

# POLO PARK

12525 Hwy. 27 N. • Davenport, Florida 33837 • Located at intersection of U.S. 192 and U.S. 27  
Phone 813-424-1195 • Toll-Free 1-800-537-6694

February 19, 1996

Director, Division of Records & Reporting  
Public Service Commission  
State of Florida  
2540 Shumard Oak Blvd.  
Tallahassee, FL. 32399-0850

**ORIGINAL  
FILE COPY**

Dear Sir:

This file refers to Docket No. 930173-TL.

As required, we are submitting an original & 15 copies of our testimony & exhibits for your consideration.

We understand this direct testimony is due in your office by February 26, 1996.

If you have any further questions, please direct them to my attention, as follows:

ACK \_\_\_\_\_ John Hilkin  
AFA \_\_\_\_\_ 235 Jackson Park Ave.  
APP \_\_\_\_\_ Davenport, FL. 33837  
CAF \_\_\_\_\_ Phone: 941-424-1787  
FAX: 941-424-1688

**CMU** We sincerely appreciate all your consideration in this matter.

CTR \_\_\_\_\_

EAG \_\_\_\_\_

LEG 1

LIN orig's

CPC \_\_\_\_\_

RCH \_\_\_\_\_

SEC 1cc: Miss D. Canzano  
Bell South; GTE; United; Vista United

WAS PS. We understand we have been granted extra time for due date now  
OTH \_\_\_\_\_ of March 11. However, this file will suffice.

Regards,



John B. Hilkin  
President  
Polo Park Homeowners Assn.

DOCUMENT NUMBER-DATE

02198 FEB 22 1996

FPSC-RECORDS/REPORTING

ORIGINAL  
FILE COPY

930173-TL

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PRE-FILED DIRECT TESTIMONY  
OF  
JOHN B. HILKIN  
ON BEHALF OF  
POLO PARK HOMEOWNERS ASSN.  
AND  
SURROUNDING COMMUNITIES

1 DIRECT TESTIMONY OF JOHN B. HILKIN

2 Q. PLEASE STATE YOUR NAME AND ADDRESS.

3 A. My name is John B. Hilkin. I reside at 235 Jackson Park  
4 Avenue in Polo Park. My mailing address is Davenport, Fl. 33837

5 Q. WHO DO YOU REPRESENT?

6 I am the acting President of Polo Park Homeowners Association.

7 Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

8 A. On behalf of Polo Park, some 640 homes, as well as some  
9 32 surrounding residential communities in the Four Corners  
10 area, I seek to have Extended Area telephone Service to  
11 basically four metropolitan areas or routes. We want to  
12 eliminate the long distance toll charges for calls between  
13 the 424 exchange and the four metro. areas or routes.

14 Q. HAVE YOU ATTEMPTED TO OBTAIN EXTENDED AREA SERVICE BEFORE?

15 A. No. This is our first request under docket No. 930173-TL.

16 Q. DESCRIBE THE "FOUR CORNERS" AREA.

17 A. Polo Park, and the surrounding residential communities,  
18 sit at the corners of Polk, Osceola, Lake and Orange counties.

19 (SEE EXHIBIT "A").

20 EXHIBIT "B" shows the distances we are from the metro. areas  
21 from which we are seeking relief.

22 EXHIBIT "C" shows some 33 residential communities in the  
23 Four Corners area, including Polo Park but excluding Disney's  
24 Celebration city. EXHIBIT "D" indicates the area codes that are  
25 affected by this request.

1 Q. WHAT IS YOUR BASIC POSITION IN THIS PROCEEDING?

2 A. The telephone service is an integral part of our every  
3 day life. Our communities have not only young families but  
4 early retirees, retirees and elderly folks on fixed incomes  
5 with all kinds of needs, desires and services on a daily  
6 basis. I will address this issue at the Pre-Hearing Conference.

7 Q. DO YOU HAVE AN EXHIBIT WHICH ILLUSTRATES THE GEOGRAPHY  
8 INVOLVED?

9 A. We will refer to EXHIBIT "C" to illustrate the number of  
10 communities affected and the number of households impacted by  
11 the present telephone service charges.

12 Q. DO YOU HAVE AN EXHIBIT WHICH SHOWS THE TRAFFIC PATTERNS  
13 BETWEEN THE 424 EXCHANGE AND THE FOUR METRO. AREAS?

14 A. Yes. EXHIBIT "E" will illustrate the patterns of usage  
15 and the types of calls from only a small number of Polo Park  
16 residents( Approx. 95), both personal and business, being  
17 made on a regular basis from the 424 exchange to these 4  
18 metro. areas. This does NOT include any patterns of usage from  
19 any of the other 32 communities.

20 Q. DO YOU HAVE A STATEMENT ON THE POLICY QUESTION OF  
21 " POCKET AREAS" ?

22 A. We believe the problem of Pocket Areas, which has not  
23 been addressed by telephone companies apparently in the past,  
24 and appears to be a first time situation today, should be  
25 given special consideration from normal docket procedures.

1 Q. WOULD THE RESIDENTS IN THE FOUR CORNERS AREA AGREE TO  
2 AN INCREASE IN THEIR RATES TO OBTAIN EXTENDED AREA SERVICE?

3 I believe the residents, based on a survey we have taken in  
4 Polo Park, would be amenable to either a flat increase per  
5 month, so long as it was not excessive, or a \$0.25 charge  
6 per call, whichever charge has the least economic impact on  
7 the subscribers.

8 We recognize the telephone companies need to recover their  
9 costs for making changes and providing services but we would  
10 hope that any increase would not be excessive.

11 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

12 A. Yes.

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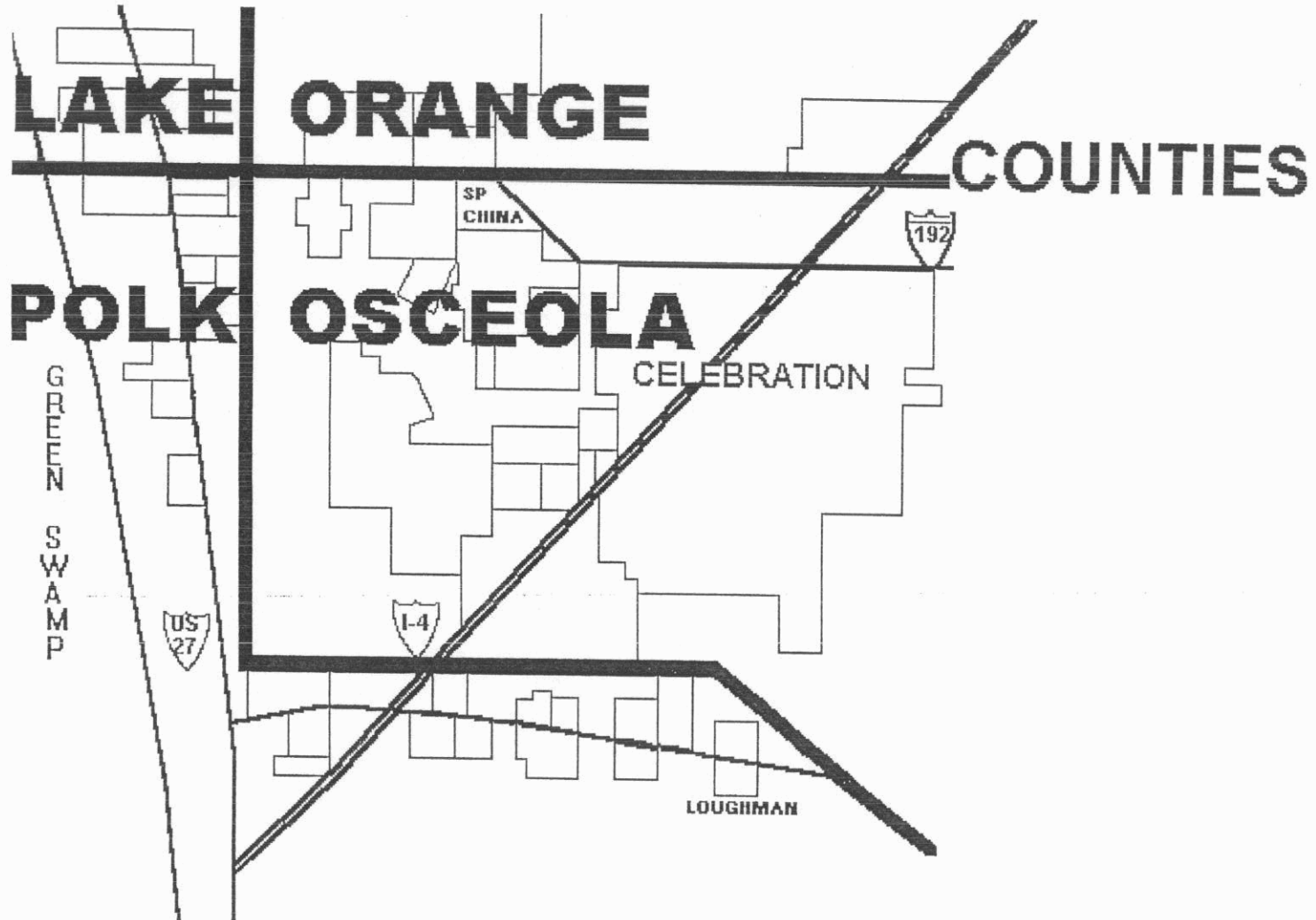


