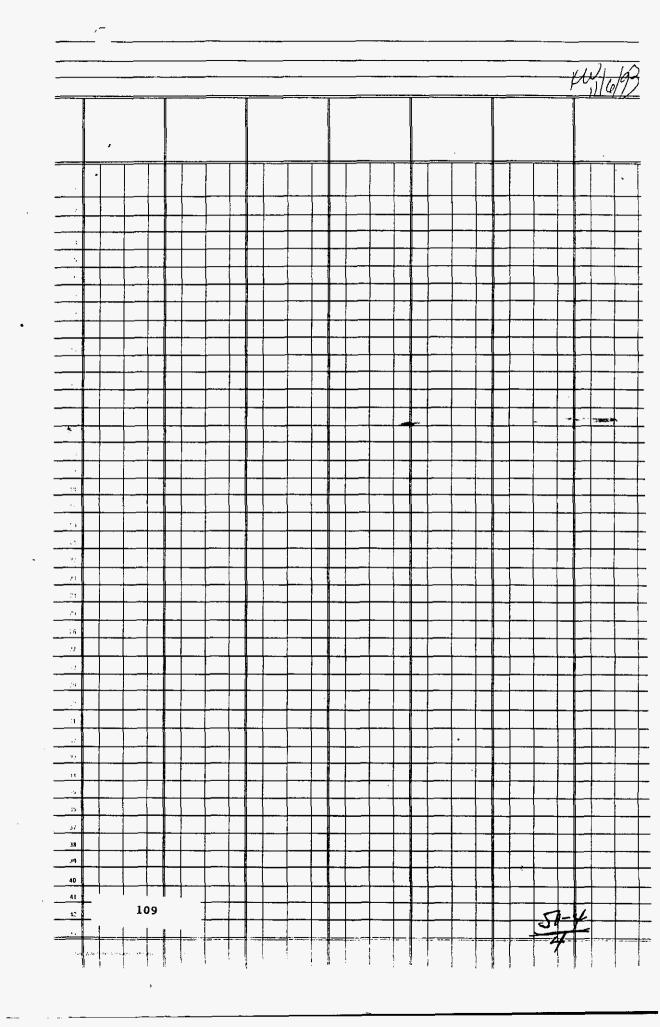
FROM:

RUTH K. YOUNG, FPSC, MIAMI

CONFIDENTIAL QUESTIONS FROM COSTING METHODOLOGIES GROUP.



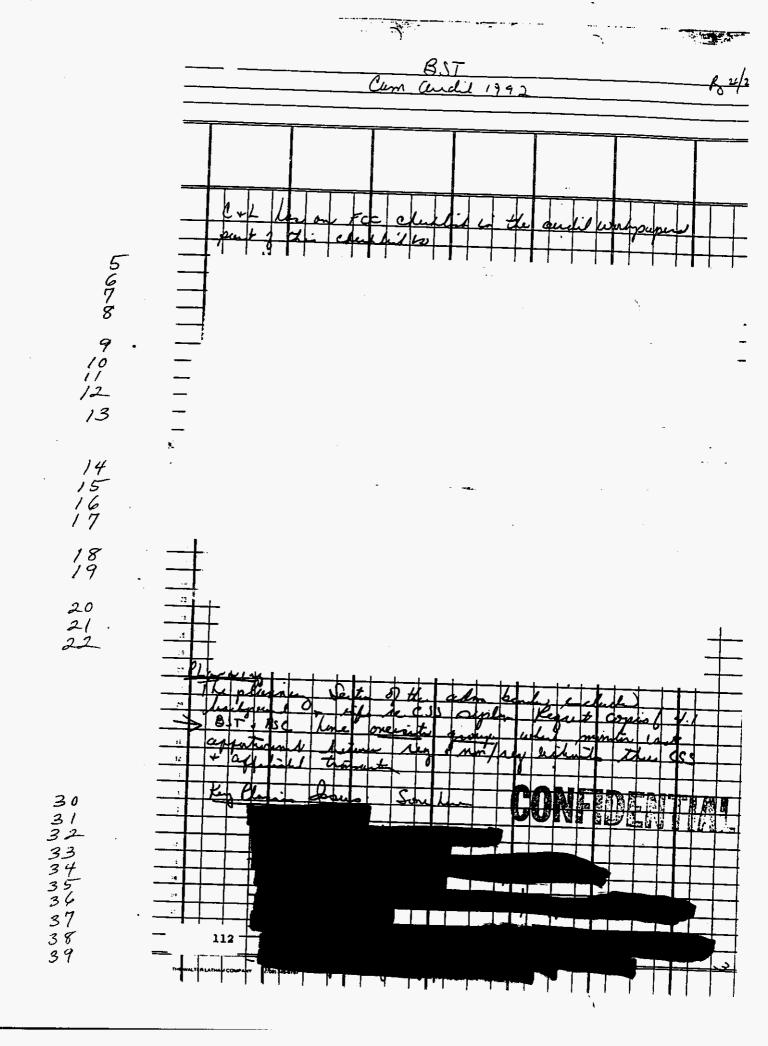
- 5. Provide a list of all spouses that were paid for in 1992 and the amounts and reasons for travel. How were these expenses handled? Were the allocated as part of the BSE management fee? Is so, how much in 1992 to each sub?
- 6. Please provide answers on or before our meetings in Atlanta, August 17 and have a representative available in Atlanta at our meetings to discuss this.



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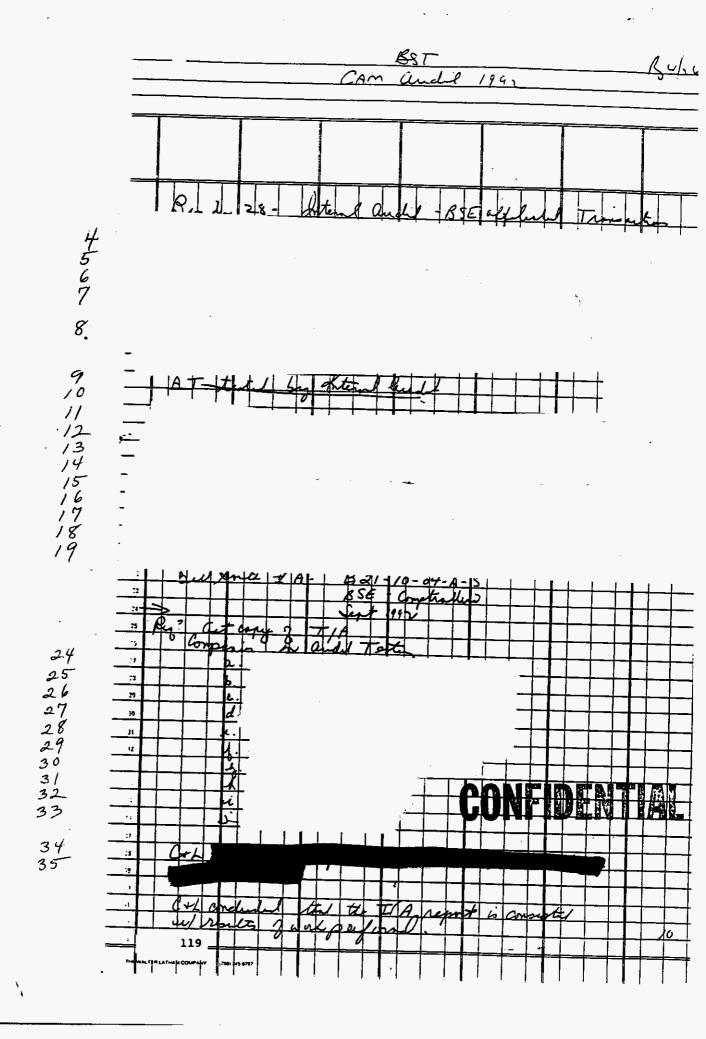


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TITLE: PERIOD:

BSE -- CHAINING SUMMARY TYE 12/31/92

DATE:

JUNE 3, 1993

ALIDETOR:

YYY

FACTS

Per answer to request number 2-012 BSE bills BST a minimal amount per year. For 1992 the amount was \$7,185.39. This amount was allocated to all nine states. The amount to Florida for 1992 was \$4,169.12. up no 7-2/1,p3.

According to enswer to request No. 2- ,85E does not bill BST directly.

The subsidieries of BSE bill BST. According to the CAM at 12/31/92, the Sec CA or subs should be billing at FDC, FDC or less, tariff, prevailing market rate, and or negotiated contract as appropriate. See FCC rule on 51-6/4.

17

Per C&L, BSE bills their subs a management fee. This fee is the subs adjusted operating expenses. (Operating Expenses less Cost of Goods Sold and Depreciation.) Per C11 this is also less management fee exepense. This was corroborated in a seeting with Gary Grace. MP Si-6/3. However, as BST has objected to providing us with BSE income statements, we cannot corroborate this ourselves.

24

The samagement fee billed to BSE subs is on MP 51-6/1 for 12/31/92 and WPS1-6/2 for 9/30/92. The total management fem ind spectively.

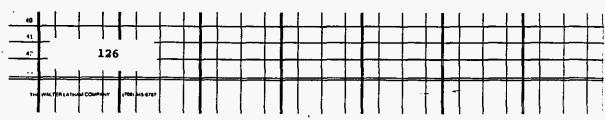
In order to substantiate the amounts billed to each sub, staff requested in 2-097 the financial statements for all BSE subs whether billed a management fee or not for December 1992. Also, financial statements for July, 1992 and October, 1932; we also requested  $\beta SE$  invoices to subs for the month of July and Oct, 1992 with all documentation that BSE used to calculate the management fee and/or project billing; and a copy of all BSE Affiliate Trend Reports.

The company objected to providing the financial statements for all BSE subs and will not provide except if the the Court case is settled in the PSC's favor.

The company said they would provide invoices for the project billing and sangement fee billing for those BSE subs who bill BST at FDC. They will not provide for subs who do not bill BST at FDC. They have objected to this and will not approved a management of the substantial management. this and will not provide unless the court case is settled in favor of the PSC.

The company objected to providing trend reports for all subs for 1992. They will not provide until the Court case is settled.

51-6



CENERAL '

effiliate that has obtained the easet or service from another monregulated follows: "When a cerrier obtains on asset or service from a nonregulated According to \$5£ Accumting Directive 005, Section 5.01 chaining is defined as

Section 5.02 says that 85% requires all intercompany transactions comply with

transactions that are several layers removed from the ultimate destination can the Joint Cost Order because costs that are included in a chaining

equiates assert se beard on the JOL July distributed costing effiliates. "If no preveiling market rate exists, the price charged to the and services transfered between reguisted carriers and their monreguisted 838 Account Directive 009, Section 1.01 presents the rules for pricing goods

aube bill BSI at fully distributed cost, market or tariff, etc. whichever ture, according to the Cost Allocation Manual at 12/31/92, the nonregulated 85E does not bill 85I directly. 85E bills their nonregulated subs and in

what FDC would have been if it had been used. BSE calculated that FDC was In order to determine if the management fee is less than FDC, BSB calculated

COMPANIES BILLED THE MANAGEMENT FEE VS. COMPANIES USED TO CALCULATE FDC.

Sunlink, BIS, BAPCO, IM Berry, Stevens Graphics, Techsouth, Bellsouth Cellular, BMI, MCCA, International Operations Group, and FINS. BSE subsidiaries billed a management fee were: Mobile Data, BSAN, BIN, -

In calculating the FDC, the above companies were included along with those that were not billed a management fee in 1992. These companies were: Marketing Program, Executive Services, DFINS, CHM, SSI, IntellMasg, Datametry Intelligent Media, WWW Trisls, Retained Costs at BSE and Miscellianeous costs at BSE and

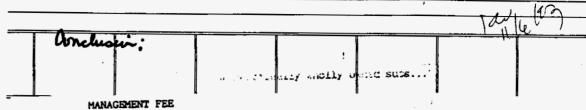
... which fall within the following general categories: (1) charlorate The Company states that BSE does not bill management fees to companies

development entitles, (2) recent acquisitions, (3) international joint venture investments/internationally wholly owned subm....

