



April 28, 1994

Ms. Blanca S. Bayo
Director, Division of Records
and Reporting
Florida Public Service Commission
Fletcher Building
101 East Gaines Street
Tallahassee, Florida 32399-0850

Re: Docket No. 930173-TL

Polo Park EAS

Dear Ms. Bayo:

In accordance with Order No. PSC-94-0091-PCO-TL issued January 26, 1994 in the above referenced Docket, enclosed for filing are an original and fifteen (15) copies of Vista-United Telecommunications' completed Polo Park EAS Traffic Study.

A copy of this filing has been provided to all Parties of Record.

Should there be any questions, please contact Lynn B. Hall of our office at (407) 827-2210.

Sincerely,

AFA

APP

CAF

Lynn B. Hall

Contract and Regulatory Administrator

Contract and Regulatory Administrator

Contract and Regulatory Administrator

Enclosures

EAG

LED

RECEIVED & FILED

Parties of Record

FPSC-BUREAU OF RECORDS

WAS

OTH

Vista-United Telecommunications DOCUMENT NUMBER-DATE

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing response of Vista-United Telecommunications to Order No. PSC-94-0091-PCO-TL in Docket No. 930173-TL has been furnished by U.S. Mail this 27th day of April, 1994 to the following parties:

Division of Legal Services Florida Public Service Commission Fletcher Building 101 East Gaines Street Tallahassee, Florida 32399-0850

Alan N. Berg Senior Attorney United Telephone Company of Florida Attn: Alan Berg P.O. Box 5000 Altamonte Springs, Florida 32716-5000

John Hilken 12525 Highway 27 North Davenport, Florida 33827

Thomas R. Parker GTE Florida-Inc. Post Office Box 110, MC7 Tampa, Florida 33601-6110

Lynn 🕏. Hall

Contract & Regulatory Administrator Vista-United Telecommunications 3100 Bonnet Creek Road

P.O. Box 10180

Lake Buena Vista, Florida 32830-0180

Analysis Statement

Vista-United Telecommunications
Docket No. 930173-TL, Order No. PSC-94-0091-PCO-TL
Petition by the Residents of Polo Park Requesting Extended Area Service
(EAS) Between the Haines City Exchange and the Orlando, West Kissimmee,
Lake Buena Vista, Windermere, Reedy Creek, Winter Park, Clermont, Winter
Garden and St. Cloud Exchanges

The calling volumes identified on Schedule I show messages per access line per month for the routes studied. While the percentage of customers making two or more calls per month ranged from 22 to 162, which is 9% and 1%, respectively, for the one-way routes studied, none of the routes studied had the minimum calling volume level identified in FPSC Rule 25-4.060 (3)(a) of three (3) or more M/A/M with fifty percent (50%) of the subscribers making two (2) or more calls.

Likewise, the calling volumes for the routes studied and identified on Schedule II do not approach the community of interest qualification levels outlined in FPSC Rule 25-4.060 (3). Per the Rule, "a sufficient degree of community of interest between exchanges, sufficient to warrant further proceedings, will be considered to exist when the combined two-way calling rate over each interexchange route under consideration equals or exceeds two (2) messages per access line and equivalent access line per month (M/A/M) and fifty percent (50%) or more of the subscribers in the exchanges involved make one or more calls per month." The routes studied showed >35 and .03 M/A/M respectively, with the percent of customers making one or more calls being only 16% and 2%, respectively.

It is Vista-United Telecommunications' opinion that the calling volumes identified in Schedules I and II are not sufficient to warrant further consideration.

Lake Buena Vista Information

Residential Access Lines Per Square Mile (Land Area)

| Exchange | Square Miles | Residential Access L <u>ines</u> | Residential Access Lines Per Square Mile | | |
|------------------|-----------------|-------------------------------------|--|--|--|
| Lake Buena Vista | 43.8 | 381 | .11 | | |

DOCUMENT NUMBER-DATE

Lake Buena Vista Exchange

Vista-United Telecommunications
Docket No. 930173-TL, Order No. PSC-94-0091-PCO-TL
Petition by the Residents of Polo Park Requesting Extended Area Service
(EAS) Between the Haines City Exchange and the Orlando, West Kissimmee,
Lake Buena Vista, Windermere, Reedy Creek, Winter Park, Clermont, Winter
Garden and St. Cloud Exchanges

The Lake Buena Vista Exchange covers the 43.8 square miles comprising the Reedy Creek Improvement District, of which 29.3 square miles lies within Orange County and the remaining undeveloped 14.5 square miles are within Osceola County. It includes the cities of Bay Lake and Lake Buena Vista. There are currently 381 residence access lines in the Lake Buena Vista Exchange.

The Lake Buena Vista Exchange is almost entirely business and commercial consisting of the WALT DISNEY WORLD and EPCOT Center attractions, hotels, and dining and shopping facilities. Guests and employees within the Exchange are linked to the adjacent communities in Osceola and Orange Counties by overnight accommodations and residential circumstances. EAS currently exists between the Lake Buena Vista Exchange and Orlando and adjacent communities in Orange County only.

