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February 16, 1998

VIA HAND DELIVERY

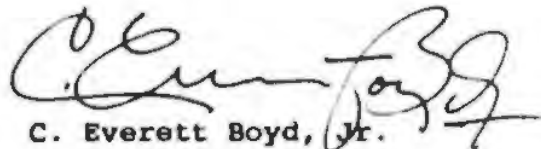
Honorable Blanca S. Bayo
Director - Records and Reporting
Florida Public Service Commission
Room 110
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: Docket Number 971314-TP

Dear Ms. Bayo:

Enclosed for filing in the referenced docket on behalf of Sprint are the original and 15 copies of Rebuttal Exhibit MAG-9 to the rebuttal testimony of Mildred A. Graham. The exhibit was inadvertently omitted from Ms. Graham's rebuttal testimony filed on February 6. Please insert this exhibit with the rebuttal testimony of Ms. Graham. Thank you for your kind assistance.

Sincerely,



C. Everett Boyd, Jr.

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- LIN _____
- OPC _____
- REN _____
- SEC _____
- WAS _____
- OTH _____

CEBJr/bc
Enclosures

cc: William P. Cox, Esq., w/encls.
Nancy White, Esq., w/encls.

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

02247 FEB 16 88

FPSC RECORDS/REPORTING

BELLSOUTH FACILITIES PROBLEMS
JANUARY 1998

(FOC = Firm Order Confirmation)
(ASR = Access Service Request)
(PON = Purchase Order Number)

Customer	Customer PON	ASR TO BELL	FOC Received	Number Of Business Days From ASR to FOC	Original ODDD	Actual Migration Complete	Remarks
Customer A	intl11 cr	01/06/98	01/12/98	4	01/15/98	01/20/98	<p>BellSouth facility problem. Pans going to CO X Box not compatible. BellSouth had to redo them. Service could not be installed until 1/20/98</p> <p>1/19/98 - BellSouth still had facility problems. Sprint BCAC specialist contacted BellSouth and escalated order</p> <p>1/20/98 - Order was completed</p>
Customer B	intl112 cr	01/14/98	01/16/98	2	01/20/98	01/23/98	<p>1/2/98 - BellSouth required a clarification</p> <p>1/3/98 - Sprint BCAC Specialist signed ASR</p> <p>1/5/98 - No FOC received</p> <p>1/14/98 - PON (intl114 cr) cancelled. Order removed out of Colorado due dated 1/20/98 (intl112 cr)</p> <p>1/14/98 - ASR Signed</p> <p>1/16/98 - FOC Received. BellSouth expediting order, unable to guarantee installation by 1/20/98 due to their workload</p> <p>1/19/98 - Contacted BellSouth (Lewis) has not seen the expedit order and has the order due dated for 1/20/98. Lewis stated they (BellSouth) were having facility problems. Sprint escalated to expedite the order for 1/20/98 and to receive more detail on the facility problem.</p> <p>1/23/98 - Order completed.</p>

DOCUMENT NUMBER-DATE

02247 FEB 16 98

FROM: J.E. SPECTOR '98

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Rebuttal EVIDENTIAL
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