COMPANIES BILLED THE MANAGEMENT FEE VS. COMPANIES USED TO CALCULATE OPINION:

a Management Fee. They are not using the same basis for comparison BSE did not use the same companies to calculate the FDC as they billed

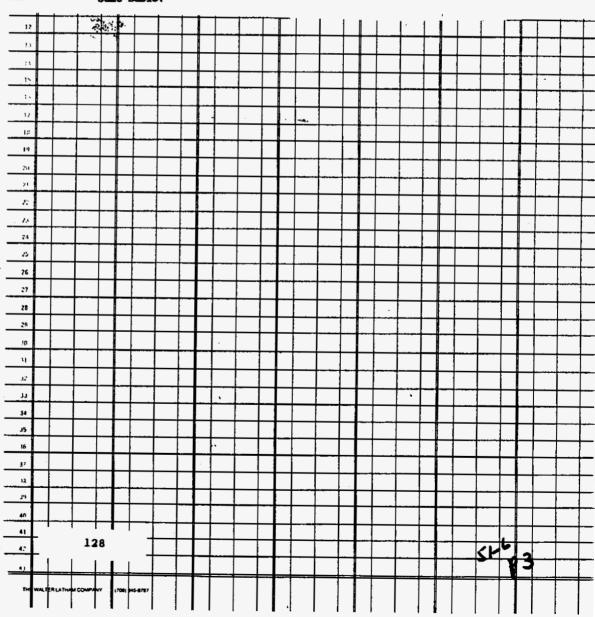
of whether billing FDC or less.

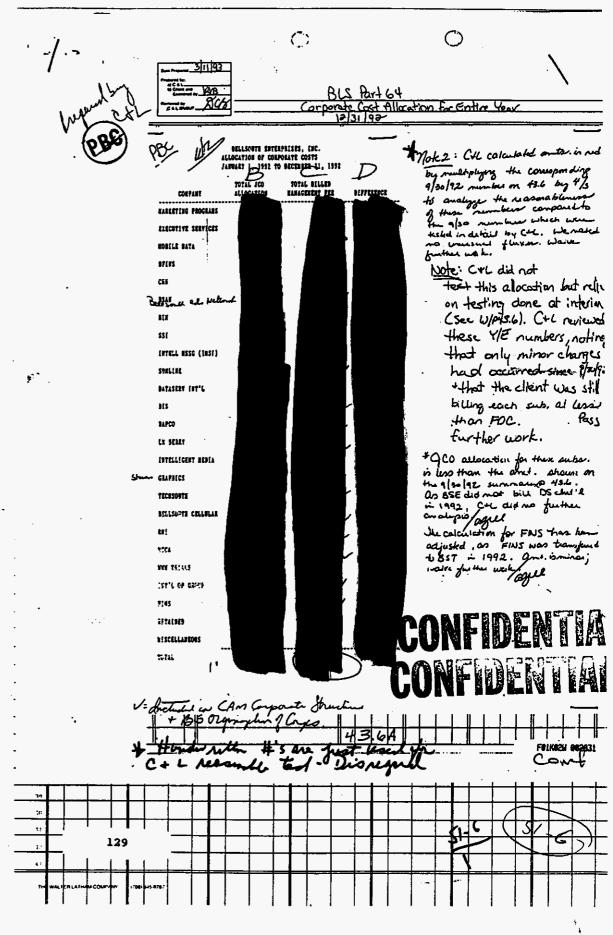


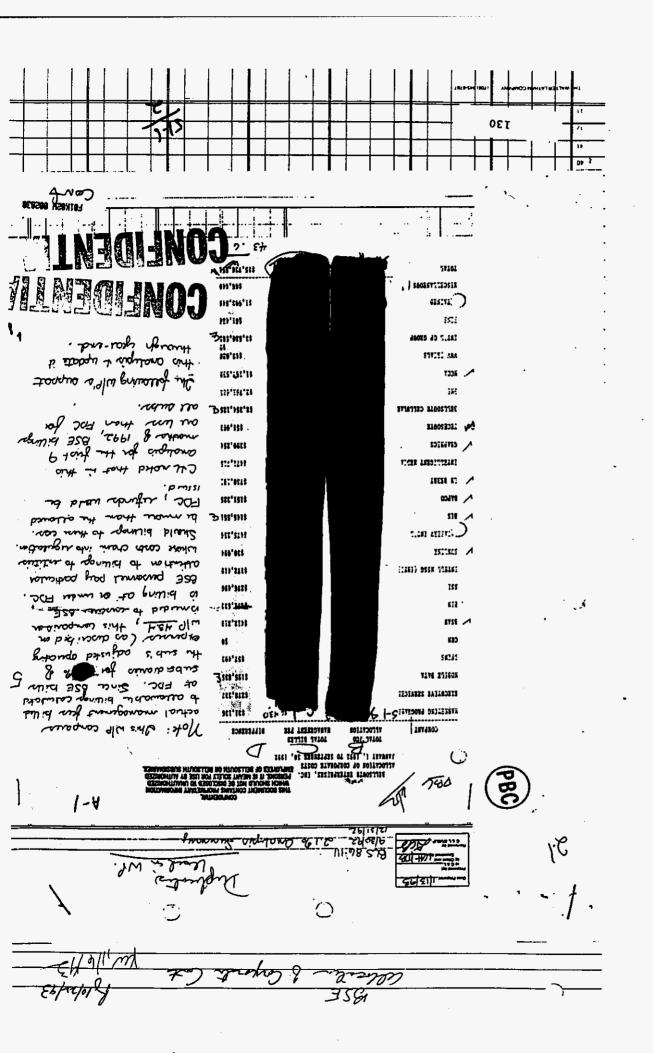
In order to substantiate the management fee billed to each subsidiary, PSC staff requested financial statements for all BSE subsidiaries whether billed a management fee or not for December, 1992. The Company objected to providing the financial statements for all BSE subsidiaries.

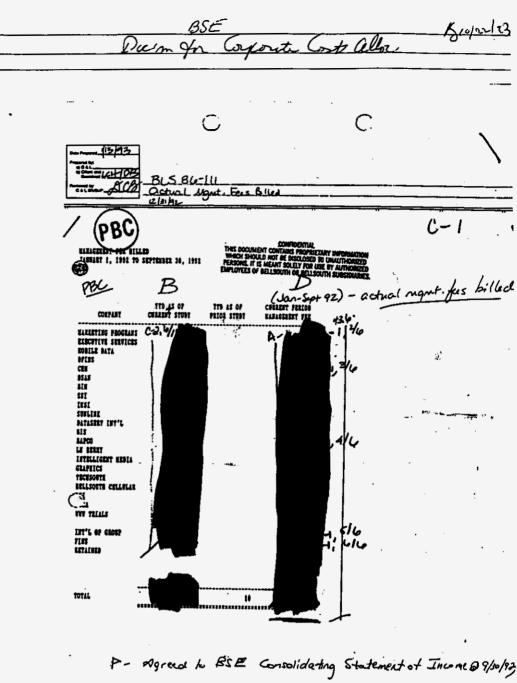
### MANAGEMENT FEB

If we cannot substantiate the basis for the management fee billed to each subsidiary through the income statements, we do not know whether the amounts that are eventually billed (chained through ) to BST from the nonregulated subsidiaries are reasonable. All subsidiaries would have to be billed on the same basis.

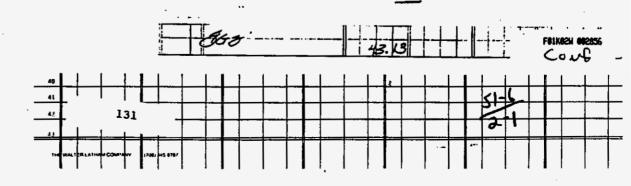








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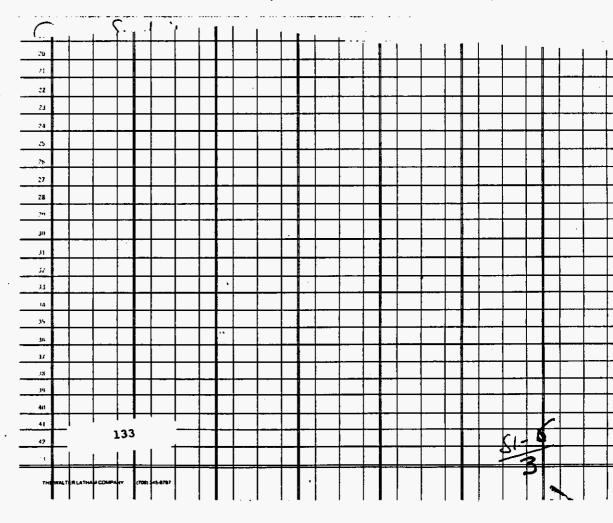
Notes from Meeting W/ Gory Crow Willows

At would be too experience.

BSE has a set I surroute furture provide from the go back + look based on these assimption weren I would be we had been doing detailed one close to F De the corpose.

Most of work related to mortely Cellula. Some laid of they for BSC but law it frolling

To g cost we project us. Hda.



BST

TITLE:

HOW THE COMPANY CALCULATED FOC TO

COMPARE WITH MONT FEE.

PERIOD:

TYE 12/32/92

DATE: AUDITOR: AUGUST 3, 193 RKY

CONFIDENTIAL

UP NO.

51-7

RY opinion of how BST came up with FOC for comparison to management fee, this opinion comes from the C&L workpapers we requested and needs to be verified when in Atlanta.

This is broken down into Q parts.

I. In a BSE Income statement reconciliation, it appears that BSE is trying to show us all costs that are not project coded, not ratained by BSE are included in FDC. Added to these costs are project coded costs, retained costs, then subtract out project coded costs in the management fee. The total agrees with the Income Statement expenses. See up 51-11 for this reconciliation.

This Income Statement reconciliation includes the

a. Total expenses allocated under FDC allocation. This line amount agrees with the total FDC in up 51-7/1 and 51-7/2.

II. It appears that BSE calculates the FOC in the following manner: (this FOC is then compared with the actual fees billed to subs (See wp 51-6 for actual fees billed to subs).

NP 51-7/3 is BSE's procedures for calculating the FDC cost.

This NP says that "the primary allocation factors for most BSE-HQ ocsts are sub operating expenses, salary costs, marketing costs, or equity and debt."

The October allocation are on C1-7/4

#### Explanation follows:

30

Np 51-7/2 is a comparison of the FOC alocation with the actual billed. The total FDC allocation is \$100.000 of 9/30/92. The total mgmet fee billed as of 9/30/92 is \$100.000 of the Management fee is on 51-6. Discussion of the comparison is on 51-6.  $3 \cdot 51-7 \cdot 9$ .

This is the explanation of the FDC.

Sect 30 Coats was used for explanation, the Concept is the BSE costs that are not project coded or retained are compiled by RC (Responsibility Code). These costs are then allocated to all subsidiaries based on the factors stated above, e.g. sub operating expenses, salary costs, marketing costs, etc.

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Sampa supplied 12/31/12
book up after we ambel in
9/30/92 leader promobil in
C+L: 12/31/82 Sand Stude
on wp 5/-2

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1-611

BST

TITLE:

HOW THE COMPANY CALCULATED FDC TO

COMPARE WITH NGHT FEE.