Exhibits

Vista-United Telecommunications
Docket No. 930173-TL, Order No. PSC-94-0091-PCO-TL
Petition by the Residents of Polo Park Requesting Extended Area Service
(EAS) Between the Haines City Exchange and the Orlando, West Kissimmee,
Lake Buena VIsta, Windermere, Reedy Creek, Winter Park, Clermont, Winter
Garden and St. Cloud Exchanges

Completed Schedule I as requested in Order No. PSC-94-0091-PCO-TL. It depicts the routes studied in order of

service, average calling volumes and M/A/M calculations

as if the FX were considered point-to-point.

Exhibit I -

| | highest to lowest $M/A/M$ and identifies the number/percent of customers making two (2) or more calls. |
|----------------|--|
| Exhibit II - | Completed Schedule II as requested in Order No. PSC-94-0091-PCO-TL. It depicts the routes studied in order of highest to lowest M/A/M and identifies the number/percent of customers making one or more calls. |
| Exhibit III - | Traffic studies for the routes studied. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers. |
| Exhibit IV - | Station classification data showing by class of service the number of access lines and equivalent access lines in service for the exchange studied. |
| Exhibit V - | Map showing existing EAS routes. |
| Exhibit VI - | Map showing the proposed EAS routes with the $M/A/M$ and percent of subscribers making two or more calls identified for each route. |
| Exhibit VII - | Intrastate intraLATA toll rates and the distance between rate centers. |
| Exhibit VIII - | Foreign Exchange information. Includes number in |

CALLING

CUSTOMERS MAKING 2

VISTA-UNITED TELECOMMUNICATIONS

SCHEDULE I DOCKET NO. 930173-TL, ORDER NO. PSC-94-0091-PCO-TL INTEREXCHANGE TRAFFIC DATA

EAS - HAINES CITY TO LAKE BUENA VISTA AND ORLANDO

ONE-WAY

| D DEDOEMT |
|-----------|
| R PERCENT |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| 162 9% |
| |

CALLING

RATE

M/A/M

MESSAGES

CUSTOMERS MAKING 2

TOTAL OR MORE CALLS/MONTH

CUSTOMERS NUMBER PERCENT

VISTA-UNITED TELECOMMUNICATIONS

EXHIBIT I

SCHEDULE (DOCKET NO. 930173-TL, ORDER NO. PSC-94-0091-PCO-TL INTEREXCHANGE TRAFFIC DATA

EAS - HAINES CITY TO LAKE BUENA VISTA AND ORLANDO POINCIANA 813-427 ONLY

ONE-WAY

AL&T

TO

FROM

| | | | | | | | | |
|--------------------------------|-----|----------------------|------|-------------|------|------|----|----|
| | | | | | | | | |
| PART I | | | | | | | | |
| ROUTES OVER 3 M/A/M | | | | | | | | |
| | | | | | | | | |
| PART II | | | | | | | | |
| ROUTES OVER 2.99 TO 2.00 M/A/M | | | | | | | | |
| | | | | | | | | |
| PART III | | | | | | | | |
| ROUTES OVER 1.99 TO 1.00 M/A/M | | | | | | | | |
| | | | | | | | | |
| PART IV | | | | | | | | |
| ROUTES BELOW .99 M/A/M | LBV | POINCIANA 813-427 | 6221 | 162 | 0.03 | 1823 | 22 | 1% |
| | | | | | | | | |

CUSTOMERS MAKING 1

CALLING

VISTA-UNITED TELECOMMUNICATIONS

SCHEDULE II DOCKET NO. 930173-TL, ORDER NO. PSC-94-0091-PCO-TL INTEREXCHANGE TRAFFIC DATA

EAS - HAINES CITY TO LAKE BUENA VISTA AND ORLANDO

TWO-WAY (VISTA PORTION ONLY)

| | | | | | RATE | TOTAL | OR MORE CAL | LS/MONTH |
|--------------------------------|---------------|-------------|------|----------|-------|-----------|-------------|----------|
| | FROM | TO | AL&T | MESSAGES | M/A/M | CUSTOMERS | NUMBER | PERCENT_ |
| | _ | | | | | | | |
| | | | | | | | | |
| PART I | | | | | | | | |
| FARI | | | | | | | | |
| ROUTES OVER 2 M/A/M | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| PART II | | | | | | | | |
| ROUTES OVER 1.99 TO 1.00 M/A/M | | | | | | | | |
| HOUTES OVER 1.99 10 1.00 M/MM | | | | | | | | |
| | | | | | | | | |
| DARKE III | | | | | | | | |
| PART III | | | | | | | | |
| ROUTES BELOW .99 M/A/M | LBV | HAINES CITY | 6221 | 2208 | 0.3 | 5 1823 | 284 | 16% |

