

The FLORIDA PUBLIC SERVICE COMMISSION announces a staff workshop to which all persons are invited.

DATE AND TIME: Friday, June 23, 1995, at 9:30 a.m.

PLACE: Room 140 in the Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida 32399-0850

PURPOSE: The purpose of this workshop is to discuss the Florida Public Service Commission, Division of Consumer Affairs' procedures for handling electric customer complaints. Among the topics to be covered will be the current complaint categories, complaint justification and timing, and the evaluation techniques used to prepare the Division of Consumer Affairs' monthly report. Suggestions for improvements will be solicited.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of Records and Reporting at (904) 413-6770 at least five calendar days prior to the workshop. If you are hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- LIN _____
- OPC _____
- RCH _____
- SEC 1 _____
- WAS _____
- OTH _____

RECEIVED
 MAY 17 AM 9:37
 STATE
 TALLAHASSEE, FLORIDA

DOCUMENT NO.
 04793-95
 5/17/95