PERIOD:

TYE 12/32/92

DATE:

AUGUST 3, 193

AUDITOR:

RKY

WP NO.

51-7

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From CE1 workpapers we found the following:

DIRECTOR OF HUMAN RESOURCES.

11 51-7

The total costs at BSE associated with the Director of Human Resources at 9/30/92 were this is RC UI2000. These costs were allocated to BSE subs based on the subsidiaries salary expenses from a column called "Allocatin of Direct Reports" (find out what this is); added to that is "Direct Reports, Project coded Costs" (find out that this is "Direct Reports, Project coded Costs" (find out that this is "Direct Reports, Project coded Costs" (find out that this is "Direct Reports, Project coded Costs")

17 57

The total column allocation of direct reports project coded costs was added to this is direct reports: project occded of the column at total of the column at total are broken down into subs. A % for each sub to the total is taken and that % is applied to the RCU12000 of the column at total to come up with the FDC to each sub. This is called allocation of functional costs. There is a functional cost for each sub that has a salary cost of their own.

What types of expenses are here in this RC? Can we find out.

Reg. 2-69-7 Part 10(6) asked for internew W/ person frombelyulle

70 work performed under this RC. See 51-7

HUMAN RESOURCES

28 51

The total costs at BSE associated with Human Resources at 9/30/92 were this is RC Ui2100 to Ui2500.

These costs were allocated to 89E subs based on the subsidiaries salary expenses from a column called "Allocatin of Direct Reports" (find out what this is); this is the same as the Director of Human Resources, However, here the Direct Reports Project Coded are not added to the total to come up with a 2 for allocating BSE functional costs.

35 517

The total column allocation of direct reports project coded costs was

This total is broken down into subs. A % for each sub to the
total is taken and that % is applied to the U12100 to u12500

Come up with the FDC to each sub. This is called allocation of functional
costs. There is a functional cost for each sub that has a salary cost of their
own.

What are these Human REsources Expenses? What types of expenses are

The Costs 51-7

135

2 /1 11

TITLE:

HOW THE COMPANY CALCULATED FDC TB

PERIOD:

COMPARE WITH MGNT FEE. TYE 12/32/92

DATE: AUDITOR:

AUGUST 3, 193

RKY

51-7

## NFDENTAL

#### **PRESIDENTS**

UP NO.

The total costs at BSE for the President are These costs are allocated based on the Subs operating expenses. The workpapers that we have do not give the total dollars of each subs operating expenses. The workpapers that we have from CEL only have the I of each sub to the total. These I are then applied to the RC U0E000 of There is a functional cost for each sub

that has a % of operating expenses.

These may be in CLL workpapers but we apparently have not requested thea.

What is RC UOE000, what types of expenses are included in BSE here.

Reg 2-09-7, Part 10(6) - See 51-7

MARKETING COSTS

TREASURY

The total costs at BSE associated with marketing as of 9/30/92 were ; These were RC U61E00 to RC U61340.

These costs were allocated to BSE subs based on the subsidiaries The total column of marekting costs from each sub A 2 of each subs costs to the total cost is calc<u>ualted and that is applied to the total of rC VGIE00 to RC UG1340</u> There is a functional cost for all subs who have marketing costs.

Part 32-097 (10(6) Ser 51-7

The total costs at BSE associated with Treasury as of 9/30/92 were These were RC (cannot read the RC's on C&L workpaper).

These costs were allocated to BSE subs based on the subs YTD avg debt and equity. Debt and equity were used as treasurey personnel oversee bookeeping for these accounts.

The total for all subs for debt and equity as of 12/31/91 and as of 9/30/92 and the average of the two are not readable on the page provided to us. However, a % of each to the total was calculated and that I was applied to the Treasury Costs at BSE of to come up

with the amount to allocate to each sub for FDC purposes.

40

38

What type of charges are in the

tax (2-097/0(6) Su 51-7

3711

RST

HOW THE COMPANY CALCULATED FOR TO

TITLE:

COMPARE WITH MONT FEE.

PERIOD:

TYE 12/32/92

DATE:

**AUGUST 3, 193** 

AUDITOR:

RKY

UP NO.

51-7

, 1

**OVERALL** 

These are the five largest items that C%1 audited in their workpapers. There are 44 different RC code combinations that are allocated. We do not have any workpapers supporting these except for the five above that were found in CEL workpapers.

ΙŲ 15 16 tOTAL BSE expenses from above plus

plus equals

That is 36% of the

total FDC allocated

We do not know thetypes of charges in all these RC because were were not permitted to see the BSE financial statements and ledgers.

For 12/31/92 we added the RC V71000 while is the AVP & Comptrollers in Ry 2-097-10 (G) See 51-7 BC U4 E000 & Light or Ry 2-097-10(G) Ser 51-7 Y RC U61600 AVP Regulatory

137

According to BSE Accounting Directive 005, Section 5.01 chaining is defined as follows: "When a carrier obtains an asset or service from a nonregulated affiliate that has obtained the asset or service from another nonregulated affiliate."

Section 5.02 says that 8SE requires all intercompany transactions comply with the Joint Cost Order because costs that are included in a chaining transactions that are several layers removed from the ultimate destination can be difficult to identify.

SSE Account Directive 008, Section 1.01 presents the rules for pricing goods and services transfered between regulated carriers and their nonregulated affiliates. "If no prevailing market rate exists, the price charged to the regulated affiliate must be based on the JCO fully distributed costing standards (FDC).

SI-6
BSE does not bill BST directly. BSE bills their nonregulated subs and in turn, according to the Cost Allocation Manual at 12/31/92, the nonregulated subs bill BST at fully distributed cost, market or tariff, etc. whichever applies.

21 51-7

BSE bills their subsidiaries a management fee. This fee is the subsidiaries operating expenses (operating expenses less cost of goods sold, depreciation and management fee). The total management fee billed to subsidiaries for 1992 was

51-7

In order to determine if the management fee is less than FDC. BSE calculated what FDC would have been if it had been used. BSE calculated that FDC was for 1992.

COMPANIES BILLED THE MANAGEMENT FEE VS. COMPANIES USED TO CALCULATE FDC.

51-6

BSE subsidiaries billed a management fee were: Mobile Data, BSAN, BIN, Sunlink, BIS, BAPCO, LM Berry, Stevens Graphics, Techsouth, Bellsouth Cellular, BMI, MCCA, International Operations Group, and FINS.

In calculating the FDC, the above companies were included along with those that were not billed a management fee in 1992. These companies were: Marketing Program, Executive Services, DFINS, CHN, SSI, IntellMssg, Dataserv International, Intelligent Media, WWW Trials, Retained Costs at BSE and Miscellaneous costs at BSE.

The Company states that BSE does not bill management fees to companies "...which fall within the following general categories: (1) comparate development entities, (2) recent acquisitions, (3) international joint venture investments/internationally wholly owned subs..."

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Conclusion bused on St-7 pg 1-4

AUDIT DISCLOSURE

SUBJECT: BELLSOUTH ENTERPRISES' (BSE) BILLING TO NONREGULATED

SUBSIDIARIES

BSE INCOME STATEMENT RECONCILIATION

Part of BSE's billing to their subs includes Projects that are specifically coded to the subs for which the work was being performed. This is in addition to the Management fee. BSE also retains certain costs at headquarters that are not billed as Project costs or considered part of the FDC calcualtion.

In order to determine that all costs are used in the FDC calculation, BSE prepared an income statement reconciliation. All costs at BSE are reconciled here to the Trial Balance. These costs are Project Coded Costs, Total Expenses Allocated for FDC, and Costs Retained. BSE has objected to us having access to their financial records to document these costs.

#### MANAGEMENT FEE

In order to substantiate the management fee billed to each subsidiary, PSC staff requested financial statements for all BSE subsidiaries whether billed a management fee or not for December, 1992. The Company objected to providing the financial statements for all BSE subsidiaries.

51-7 S FDC CALCULATION

As explained by BSE, BSE costs that are not project coded or retained are compiled by Responsibility Code (RC). These costs are then allocated to all subsidiaries as listed above based on allocation factors.

The primary allocation factors for calculating FDC cost are subsidiary operating expenses, salary costs, marketing costs, and equity and debt.

PSC staff requested documentation for the allocation factors. We were able to see on company site, without writing down numbers, the income state for BSE. Staff traced the operation expenses used in the FDC calculation for BIS, BSAN, Sunlink and Data Serv International to the Income Statements. Marketing Expenses for BIS and Stevens Graphics were tied to "BSE Maketing Costs for year end 12/31/92". Again we were able to see this schedule on company site, without writing down numbers. The subsidiary salary expense was traced for BIS and Graphics to "BSE Salary Costs fo Year end 12/31/92.". We were able to see this schedule on company site, without writing down numbers.

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AUDIT DISCLOSURE

SUBJECT:

BELLSOUTH ENTERPRISES' (BSE) BILLING TO NONREGULATED

SUBSIDIARIES

TYPES OF EXPENSES AT BSE HEADQUARTERS.

BSE objected to our requests for Financial statements, Cumulative General Ledger, Cumulative Transaction Ledger, and Chart of Accounts as of 12/31/92; and a printout of all disbursements over \$50,000 during 1992.

Without these financial records, we did not have information that would facilitate the selection of a sample of expenses items.

PSC staff reviewed an Internal Audit of "1992 Officer Expense Review -- BSE All Departments." The audit revealed certain expenses that were questionable for ratemaking purposes. See Audit Disclosure for details.

#### OPINION:

5)~

COMPANIES BILLED THE MANAGEMENT FEE VS. COMPANIES USED TO CALCULATE

BSE did not use the same companies to calculate the FDC as they billed a Management Fee. They are not using the same basis for comparison of whether billing FDC or less.

BSE INCOME STATEMENT RECONCILIATION

Because we did not have access to BSE financial records, we could not determine whether the Income Statement Reconciliation to the Trial Balance was correct.

#### MANAGEMENT FEE

If we cannot substantiate the basis for the management fee billed to each subsidiary through the income statements, we do not know whether the amounts that are eventually billed (chained through ) to BST from the nonregulated subsidiaries are reasonable. All subsidiaries would have to be billed on the same basis.

### FDC CALCULATION

The allocation procedures to determine FDC might seem reasonable, but if we cannot audit the subsidiary amounts underlying the allocations, we cannot draw a conclusion on the calculation of the FDC.

140

AUDIT DISCLOSURE

BEALSOUTH ENTERPRISES' (BSE) BITLING TO NONREGULATED DIARIES

TYPES OF EXPENSES AT BSE HEADQUARTERS.

#### AUDIT DISCLOSURE

SUBJECT: BELLSOUTH ENTERPRISES' (BSE) BILLING TO NONREGULATED

SUBSIDIARIES

TYPES OF EXPENSES AT BSE HEADQUARTERS.

Because we could not have access to BSE's books, we could not select a sample to determine the types of exepnses, whether they are reasonable for ratemaking, whether reasonable to include in the FDC calculation, and what types of expenses are theoretically in the management fee.

i .

#### CONCLUSION

BSE is not using the same number of companies in comparing FDC with the Management Fee. We cannot audit the amounts that make up the income reconciliation, we cannot substantiate the amounts that are used to calculate the management fee, we cannot audit the amounts that make up the FDC calculation that is used to determine whether BSE is billing at FDC or less, and we cannot audit the expenses on the books of BSE.

Because of this we cannot determine whether the FDC calculation is reasonable for ratemaking and whether the management fee is billed to all subs equitably, and therefore, whether the comparison of FDC to management fee is reasonable.

#### RECOMMENDATION:

Disallow the amount of management fee that is chained through to BST because of billings from BSE subsidiaries. Audit Disclosure addresses the amounts of potential chaining to BST.