VISTA-UNITED TELECOMMUNICATIONS

SCHEDULEII

DOCKET NO. 930173-TL, ORDER NO. PSC-94-0091-PCO-TL INTEREXCHANGE TRAFFIC DATA

EAS - HAINES CITY TO LAKE BUENA VISTA AND ORLANDO POINCIANA 813-427 ONLY

TWO-WAY (VISTA PORTION ONLY)

| | | | | | CALLING RATE | TOTAL | CUSTOMERS MAKING 1 OR MORE CALLS/MONTH | | |
|--------------------------------|------|----------------------|------|----------|-----------------|-----------|---|---------|---|
| | FROM | TO | AL&T | MESSAGES | M/A/M | CUSTOMERS | | PERCENT | |
| | | | | | | | | | |
| | | | | | | | | | |
| PART I | | | | | | | | | |
| ROUTES OVER 2 M/A/M | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| PART II | | | | | | | | | |
| ROUTES OVER 1.99 TO 1.00 M/A/M | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| PART III | | | | | | | | | |
| ROUTES BELOW .99 M/A/M | LBV | POINCIANA 813-427 | 6221 | 162 | 0.03 | 1823 | 38 | 3 25 | % |

EXHIBIT III Page 1 of 8

VISTA-UNITED TELECOMMUNICATIONS TOLL POINT TO POINT STUDY LAKE BUENA VISTA TO HAINES CITY 2/03/94 TO 3/09/94

| | RESIDENCE | BUSINESS | TOTAL |
|--|-----------|------------|------------|
| 1. ACCESS LINES | 381 | 5840 | 6221 |
| 2. CUSTOMERS BILLED | 381 | 1442 | 1823 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | 55 | 229 | 284 |
| 4. ORIGINATING MESSAGES | 168 | 2040 | 2208 |
| 5. MESSAGE MINUTES | 740 | 9360 | 10100 |
| 6. MESSAGE REVENUE | \$94.94 | \$2,144.79 | \$2,239.73 |
| 7. CUSTOMER USAGE (L3/L2) | 14% | 16% | 16% |
| 8. AVERAGE MESSAGES PER ACCESS LINE (L4/L1) | 0.44 | 0.35 | 0.35 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER (L4/L3) | 3.05 | 8.91 | 1.21 |
| 10. AVERAGE MINUTES PER MESSAGE (L5/L4) | 4.40 | 4.59 | 4.57 |
| 11. AVERAGE REVENUE PER MESSAGE (L6/L4) | \$0.57 | \$1.05 | \$1.01 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE (L6/L1) | \$0.25 | \$0.37 | \$0.36 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER (L6/L3) | \$1.73 | \$9.37 | \$7.89 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | 23 | 139 | 162 |
| 15. CUSTOMER USAGE 2 OR MORE MESSAGES (L14/L2) | 6% | 10% | 9% |

VISTA-UNITED TELECOMMUNICATIONS TOLL POINT TO POINT STUDY LAKE BUENA VISTA TO HAINES CITY 2/03/94 TO 3/09/94

COMBINED

| | | DAY | | | -EVENING | - | | NIGHT | | TOTAL | TOTAL |
|----------|----------|------------|---------|----------|----------|----------|----------|----------|---------|-----------|------------|
| MESSAGES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | CUSTOMERS | REVENUES |
| | | | | | | | | | | | |
| 0 | | | | | | | _ | | | | |
| 1 | 93 | \$61.70 | 393 | 24 | \$13.32 | 100 | 5 | \$2.12 | 18 | 122 | \$77.14 |
| 2 | 83 | \$62.22 | 360 | 20 | \$14.22 | 96 | 9 | \$3.94 | 42 | 56 | \$80.38 |
| 3 | 40 | \$20.48 | 133 | 6 | \$4.65 | 41 | 2 | \$0.35 | 5 | 16 | \$25.48 |
| 4 | 51 | \$35.18 | 229 | 15 | \$5.85 | 41 | 6 | \$2.57 | 24 | 18 | \$43.60 |
| 5 | 39 | \$23.58 | 127 | 6 | \$5.65 | 36 | 0 | \$0.00 | 0 | 9 | \$29.23 |
| 6 | 28 | \$32.08 | 161 | 5 | \$4.90 | 21 | 3 | \$1.69 | 12 | 6 | \$38.66 |
| 7 | 39 | \$56.10 | 334 | 21 | \$19.46 | 155 | 3 | \$0.65 | 9 | 9 | \$76.20 |
| 8 | 26 | \$19.40 | 116 | 5 | \$3.98 | 35 | 1 | \$1.10 | 4 | 4 | \$24.47 |
| 9 | 7 | \$4.06 | 28 | 2 | \$1.11 | 10 | 0 | \$0.00 | 0 | 1 | \$5.17 |
| 10 | 24 | \$21.28 | 97 | 13 | \$10.34 | 71 | 3 | \$1.85 | 14 | 4 | \$33.46 |
| 11 | 2 | \$0.52 | 4 | 4 | \$1.98 | 18 | 5 | \$1.40 | 19 | 1 | \$3.90 |
| 12 | 13 | \$4.98 | 36 | 11 | \$5.87 | 53 | 0 | \$0.00 | 0 | 2 | \$10.85 |
| 13 | 23 | \$14.30 | 88 | 14 | \$8.85 | 39 | 2 | \$1.47 | 19 | 3 | \$24.62 |
| 14 | 35 | \$26.22 | 117 | 20 | \$28.14 | 147 | 1 | \$1.02 | 3 | 4 | \$55.38 |
| 16 | 30 | \$33.32 | 142 | 2 | \$1.23 | 11 | 0 | \$0.00 | 0 | 2 | \$34.55 |
| 19 | 21 | \$22.26 | 77 | 14 | \$6.53 | 33 | 3 | \$2.41 | 11 | 2 | \$31.20 |
| 20 | 30 | \$28.48 | 118 | 9 | \$9.92 | 51 | 1 | \$1.74 | 12 | 2 | \$40.13 |
| 21 | 45 | \$48.38 | 158 | 16 | \$14.48 | 60 | 2 | \$2.07 | 14 | 3 | \$64.93 |
| 22 | 20 | \$14.80 | 100 | 0 | \$0.00 | 0 | 2 | \$0.43 | 6 | 1 | \$15.23 |
| 24 | 12 | \$5.04 | 36 | 12 | \$2.82 | 28 | 0 | \$0.00 | 0 | 1 | \$7.86 |
| 25+ | 880 | \$1,042.96 | 3786 | 294 | \$363.01 | 1597 | 106 | \$111.35 | 605 | 18 | \$1,517.32 |
| TOTALS | 1541 | \$1,577.34 | 6640 | 513 | \$526.28 | 2643 | 154 | \$136.11 | 817 | 284 | \$2,239.73 |

