

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of ) DOCKET NO. 941136-TL  
tariff filing to offer ) ORDER NO. PSC-94-1609-FOF-TL  
Simplified Message Desk ) ISSUED: December 27, 1994  
Interface (SMDI) by CENTRAL )  
TELEPHONE COMPANY OF FLORIDA )  
(T-94-568 filed 10/17/94) )  
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The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman  
SUSAN F. CLARK  
JOE GARCIA  
JULIA L. JOHNSON  
DIANE K. KIESLING

ORDER APPROVING TARIFF

BY THE COMMISSION:

On October 17, 1994, Central Telephone Company of Florida (Centel or the Company) submitted a tariff filing seeking approval to provide Simplified Message Desk Interface (SMDI) as a general service offering.

SMDI is a feature that provides an integrated, automated interface to a customer-provided voice messaging system or secretarial in-dialing service. Subscribers to SMDI are customers (i.e., voice messaging system or secretarial in-dialing service) of the Company. The SMDI customer (provider/vendor) would then have clients for their voice messaging system or in-dialing service.

SMDI service provides call-related information regarding the origination and destination of a message that has been forwarded to the voice messaging system or in-dialing service. The reason for the call being forwarded is also provided. This call-related information is passed on to the provider/vendor's premises via a data link from the SMDI central office. A provider/vendor is required to subscribe to business rotary service access lines which are inward only service.

When used with a Call Forwarding feature (Busy/No Answer), SMDI provides the called telephone numbers to the customer's premises equipment. The called number determines the appropriate

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voice mailbox for the depositing of messages in the voice mail system. The calling party's telephone number is also forwarded if the call originated and terminated within the SMDI central office serving area. The reason the call was forwarded (busy, no answer, etc.) is transmitted over the data link to the voice messaging system so the appropriate recorded greeting can be given to the caller. ("I'm on another call, but if you would like to leave a message" or "I'm away from the office but if you'll leave a message-.")

The data link also provides the transmission protocol and a means for the provider's equipment to request activation or deactivation of a client's waiting signal. A message waiting indication, a stuttered dial tone, notifies clients that a message has been placed in their mailbox. The stuttered dial tone is an audible standard feature of each SDMI system.

SMDI will be offered on an intraoffice basis in areas served by DMS-100 central office switches that are equipped with SMDI software and hardware. SMDI offices must be equipped with a port card and a modem for each voice messaging or in-dialing service provider/vendor. The port card and modem allow the transmission of data to and from the provider/vendor's premises. The provider/vendor's system is responsible for interpreting the data and acting upon it.

Subscribers to SMDI service may request additional telephone numbers to serve as voice mail box addresses for their clients. Queuing is also provided as an option, as are queuing announcements. The SMDI subscriber may provide the queue announcement recordings, or the Company will provide generic or customized recordings.

The Company projects that the proposed rate structure will cover incremental cost and provides an average contribution level of 36% for monthly recurring charges and a 63% level for nonrecurring charges. For these reasons, we find that the proposed tariff filing should be and is hereby approved.

Based on the foregoing, it is

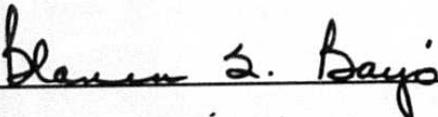
ORDERED by the Florida Public Service Commission that Central Telephone Company of Florida's tariff filing seeking approval to provide Simplified Message Desk Interface (SMDI) as a general service offering is hereby approved, with an effective on December 16, 1994. It is further

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ORDERED that if a protest is filed in accordance with the requirements set forth below, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirements set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 27th day of December, 1994.



BLANCA S. BAYÓ, Director  
Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal

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proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on January 17, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.