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Southern Bell Tel. & Tel. Co. FPSC Docket No. 920260-TL Audit Date: 03-01-93 Amended Response to Item No. 2-026 Page 1 of 1

Request: Coopers and Lybrand workpapers, Binder 34, Page 96, 31 contained a company prepared schedule comparing an estimated JCO allocation to actual BST billing. How did you determine the dollars in the "Total JCO Allocation" column? Provide explanations and documentation.

Response: Subject to our clarification with Ruth Young on March 11, 1993 that this request is "Concerning a comparison of JCO allocation to actual BSE billing to its subsidiaries," we are submitting the following response to this request.

The referenced scheduled, titled "BellSouth Enterprises, Inc., Allocation of Corporate Costs" compared the 1991 BellSouth Enterprises, Inc. (BSE) charges to its subsidiaries, based on a management fee formula, to the fully distributed costs (FDC) which it could have charged to its subsidiaries. The column titled "Total JCO Allocation" represented the cost allocation which would have resulted had BSE-HQ used the FDC method to bill its subsidiaries. The column titled "Total Billed Management Fee" represented the actual costs billed by BSE-HQ to its subsidiaries based on BSE's management fee formula.

The comparison showed that BSE-HQ actually billed less costs to its subsidiaries using the management fee method than they would have billed using FDC. BST benefits from BSE's use of this methodology when they received billing from a BSE subsidiary at FDC because the BSE subsidiary's FDC includes BSE-Hqs costs billed using the management fee methodology which is less than what would have been billed using FDC.

Date Provided: April 15, 1993

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98-11

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Southern Bell Tel. & Tel. Co. FPSC Docket No. 920260-TL Audit Date: 03-01-93 Amended Response to Item No. 2-0026 Page 1 of 1

(B)

Coopers and Lybrand workpapers, Binder 34, Page 96, 31 contained a company prepared schedule comparing an estimated JCO allocation to actual BST billing. How did you determine the dollars in the "Total JCO Allocation" column? Provide explanations and documentation.

Response: In its response on March 8, 1993 the Company stated that it would provide a response or a status report on March 23, 1993. The Company is still in the process of gathering the requested information and will provide a response or a status report on April 7, 1993.

Hong

Date Provided: March 24, 1993

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Olan BSE



Southern Bell Tel. & Tel. Co. PPSC Docket No. 920260-TL Audit Date: 3-2-93 Item No. 2-0026 Page 1 of 1

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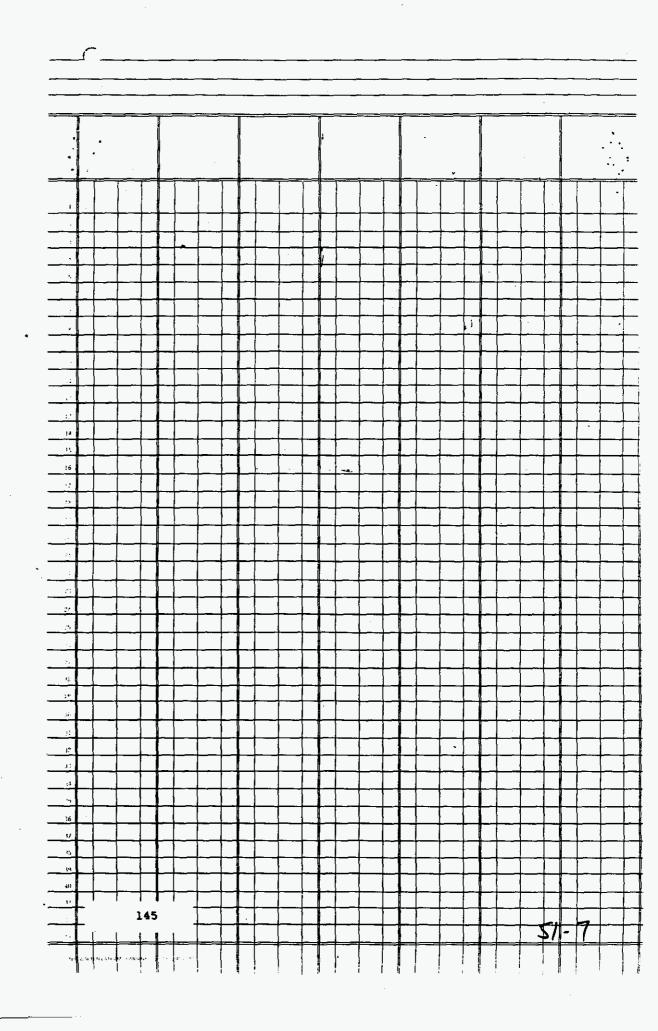
Request: Coopers and Lybrand workpapers, Binder 34, Page 96, 31 contained a company prepared schedule comparing an estimated JCO allocation to actual BST billing. How did you determine the dollars in the "Total JCO Allocation" column? Provide explanations and documentation.

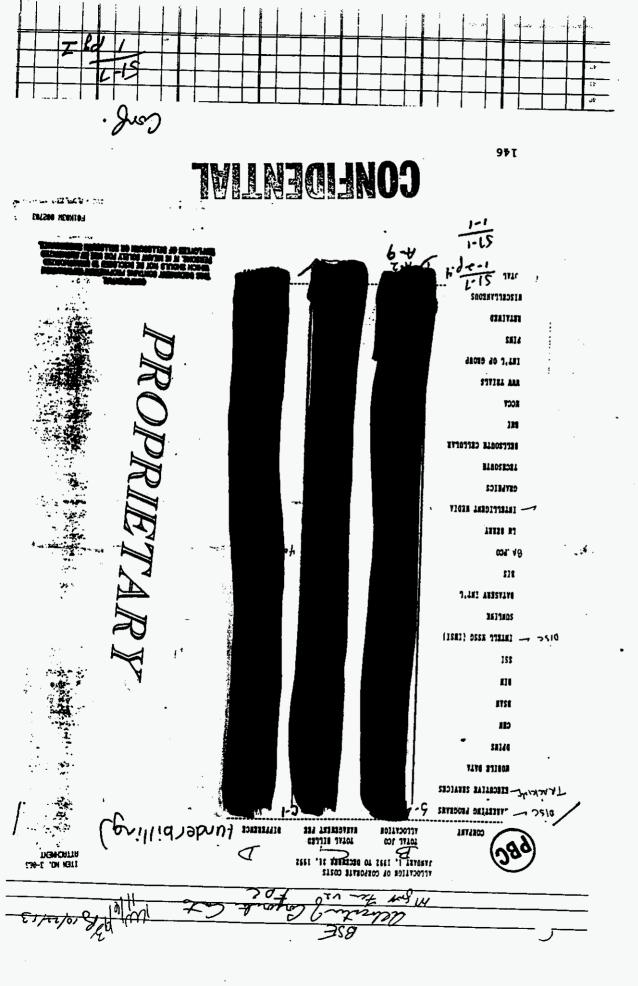
Response: The Company is gathering the requested information and expects to provide the information or a status report on March 23, 1993.

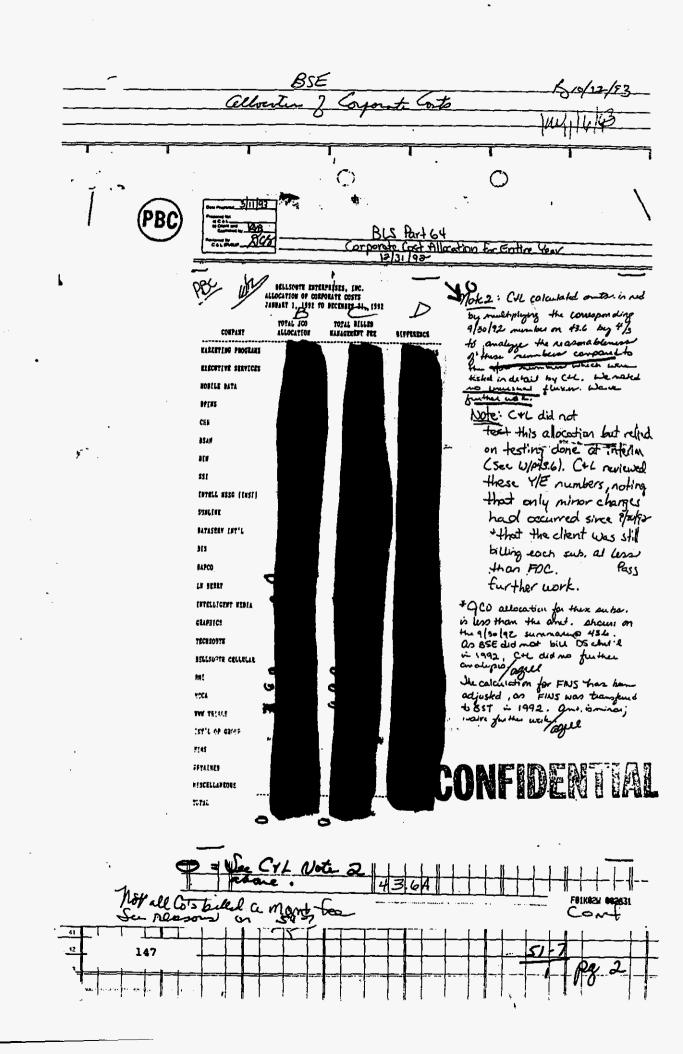
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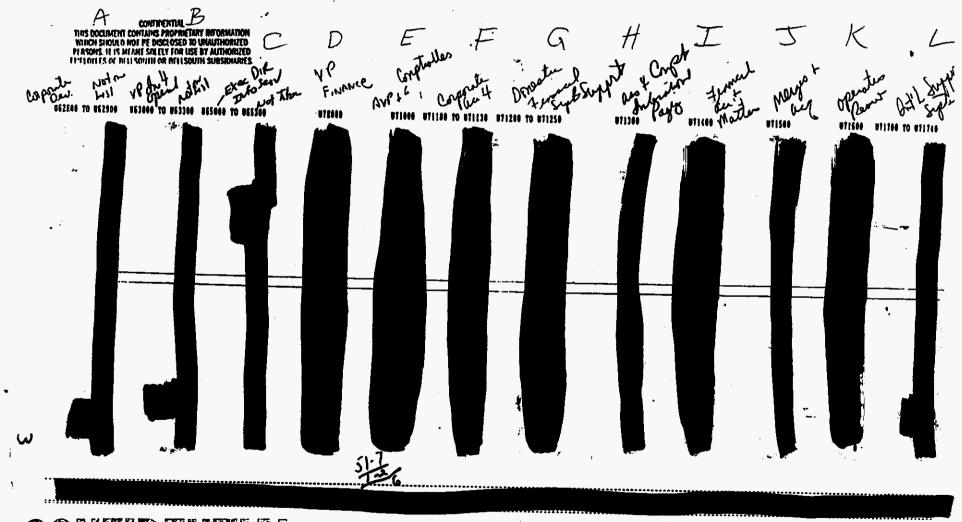
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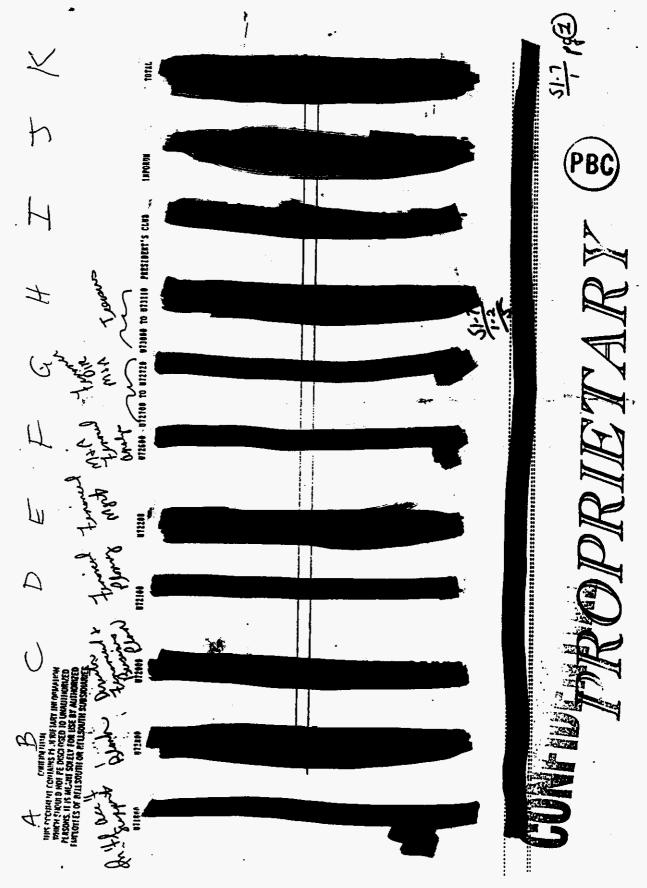
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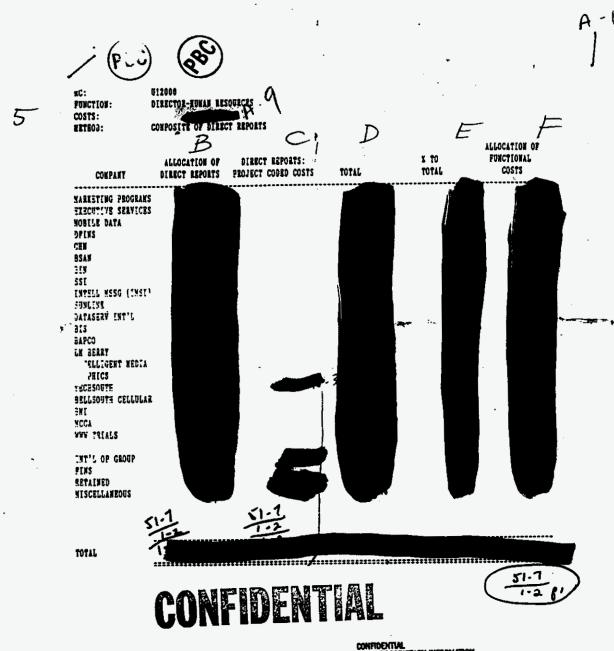


