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August 2, 1996

VIA HAND DELIVERY

Mr. Walter D'Haeseleer Director of Communications Florida Public Service Commission Division of Administration Gunter Building 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 960135-TX

Re: Telephone Company of Canteral Florida, Inc.'s Application for Authority to Provide Alternative Local Exchange Service Within the State of Florida — 960/35-7X

Dear Mr. D'Hac. sleer:

Enclosed for filing in the above-referenced matter are the original and five (5) copies of Telephone Company of Central Florida, Inc.'s Price List.

Please acknowledge receipt of this transmittal by returning a date-stamped copy of the enclosed cover letter duplicate in the return envelope provided for that purpose.

Thank you for your assistance in this matter.

Sincerely,

Marsha E. Rule

MER:plk Enclosures

ACK

OTH

DOCUMENT NUMBER - DATE

08121 AUG-28

FPSC-RECORDS/REPORTING

TITLE PAGE

FLORIDA TELECOMMUNICATIONS PRICE LIST

OF

TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.

This price list contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by Telephone Company of Central Florida, Inc. within the State of Florida. This price list is on file with the Florida Public Service Commission. Copies may be inspected during normal business hours at the Company's principal place of business at 3551 West Lake Mary Blvd., Suite 210, Lake Mary, Florida 32746.

Issued: August 2, 1996 Effective: August 3, 1996

By: Elder N. Ripper, President 3551 West Lake Mary Blvd.

Suite 210

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D Delete or discontinue.
- 1 Change resulting in an increase to a customer's bill.
- 2 Moved from another price list location.
- N New.
- R Change resulting in a reduction to a customer's bill.
- T Change in text or regulation.

PRICE LIST FORMAT SHEETS

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in its price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.
- c. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:
 - 2.1 2.1.1 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a) 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).(1).

By:

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PRICE LIST FORMAT SHEETS, CONT.

D. Check Sheets - When a price list filing is made with the FPSC, an updated Check Sheet accompanies the price list filing. The Check Sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The price list user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the FPSC.

Issued: August 2, 1996 Effective: August 3, 1996

By:

Elder N. Ripper, President 3551 West Lake Mary Blvd. Suite 210

EXCHANGE SERVICE LIST

Telephone Company of Central Florida, Inc., will provide service in the following exchanges:

AREA CODE 407:

321-XXXX 322-XXXX 323-XXXX 324-XXXX 328-XXXX 330-XXXX 440-XXXX 444-XXXX

930-XXXX 942-XXXX

Issued: August 2, 1996 Effective: August 3, 1996

By:

Elder N. Ripper, President 3551 West Lake Mary Blvd. Suite 210 Lake Mary, Florida 32746

TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a Telephone Company of Central Florida, Inc. switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Carrier or Company - Whenever used in this price list, "Carrier," "Company," or "TCCF" refers to Telephone Company of Central Florida, Inc. unless otherwise specified or clearly indicated by the context.

Commission - The Florida Public Service Commission.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's price list.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Dedicated Access Origination - Where originating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the end user.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Filday.

FPSC - The Florida Public Service Commission.

Holidays - The Company observes the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Monday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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SECTION 1 - EXPLANATION OF TERMS AND ABBREVIATIONS, CONT.

LEC - The incumbent Local Exchange Company.

Switched Access Origination - Where originating access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits.

TCCF - Used throughout this price list to mean Telephon Company of Central Florida, Inc. unless clearly indicated otherwise by the text.

TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Telephone Company of Central Florida, Inc.

TCCF's services and facilities are furnished for local, intraLATA and interLATA communications originating at specified points within the State of Florida under terms of this price list.

TCC? installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this price list. TCCF may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the FPSC rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the TCCF network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this price list.
- 2.2.2 TCCF reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this price list, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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By: Elder N. Ripper, President 3551 West Lake Mary Blvd. Suite 210 Lake Mary, Florida 32746

TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.

SECTION 2 - RULES AND REGULATIONS, CONT.

2.2 Limitations, cont.

- 2.2.4 All facilities provided under this price list are directly controlled by TCCF and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this price list may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

The following language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to determine the validity of the exculpatory clause.

