

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Resolution by Putnam ) DOCKET NO. 940026-TL  
County Board of Commissioners ) ORDER NO. PSC-94-0169-PCO-TL  
for extended area service (EAS) ) ISSUED: February 10, 1994  
between all exchanges in Putnam )  
County, and petition by )  
residents of the Florahome 659 )  
exchange for EAS to the Keystone )  
Heights exchange in Putnam )  
County. )

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ORDER REQUIRING TRAFFIC STUDY

BY THE COMMISSION:

Pursuant to Resolution No. 93-30, filed with this Commission by the Putnam County Board of County Commissioners, we have been requested to consider requiring implementation of extended area service (EAS) between all exchanges in Putnam County. In addition, we have received a petition from residents of the Florahome 659 exchange requesting EAS to the Keystone Heights exchange. Putnam County contains the following exchanges or portions of exchanges: Crescent City, Florahome, Hastings, Hawthorne, Interlachen, Keystone Heights, Melrose, Orange Springs, Palatka, Pomona Park, and Welaka. The Crescent City, Florahome, Hastings, Interlachen, Melrose, and Orange Springs exchanges are served by ALLTEL Florida, Inc. (ALLTEL), while the Hawthorne, Keystone Heights, Palatka, Pomona Park, and Welaka exchanges are served by BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell). Both companies are subject to regulation by this Commission pursuant to Chapter 364, Florida Statutes.

In addition to involving intercompany routes, these EAS requests also involve interLATA (local access transport area) routes. The Crescent City, Florahome, Hastings, Interlachen, Palatka, Pomona Park, and Welaka exchanges are located in the Jacksonville LATA, while the Hawthorne, Keystone Heights, Melrose, and Orange Springs exchanges are located in the Gainesville LATA.

In order for us to begin our evaluation and consideration of this request, it is necessary for the companies to prepare and submit certain traffic studies for review and appraisal. The companies shall perform traffic studies between the exchanges set forth in Schedule III to this Order. It should be noted that studies are not being requested between the Palatka exchange and the Crescent City, Hawthorne, Keystone Heights, Melrose, and Orange

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Springs exchanges because it has been less than three years since a determination was made on these routes. See Order No. 25772 and Rule 25-4.059(1), Florida Administrative Code. These studies should be based upon a minimum thirty (30) day study of representative calling patterns and shall be in such form, detail and content as will permit review by the Commission. The studies shall include, as a minimum, the following:

(a) The number of messages and calculated calling rates, with and without Foreign Exchange (FX) service, expressed in messages per access line per month (M/A/M), over each interexchange route and in each direction, segregated between business and residence users and combined for both (sample FX data may be submitted with adequate information to show sample adequacy and appropriateness). In a summary schedule, the route entries shall be ordered from highest to lowest M/A/M and shall be grouped as shown on the forms attached hereto as Schedules I and II.

(b) A detailed analysis of the distribution of calling usage among subscribers, over each route and in each direction, segregated between business and residence users and combined, showing for each category, the number of customers making 0 calls, 1 call, etc., through 25 calls and 26 or more calls per month.

(c) Access line classification data showing, by classes of service, the number of access lines in service for each of the exchanges being studied.

(d) The interexchange toll rates, distance between rate centers, the number and duration of calls by time of day and the average revenue per message (ARPM) for the calls studied.

(e) The number of Foreign Exchange (FX) lines in service and the average calling volumes carried on these lines expressed in messages per month.

Where any alternative toll calling plan is already in place, the studies shall include, as a minimum, the following:

(a) The date the alternative calling plan was implemented and the tariff referenced.

(b) The number of subscribers currently signed up for the plan, segregated between business and residence users.

(c) A statement indicating whether the alternative calling plan messages are included in the M/A/M listed for the traffic studies.

The companies shall also submit a map of this area. The map shall be divided by exchanges with color coding to indicate different exchanges. Existing EAS routes shall be shown with arrowheads to indicate one-way or two-way EAS routes. On the same or another map, the proposed EAS routes shall also be indicated by arrowheads and the M/A/M and percent of subscribers making two or more calls per month shall be indicated for each direction of the proposed EAS route.

Finally, the companies shall submit an analysis of the data collected and other information it has gathered on the proposed routes. The analysis shall include, as a minimum, the following:

(a) A summary of the data provided in Schedules I and II.

(b) A statement of population densities and demographics which would have an influence on how the traffic data is interpreted.

(c) A statement of known or strongly suggested reasons for the existence of a community of interest between the relevant exchanges (economic, social, and political factors). Such factors may include, but are not limited to, the location of schools, fire/police departments, medical/emergency facilities, and county and other governmental offices.

(d) A statement of any changes in surface transportation between the relevant exchanges which may have an influence on the development of a community of interest.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that ALLTEL Florida, Inc. and BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company be and the same are hereby directed to prepare and submit the studies referred to in the body of this Order within ninety (90) days from the date of this Order.