EXHIBIT "A"

FOUR CORNERS  
REGIONAL COUNCIL, INC.

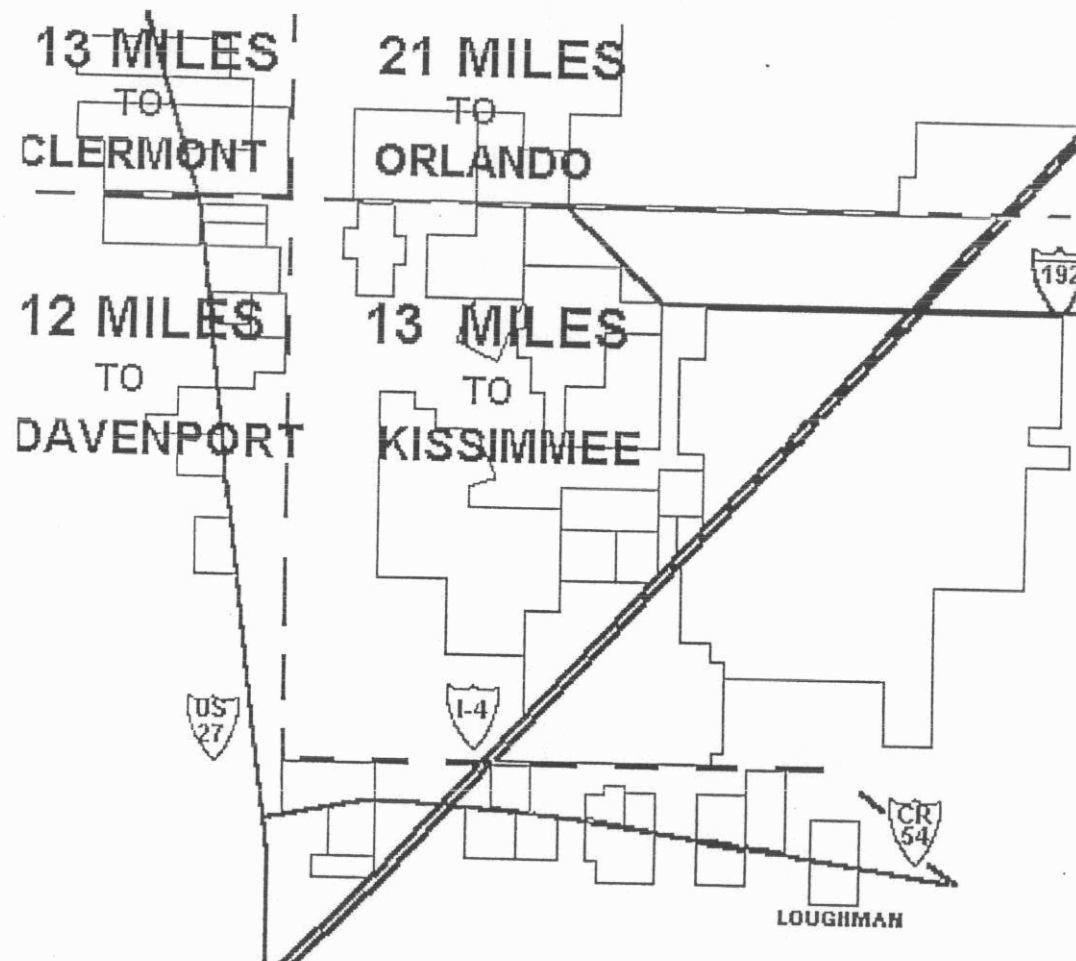
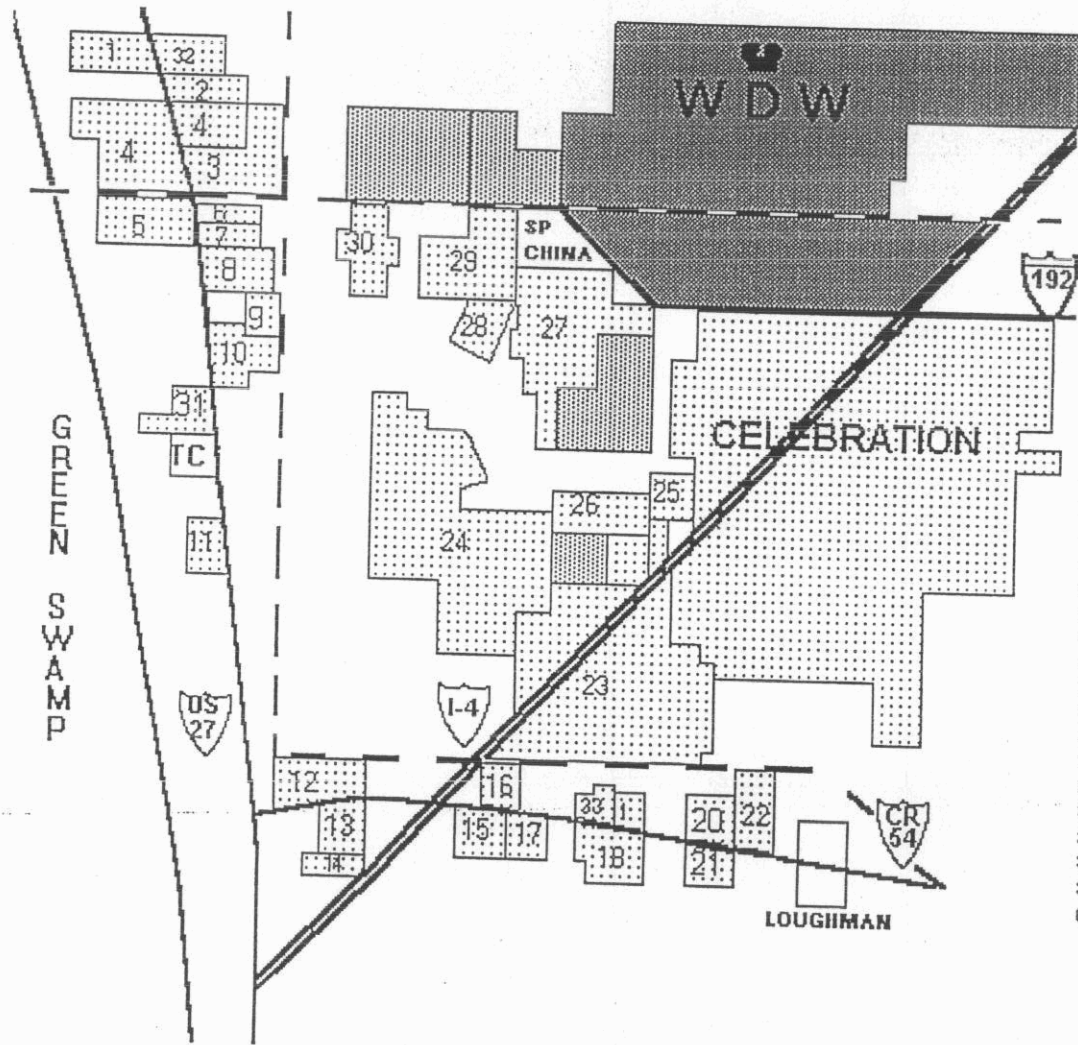