EXHIBIT III

VISTA-UNITED TELECOMMUNICATIONS TOLL POINT TO POINT STUDY LAKE BUENA VISTA TO HAINES CITY 2/03/94 TO 3/09/94

RESIDENCE

| MESSAGES | MESSAGES | DAY REVENUE | MINUTES | MESSAGE: | -EVENING REVENUE | MINUTES | MESSAGES | NIGHT REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUES |
|-----------|--------------|----------------|-----------------|----------|---------------------|---------|----------|------------------|---------|-----------------|-------------------|
| MILOUAGEO | MILOU IGLO | | | | | | | | | | |
| 0 | | | | | | | | | | 326 | |
| 1 | 19 | \$10.26 | 65 | 11 | \$4.79 | 44 | 2 | \$0.67 | 9 | 32 | \$15.72 |
| 2 | 10 | \$8.52 | 57 | | \$4.34 | 38 | 1 | \$0.22 | 3 | 8 | \$13.07 |
| 3 | 6 | \$2.04 | 15 | | \$4.65 | 41 | 0 | \$0.00 | 0 | 4 | \$6.69 |
| 4 | 10 | \$6.92 | 42 | | \$0.75 | 7 | 0 | \$0.00 | 0 | 3 | \$7.67 |
| 5 | 7 | \$4.06 | 28 | 3 | \$2.39 | 21 | 0 | \$0.00 | 0 | 2 | \$6.45 |
| 6 | | | | | | | | | | | \$0.00 |
| 7 | 3 | \$1.10 | 8 | | \$1.19 | 11 | 1 | \$0.38 | 5 | 1 | \$2.66 |
| 8 | 8 | \$2.88 | 21 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 1 | \$2.88 |
| 9 | | | | | | | | | | | \$0.00 |
| 10 | | | | | | | | | | | \$0.00 |
| 11 | 2 | \$0.52 | 4 | 4 | \$1.98 | 18 | 5 | \$1.40 | 19 | 1 | \$3.90 |
| 12 | | | | | | | _ | A | | | \$0.00 |
| 13 | 5 | \$3.06 | 21 | 6 | \$1.17 | 12 | 2 | \$1.47 | 19 | 1 | \$5.70 |
| 14 | 11 | \$4.30 | 31 | 3 | \$2.03 | 18 | 0 | \$0.00 | 0 | 1 | \$6.33 |
| 16 | | | | | | | | | | | \$0.00 |
| 19 | | | | | | | | | | | \$0.00 |
| 20 | | | | | | | | | | | \$0.00 |
| 21 | | | | | | | | | | | \$0.00 |
| 22 | | | | | | | | | | | \$0.00 |
| 24 | | | | | | | _ | | _ | , | \$0.00 |
| 25+ | 18 | \$13.64 | 92 - | 15 | \$10.25 | 91 | 0 | \$0.00 | 0 | 1 | \$23.89 |
| TOTALS | 99 | \$57.30 | 384 | 58 | \$33.51 | 301 | 11 | \$4.13 | 55 | 55 | \$94.94 |