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Documentation of FOC Calculation 154

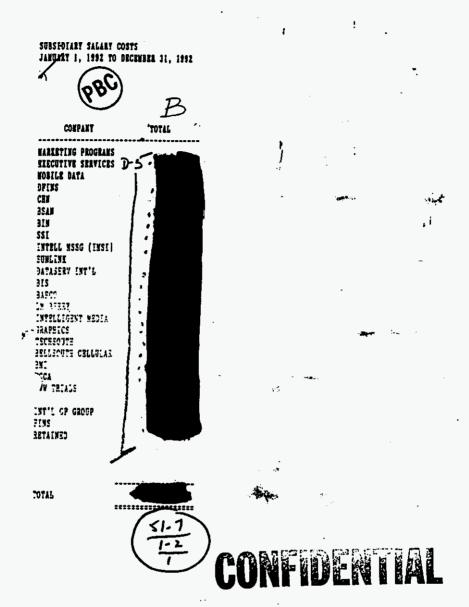


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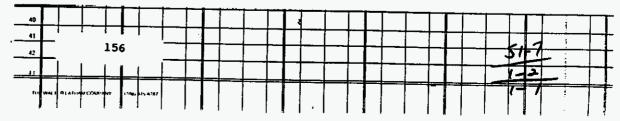
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BSE · SUMMARY OF PROJECT COSTS FOR USE IN ALLOCATIONS BASED ON "COMPOSITE OF DIRECT REPORTS" JANUARY 1, 1992 TO DECEMBER 31, 1992 file name: PRJ1292 Overhead Ra PBC REPORTING FOR COOPER (U12000 DIRECT REPORTS): U12100 TO U1 PROJI PROJECT COMPANY TOTAL BILLED SALARIES **OVERHEAD** OTHER EXP NUMBER جاار INT'L MISC E\$8201 ES6001 **ES8198** MISC ES8199 MISC TECHSOUTH ES8200 ES8202 RETAINED EC PROJECTSRETAINED CD PROJECTSRETAINED

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U12100 TO U12500 FUNCTION: HUMAN RESOURCES 5 COSTS: NETHOD: SUBSIDIARY SACARY COSTS ALLOCATION OF SALARY COSTS COMPANY PUNCTIONAL COSTS \$ TO TOTAL MARKETING PROGRAMS SECUTIVE SERVICES MOBILE DATA OFIES , i Can BSAY BIN \$\$! INTELL MSSG (IMSI) SUNLING DATASERY TYT'L 975 BAPCO CH BERRY "FLLEGENT MEDIA PRICS TECHSOUTE BELLSOUTH CELLULAR BMI . MCCA NAM LEIYTZ INT'L OP GROUP PINS RETAINED MISCELLANEOUS TOTAL 1 Agrees ?

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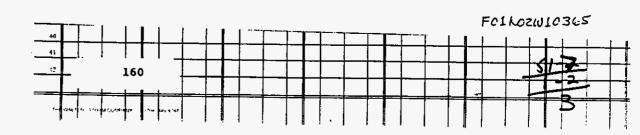
Jyt 6, 1993 To KAren Kaetz FOC. From Rute Young Contidential Reguests 2-097.10. K 2-097.10. K. Plene provide as much. In response to 2097. 10, the Company provided an interview with Maline Whatley and Confedential info as power documentation for the Foc study. Please assure the following question re FOC study allocatus 10.K ) Total pubsiding Salarus were used to allocate BSE RCU12000 (Director Humen Recourses (osts) This tolal cost per Butes 1) o Folker 50363 Provide Inencial statements for all who Letel on the Bother Willer Is island into me not andert on the Green to promile further documentation linking sulary costs to from for each compone fu 12/31/12/ la K. 1. Sue Salamo company let us beriew document in allutum ids- We could Derich - Xlener Kesour not copy on 3 the #15 from the wife shipper macanel him to Traced Jalang expens for BIS + Graphie to " BSE Salary Conto p. end 31/92 Agreed. Travel the Johning In June 92 on "B SE Salang Cost of yo and 12/31/92" to Jeg (7 (T/B) for BIS + Hopkin - agreed Lober plus To Graphic added up Dried Lober plus SI-13-1

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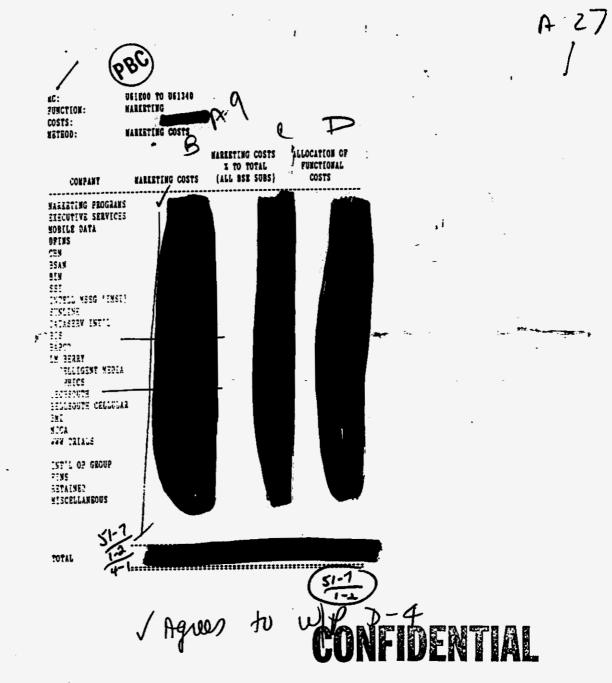


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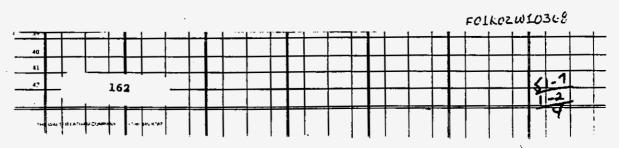
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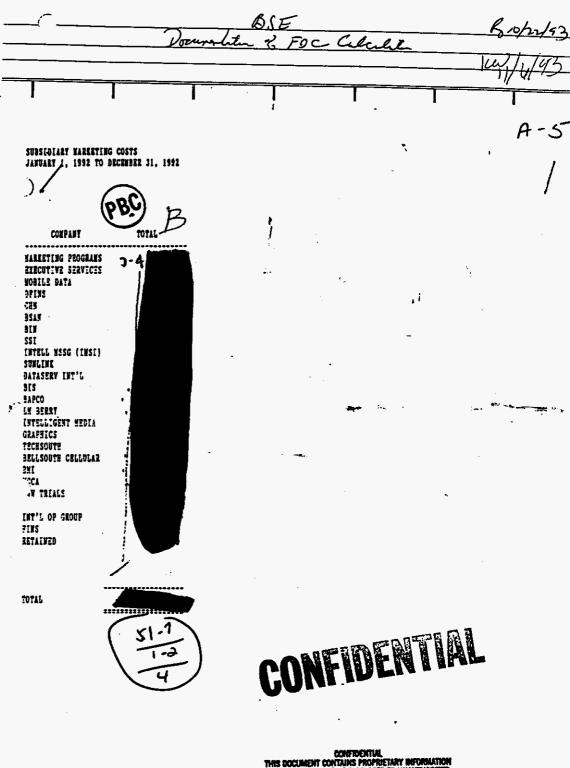
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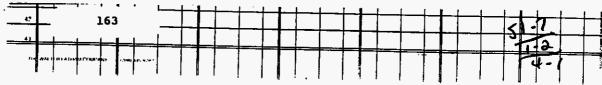