EXHIBIT "B"

FOUR CORNERS  
REGIONAL COUNCIL, INC.



NAME	D/U
1 GREAT GROVES	455
2 CONDEV	210
3 WESTLAKE	2461
4 SOUTHLAKE	8000
5 POLO PK. E.	570
6 POLO PK.	681
7 BASS LAKE	
8 DAY LAKE/PALMS	
9 CONDEV	180
10 MAG. GLENN	320
11 WESTRIDGE	
12 LOMA DEL SOL	
13 LOMA VISTA	150
14	
15 LOMA LINDA	
16 BENTLY OAKS	
17 BRIARGROVE	162
18 SUNRIDGE WOODS	158
19 ROBBINS REST	
20 PINWOOD C. EST.	
21 OAKPOINT	70
22 THOUSAND OAKS	214
23 MAG. CREEK	5830
24 HAPPY TRAILS	312
25 BRAMINGHAM	
26 IND. RIDGE/OAKS	836
27 FORMOSA GDNS.	486
28 FISCHER ISLAND	238
29 CENT. AMERICA	800
30 LINFIELDS	1590
31 WELLINGTON	212
32 WALKER HGTS.	286
33 LAGRANGEVILLE	458
CELEBRATION	8065

EXHIBIT "C"<sub>1</sub>



Sunday,  
February 18, 1996

## Waiting on growth

The most recent population estimate of a section of Polk County north of Interstate 4 along U.S. 27 to 192, and east to Loughman, is 11,449 residents. That number is roughly half what experts say is needed to get major grocery chains, restaurants and the like to set up shop.



The Ledger

# Northeast remote, but not for long

EXHIBIT "C"

By Eric Pera

The Ledger

**LOUGHMAN** — Houses may be mushrooming in the remote reaches of northeast Polk County but anyone looking for a pound of the tasty fungi, or even a quart of milk, faces at least a 20-minute drive.

Residents are finding one drawback to life on the fringe — it's a long haul to the nearest grocery.

Some day — and that day may be sooner than most think — the Four Corners area will be rife with shopping, developers and county planners say.

Grocers already are closing in on the area. Gooding's opened a store several months ago on U.S. 192. Publix Super-Markets Inc. is building a store on U.S. 192, about nine miles from Loughman, closer to Kissimmee.

Another Publix is planned this year at the U.S. 27 and 192 intersection at the Polk-Lake County line.

Haines City, about 10 miles south, has plenty of choices.

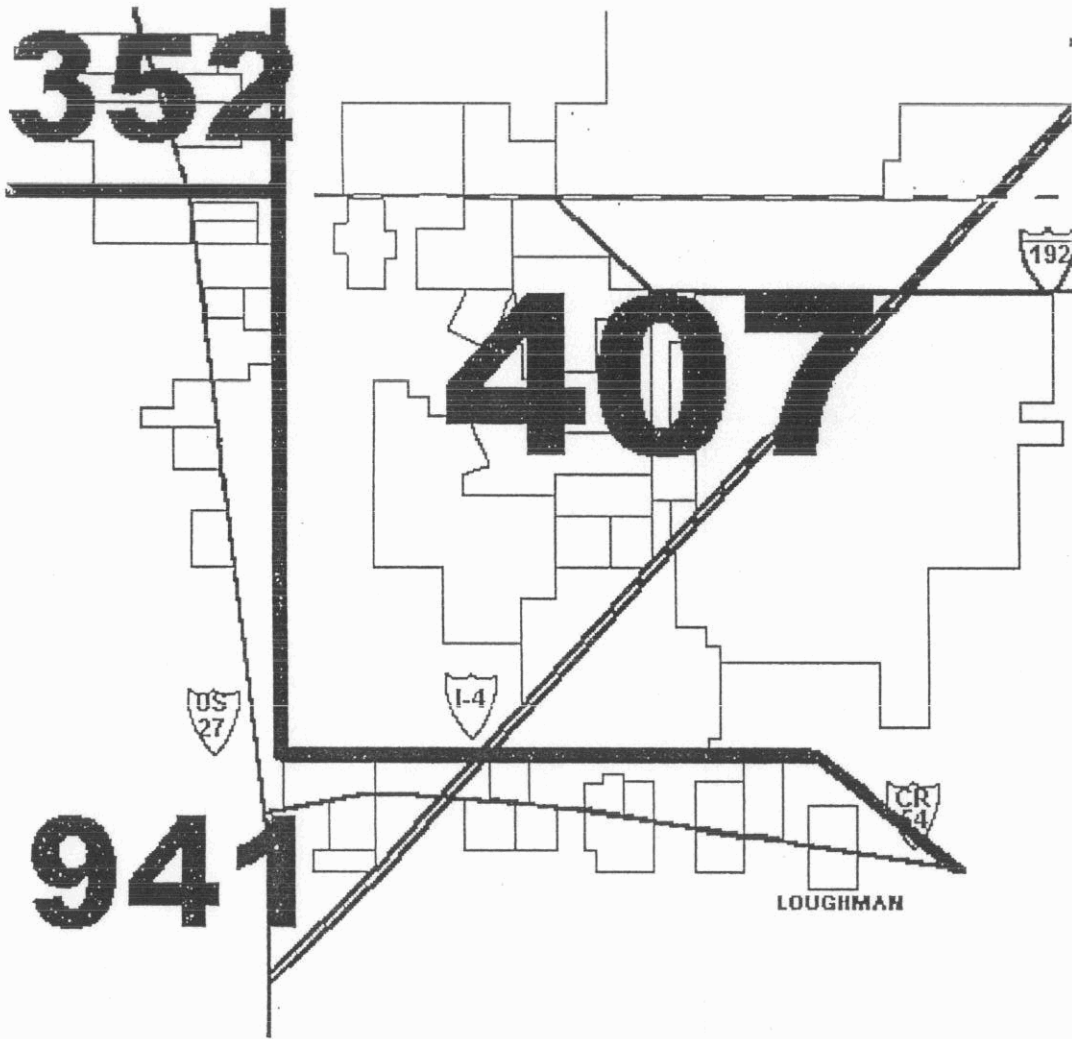
And there have been inquiries by Publix and Winn-Dixie about property at U.S. 27 and County Road 54 in Polk.

