BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Proposed Revision of) DOCKET NO. 950815-GU Rules 25-7.084, Gas Meter) ORDER NO. PSC-95-0988-NOR-GU Readings, and 25-7.085, Customer) ISSUED: August 11, 1995 Billing)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

NOTICE OF RULEMAKING

NOTICE is hereby given that the Florida Public Service Commission, pursuant to Section 120.54, Florida Statutes, has initiated rulemaking to amend Rules 25-7.084 and 25-7.085, Florida Administrative Code, relating to gas meter readings and customer billing.

The attached Notice of Rulemaking will appear in the August 18, 1995 edition of the Florida Administrative Weekly.

If timely requested, a hearing will be held at the following time and place:

Florida Public Service Commission 9:30 a.m., September 20, 1995 Betty Easley Conference Center Room 152 4075 Esplanade Way Tallahassee, Florida 32399-0850

Written requests for hearing and written comments or suggestions on the rules must be received by the Director, Division of Records and Reporting, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0862, no later than September 8, 1995.

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By ORDER of the Florida Public Service Commission, this $\underline{11th}$ day of \underline{August} , $\underline{1995}$.

BLANCA S. BAYÓ, Director Division of Records & Reporting

(SEAL)

FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 950815-GU

RULE TITLE: RULE NO.:

Meter Readings 25-7.084

Customer Billing 25-7.085

PURPOSE AND EFFECT: The purpose of the rule amendments is to permit companies with electronic meters the flexibility to use them to obtain data for billing but to continue the requirement to read mechanical counters to assure accuracy and the ability to resolve customer disputes.

SUMMARY: The amendment to Rule 25-7.085 authorizes natural gas companies to include data from mechanical or electronic meters on customer bills. Rule 25-7.084 is amended to require companies to read mechanical counters on meters.

RULEMAKING AUTHORITY: 366.05(1), F.S.

LAW IMPLEMENTED: 366.05(1), 366.06(1), F.S.

WRITTEN COMMENTS OR SUGGESTIONS ON THE PROPOSED RULE MAY BE SUBMITTED TO THE FPSC, DIVISION OF RECORDS AND REPORTING, WITHIN 21 DAYS OF THE DATE OF THIS NOTICE FOR INCLUSION IN THE RECORD OF THE PROCEEDING.

HEARING: IF REQUESTED WITHIN 21 DAYS OF THE DATE OF THIS NOTICE,
A HEARING WILL BE HELD AT THE DATE AND PLACE SHOWN BELOW:

TIME AND DATE: 9:30 A.M., September 20, 1995.

PLACE: Room 152, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida.

THE PERSON TO BE CONTACTED REGARDING THESE RULES AND THE ECONOMIC IMPACT STATEMENT IS: Director of Appeals, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399.

THE FULL TEXT OF THESE RULES ARE:

25-7.084 Meter Readings.

- (1) Each service meter shall be clearly marked to indicate the units registered. Unless special circumstances warrant, meters shall be read at monthly intervals on the approximate corresponding day of each meter-reading period. When there is good reason for doing so, estimated bills may be submitted.
- (2) When an electronic meter is used to determine volumes consumed, the customer's bill may be rendered from data received electronically, however, the mechanical counter of the metering device shall be read monthly. When available, both corrected and uncorrected total volumetric readings shall be recorded.

Specific Authority: 366.05(1), F.S.

Law Implemented: 366.05(1), F.S.

History: Repromulgated 1/8/75, Amended 6/15/76, 6/10/80, formerly 25-7.84, Amended _____.

25-7.085 Customer Billing.

(1) Bills shall be rendered monthly and as promptly as possible following the reading of meters. With the exception of a

duplicate bill, each customer's bill shall, by July 1, 1983, show at least the following information:

- (a) The meter reading and the date the meter was is read plus the meter reading for the previous period. When an electronic meter is used, the gas volume consumed for the billing month may be shown. If the gas consumption meter reading is estimated, the word "estimated" shall prominently appear on the bill.
 - (b) Therms and cubic feet consumed.
- (c) The total dollar amount of the bill, indicating separately:
 - 1. Customer charge.
 - Energy (therm) charge exclusive of fuel cost in cents per therm.
 - 3. Fuel cost in cents per therm (no fuel costs shall be included in the charge for energy).
 - Total gas cost which is the sum of the customer charge, total fuel cost and total energy cost.
 - 5. Franchise fees, if applicable.
 - Taxes, as applicable on purchases of gas by the customer.
 - 7. Any discount or penalty, if applicable.
 - 8. Past due balances.
 - The gross and net billing, if applicable.
 - (d) Identification of the applicable rate schedule.

- (e) The date by which payment must be made in order to benefit from any discount or avoid any penalty, if applicable.
- (f) The average daily therm consumption for the current period and for the same period in the previous year, for the same customer at the same location.
- (g) The delinquent date or the date after which the bill becomes past due.
- (h) Any conversion factors which can be used by customers to convert from meter reading units to billing units.
- (i) Where budget billing is used, the bill shall contain the current month's consumption and charges separately from budgeted amounts.
- (j) The name of the utility plus the address and telephone number of the local office where the bill can be paid and questions concerning the bill can be answered.
 - (2) (7) No change.

Specific Authority: 366.05(1), F.S.

Law Implemented: 366.05(1), 366.06(1), F.S.

History: Amended 12/15/73, Repromulgated 1/8/75, amended 5/4/75,

11/21/82, 12/26/82, formerly 25-7.85, Amended _____.

NAME OF PERSON ORIGINATING PROPOSED RULES: Wayne Makin.

NAME OF SUPERVISOR OR PERSON(S) WHO APPROVED THE PROPOSED RULES:

Florida Public Service Commission.

DATE PROPOSED RULES APPROVED: August 1, 1995.