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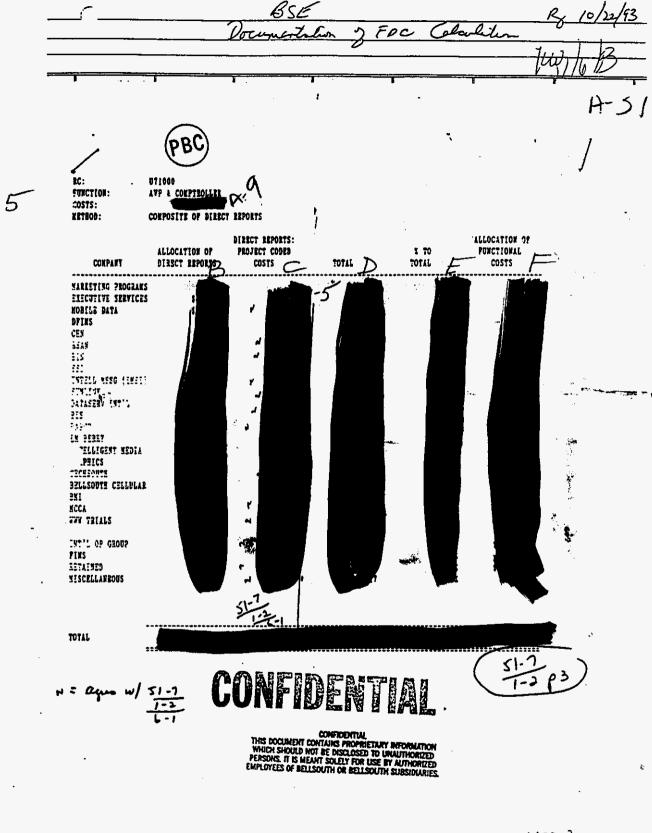
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BSE Foc iv BSE SUMMARY OF PROJECT COSTS FOR USE IN ALLOCATIONS BASED ON "COMPOSITE OF DIRECT REPORTS" JANUARY 1, 1992 TO DECEMBER 31, 1992 file name: PRJ1292 8 Overhead Ra PROJECT REPORTING FOR BREWER(U71000 DIRECT REPORTS):U71100;U71200; U71300; U71400; U71500; U71600; U71700; U71800; U71900) U71700: UZ1900) **PROJECT** COMPANY SALARIES OVERHEAD OTHER EXP NUMBER BILLED TOTAL ES0100 TO MISC ES0105 ES0106 ES0107 INT'L ES0108 FINS ES0109 **BSAN** ES0110 EX SVCS ES0111 SUNLINK CONFIDENTIA. J WHICH SHOULD NOT BE DISCLOST IN JUNIORATION ES0112 WWWT ES0113 **TECHSOUTH ES0114** BSIN , ES0115 BSMP ES0116 **BSNM** ES0117 **BSMD** ES0118 INT MSSG 25 ES0004 MCCA Ю ES6081 BAPCO ES6082 BAPCO ES6083 **∕**BSC BAPCO ES6084 ES6085 & MISC ES6090 ES6093 **MCCA** ES6095 ✓BCI ES6099 AIRCALL ES0037 AUSTRALIA ı١ **VARIOUS** INT'L COS ES0048 SUNLINK ES6056 RETAINED (RCINT'L COS **VARIOUS** 13 (RCINT'L COS **VARIOUS** ES7135; ES7RETAINED AIRCALL INT'L COS ES0255 ESADMN .76 1,73 1,74 ES0140 **MCCA** EC PROJECTSRETAINED CD PROJECTSRETAINED MC PROJECTSMOBILE DA MD PROJECTSMOBILE DA Included in "retained" category- conservive 22222222222 (Rotained) A 37 (hat (Misc) A' 20 (mccA 25 20 (Intilios) mobilelata 43) FC1LOZW1037

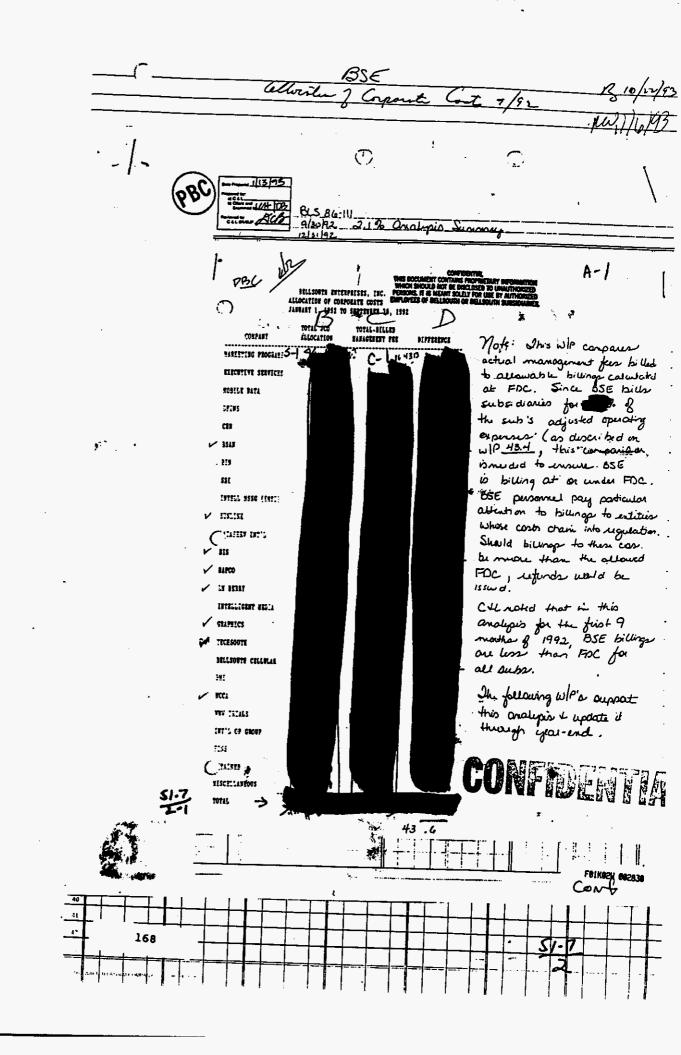
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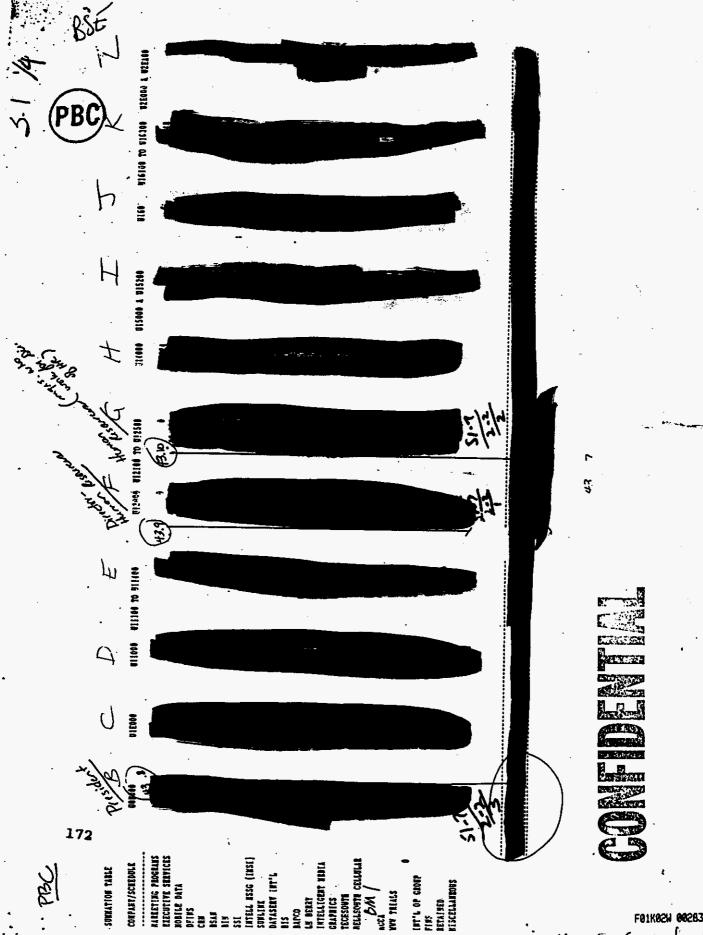
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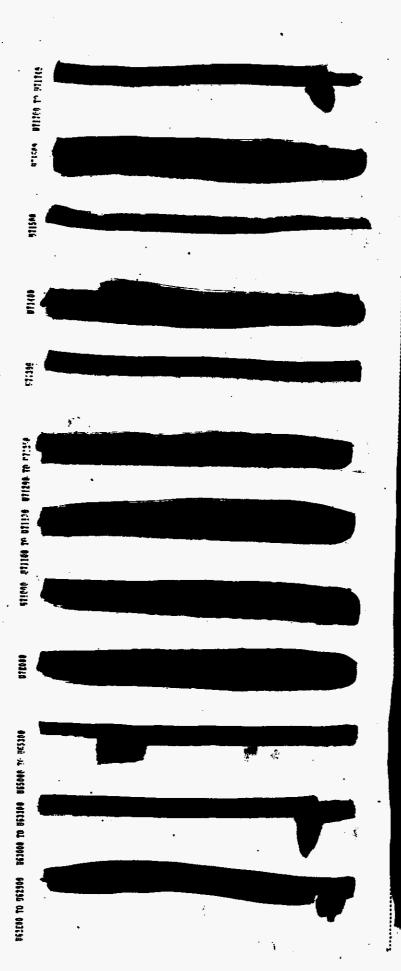
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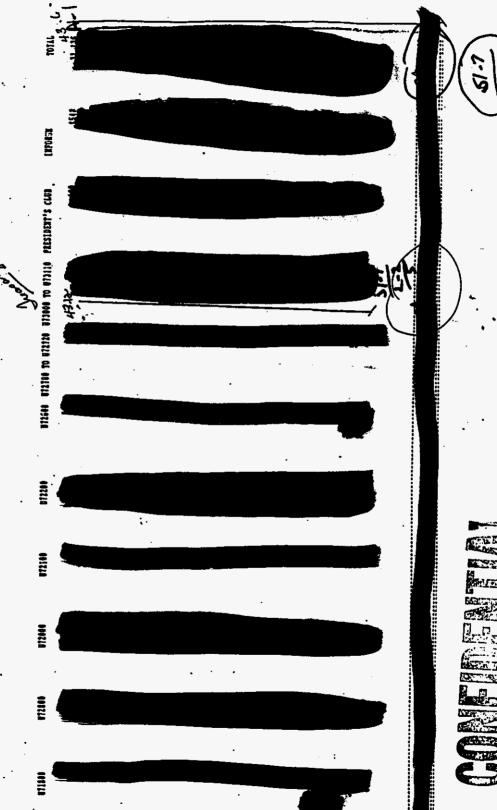
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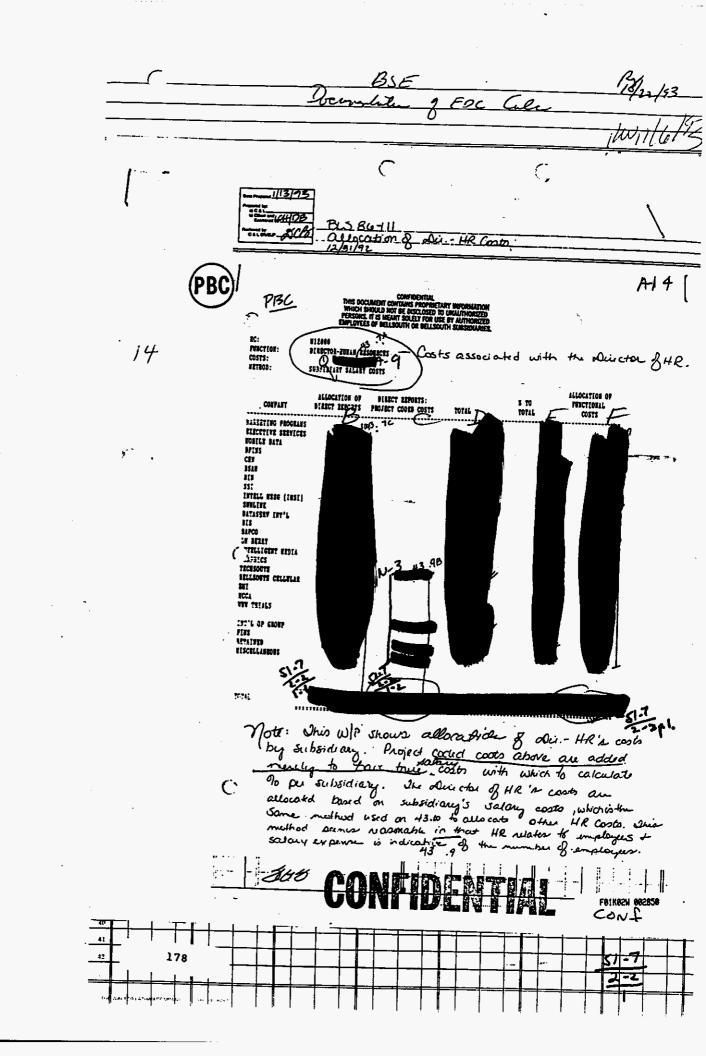