But so far, grocery chains appear to be picky about tapping into the market closer to Loughman — a market projected to be nearing 20,000 people in four to five years.

The big question for grocers and other business interests, according to Jim Malless, a Polk planner, is "when will there be enough customers?"

"It's going to happen when there's a market," he said. "When there's enough people."

The most recent population estimate of a section of Polk north of Interstate 4 along U.S. 27 to 192, and east to Loughman, is 11,449 residents. That includes single-family homes, mobile homes and RVs.



# TELEPHONE AREA CODES

EXHIBIT "D"

PLEASE LIST TOLL CALLS FROM YOUR TELEPHONE BILLS FOR THE PAST 3 MONTHS ACCORDING TO THE FOLLOWING TOWNS. PLEASE PRINT

KISSIMMEE/ST CLOUD (407)			REEDY CREEK/ LAKE BUENA VISTA (407)		
NAME CALLED :	BUSINESS/PERSON:	TELEPHONE #	NAME CALLED :	BUSINESS/PERSON:	TELEPHONE #
1: TELE-MEDIA	933	7331	DISNEY INFO	560	7277
2: OSCEOLA THEATRES	933	2828	DISNEY RESERV.	827	7200
3: PERSONAL	933	0558	DISNEY	934	7000
4: HOME DEPT	933	9600	PLEASURE ISLAND	934	7781
5: STEAK & ALE	846	6603	W.D.W. VILLAGE	828	3191
6: OUTBACK REST.	931	0033	" GREEN ROOM	828	3848
7: OSCEOLA RPT + FRAME	847	3322	PERSONAL	824	4321
8: CUNNINGHAM'S OFFICE	846	2332	TRINITY LUTH. CHURCH	847	4204
9: SCOTTY'S	846	4848	PERSONAL	237	6935
10: METHODIST CHURCH	847	8805	"	238	2281
11: WISHING WELL FARMIST	846	1816	DISNEY	824	1693
12: DR. STEELE	846	7546	"	824	1692
13: CUNNING LAB	847	6238	"	824	1691
14: WALGREENS	847	5252	"	345	0005
15: TARGET PHARM	846	0120	"	824	2454
16: M. O ATA	870	5151	"	824	2455
17: Holy Redeemer Church	846	3700	"	828	4466
18: H+H RV REPAIR	846	4760	"	824	3000
19: WALDEN BOOKS	847	3393	"	828	3088
20: LEVIN EYE CLINIC	933	7800	"	934	3483
21: DR. PATEL	933	2255	"	934	7639
22: DR. MANDAY	848	2484	"	934	4639
23: MASSEY LAWN SERV.	846	6620	"	934	1200
24: DR. CHAPPEL	846	8600	"	934	7301
25: OSCEOLA REG. HOSP.	846	2266	"	934	7471
26: A+M TV	846	8641	"	828	2504
27: PIZZA HUT	339	4456	"	560	4668
28: CARROLL BUICK	847	8122	"	560	4651
29: FARM + RANCH SPLY.	892	4040	BUSINESS	828	3654
30: GOOD YEAR	847	5219	"	560	7277
31: DR. O'BRIEN	933	1221	DISNEY	824	8266
32: ECKEL'S DRUG	397	4544	BUSINESS	828	4747
33: ORANGE BOWLING	847	2866	"	934	7639
34: BLUE CROSS/BLUE SH.	933	6886	"	824	4600
35: BUSINESS	846	3886	"	824	5626
36: "	397	4546	"	824	6020
37: "	397	9902	"	934	6000
38: "	944	1695	"	934	6397
39: "	933	0623	"	934	7656
40: "	847	5560	DISNEY	934	4878
41: "	847	5174	"	934	3341
42: "	847	3333	"	239	4200
43: "	933	7828	"	934	1450
44: "	397	0744	PERSONAL	239	1327
45: "	933	2500	"	239	4984

EXHIBIT "E"

PLEASE LIST TOLL CALLS FROM YOUR TELEPHONE BILLS FOR THE PAST 3 MONTHS ACCORDING TO THE FOLLOWING TOWNS. PLEASE PRINT

KISSIMMEE/ST CLOUD (407)		REEDY CREEK/ LAKE BUENA VISTA (407)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
BUSINESS	957 - 2236	CONTEMP. HOTEL	934 - 7639
"	396 - 5772	DISNEY	672 - 5748
PERSONAL	457 - 4105	"	828 - 1066
"	842 - 3596	"	827 - 9825
BUSINESS	433 - 5400	"	824 - 4401
"	846 - 4459	PERSONAL	238 - 9039
"	870 - 2287	BUSINESS	828 - 8170
BUSINESS	396 - 1000	MARRIOTT HOTEL	239 - 8756
"	396 - 9300	DISNEY	824 - 1000
"	396 - 1600	MARRIOTT GOLF COURSE	238 - 8660
"	931 - 2325	PIZZA HUT	239 - 4456
PERSONAL	870 - 5960	OUTDOOR MARINA	239 - 8774
"	847 - 5771	BUSINESS	397 - 1927
"	847 - 3528	"	396 - 6466
"	846 - 3886	"	824 - 4245
"	396 - 1114	DISNEY	827 - 1867
"	397 - 1227	PERSONAL	656 - 0458
"	397 - 6963	DISNEY	560 - 4911
"	396 - 2017	DISNEY INS. OFFICE	875 - 8866
"	397 - 2210	AMC THEATRES	827 - 1300
"	933 - 2775	PERSONAL	239 - 4418
VALENZA	847 - 4311	"	239 - 1120
DR. MATHIAS	846 - 0626	DISNEY	560 - 6198
DR. LERMON	933 - 2500	"	828 - 3898
DR. BOUND	933 - 7119	PERSONAL	828 - 3058
BUSINESS	932 - 3380	"	824 - 1158
"	870 - 5552	"	560 - 7277
"	847 - 9002	"	828 - 3862
"	846 - 5584	"	828 - 8125
POFFENBACH FORD	842 - 2141	"	239 - 4484
DR. MOUSE	847 - 3462	VISTA CREDIT UNION	828 - 5555
BUSINESS	332 - 8733	PERSONAL	828 - 1671
PERSONAL	870 - 1874	SHADES OF GREEN	824 - 1033
"	239 - 7380	PERSONAL	238 - 0641
"	390 - 0194	"	239 - 8390
"	957 - 9530	"	239 - 4185
CARDINE CLINIC	933 - 1423	"	239 - 0092
CUNNIE'S HAIR DESIGN	847 - 2992	"	828 - 6135
BELTONE HEARING	870 - 7878	GOLF COURSE	239 - 1050
BARNETT BANK	870 - 4100	DR. RONNIE	495 - 6790
H+R BLOCK	892 - 5508	DENTIST	870 - 5004
BICYCLE STATION	847 - 7557	DR. COTTY	352 - 8553
PERSONAL	935 - 1332	PERSONAL	348 - 1243
"	846 - 8960	"	931 - 3813
"	846 - 4247	HOSPITAL	932 - 6996

EXHIBIT "E"

