

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 950694-TL
tariff filing to introduce a) ORDER NO. PSC-95-0915-FOF-TL
limited service offering, GTE) ISSUED: July 28, 1995
VOICECALL, by GTE Florida)
Incorporated (T-95-318 filed)
5/30/95))
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING TARIFF

BY THE COMMISSION:

By Order No. 17669 issued June 5, 1987, in Docket No. 861298-TL, the Commission prescribed the parameters under which Local Exchange Companies (LECs) may seek approval of Limited Service Offerings (LSOs) under shortened notice periods and through an abbreviated tariff filing procedure. The procedure to be utilized in implementing new LSOs and changing their rates are: 1) newly introduced LSOs become effective on 45 days' notice; and 2) changed LSO rates become effective on 30 days' notice. The Commission, in approving these shorter notice periods, believed they would facilitate the LECs' capability to effectively market test new offerings, thereby benefiting the general body of ratepayers. Full cost support data is not required at the time of the filing. The LEC is required to file reports every three months identifying the rates, the number of customers participating, and the company's revenues and updated cost information. Finally, a concluding report containing the aforementioned information and an explanation of the company's decision on whether the LSO should become a permanent tariff offering is required.

GTE Florida Incorporated (GTEFL or the Company) through this filing seeks approval of a LSO to introduce a new feature called GTE VoiceCALL to single line residential and business customers in the Brandon, Tampa East, University, and Largo, Florida central offices.

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GTE VoiceCALL is a voice recognition network-based feature that allows the customer to place a call by speaking the name of the party to be dialed into the telephone. Using a network-based interactive administration menu, the customer creates a directory list of up to thirty (30) names with associated telephone numbers for storage and future use. A maximum of twenty four (24) digits is allowed for each entry. The list can be programmed to respond to multiple users within the same household. The customer's directory list can be edited, changed and rearranged. Customers with GTE VoiceCALL retain the ability to manually place calls.

The trial period is from July 18, 1995 through July 17, 1996, unless modified or removed by the Company or the Commission. BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company currently has a similar LSO for Voice Dialing in the West Palm Beach and Fort Pierce areas. United Telephone Company has a similar permanently tariffed service, Total Voice, in its Winter Garden, Winter Park, Apopka, and Kissimmee exchanges, and plans to expand the offering to other exchanges.

The proposed rate structure has the following recurring monthly banded rates:

	Monthly Rate		
	Minimum	Maximum	Current
Residential (R1)	\$3.00	\$7.00	\$4.75
Business (B1)	3.50	7.50	5.25

During the duration of the trial, the service establishment charge will be waived. GTEFL will also provide a credit for the first month's charge, for any subscriber not satisfied with the service.

VoiceCALL will allow business (B1) and residential customers in the Brandon, Largo, University, and Tampa-East central offices to benefit from this advanced service. In addition, we believe this service will benefit customers with visual, physical, or learning impairments by offering an alternative to manual dialing.

Therefore, we find that GTEFL's tariff filing to introduce a limited service offering for GTE VoiceCALL and waive the service establishment charge in the Brandon, Tampa East, University, and

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Largo central offices should be and is hereby approved effective July 18, 1995.

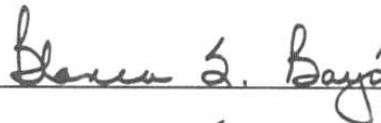
Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that GTEFL's tariff filing to introduce a limited service offering for GTE VoiceCALL and waive the service establishment charge in the Brandon, Tampa East, University, and Largo central offices is approved, effective July 18, 1995.

ORDERED that if a protest is filed in accordance with the requirements set forth below, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirements set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 28th day of July, 1995.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on August 18, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.