

VOTE SHEET

SEPTEMBER 23, 1997

RE: DOCKET NO. 970838-TI - Determination of appropriate method for refunding overcharges on intrastate long distance service for calls placed from pay telephones by Intellicall Operator Services, Inc.

Issue 1: Should the Commission accept Intellical. Operator Services, Inc.'s refund calculation of \$5,799.48, adding staff's interest calculations of \$403.69, for a total of \$6,203.17, and proposal to credit customer bills between October 14 and November 30, 1997, for overbilling end users by \$0.93 on intrastate calling card calls placed between April 2, 1996 and March 13, 1997?

Recommendation: Yes. The Commission should accept Intellicall's refund

Recommendation: Yes. The Commission should accept Intellicall's refund calculation of \$5,799.48, adding staff's interest calculations of \$403.69, for a total of \$6,203.17, and proposal to credit customer bills between October 14 and November 30, 1997. Any remaining monies, including interest due unidentified consumers, should be remitted to the Commission within 30 days following the refund period, and deposited in the General Revenue Fund, pursuant to Chapter 364.285(1), Florida Statutes.

APPROVED

COMMISSIONERS ASSIGNED: Full Commission

MAJORITY DISSENTING MAJORITY DISSENTING

DUCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

NOTE SHEET
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<u>Issue 2</u>: Should Intellicall Operator Services, Inc. be required to show cause why it should not pay a fine for overbilling of intrastate long distance calls from pay telephones?
<u>Recommendation</u>: No.

APPROVED

Issue 3: Should this docket be closed?
Recommendation: Yes. If no person whose interests are substantially affected by the proposed action files a protest within the 21-day protest period, this docket should be closed upon completion of the refund.

APPROVED