PLEASE LIST TOLL CALLS FROM YOUR TELEPHONE BILLS FOR THE PAST 3 MONTHS ACCORDING TO THE FOLLOWING TOWNS. PLEASE PRINT

KISSIMMEE/ST CLOUD (407)		REEDY CREEK/ LAKE BUENA VISTA (407)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
1: PERSONAL	396 - 4485	PET SHOP	847 - 3281
2: "	396 - 2278	MIDDLETON PEST	846 - 3886
3: "	397 - 4564	HOSPITAL	846 - 2266
4: "	396 - 6343	LAKE BUENA VISTA	934 - 8700
5: "	933 - 5574	ADVANCED ELECTRONICS	239 - 7544
6: "	846 - 3092	PERSONAL	560 - 2280
7: "	891 - 9191	"	934 - 1180
8: "	933 - 2155	"	934 - 7652
9: NORTH SOUTH SUPPLY	932 - 0011	"	934 - 2842
10: ORANGE LAKE C.C.	846 - 0000	BUSINESS	560 - 7277
11: PERSONAL	390 - 0835	"	827 - 7700
12: "	933 - 2143	"	239 - 3100
13: "	396 - 1486	"	934 - 5000
14: "	396 - 0700	DISNEY	934 - 4881
15: "	346 - 7431	BUSINESS	939 - 1922
16: "	397 - 1722	"	828 - 3088
17: "	396 - 2117		
18: W	870 - 1564		
19: WALMART	933 - 3887		
20: KMART	933 - 7488		
21: SCOTTY'S	846 - 4848		
22: RED LOBSTER	827 - 1045		
23: LAB	933 - 4660		
24: GOODINGS	397 - 2210		
25: FAULKNER'S	397 - 1975		
26: BUSINESS	892 - 3671		
27: KISS. TOYOTA	846 - 1600		
28: PERSONAL	239 - 2706		
29: "	348 - 2519		
30: DENTAL CENTER	348 - 6042		
31: DR. LOBER	846 - 7166		
32: PERSONAL	846 - 7056		
33: HUMANA HOSP.	855 - 4004		
34: CHINA + TIME	892 - 9633		
35: PERSONAL	396 - 0012		
36: "	397 - 4869		
37: "	870 - 1117		
38: "	935 - 9600		
39: "	396 - 8033		
40: "	396 - 4755		
41: ORL. FOOT CLINIC	423 - 1234		
42: DR. D'BRIEN	933 - 1221		
43: WALDEN BOOKS	847 - 3393		
44: PLEASURE IS. BOOKS	828 - 3058		
45: KISS. GOLF SHOP (BOWEN WATTS)	397 - 4600		

EXHIBIT "E"

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KISSIMMEE/ST CLOUD (407)		REEDY CREEK/ LAKE BUENA VISTA (407)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
BUSINESS/PERSON:		BUSINESS/PERSON:	
1: PERSONAL	846 - 2897		
2: "	870 - 0222		
3: "	847 - 0229		
4: BARBER	932 - 2256		
5: FOOT + ANKLE CLINIC	846 - 1234		
6: MIDDLETON LAWN SERV.	846 - 3886		
7: DENTIST	957 - 8819		
8: BUSINESS	933 - 2443		
9: "	847 - 3174		
10: "	397 - 7032		
11: "	396 - 4888		
12: PIZZA HUT	396 - 4000		
13: BRUNO'S	397 - 7577		
14: TRULY NOLEN	847 - 3335		
15: PERSONAL	348 - 5222		
16: "	933 - 7331		
17: SOUTHERN BANK	933 - 5887		
18: " "	931 - 2265		
19: PIZZA HUT	239 - 4456		
20: YOGI BEAR	239 - 4148		
21: 7-11 STORE	396 - 4179		
22: FARM BUL. INS.	847 - 5189		
23: PIZZERIA UNO	396 - 2755		
24: PIZZA HUT	396 - 7273		
25: WALGREEN'S	847 - 5252		
26: UNION JACK	396 - 8692		
27: PLAZA DENTAL CLINIC	397 - 9200		
28: PIZZA HUT	396 - 4256		
29: H+H. RV. REPAIR	846 - 4760		
30: DR. BISOGNO	846 - 8288		
31: DR. PACE	847 - 6900		
32: PERSONAL	870 - 0178		
33: "	396 - 1894		
34: "	427 - 0339		
35: "	348 - 4020		
36: "	396 - 2655		
37: "	847 - 2298		
38: "	397 - 1352		
39: "	363 - 1386		
40: "	935 - 0331		
41: "	892 - 5989		
42: "	932 - 0651		
43: "	239 - 1220		
44: "	892 - 9792		
45: "	933 - 6534		

EXHIBIT "E"

PLEASE LIST TOLL CALLS FROM YOUR TELEPHONE BILLS FOR THE PAST 3 MONTHS ACCORDING TO THE FOLLOWING TOWNS. PLEASE PRINT

KISSIMMEE/ST CLOUD (407)		REEDY CREEK/ LAKE BUENA VISTA (407)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
1: PERSONAL	390 - 0710		
2: "	933 - 6534		
3: "	957 - 7130		
4: BLACKBUSTER	870 - 8558		
5: GIVE KIDS THE WORLD	396 - 1114		
6: DR. ISLAM	846 - 6747		
7: PERSONAL	933 - 2775		
8: "	933 - 6353		
9: "	933 - 4878		
10: "	846 - 6331		
11: CAESPO	933 - 2500		
12: GOLF CLUB	847 - 2816		
13: SPORTS AUTHORITY	932 - 4444		
14: TARGET STORE	846 - 6611		
15: DISCOUNT AUTO	859 - 3955		
16: DR. MIDAO	847 - 7757		
17: ECKARD DRUG	397 - 4544		
18: PERSONAL	846 - 3301		
19: "	932 - 2471		
20: RESCUT HAIR STYLIST	396 - 0919		
21: ARC TOWING	396 - 7076		
22: PERSONAL	396 - 1894		
23: DR. AGUSTINES	846 - 6331		
24: HORIZONS REHAB	935 - 1900		
25: K-MART PHARMACY	846 - 1109		
26: DR. TAI	932 - 3666		
27: PERSONAL	847 - 8680		
28: "	846 - 4786		
29: "	846 - 1649		
30: "	846 - 4127		
31: "	397 - 7032		
32: "	348 - 8422		
33: "	932 - 4445		
34: "	397 - 4544		
35: "	847 - 5174		
36: "	847 - 9077		
37: GOODINGS	397 - 2210		
38: PERSONAL	396 - 7487		
39: DR. DAVIS DDS	846 - 6353		
40: OSEOLA TV	847 - 5676		
41: OSEOLA STADIUM	933 - 5400		
42: DR. LEVIN	933 - 7800		
43: DR. PRICE	847 - 6900		
44: DR. MICHAEL JEB	933 - 2210		
45: BURKLEY OXYGEN	957 - 8595		

EXHIBIT "E"