VISTA-UNITED TELECOMMUNICATIONS TOLL POINT TO POINT STUDY LAKE BUENA VISTA TO HAINES CITY 2/03/94 TO 3/09/94

BUSINESS

| | | DAY | | | EVENING | | | NIGHT | | TOTAL | TOTAL |
|----------|----------|------------|---------|----------|----------|---------|----------|----------|---------|-----------|------------|
| MESSAGES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | CUSTOMERS | REVENUES |
| • | | | | | | | | | | 5611 | |
| 0 | 74 | \$51.44 | 328 | 13 | \$8.54 | 56 | 3 | \$1.45 | 9 | 90 | \$61.42 |
| 2 | 73 | \$53.70 | 303 | 15 | \$9.89 | 58 | 8 | \$3.72 | 39 | 48 | \$67.31 |
| 2 | 34 | \$18.44 | 118 | Ö | \$0.00 | ō | 2 | \$0.35 | 5 | 12 | \$18.79 |
| 3 | 41 | \$28.26 | 187 | 13 | \$5.10 | 34 | - 6 | \$2.57 | 24 | 15 | \$35.93 |
| 4 5 | 32 | \$19.52 | 99 | 3 | \$3.27 | 15 | ō | \$0.00 | 0 | 7 | \$22.79 |
| 6 | 28 | \$32.08 | 161 | 5 | \$4.90 | 21 | 3 | \$1.69 | 12 | 6 | \$38.66 |
| 7 | 36 | \$55.00 | 326 | 18 | \$18.27 | 144 | 2 | \$0.27 | 4 | 8 | \$73.54 |
| , | 18 | \$16.52 | 95 | 5 | \$3.98 | 35 | 1 | \$1.10 | 4 | 3 | \$21.59 |
| 9 | 7 | \$4.06 | 28 | 2 | \$1.11 | 10 | 0 | \$0.00 | 0 | 1 | \$5.17 |
| 10 | 24 | \$21.28 | 97 | 13 | \$10.34 | 71 | 3 | \$1.85 | 14 | 4 | \$33.46 |
| 11 | 0 | \$0.00 | Ö | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 12 | 13 | \$4.98 | 36 | 11 | \$5.87 | 53 | ō | \$0.00 | Ó | 2 | \$10.85 |
| 13 | 18 | \$11.24 | 67 | 8 | \$7.68 | 27 | Ō | \$0.00 | 0 | 2 | \$18.92 |
| 14 | 24 | \$21.92 | 86 | 17 | \$26.12 | 129 | 1 | \$1.02 | 3 | 3 | \$49.05 |
| 16 | 30 | \$33.32 | 142 | 2 | \$1.23 | 11 | 0 | \$0.00 | 0 | 2 | \$34.55 |
| 19 | 21 | \$22.26 | 77 | 14 | \$6.53 | 33 | 3 | \$2.41 | 11 | 2 | \$31.20 |
| 20 | 30 | \$28.48 | 118 | 9 | \$9.92 | 51 | 1 | \$1.74 | 12 | 2 | \$40.13 |
| 21 | 45 | \$48.38 | 158 | 16 | \$14.48 | 60 | 2 | \$2.07 | 14 | 3 | \$64.93 |
| 22 | 20 | \$14.80 | 100 | 0 | \$0.00 | 0 | 2 | \$0.43 | 6 | 1 | \$15.23 |
| 24 | 12 | \$5.04 | 36 | 12 | \$2.82 | 28 | 0 | \$0.00 | 0 | 1 | \$7.86 |
| 25+ | | \$1,029.32 | 3694 | 279 | \$352.77 | 1506 | 106 | \$111.35 | 605 | 17 | \$1,493.44 |
| TOTALS | 1442 | \$1,520.04 | 7698 | 455 | \$492.77 | 2797 | 143 | \$131.99 | 905 | 229 | \$2,144.79 |

VISTA-UNITED TELECOMMUNICATIONS TOLL POINT TO POINT STUDY LAKE BUENA VISTA TO HAINES CITY POINCIANA 813-427 2/03/94 TO 3/09/94

| | RESIDENCE | BUSINESS | TOTAL |
|--|-----------|----------|----------|
| | | | |
| 1. ACCESS LINES | 381 | 5840 | 6221 |
| 2. CUSTOMERS BILLED | 381 | 1442 | 1823 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | 3 | 35 | 38 |
| 4. ORIGINATING MESSAGES | 5 | 157 | 162 |
| 5. MESSAGE MINUTES | 20 | 744 | 764 |
| 6. MESSAGE REVENUE | \$2.69 | \$169.66 | \$172.35 |
| 7. CUSTOMER USAGE (L3/L2) | 1% | 2% | 2% |
| 8. AVERAGE MESSAGES PER ACCESS LINE (L4/L1) | 0.01 | 0.03 | 0.03 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER (L4/L3) | 1.67 | 4.49 | 0,09 |
| 10. AVERAGE MINUTES PER MESSAGE (L5/L4) | 4.00 | 4.74 | 4.72 |
| 11. AVERAGE REVENUE PER MESSAGE (L6/L4) | \$0.54 | \$1.08 | \$1.06 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE (L6/L1) | \$0.01 | \$0.03 | \$0.03 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER (L6/L3) | \$0.90 | \$4.85 | \$4.54 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | 2 | 20 | 22 |
| 15. CUSTOMER USAGE 2 OR MORE MESSAGES (L14/L2) | 1% | 1% | 1% |