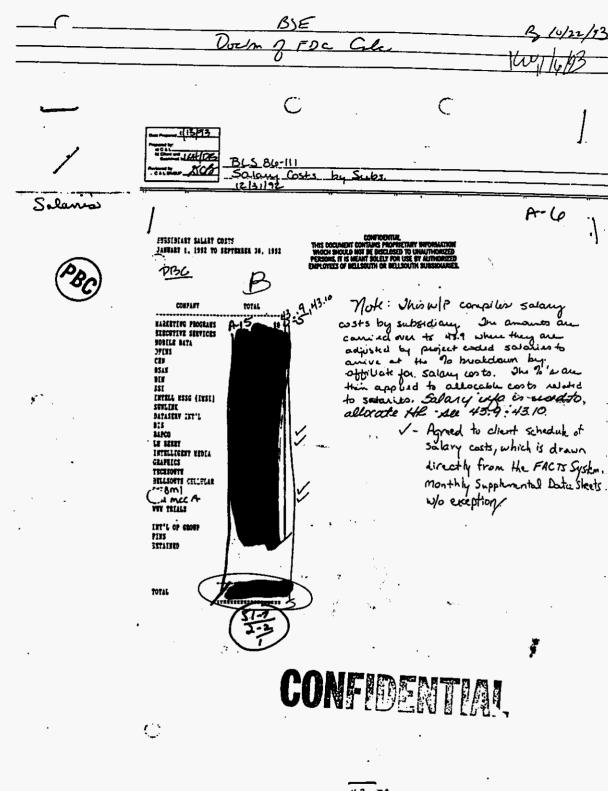
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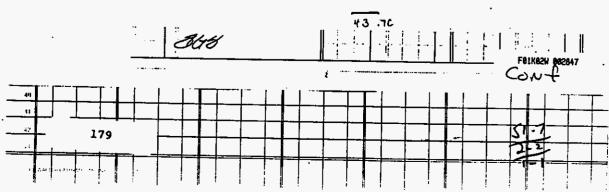
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BSE

SUMMARY OF PROJECT COSTS

FOR USE IN ALLOCATIONS BASED ON "COMPOSITE OF DIRECT REPORTS"

JANUARY 1, 1992 TO SEPTEMBER 30, 1992

file name: PRJ992

Overhead Rate

78.76%

PROJECT REPORTING FOR COOPER (U12000 DIRECT REPORTS): U12100 TO U12500

PROJECT COMPANY NUMBER BILLED SALARIES OVERHEAD OTHER EXP TOTAL ES8201 INT'L ES6001 MISC MISC MISC TECHSOUTH RETAINED EC PROJECTS RETAINED# CD PROJECTS RETAINED :

Note: These are the Director- HR's salary costs that have already bun project billed to a sub. or are being retained by BSE. They

have been added to the allocation from the disch reposit costs on 43.9 to arrive @ total salary costs related

to the Dir- HR. Dotats are then used to

determine % per sub.

Avese have ar immat impact on the allocation (see 43.9). Pan furthe follow-up. 43.98:

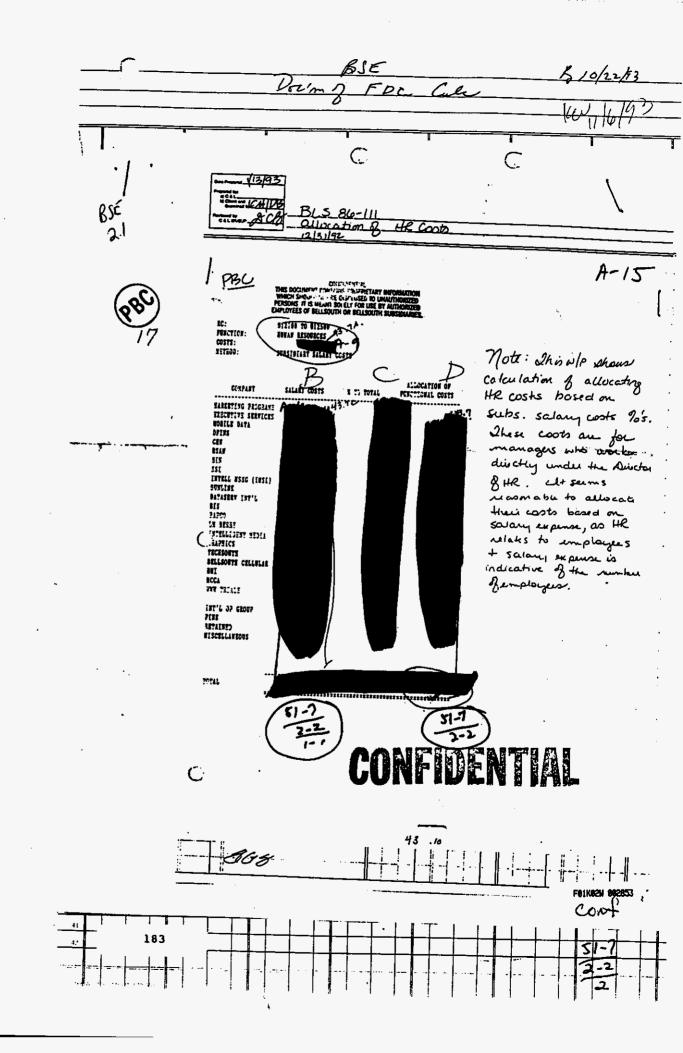
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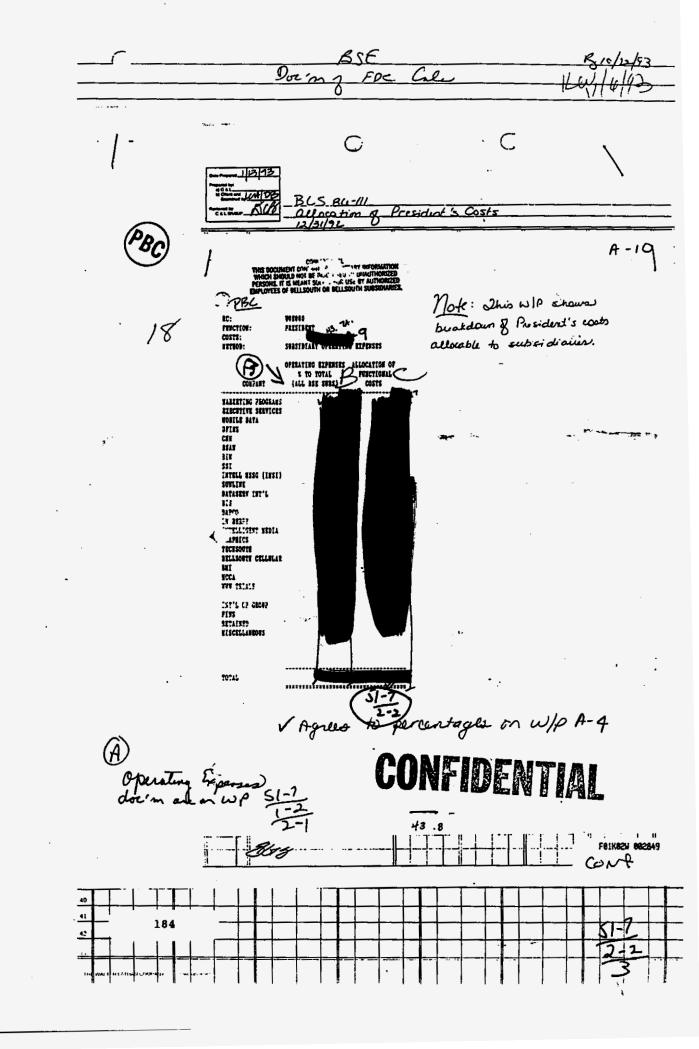
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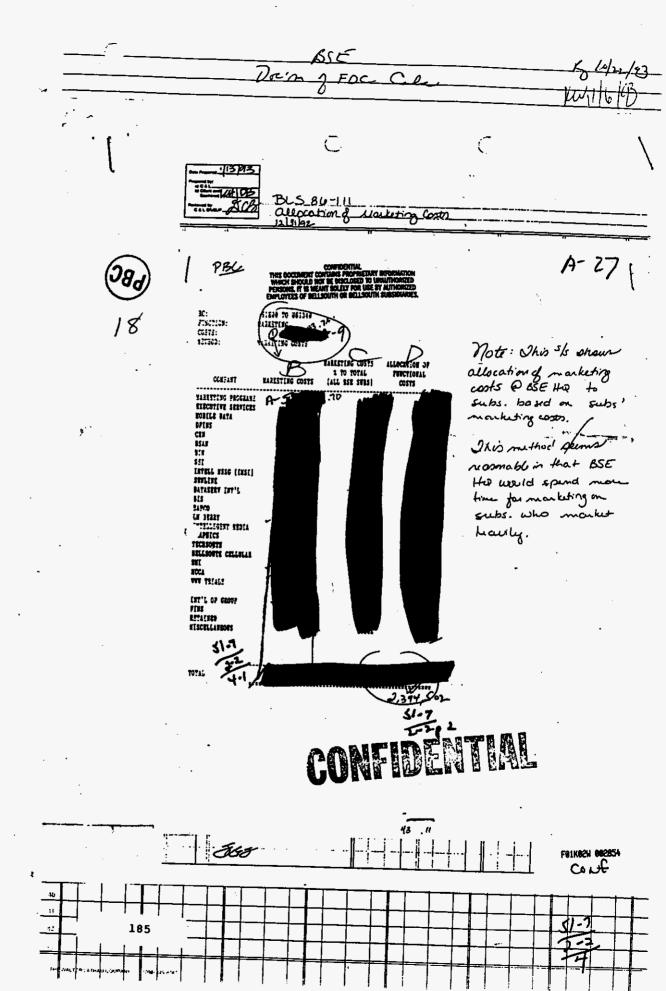
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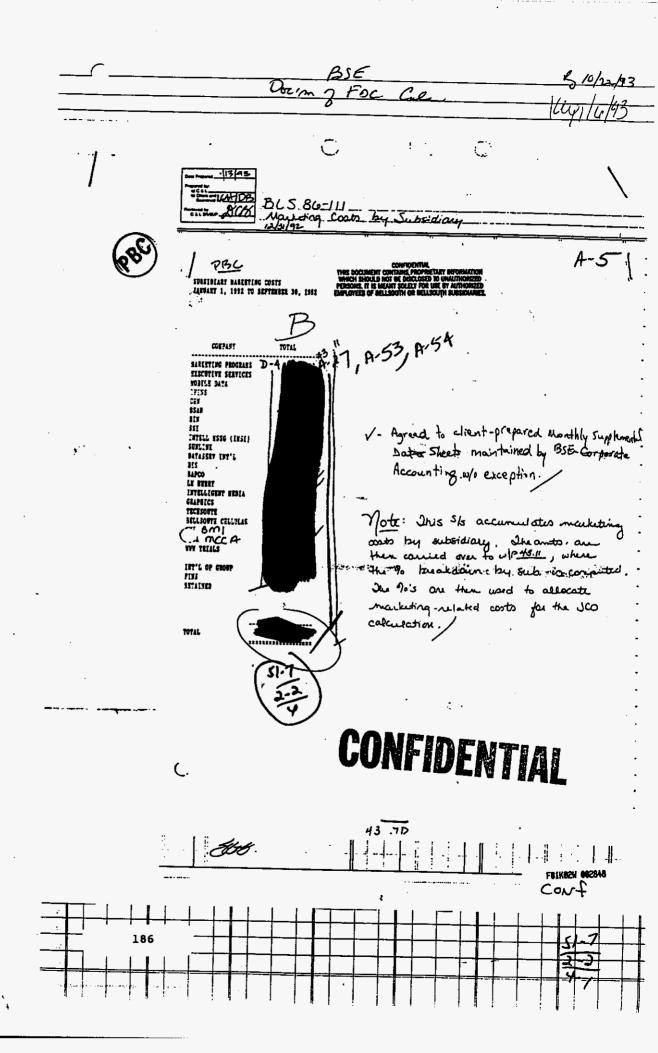
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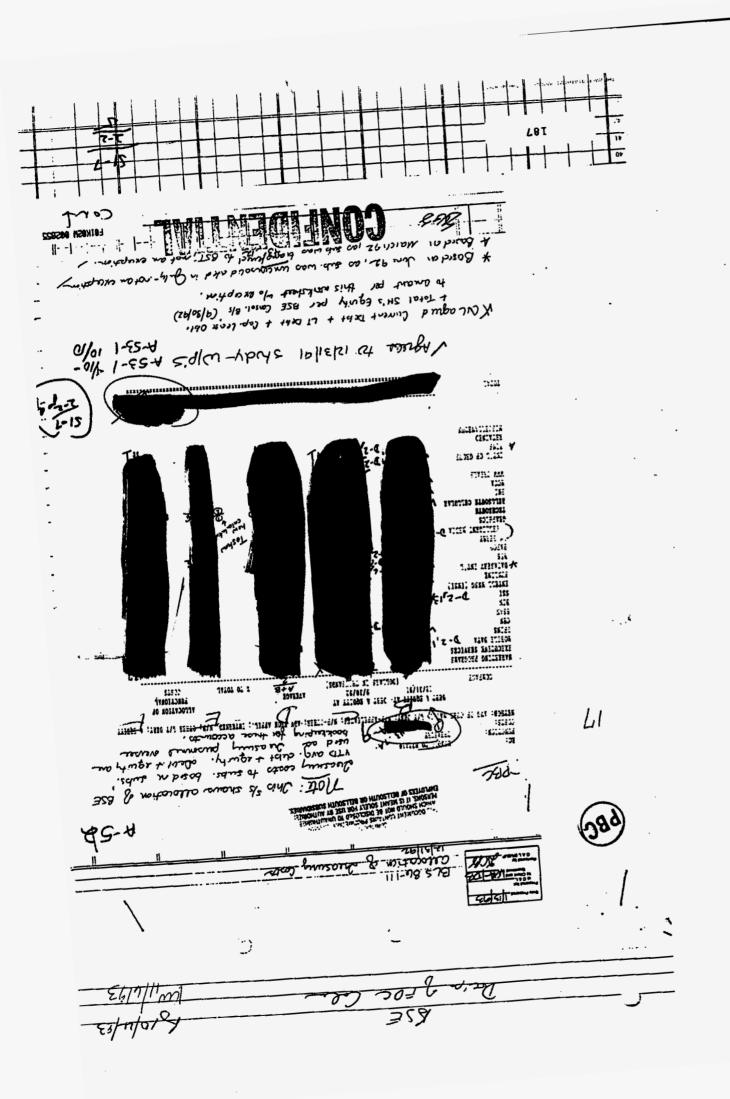
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## BellSouth Enterprises, Inc. Analysis of For Compliance With The JCO