PLEASE LIST TOLL CALLS FROM YOUR TELEPHONE BILLS FOR THE PAST 3 MONTHS ACCORDING TO THE FOLLOWING TOWNS. PLEASE PRINT

KISSIMMEE/ST CLOUD (407)				REEDY CREEK/ LAKE BUENA VISTA (407)			
NAME CALLED :				NAME CALLED :			
BUSINESS/PERSON:		TELEPHONE #		BUSINESS/PERSON:		TELEPHONE #	
1	PERSONAL	892	9636				
2	"	932	4309				
3	"	870	0421				
4	SUN BANK	846	1835				
5	DR. RAZU	933	1423				
6	DR. BANSAI	645	3151				
7	DR. PRATT	846	7200				
8	DR. HOMBURG	932	3833				
9	CHURCH	846	3700				
10	CUT LOUSEN	892	8922				
11	DR. WINGEN	846	7200				
12	DR. BULLOW	933	1423				
13	DR. MORROW	957	1255				
14	PERSONAL	346	1240				
15	"	892	3054				
16	"	892	2195				
17	"	847	6055				
18	"	397	2174				
19	"	957	2055				
20	"	847	5854				
21	"	957	3748				
22	"	957	5868				
23	"	346	6101				
24	"	892	5989				
25	"	892	9665				
26	"	244	5989				
27	"	892	1740				
28	"	892	5461				
29	FLA. PROP. REALTY	935	9500				
30	PERSONAL	846	6670				
31	"	344	3586				
32	"	344	1902				
33	"	344	0381				
34	"	932	6405				
35	"	846	4786				
36	"	397	7032				
37	"	931	0571				
38	"	846	6747				
39	"	847	3333				
40	"	847	9166				
41	"	846	6001				
42	BUSINESS	846	8792				
43	"	933	7888				
44	"	348	4653				
45	"	846	7001				

EXHIBIT "E"



ORLANDO (407)

CLERMONT (352/904)

ORLANDO (407)		CLERMONT (352/904)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
1: TINKER FIELD	872 - 7593	DR. ASMANN	394 - 4035
2: RUN LEE INSURANCE	273 - 0230	BELLA VISTA GOLF C.	324 - 3233
3: PALM CASUAL	299 - 9188	DEXNER CHINAWARE	394 - 4615
4: CATTLE RANCH	298 - 7334	SWISS FAIRWAYS	429 - 9065
5: DILLARDS	240 - 1771	DR. ZUBKIN	394 - 6720
6: CIRCUIT CITY	850 - 3918	DR. NICDAO	394 - 7997
7: SAM'S CLUB	859 - 9056	MATLACK MUSEUM	394 - 3619
8: OFFICE DEPT	855 - 9405	DR. SAXENA	394 - 3611
9: WHITE ROSE	240 - 4156	SOUTH LAKE HOSP.	425 - 9927
10: GAYFER'S	438 - 7377	K-MART	394 - 8667
11: SEARS	826 - 9600	BUSINESS	429 - 9065
12: SERVICE MOSE.	240 - 9575	DOCTOR	394 - 8585
13: NEPHROLOGY ASSOC.	894 - 4693	DOCTOR	394 - 4071
14: PERSONAL	834 - 3345	BUSINESS	394 - 1133
15: VETERAN'S ADMIN.	629 - 1599	"	239 - 0302
16: DIABETIC SUPPORT CTR.	425 - 9927	PERSONAL	239 - 4456
17: SEA WORLD	351 - 3600	DOCTOR	394 - 6106
18: DENTAL CLINIC	297 - 1207	"	242 - 0404
19: DELTA AIRLINES	849 - 6400	SO. LAKE FORD	394 - 6161
20: ITC CONTRACTORS	859 - 1080	BUSINESS	394 - 2290
21: PERSONAL	315 - 0616	"	394 - 4006
22: "	568 - 7650	"	394 - 3001
23: "	299 - 9257	"	394 - 0316
24: DR. COPLEY	855 - 3100	"	326 - 4592
25: MAGWOOD EYE INST.	843 - 2200	PALISADES GOLF	394 - 0085
26: DR. LEHR	843 - 2201	SEAFOOD GRILL	394 - 6911
27: DR. JENKINS	648 - 3800	DR. MANNING	394 - 5121
28: PAIN CARE HEALTH	826 - 5400	CLERMONT TRAVEL	394 - 6186
29: " PHARMACY	826 - 5432	SOUTH LAKE BARBER	394 - 5051
30: " CANON	826 - 5444	PERSONAL	394 - 4008
31: DR. TEW	246 - 8600	K MANT	394 - 3333
32: ORLANDO AVIATION AUTH.	826 - 2001	DR. BALDANARO	242 - 0026
33: TRAVELodge EAST	396 - 4222	SO. LAKE FORD	394 - 8550
34: HOLIDAY INN EAST	396 - 4488	CITRUS VALLEY RV	394 - 4051
35: DELTA ORL. RESORT	351 - 3340	ALL SEASONS RESORT	394 - 5972
36: SERVICE AMERICA	851 - 2511	SUN TRUST	394 - 7379
37: OSCEOLA TV	847 - 5676	WILLIS HDW.	394 - 2275
38: CUSTOM PLUMBING	292 - 5952	D+J AUTO REPAIR	394 - 5440
39: MOOSE LODGE 766	295 - 4270	SUPER AUTO A/C	422 - 5932
40: PERSONAL	894 - 3875	PERSONAL	394 - 7788
41: "	277 - 0863	"	394 - 3840
42: "	282 - 5800	GREEN VALLEY GC	394 - 7208
43: SAND LAKE HOSP.	354 - 1110	PERSONAL	242 - 9073
44: FLA. HOSPITAL	896 - 6611	"	394 - 4615
45: DR. GILBERTH	352 - 7660	FIRST FED. BANK	394 - 5595

EXHIBIT "E"

ORLANDO (407)

CLERMONT (352/904)

ORLANDO (407)			CLERMONT (352/904)		
NAME CALLED	BUSINESS/PERSON	TELEPHONE #	NAME CALLED	BUSINESS/PERSON	TELEPHONE #
1	DR. SLADEK	894 - 8696	FIRST UNION BANK	394 - 4015	
2	TILDEN LOBNITZ WA	841 - 9050	NATIONS BANK	394 - 6117	
3	SEI TECH. SERVICES	363 - 1210	HUNGBY HOMES	394 - 1828	
4	HANSEN LIND METER	422 - 7061	DR. V. WOODWARD	394 - 6106	
5	D. BENLEY + ASSOC.	381 - 8283	DAN'S APPLANCE	394 - 6522	
6	PENINSULA FENCING	629 - 1020	HANKS ELECT CO	394 - 6111	
7	EAGLE CONSTR.	273 - 5300	HENDERSON CARPET	394 - 3321	
8	CENT. FIN. GROUP	869 - 9800	CLERMONT APPLANCE	394 - 7961	
9	PERSONAL	859 - 5825	ECLERD BANG	394 - 2127	
10	"	839 - 9124	SLMN	394 - 4071	
11	"	855 - 0528	CURTIS MATHES	394 - 1177	
12	MCCOY FEDERAL	855 - 5452	D. LANGLEY, ATTY.	394 - 4025	
13	PERSONAL	857 - 8245	PERSONAL	242 - 1993	
14	ORANGE BANK	843 - 2800	"	429 - 4259	
15	PHOFFENBAUGH FUND	422 - 7850	"	394 - 6689	
16	TODD OLDS	277 - 9654	"	242 - 1322	
17	SAM'S CLUB	859 - 4056	"	394 - 3319	
18	"	660 - 8109	"	242 - 1364	
19	PERSONAL	660 - 0088	SO. LAKE FORD	394 - 6161	
20	"	740 - 5020	TOTAL EYE CARE	394 - 7137	
21	"	857 - 9261	PERSONAL	394 - 4718	
22	"	695 - 4085	BUSINESS	394 - 4142	
23	WM. SHEPHERD, ATTY.	423 - 1066	"	394 - 2164	
24	A. ZOUZOUAS, ATTY.	994 - 0705	"	394 - 5121	
25	SEARS	826 - 9600	"	725 - 2404	
26	PENNEYS	859 - 1800	"	377 - 8619	
27	COSTCO SOUTH	851 - 3127	SEIDLER CITY	394 - 2164	
28	COSTCO NORTH	660 - 1996	GREEN VALLEY G.C.	394 - 2133	
29	PARLOR FOR PETS	894 - 4873	PERSONAL	394 - 2588	
30	AIRPORT	826 - 9603	PERSONAL	394 - 7269	*
31	BUSINESS	830 - 1242	DR. TEICH	394 - 4326	
32	AIRLINE	826 - 9603	"	394 - 7413	
33	AIRLINE	841 - 1485	"	394 - 7715	
34	BUSINESS	560 - 7277	"	394 - 5751	
35	"	851 - 5200	"	394 - 4718	
36	"	291 - 3661	DENTIST	394 - 5167	
37	"	678 - 3838	DRUGSTORE	394 - 3001	
38	"	850 - 9940	PERSONAL	394 - 4043	
39	"	352 - 4636	"	242 - 0577	
40	AIRLINE	354 - 6000	"	394 - 4251	
41	"	363 - 8000	"	394 - 0401	
42	BUSINESS	851 - 9133	"	429 - 4726	
43	BUSINESS	296 - 1000	"	394 - 4446	
44	AIRLINE	858 - 4070	"	394 - 4836	
45	"	858 - 4080	"	242 - 1677	

