## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of ) DOCKET NO. 951119-TL tariff filing to revise Operator ) ORDER NO. PSC-95-1375-FOF-TL Assisted Premium Plan by BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company. (T-95-521 filed 8/17/95)

) ISSUED: November 3, 1995

The following Commissioners participated in the disposition of this matter:

> SUSAN F. CLARK, Chairman J. TERRY DEASON JOE GARCIA JULIA L. JOHNSON DIANE K. KIESLING

## ORDER APPROVING TARIFF

## BY THE COMMISSION:

BellSouth Telecommunications, Inc., d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell or the Company) seeks approval of its proposed tariff to modify its Operator Assisted Premium Plan (OAPP) by changing the call types under the plan, eliminating the monthly \$10,000 aggregated minimum threshold, and eliminating the additional premium for calls billed to a Company calling card. The terms and conditions between the Company and OAPP subscribers will continue to remain confidential.

is a contractual arrangement between telecommunications provider and Southern Bell for Bell's Operator Services. The telecommunications provider, rather than having its own operator services, uses the operator services of Southern Bell.

The present tariff provides for the Company to pay premiums, or commissions, on all 0+ and 0- traffic originating from the customer's lines provided the revenue received by Southern Bell from such calls exceeds a monthly \$10,000 threshold. An additional premium for calls billed to a Company calling card may be payable based upon the monthly revenue generated from 0+ and 0- operator assisted calls.

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The proposed changes provide for the premiums to be paid to all customer dialed operator assisted calls. The monthly \$10,000 threshold requirement has been eliminated along with the additional premium for calls billed to a Company calling card.

Southern Bell offers the Operator Assisted Premium Plan, because the Company wants to transport and bill revenue associated with aggregator traffic. This service is competitive since Alternative Operator Service (AOS) providers also provide commission plans.

The Company believes that keeping the terms and conditions of the OAPP confidential is an advantage to customers who may have more than one operator services company, including Southern Bell, competing for their traffic. Under this scenario, customers can consider various offers for their business without revealing the terms of such offers. AOS's commission plans should also remain confidential for the same reasons.

These changes in the application of the OAPP will result in higher premiums for all existing customers. Southern Bell contends the proposed changes will allow competition for the aggregator's traffic to exist. The changes should stimulate subscription to OAPP, which will increase the amount of contribution received from calls the Company transports and bills under the plan.

The proposed changes will permit Southern Bell to be more competitive in the operator services market. Based on the foregoing, this tariff is approved with an effective date of October 17, 1995.

It is therefore,

ORDERED by the Florida Public Service Commission that BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company's tariff to revise its Operator Assisted Premium Plan as discussed in the body of this Order is hereby approved with an effective date of October 17, 1995. It is further

ORDERED that if a protest is filed in accordance with the requirements set forth below, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirements set forth below, this docket shall be closed.

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By ORDER of the Florida Public Service Commission, this 3rd day of November, 1995.

BLANCA S. BAYÓ, Director

Division of Records and Reporting

(SEAL)

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## NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REV EW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, provided by Rule 25-22.036(4), as Florida Code, Administrative in the form provided by 25-22.036(7)(a)(d) and (e), Florida Administrative Code. petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on November 27, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

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Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.