

ST. GEORGE ISLAND UTILITY COMPANY, LTD.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
REGARDING THE APPLICATION FOR INCREASED RATES FOR
ST. GEORGE ISLAND UTILITY COMPANY, LTD.

IN FRANKLIN COUNTY

DOCKET NO.

REBUTTAL TESTIMONY OF WAYNE H. COLONEY, P.E., P.L.S.

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6	DOCKET NO. 940109-WU
7	Q. Please state your name, position and employment
8	address?
9	A. Wayne H. Coloney, P.E., P.L.S., President, Coloney
10	Company Consulting Engineers, Inc., 1014 North Adams
11	Street, Post Office Box 668, Tallahassee, FL 32302.
12	Telephone: 904/222-8193; Fax 904/222-9824.
13	Q. Have you previously filed direct testimony in this
14	proceeding?
15	A. Yes, I have.
16	Q. What is the purpose of your rebuttal testimony?
17	A. The purpose of my rebuttal testimony is to respond
18	to the direct testimony of the OPC and PSC staff
19	witnesses.
20	Q. A question has been raised concerning the validity
21	of the engineering appraisal of the St. George Island
22	water system which was submitted in connection with
23	your testimony in the utility company's last rate case.
24	Do you still believe that study is valid and accurate?
25	A. Yes, I certainly do. My original cost study was and

- is a complete and thorough evaluation of the St. George
- 2 Island water system as of the date of the study.
- Q. Have you seen or heard anything that would cause
- 4 you to question your study?
- 5 A. No, I have not. I have carefully examined an
- 6 earlier study by William M. Bishop dated approximately
- 7 10 years prior to my study and I believe that it was
- 8 accurate at that time. After that examination, I
- 9 remain confident that my study as submitted in the last
- 10 rate case is accurate, complete and valid and that it
- is, in fact, generally consistent with the work of Mr.
- 12 Bishop when changes during the 10 year time gap are
- 13 properly considered.
- 14 Q. A question has also been raised regarding the issue
- of whether the St. George Island water system is in
- 16 compliance with the statutes, rules and regulations
- administered by the Florida Department of Environmental
- 18 Protection. Do you have an opinion regarding this
- 19 issue?
- 20 A. Yes, I do.
- 21 Q. What is that opinion?
- 22 A. I believe the St. George Island water system is in
- 23 substantial compliance with all of the statutes, rules
- and regulations administered by the Florida Department
- of Environmental Protection.

- Q. How would you compare the current status of the
 system with the status of the system as it existed when
 you first started doing work for the company?
- I have seen the St. George Island water system grow and develop from a system of questionable reliability 5 6 into a first class system that provides safe and 7 reliable water service for its customers, and that has the capacity to grow and to continue serving its 8 existing customers and those projected to be added 9 within the foreseeable future. This is confirmed by my 10 11 personal observations as well as the various reports 12 and studies that have been conducted regarding the 13 system.
 - Q. To what would you attribute this success?

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- A. There are a number of factors, but the primary one involves the perseverance and management abilities of Gene Brown, who has been the driving force behind the utility company's success over the past several years since he assumed the position as general manager.
 - Q. What, if any, training or experience do you have in the field of management?
 - A. In addition to over 40 years of actual executive management experience, I am a principal in Coloney, Von Soosten & Associates, Inc., which is a management consulting company. We specialize in corporate

- turnaround counseling, crisis management and advice to
- 2 companies experiencing severe cash flow shortages and
- 3 operational problems. The principals of our management
- 4 company all have extensive management experience and
- 5 expertise. They include Geoffrey C. Murphy, who served
- as chief financial officer of Eastmark, Inc. and as
- 7 chief administrative officer of Beatrice International
- Foods Company.
- 9 Q. Have you had an opportunity to observe Gene Brown
- in his role as manager of the St. George Island Utility
- 11 Company.
- 12 A. Yes, I have.
- Q. Do you have an opinion as to whether he is an
- 14 effective, competent and capable manager of the utility
- 15 company?
- 16 A. Yes, I do.
- 17 Q. What is that opinion?
- 18 A. I believe that Gene Brown has proven himself to be
- 19 a very effective, efficient, competent and capable
- 20 manager of St. George Island Utility Company. In fact,
- 21 he has done an absolutely phenomenal job in taking over
- 22 a company in crisis and bringing it to a high level of
- operating efficiency within a very limited time, with
- 24 limited resources. When Gene Brown took over as
- 25 general manager in the fall of 1991, I was frankly

concerned as to whether the company would be able to avoid bankruptcy and complete failure, to the detriment of the owners and lenders as well as the customers on St. George Island. I have been extremely impressed that Gene Brown was able to solve the myriad of problems facing the utility company, including the completion of the necessary improvements to the system to bring it up to a new high level of operating efficiency and service to the company's customers on St. George Island. I have observed him solving one problem after another through perseverance, hard work and managerial ability. I do not know who else could have stepped in and solved all of the problems that existed in the fall of 1991, considering the many pressures on the company, and considering the lack of cash flow which had caused so many of the company's problems up until that time. He has solved these many many problems over the past 2 1/2 years, and the company now operates efficiently and effectively while providing safe and reliable water service to its customers on St. George Island. However, the company must have adequate operating revenue for this level of service to continue.

- Q. Does that conclude your testimony?
- 25 A. Yes, it does.

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