\* 70 CALLS

EXHIBIT "E"

ORLANDO (407)

CLERMONT (352/904)

ORLANDO (407)		CLERMONT (352/904)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
1: DR. ANTON	239 - 9557	CORNER BOOK SHELF	394 - 6911
2: SOUTHERN ELECT. CO	841 - 8824	TP ENTERPRISES	424 - 4511
3: FAIRWAY APPLIAN.	846 - 7448	VET	394 - 0624
4: CLARENCE BUICK	795 - 8100	PERSONAL	242 - 9472
5: DR. HELLINGER	898 - 4331	"	394 - 6171
6: DR. S. CUNY	894 - 7185	BEDS, ETC.	394 - 5550
7: JEWETT ORTHOPEDIC	894 - 3973	PERSONAL	394 - 3719
8: FLORIDA HOSP.	895 - 7733	"	242 - 3605
9: "	896 - 6611	"	394 - 4269
10: "	897 - 1505	"	394 - 7113
11: PERSONAL	894 - 7011	"	394 - 7775
12: "	856 - 4663	"	394 - 5588
13: "	898 - 4333	"	394 - 8818
14: DR. PFAFF	352 - 9300	"	394 - 3840
15: DR. HYER	896 - 1910	"	394 - 4035
16: K-MART	352 - 5670		
17: PERSONAL	876 - 2211		
18: "	767 - 6208		
19: "	788 - 6917		
20: "	767 - 2305		
21: "	841 - 7151		
22: "	897 - 3449		
23: "	420 - 9492		
24: "	649 - 1693		
25: "	826 - 9625		
26: "	846 - 3777		
27: "	382 - 8784		
28: "	896 - 7654		
29: "	855 - 7984		
30: "	277 - 7057		
31: "	862 - 6894		
32: "	843 - 2810		
33: JEWETT ORTHO	351 - 2908		
34: REV. BELLER	238 - 9359		
35: DR. GOMEZ	332 - 7222		
36: DR. JACOBO	332 - 0777		
37: DENTAL CENTER	397 - 9200		
38: DR. DEVER	351 - 1500		
39: PHARMACY	351 - 2275		
40: BUSINESS	644 - 3200		
41: "	839 - 3900		
42: "	629 - 1010		
43: "	380 - 1002		
44: NAVY FED. CR. UNION	894 - 1371		
45: DR. DONN	898 - 1452		

EXHIBIT "E"

ORLANDO (407)

CLERMONT (352/904)

ORLANDO (407)		CLERMONT (352/904)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
1: DR. S. SOBER	877 - 6666		
2: J.C. PENNEY	851 - 5200		
3: DR. KALSKY	422 - 2454		
4: DR. LARREN	422 - 3790		
5: WALGREENS	857 - 8554		
6: PERSONAL	298 - 1858		
7: "	898 - 3308		
8: "	351 - 2102		
9: "	263 - 5944		
10: "	682 - 2186		
11: "	786 - 2844		
12: "	897 - 1980		
13: HOTEL SHERRATON	934 - 3463		
14: SUN BANK	846 - 2266		
15: BUSINESS	324 - 3925		
16: "	842 - 3671		
17: "	846 - 4786		
18: "	855 - 5850		
19: "	854 - 8817		
20: "	672 - 3522		
21: "	629 - 6906		
22: "	957 - 6264		
23: "	394 - 2127		
24: HOSPITAL	425 - 6701		
25: "	649 - 6111		
26: HONDA SHOP	851 - 9118		
27: PERSONAL	671 - 6185		
28: "	839 - 7205		
29: TOM BUELL	648 - 3800		
30: PERSONAL	275 - 0187		
31: "	837 - 0699		
32: "	775 - 0762		
33: "	295 - 6808		
34: DR. BORNSTEIN	657 - 9188		
35: DR. HOWERY	644 - 4883		
36: DR. ROTHBARD	896 - 0054		
37: DR. HODGE	826 - 8999		
38: BANK	246 - 0851		
39: GULF ATLANTIC	859 - 7005		
40: YE OLD BOOB SHOPE	896 - 9111		
41: PERSONAL	298 - 2552		
42: "	660 - 2455		
43: WESTMATE ANIMAL CLINIC	862 - 6892		
44: GOLF CAR Co.	834 - 4400		
45: DR. ESCANO	896 - 5946		

EXHIBIT "E"

ORLANDO (407)

CLERMONT (352/904)

ORLANDO (407)		CLERMONT (352/904)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
1: BUSINESS	826 - 0270		
2: "	897 - 5700		
3: "	855 - 5496		
4: PERSONAL	656 - 2876		
5: "	857 - 8618		
6: "	876 - 0472		
7: "	290 - 5141		
8: "	297 - 1151		
9: BUSINESS	363 - 5871		
10: BANK OF CENT. FLA.	422 - 0707		
11: DR. VAN DYKE	237 - 6312		
12: PERSONAL	252 - 7657		
13: PEIGNER - CPA	862 - 3700		
14: RYDER TRUCK	892 - 5313		
15: DR. BUTLER	851 - 3099		
16: NAT. HEALTH LAB.	843 - 5540		
17: DR. S. MARTIN	648 - 4323		
18: DR. N. GROSS	834 - 7776		
19: GUN SHOP	859 - 5064		
20: MIKE'S ALUM.	555 - 1489		
21: PERSONAL	277 - 7224		
22: "	293 - 6989		
23: "	238 - 0457		
24: "	296 - 4701		
25: "	240 - 1238		
26: "	277 - 3166		
27: "	657 - 1198		
28: "	846 - 2266		
29: "	847 - 2103		
30: "	892 - 7738		
31: "	850 - 1049		
32: "	656 - 5225		
33: "	850 - 0591		
34: "	850 - 7060		
35: "	629 - 1599		
36: "	237 - 9866		
37: "	862 - 5948		
38: PANICRA BOATS	660 - 2628		
39: ORLANDO HEART CTR.	246 - 8600		
40: DR. JOHNSON	352 - 7390		
41: SERVICE AMERICA	851 - 2511		
42: DARDEN INS.	245 - 4000		
43: DR. GONZALEZ	351 - 5384		
44: DR. BOGDANY	859 - 1699		
45: DR. SOYKA	352 - 8151		

EXHIBIT "E"

ORLANDO (407)

CLERMONT (352/904)