VISTA-UNITED TELECOMMUNICATIONS TOLL POINT TO POINT STUDY LAKE BUENA VISTA TO HAINES CITY POINCIANA 813-427 2/03/94 TO 3/09/94

COMBINED

| | | DAY | | | -EVENING | | _ | NIGHT | | TOTAL | TOTAL |
|----------|----------|---------------|-------------|----------|----------------|---------|-----------|--------------|---------|-----------|----------|
| MESSAGES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | CUSTOMERS | REVENUES |
| | | | | | | | | | | | |
| 0 | | * E 44 | 90 | 5 | f p.ce | E0. | • | 64.04 | 4.4 | 40 | 045.70 |
| 1 | 8 | \$5.44 | 32 | _ | \$8.66 | 59 | 3 | \$1,61 | 11 | 16 | \$15.70 |
| 2 | 14 | \$9.60 | 49 | 5 | \$2.70 | 16 | 1 | \$1.02 | 3 | 10 | \$13.31 |
| 3 | 6 | \$5.72 | 18 | 2 | \$2.23 | 6 | 1 | \$0.14 | 2 | 3 | \$8.09 |
| 4 | (| \$6.66 | 33 | 6 | \$4.65 | 41 | 3 | \$2.81 | 11 | 4 | \$14.12 |
| 5 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 6 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 7 | 5 | \$4,30 | 33 | 0 | \$0,00 | 0 | 2 | \$2.03 | 6 | 1 | \$6.33 |
| 8 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 9 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 10 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 11 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 12 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 13 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 14 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 16 | 10 | \$11.28 | 48 | 14 | \$6 .57 | 40 | 8 | \$15.96 | 122 | 2 | \$33.81 |
| 19 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | σ | 0 | \$0.00 |
| 20 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 21 | 0 | \$0.00 | ٥ | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 22 | 0 | \$0.00 | ٥ | 0 | \$0.00 | Ó | 0 | \$0.00 | 0 | o o | \$0.00 |
| 24 | 12 | \$16.16 | 43 | 10 | \$14.07 | 51 | 2 | \$2.03 | 6 | 1 | \$32.26 |
| 25+ | 17 | \$25.22 | 64 | 14 | \$17.33 | 53 | 7 | \$6.19 | 17 | 1 | \$48.74 |
| | | ~ <i></i> | | | | | | | | | |
| TOTALS | 79 | \$84.38 | 320 | 56 | \$56.20 | 266 | 27 | \$31.77 | 178 | 38 | \$172.35 |

VISTA-UNITED TELECOMMUNICATIONS TOLL POINT TO POINT STUDY LAKE BUENA VISTA TO HAINES CITY POINCIANA 813-427 2/03/94 TO 3/09/94

RESIDENCE

| MESSAGES | MESSAGES | DAY REVENUE | MINUTES | MESSAGE | -EVENING REVENUE | MINUTES | MESSAGES | NIGHT REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUES |
|----------|---------------|------------------|-------------------|---------|---------------------|---------|--------------|------------------|---------|-----------------|-------------------|
| | 11/200, 10/20 | | | | | | | | | 378 | |
| 0 | _ | #4.09 | | 9 0 | \$0.00 | 0 | o | \$0.00 | О | 1 | \$1.38 |
| 1 | 1 | \$1.38 \$0.68 | | 5 2 | \$0.63 | 6 | ő | \$0.00 | ő | 2 | \$1.31 |
| 2 | 2 | \$0.00 | | | \$0.00 | 0 | ő | \$0.00 | ō | | \$0.00 |
| 3 | 0 | \$0.00 | | 0 | \$0.00 | ő | ŏ | \$0.00 | ő | Ö | \$0.00 |
| 4 | 0 | \$0.00 | | | \$0.00 | ő | ő | \$0.00 | ō | | \$0.00 |
| 5 | 0 | φ0.00 | ` | , | Ψ0.00 | ŭ | J | ***** | | _ | \$0.00 |
| 6 7 | 0 | \$0.00 | (| 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| | 0 | \$0.00 | | o o | \$0.00 | Ō | Ō | \$0.00 | Ó | | \$0.00 |
| 8 9 | J | Ψ0.00 | · | | V 3.23 | _ | | · | | | \$0.00 |
| 10 | | | | | | | | | | | \$0.00 |
| 11 | 0 | \$0.00 | (| 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 12 | v | ψ0.00 | | - | , | | | | | | \$0.00 |
| 13 | 0 | \$0.00 | (| 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| . 14 | Ö | \$0.00 | | 0 0 | \$0.00 | 0 | 0 | \$0,00 | 0 | 0 | \$0.00 |
| 16 | v | 40.00 | | | | | | | | | \$0.00 |
| 19 | | | | | | | | | | | \$0.00 |
| 20 | | | | | | | | | | | \$0.00 |
| 21 | | | | | | | | | | | \$0.00 |
| 22 | | | | | | | | | | | \$0.00 |
| 24 | | | | | | | | | | | \$0.00 |
| 25+ | 0 | \$0.00 | ĺ | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| TOTALS | 3 | \$2.06 | - 1 | 4 2 | \$0.63 | 6 | 0 | \$0.00 | 0 | 3 | \$2.69 |