2.4.1 TCCF's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.4 Liabilities of Company, cont.

- The Company shall not be liable for claim or loss, 2.4.2 expense or damage (including indirect, special or consequential damage), for any interruption, delay, omission, or defect in any service, facility, or transmission provided under this price list, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- The Company shall not be liable for, and shall be 2.4.3 fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename, or service mark, competition, interference with unfair misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company un r this price list; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- No agent or employee of any other carrier shall be 2.4.4 deemed to be an agent or employee of the Company.

Effective: August 3, 1996 Issued: August 2, 1996

Elder N. Ripper, President 3551 West Lake Mary Blvd.

Suite 210

By:

TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.

SECTION 2 - RULES AND REGULATIONS, CONT.

2.4 Liabilities of Company, cont.

2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.5 Deposits

The Company does not require a deposit from the Customer.

2.6 Advance Payments

For Customers from whom the Company feels an advance payment is necessary, TCCF reserves the right to collect an amount not to exceed one month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this price list.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by TCCF. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, interexchange carrier, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the FPSC. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Customers with billing inquiries or complaints may contact the Company at 3551 West Lake Mary Blvd., Suite 210, Lake Mary, Florida 32746 or by calling 1-800-314-8430.

2.11 Cancellation by Customer

Customer may cancel service by providing 30 days written notice to the Company.

2.12 Interconnection

Service furnished by TCCF may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with TCCF's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer.

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TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.

SECTION 2 - RULES AND REGULATIONS, CONT.

2.13 Refusal or Discontinuance by Company

TCCF may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days written notice to comply with any rule or remedy any deficiency:

- 2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to TCCF or its agents for the purpose of inspection and maintenance of equipment owned by TCCF or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or TCCF's rules and regulations on file with the Commission, provided five days written notice is given before termination.
- 2.13.5 For nonpayment of bills, provided that suspension or termination of service shall not be made without five days written notice to the Customer, except in extreme cases.
- 2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect TCCF's equipment or service to others.
- 2.13.7 Without notice in the event of tampering with the equipment or services owned by TCCF or its agents.

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TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.

SECTION 2 - RULES AND REGULATIONS, CONT.

2.13 Refusal or Discontinuance by Company, cont.

- 2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, TCCF may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.13.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.
- 2.13.10 For extended periods of inactivity.

2.14 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal. Interruptions caused by Customer-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

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Lake Mary, Florida 32746

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.15 Restoration of Service

The use and restoration of service shall be in accordance with the rules and regulations of the FPSC.

2.16 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.17 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Carrier may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Carrier. From time to time, the Company may waive all processing fees for a Customer.

2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.19 Late Fee

A late fee of 1.5% monthly may be charged on any past due balances beginning 30 days from the mailing date of the bill.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.20 Returned Check Charges

A fee of \$15.00, or five percent of the amount of the check, whichever is greater, may be charged for each check returned for insufficient funds.

2.21 Reconnection Charge

A reconnection fee of \$25.00 per occurrence may be charged when service is re-established for customers who have been disconnected for non-payment.

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By: Elder N. Ripper, President

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Suite 210

SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES

3.1 Basic Residential Service

TCCF's basic residential service consists of voice-grade, flat-rate single-line service which provides dial tone, local usage necessary to place unlimited calls with a local exchange area, dual tone multifrequency dialing, and access to the following: emergency "911" service, all locally available interexchange companies, directory assistance, operator services, relay services, and an alphabetical directory listing.

- 3.1.1 The rate for Basic Residential Service is \$9.50 per month.
- 3.1.2 The connection charge for Basic Residential Service is \$42.50.

3.2 Basic Business Service

By:

TCCF's basic business service consists of voice-grade, flatrate single-line business local exchange service which provides dial tone, local usage necessary to place unlimited calls with a local exchange area, dual tone multifrequency dialing, and access to the following: emergency "911" service, all locally available interexchange companies, directory assistance, operator services, relay services, and an alphabetical directory listing.

- 3.2.1 The rate for Basic Business Service is \$25.75 per line per month.
- 3.2.2 The connection charge for Basic Business Service is \$42.50.

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