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By ORDER of the Florida Public Service Commission, this 10th  
day of February, 1994.

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STEVE TRIBBLE, Director  
Division of Records and Reporting

( S E A L )

ABG

by: Kay J. Ryan  
Chief, Bureau of Records

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.038(2), Florida Administrative Code, if issued by a Prehearing Officer; (2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. Such review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.

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SCHEDULE I

Docket No. 940026-TL  
Interexchange Traffic Data

EAS - Routes Set Forth in Schedule III

One-Way

<u>From</u>	<u>To</u>	<u>AL&amp;T</u>	<u>Messages</u>	<u>Calling Rate M/A/M*</u>	<u>Total Customers</u>	<u>Customers Making 2 or More Calls/Month Number      Percent</u>
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List Routes

Part I - Routes over 3.00 M/A/M

Ordered large M/A/M to small M/A/M

Part II - Routes 2.99 to 2.00 M/A/M

Ordered large M/A/M to small M/A/M

Part III - Routes 1.99 to 1.00 M/A/M

Ordered large M/A/M to small M/A/M

Part IV - Routes below .99 M/A/M

Ordered large M/A/M to small M/A/M

\*Threshold levels as per Rule 25-4.060(3)(a).

One-Way = Calling Rate of 3.0 messages per access line per month (M/A/M)  
with 50% of customers making 2 or more calls/month.

SCHEDULE II

Docket No. 940026-TL  
Interexchange Traffic Data

EAS - Routes Set Forth in Schedule III

Two-Way

<u>From</u>	<u>To</u>	<u>AL&amp;T</u>	<u>Messages</u>	<u>Calling Rate M/A/M*</u>	<u>Total Customers</u>	<u>Customers Making 1 or More Calls/Month Number      Percent</u>
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List Routes

Part I - Routes greater than 2.00 M/A/M

Ordered large M/A/M to small M/A/M

Part II - Routes 1.99 to 1.00 M/A/M

Ordered large M/A/M to small M/A/M

Part III - Routes below .99 M/A/M

Ordered large M/A/M to small M/A/M

\*Threshold levels as per Rule 25-4.060(3).

Two-Way = Calling Rate of 2.0 messages per access line per month (M/A/M)  
with 50% of customers making 1 or more calls/month.

SCHEDULE III

Docket No. 940026-TL

ROUTES REQUIRING TRAFFIC STUDIES

Crescent City:	Florahome (659 exchange) Florahome (661 exchange) Hastings (and pocket) Hawthorne (and pocket) Interlachen Keystone Heights (and pocket) Melrose (and pocket) Orange Springs (and pocket)
Florahome 659 exchange:	Crescent City Hastings (and pocket) Hawthorne (and pocket) Keystone Heights (and pocket) Melrose (and pocket) Orange Springs (and pocket) Pomona Park Welaka
Florahome 661 exchange:	Crescent City Hastings (and pocket) Hawthorne (and pocket) Melrose (and pocket) Orange Springs (and pocket) Pomona Park Welaka
Hastings: (and pocket)	Crescent City Florahome (659 exchange) Florahome (661 exchange) Hawthorne (and pocket) Interlachen Keystone Heights (and pocket) Melrose (and pocket) Orange Springs (and pocket) Pomona Park Welaka

Hawthorne: (and pocket)	Crescent City Florahome (659 exchange) Florahome (661 exchange) Hastings (and pocket) Keystone Heights (and pocket) Orange Springs (and pocket) Pomona Park Welaka
Interlachen:	Crescent City Hastings (and pocket) Orange Springs (and pocket) Pomona Park Welaka
Keystone Heights: (and pocket)	Crescent City Hastings (and pocket) Hawthorne (and pocket) Orange Springs (and pocket) Pomona Park Welaka
Melrose: (and pocket)	Crescent City Florahome (659 exchange) Florahome (661 exchange) Hastings (and pocket) Orange Springs (and pocket) Pomona Park Welaka
Orange Springs: (and pocket)	Crescent City Florahome (659 exchange) Florahome (661 exchange) Hastings (and pocket) Hawthorne (and pocket) Keystone Heights (and pocket) Melrose (and pocket) Pomona Park Welaka



Pomona Park: Florahome (659 exchange)  
Florahome (661 exchange)  
Hastings (and pocket)  
Hawthorne (and pocket)  
Interlachen  
Keystone Heights (and pocket)  
Melrose (and pocket)  
Orange Springs (and pocket)

Welaka: Florahome (659 exchange)  
Florahome (661 exchange)  
Hastings (and pocket)  
Hawthorne (and pocket)  
Interlachen  
Keystone Heights (and pocket)  
Melrose (and pocket)  
Orange Springs (and pocket)

NOTE - All references to "pocket" mean the Putnam County pocket area of the given exchange. It will be necessary to perform separate studies for the Putnam County pocket area of each exchange, in addition to studies for the entire exchange.