VISTA – UNITED TELECOMMUNICATIONS TOLL POINT TO POINT STUDY LAKE BUENA VISTA TO HAINES CITY POINCIANA 813-427 2/03/94 TO 3/09/94

BUSINESS

| | | DAY | | | EVENING | | | NIGHT | | TOTAL | TOTAL |
|----------|----------|---------|---------|----------|---------|---------|----------|----------------|---------|-----------|----------|
| MESSAGES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | CUSTOMERS | REVENUES |
| o | | | | | | | | | | 5805 | |
| 1 | 7 | \$4.06 | 23 | 5 | \$8.66 | 59 | 3 | \$1.61 | 11 | 15 | \$14.32 |
| 2 | 12 | \$8.92 | 44 | 3 | \$2.07 | 10 | 1 | \$1.02 | 3 | 8 | \$12.00 |
| 3 | 6 | \$5.72 | 18 | 2 | \$2.23 | 6 | 1 | \$0.14 | 2 | 3 | \$8.09 |
| 4 | 7 | \$6.66 | 33 | 6 | \$4.65 | 41 | 3 | \$2.81 | 11 | 4 | \$14.12 |
| 5 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 6 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 7 | 5 | \$4.30 | 33 | 0 | \$0.00 | 0 | 2 | \$2.03 | 6 | 1 | \$6.33 |
| 8 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 9 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 10 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 11 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 12 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 13 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 14 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 16 | 10 | \$11.28 | 48 | 14 | \$6.57 | 40 | 8 | \$15.96 | 122 | 2 | \$33.81 |
| 19 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 20 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 21 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 22 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 | 0 | 0 | \$0.00 |
| 24 | 12 | \$16.16 | 43 | 10 | \$14.07 | 51 | 2 | \$2.03 | 6 | 1 | \$32.26 |
| 25+ | 17 | \$25.22 | 64 | 14 | \$17.33 | 53 | 7 | \$6 .19 | 17 | 1 | \$48.74 |
| TOTALS | 76 | \$82.32 | 382 | 54 | \$55.57 | 314 | 27 | \$31.77 | 205 | 35 | \$169.66 |

EXHIBIT IV

Vista-United Telecommunications

Docket 930173-TL, Order No. PSC-94-0091-PCO-TL

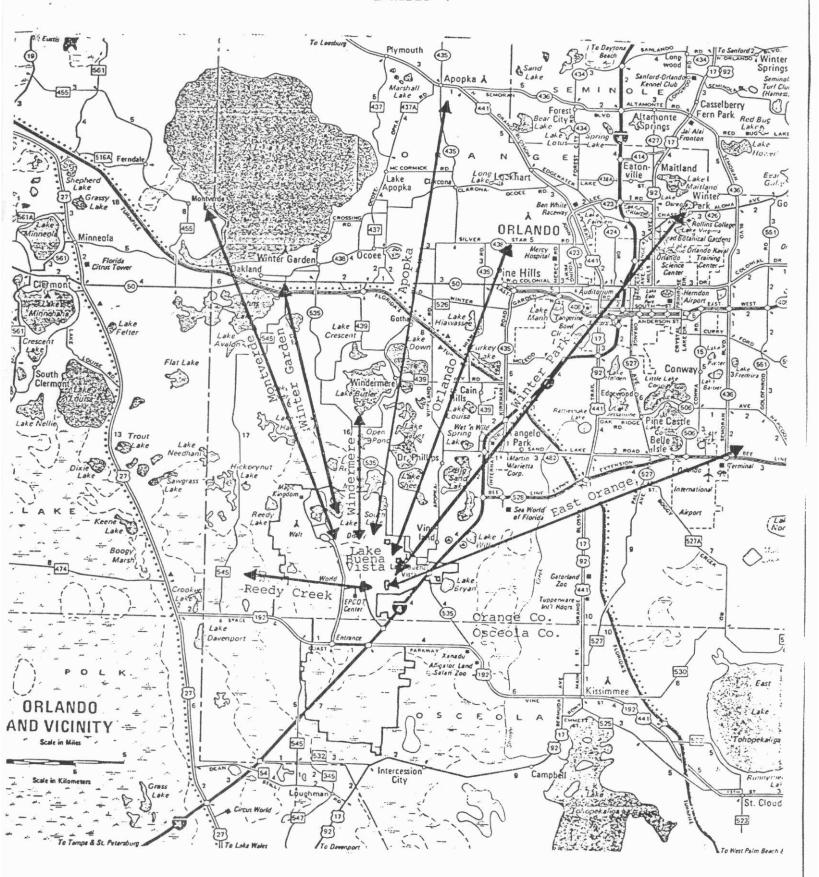
Petition by the Residents of Polo Park Requesting Extended Area Service
(EAS) Between the Haines City Exchange and the Orlando, West Kissimmee,
Lake Buena Vista, Windermere, Reedy Creek, Winter Park, Clermont, Winter