ORLANDO (407)		CLERMONT (352/904)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
1: CAMABELLS	281 - 1950		
2: RAYNOLDS	240 - 4444		
3: MERRIS TRANS.	423 - 5566		
4: J. BROWN	682 - 4868		
5: BUSINESS	855 - 9405		
6: n	896 - 0054		
7: n	423 - 7654		
8: n	859 - 9096		
9: n	422 - 4900		
10: n	249 - 7357		
11: n	877 - 9054		
12: n	644 - 8909		
13: n	821 - 2640		
14: n	740 - 6500		
15: n	826 - 9657		
16: n	826 - 9600		
17: n	345 - 8451		
18: n	352 - 2535		
19: DR. SAAVEDRA	423 - 4680		
20: DR. S. STINE	352 - 2633		
21: BUSINESS	897 - 5550		
22: n	363 - 2618		
23: n	422 - 9839		
24: n	851 - 4970		
25: PERSONAL	857 - 3367		
26: n	843 - 2931		
27: n	843 - 1620		
28: n	245 - 8050		
29: n	841 - 4022		
30: n	843 - 1315		
31: n	248 - 0637		
32: n	897 - 7063		
33: n	679 - 4700		
34: n	352 - 7676		
35: n	839 - 0363		
36: n	834 - 5041		
37: BUSINESS	245 - 4000		
38: n	438 - 1700		
39: n	521 - 1200		
40: OCC	345 - 4857		
41: PERSONAL	876 - 3173		
42: n	345 - 9830		
43: AIRPORT	351 - 3855		
* 44: PERSONAL	857 - 6176		
45: BUSINESS	897 - 1950		

\* 20 TIMES DEC. 18, 1995 TO JAN. 14, 1996

EXHIBIT "E"

ORLANDO (407)

CLERMONT (352/904)

ORLANDO (407)		CLERMONT (352/904)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
1: DR. CONSTANT	894 - 3241		
2: DR. MARTIN	648 - 4323		
3: ECILAND DWG-	397 - 7544		
4: ORANGE DENTAL	299 - 6480		
5: PERSONAL	239 - 0511		
6: BUSINESS	850 - 3918		
7: "	240 - 0152		
8: PERSONAL	767 - 6257		
9: BUSINESS	352 - 5647		
10: "	898 - 8641		
11: "	826 - 9657		
12: "	240 - 9575		
13: M.D.	345 - 0005		
14: DR. ALDARANDO	841 - 1100		
15: DR. ANDREAS	246 - 8600		
16: DR. BIRN	647 - 5996		
17: DR. CHININER	843 - 9726		
18: DR. POLAK	841 - 7151		
19: DR. COE	898 - 2911		
20: ECILAND DWGS	397 - 4544		
21: GOLFING DWGS	857 - 4883		
22: "	658 - 1349		
23: DR. GARRETT	898 - 7633		
24: "	339 - 8900		
25: HEALTH CARE EQPT.	897 - 1660		
26: FLA. HOSPITAL	896 - 6611		
27: DR. HOOVER	898 - 9697		
28: "	740 - 0345		
29: DR. KEELER	841 - 3240		
30: DR. SENROS	849 - 0211		
31: DR. PINO	897 - 1935		
32: DR. STYNE	896 - 1726		
33: FL. HOSP. - <sup>SLEEP</sup> DISORDERS	997 - 1558		
34: DR. O'CONNOR	898 - 2924		
35: LEE RD. RADIOLOGY	629 - 9397		
36: DR. ANDERSON	654 - 1520		
37: DR. ENGELHART	843 - 3330		
38: FL. HOSP. REHAB.	897 - 1960		
39: FLA. HOSP.	897 - 5550		
40: DR. MASSARO	645 - 2121		
41: SAND LAKE (GMC)	351 - 8500		
42: DR. MAMUS	648 - 3800		
43: ORMC	841 - 5111		
44: DR. LASIKOFF	841 - 3620		
45: ARNOLD PALMER MEN CENTER	649 - 9111		

EXHIBIT "E"

ORLANDO (407)

CLERMONT (352/904)

ORLANDO (407)		CLERMONT (352/904)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
1: PERSONAL	257 - 5596		
2: "	295 - 1821		
3: BUSINESS	843 - 4600		
4: "	851 - 2020		
5: "	294 - 4776		
6: "	295 - 4725		
7: "	831 - 0011		
8: "	351 - 5704		
9: "	896 - 1211		
10: "	851 - 1773		
11: "	855 - 4058		
12: DIRECTORY ASSIST.	555 - 1212		
13: PERSONAL	290 - 5141		
14: "	629 - 0949		
15: AIRLINE	898 - 3482		
16: BUSINESS	851 - 7130		
17: "	849 - 2001		
18: "	649 - 3200		
19: "	363 - 2259		
20: "	295 - 1821		
21: "	428 - 2345		
22: "	263 - 7977		
23: PERSONAL	256 - 2716		
24: DR. COTTRELL	551 - 5600		
25: SALVON OF ORLANDO	438 - 2020		
26: DR. JOHNSON	855 - 1340		
27: HOLIDAY RV	351 - 3096		
28: MARRIOTT HOTEL	843 - 6664		
29: BUSINESS	521 - 3500		
30: PERSONAL	425 - 2555		
31: "	849 - 2020		
32: BUSINESS	295 - 8100		
33: "	841 - 9000		
34: PERSONAL	425 - 4357		
35: "	291 - 4422		
36: "	859 - 2990		
37: "	826 - 0632		
38: ORLANDO CONV. BUREAU	363 - 5845		
39: PERSONAL	438 - 0189		
40: "	648 - 2484		
41: "	825 - 9058		
42: "	299 - 9188		
43: DR. EPLEY	345 - 1041		
44: DR. GROSSO	857 - 2450		
45: DR. FLEMING	351 - 1500		

EXHIBIT "E"



ORLANDO (407)

CLERMONT (352/904)

ORLANDO (407)		CLERMONT (352/904)	
NAME CALLED	TELEPHONE #	NAME CALLED	TELEPHONE #
BUSINESS/PERSON		BUSINESS/PERSON	
1	DR. IMBERT	644 - 2121	
2	DR. SALATICH	352 - 0747	
3	DR. PENAZ	422 - 5803	
4	PERSONAL	872 - 7323	
5	ROYAL PETTICATS	894 - 7797	
6	PERSONAL	293 - 3243	
7	"	855 - 3300	
8	"	239 - 6765	
9	"	239 - 8440	
10	"	855 - 8773	
11	"	240 - 4001	
12	"	273 - 6752	
13	"	275 - 7819	
14	"	366 - 9807	
15	"	767 - 6718	
16	"	767 - 6819	
17	BUSINESS	423 - 7934	
18	"	656 - 4314	
19	"	899 - 5329	
20	"	646 - 7437	
21	WINTER PARK HOSP.	646 - 7445	
22	PERSONAL	888 - 9116	
23	"	354 - 0102	
24	"	354 - 1012	
25	"	363 - 2854	
26	"	380 - 6497	
27	"	294 - 4092	
28	"	382 - 0682	
29	"	275 - 8725	
30	"	521 - 9065	
31	"	767 - 9301	
32	"	894 - 3333	
33	BUSINESS	872 - 7593	
34	"	245 - 2827	
35	CONVENTION CENTRAL	363 - 2403	
36	BUSINESS	363 - 8085	
37	"	363 - 2620	
38	"	438 - 4119	
39	"	841 - 9244	
40	"	438 - 6164	
41	"	297 - 6872	
42	"	363 - 2411	
43			
44			
45			

EXHIBIT "E"