Corporate Office • 1 Cascade Plaza • Suite 1350 • Akron, Ohio 44308 • 330-762-4900 • Fax 330-762-7252

July 23, 1996

Ms. Blanca S. Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

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In re: Determination of Appropriate Method of Refunding overcharges by BN1 Telecommunications, Inc. on Intrastate Long Distance Calls - Docket No. 960509-TI

Dear Ms. Bayo:

Order No. PSC-96-0762-FOF-TI, issued June 12, 1996, became final on July 4, 1996, with the absence of the filing

of any petition on proposed agency action. The order requires refunds in the total amount of \$11,500. Part of the refund was ordered to be refunded to BN1's four largest customers in an amount according to each customer's percentage of BN1's billed revenue. BN1 has determined that the appropriate amount for each customer as as follows: 52

1.	Customer	А	\$5,232.50
2.	Customer	B	\$1,978.00
з.	Customer	C	\$1,031.55
4.	Customer	D	\$ 310.50

Each of the above customers was mailed a check on July 23, 1996.

The amount remaining of the total refund of \$11,500 is \$2,947.45. Enclosed herewith is a check in that amount made payable to the Florida Public Service Commission for deposit in the General Revenue Fund pursuant to Section 264.285(1), Florida Statutes.

BN1 appreciates the professional manner in which this investigation was conducted by the staff of the Florida Public Service Commission. We again apologize for the inconvenience caused, and we want you to know that BN1 will continue to strive to provide service of the highest quality in accordance with rules of the FPSC and accepted practices of the industry.

Sincerely, James K. Leedy, Sr.

Regional Offices

Cincinnati, OH

Dayton, OH

DOCUMENT NUMBER - DATE

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Columbus, OH

Detroit, MI

Pittsburgh, PA FPSC-RECORDS/REPORTING

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July 23, 1996

Ms. Blanca S. Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

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Pittsburgh, PA

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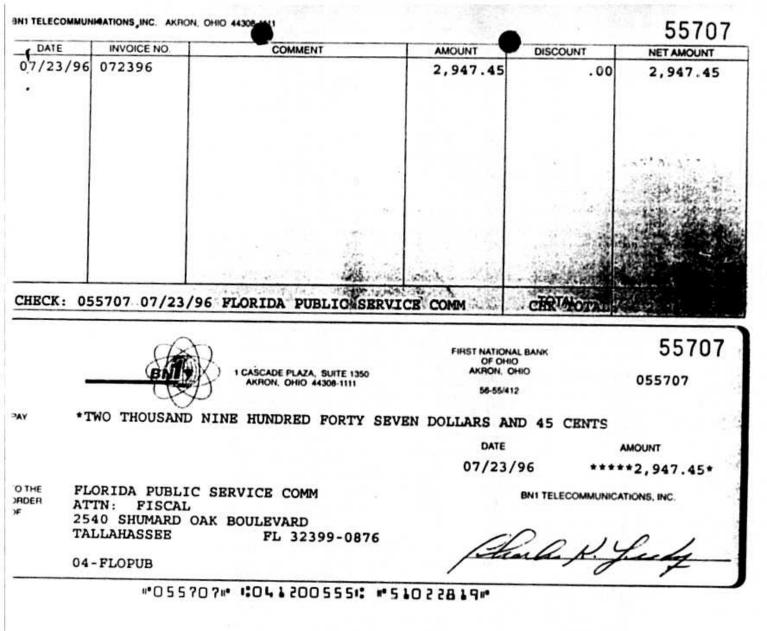
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Chicago, IL

FPSC-RECORDS/REPORTING



MEMORANDUM

JUNE 12, 1996

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FPSC-RECORDS/REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (BILLMEIER) / MBIT

RE: DOCKET NO. 960509-TI - DETERMINATION OF APPROPRIATE METHOD OF REFUNDING OVERCHARGES BY BN1 TELECOMMUNICATIONS, INC. ON THE INTRASTATE LONG DISTANCE CALLS.

0762-FOP

Attached is a NOTICE OF PROPOSED AGENCY ACTION ORDER REQUIRING REFUNDS, to be issued in the above-referenced docket. (Number of pages in Order - 4)

LMB/anr Attachment cc: Division of Communications I: 960509.LMB