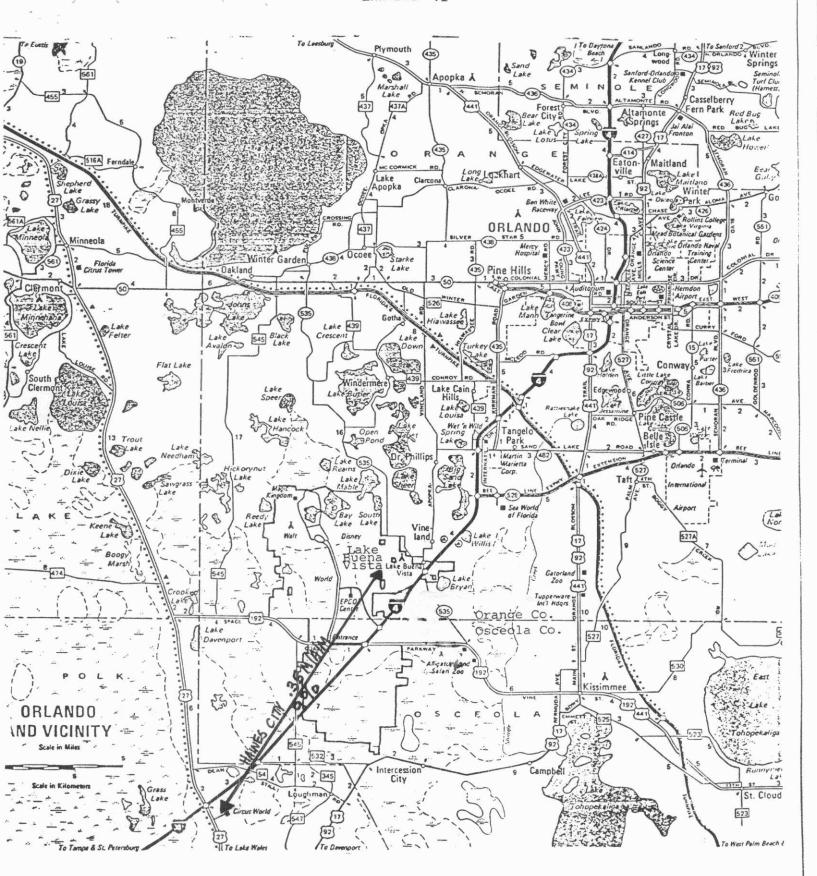
Garden and St. Cloud Exchanges

February 28, 1994

| Class of Service | Lake Buena Vista <u>Gross Units</u> |
|--|--|
| R-1 R-2 R-4 R-Rotary B-1 B-2 B-4 B-Rotary PBX Trunk Semi-Public MR Trunk - 1st MR Trunk - Additional Key | 381 3,041 2,601 198 |
| Total Units | <u>6,221</u> |

Note: Data is as of the last billing cycle for the month studied.





PROPOSED EAS

EXHIBIT VII

Vista-United Telecommunications
Docket 930173-TL, Order No. PSC-94-0091-PCO-TL
Petition by the Residents of Polo Park Requesting Extended Area Service
(EAS) Between the Haines City Exchange and the Orlando, West Kissimmee,
Lake Buena Vista, Windermere, Reedy Creek, Winter Park, Clermont, Winter
Garden and St. Cloud Exchanges

| | | Toll | <u>Rates</u> |
|---------------------|---------------------|-----------------|---------------|
| <u> </u> | Distance Between | Initial | Each Add'l |
| Route | Rate Centers(Miles) | <u>l Minute</u> | <u>Minute</u> |
| Lake Buena Vista to | | | |
| Haines City | 20 | \$.26 | \$.16 |

Note:

The above toll rates are AT&T's Intrastate InterLATA Dial Station rates, effective December 8, 1993.

EXHIBIT VIII

Foreign Exchange

Vista-United Telecommunications
Docket 930173-TL, Order No. PSC-94-0091-PCO-TL
Petition by the Residents of Polo Park Requesting Extended Area Service
(EAS) Between the Haines City Exchange and the Orlando, West Kissimmee,
Lake Buena Vista, Windermere, Reedy Creek, Winter Park, Clermont, Winter
Garden and St. Cloud Exchanges

| | | | | New Percent 2 or more | |
|--------------------------|----------------------------------|---|-------------|-----------------------------|---------------------------|
| No. in <u>Service</u> | <u>Route</u> | <u>Calling Volur</u> <u>Msg. Per Mo.</u> | nes CCS | M/A/M | Calls per <u>Month</u> |
| 0 | Lake Buena Vista/ Haines City | N/A | N/A | N/A | N/A |