Note: BSE personnel nterprises, inc.

B Management Fee procedures when performing the 2.1% analysis. Included as info.



## Procedures To Be Performed

- Review the BSE-HQ Corporate Structure for changes in reporting structures. division of responsibilities, or functions performed by each group. If significant changes have occurred, update the allocation methodology to ensure all costs are allocated using the best cost causative method available.
- 2. Review the current list of BSE-HQ subsidiaries. If new subsidiaries have been added since the last study, they must be added to the LOTUS spreadsheet. Additionally, all changes as identified in #1 above must be made to the LOTUS spreadsheet.
- 3. Obtain a Sequence 17 (Trial Balance) from BSE Accounting Services, consolidating worksheets from FAM-Consolidation staff, and the payroll and marketing costs summary from the JCQ coordinator. Input the management fee billed to subsidiaries obtained from the sequence 17 into the spreadsheet.
- 4. The primary allocation factors for most BSE-HQ costs are subsidiary operating expenses, salary costs, marketing costs, or equity and debt. This information can be found in either the consolidating schedules or the marketing and salary costs summary. Enter this information for the period under review into the LOTUS spreadsheet. Refer to the following pages:
- 5. Request BSE Accounting Services to run the following reports generated from Information Expert (IE):

<ul> <li>Non-project coded salary expenses</li> <li>Non-project coded other expenses</li> <li>Salary and non-salary expenses for ES projects</li> <li>Salary and non-salary expenses for EB projects</li> <li>Salary and non-salary expenses for CD projects</li> <li>Salary and non-salary expenses for MC projects</li> </ul>	Tab E Tab F Tab G Tab H Tab I Tab J Tab K
Salary and non-salary expenses for MD projects	Tab L

Note: Information Expert is an MSA report writing package that gives the user the capability to generate reports with specified parameters.

Reconcile the IE reports to the general ledger to ensure all costs have been identified (See W/P A-3).

The IE reports for non-project coded costs includes those costs that are subject to recovery through the 2.1% management fee. The report contains two major sections: (1) non-project coded salary and wages (see Tab E) and (2) nonproject coded G&A expenses (see Tab F). These reports are in order by RC. It is important that salaries and wages be separately identified due to the fact that an

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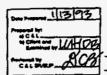
overhead loading must be applied to salaries only. Enter the costs from these reports into the LOTUS spreadsheet (See Page A-9 for an example of the Table where these costs are entered by RC).

- 7. "EC" projects are used as a means to track certain types of costs for cost identification purposes as well as costs related to specific foreign subsidiaries which cannot be billed currently. The costs which are used for tracking purposes only are subject to recovery through the management fee. Because the costs have been project coded, they will not appear on the reports of non-project coded costs (Tab E and F). See the memo behind Tab H for procedures in analyzing and allocating EC project costs.
- 8. Obtain a copy of the YTO BSHQ general service bill for the period under review as well as the January bill (December actuals) to BSE (See W/P A-8). The YTD bill and the January bill must be added together in order to account for each period since the BSC general services bill is issued one month in arrears. These bills from BSHQ represent the allocation of their corporate function costs using the JCO allocation requirements. Each bill identifies the total amount due. as well as a detail of the costs by department. Because each bill identifies the source of the costs by BSHQ department, for purposes of the 12%, these costs are allocated first to BSE departments and then to BSE subsidiaries according to how that department's costs are allocated. The detail from each BSHQ general service bill must be entered into the LOTUS spreadsheet. (See Page A-7 for an example of the Table where these costs are entered).
- 9. Obtain the detail of all President's Club costs (see\_Tab I). As is the case with "EC" Project Numbers, these costs are not billed to subsidiaries and therefore are subject to recovery through the management fee. The President's Club is an annual conference to recognize the top marketing personnel throughout BSE and its subsidiaries. Therefore, these costs are allocated based upon the marketing allocator. But, CAL Note says they are >
- 10. Several RC's are allocated based upon a composite of their direct reports. An example is RC U7E000, VP-Finance (Ron Dykes). The costs incurred by Ron Dykes are allocated to BSE subsidiaries based upon the allocation of total costs (project coded and non-project coded costs) of his direct reports (RC U71000. AVP & Comptroller, RC U72000, Director-Financial & Business Planning, and RC U73000, Treasurer). The allocation of non-project coded costs for RC's U71000, U72000, U73000 is obtained from the LOTUS spreadsheets. The allocation of project coded costs to subsidiaries is obtained from the IE Reports obtained in step 5 above (See Tabs G-L). These reports are in order by RC and list each project which the RC charges costs to. The reports have two sections: (1) project coded salaries and wages and (2) project coded G&A expenses. All project coded costs for the direct reports of any RC which uses "composite of direct reports" as an allocation methodology must be summarized from these IE reports. Pages N-2 through N-6 summarizes this information for the applicable RC's. This information is entered into the LOTUS spreadsheet for the applicable RC's (See Page A-36 for an example of how this information is entered for RC U7E000).

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BLS 810-111 2.19 analysis Procedure

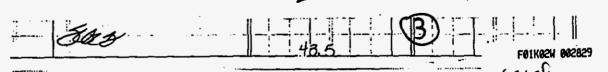
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- 11. In billing out project billed cost, BSE-HQ uses an overhead rate of applied to project coded salaries and wages. This overhead rate is analyzed at the same time that the analysis is done (See Tab P). All employee related costs such as benefits, payroll taxes, and occupancy type costs are included in BSE's overhead rate. The dollar amounts of the items included in overhead are obtained from the reports behind Tab E (for compensated absences) and Tab F (for G&A type costs included in overhead). Additionally, some overhead costs are coded to EC projects for tracking purposes.
- After the analysis is completed, a reconciliation must be performed to ensure that allocated costs do not exceed actual costs incurred (See Page A-2 for an example of this reconciliation).
- 13. The final step in the review process is to compare the actual management fee billed to the allocation of costs to subsidiaries as prescribed by the JCO. See Page A-1 for an example of this comparison. For those subsidiaries that bill fully distributed costs (FDC) to the regulated affiliates, the management fee cannot exceed the allocations as determined through this study. Those companies that bill FDC directly into regulation are identified in the CAM. Those companies that bill FDC in a chaining transaction are not identified in the CAM but also must be considered as well. If the management fee exceeds the amount as allowed by the JCO, steps must be taken to ensure that the excess amount does not enter regulation through billings by the BSE subsidiary. This may include a refund of the excess amount to the subsidiary or instructions to the subsidiary to retain the excess amount and not bill it into regulation.

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\* More that the overhead nate applied thrus project billing is not included in the JCO , calculation in these WIP'N.

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ITEM NO. 3-863 ATTACHMENT

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PRESIDENT'S CLUB

SECUSOUTH ENTERPRISES. INC. ALLOCATION OF CORPORATE COSTS JANUART 1, 1992 TO DECEMBER 31, 1992 ALLOCATION FACTORS

OPERATING EXPENSES U12000 COMPOSITE OF DIRECT REPORTS U11800 OPERATING EXPENSES #11100 TO #11400 OPERATING REPRESES U12008 COMPOSITE OF DIRECT REPORTS U12100 TO U12500 SALARY COSTS OPPRATING EXPENSES **B14880** OPERATING EXPENSES #15000 & #15100 **816000** OPERATING EXPENSES U16100 TO U16300 OPERATING EXPENSES OPERATING EXPENSES: ADVERTISING & POBLISHING SUBS **828000 & 828400** 100 % TO INTELLIGENT MEDIA U21000 TO U21200 048000 1 041000 OPERATING EXPENSES OPERATING EXPENSES: MOBILE SYSTEMS SUBS ms mana U52000 TO U52400 100 % TO BS WOBILE DATA 062100 OPREATING EXPENSES -----100 % LETAINED .E00 TO US1340 MARERTING COSTS 100 % TO BS MOBILE DATA DE1400 F RE1410 US1500 TO US1520 100 % BETAINED JE1600 OPERATING EXPENSES OPERATING EXPENSES 061610 D61700 AUG1710 100 % RETAINED 100 X RETAINED U62200 TO U62300 100 % TO INTERNATIONAL OPERATIONS GROUP UE3400 TO UE3300 OPERATING EXPENSES: IMPORNATION SERVICES COMPANIES #65400 TO #65300 COMPOSITE OF DIRECT REPORTS 87**2000** 971000 COMPOSITE OF DIRECT REPORTS UT1180 TO UT1130 OPERATING EXPENSES W71200 TO W71250 OPERATING EXPENSES 971300 100 % TO INTERNATIONAL OPERATIONS GROUP W71400 OPERATING EXPENSES 100 X RETAINED **U71500** 871600 OPPRATING EXPENSES 071100

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