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February 20, 1998

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Blanca Bayo, Director Recordings and Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

> Re: Quincy Telephone Company Petition for Rule Waiver

Dear Ms. Bayo:

Enclosed please find the original and fifteen copies of the Petition of Rule Waiver on behalf of Quincy Telephone Company.

MAILROOM ž FEB 23 86 DBE:akh Enclosure cc: Tom McCabe

Sincerely,

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David B. Erwin

DOCUMENT NUMBER-DATE

FPSC-RECORDS/REPORTING

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition for Rule Waiver by Quincy Telephone Company Docket No.:

Filed: February 20, 1998

## PETITION FOR RULE WAIVER

Quincy Telephone Company (QTC), pursuant to Section 120.542(5), F.S., files this

Petition for Waiver of Rule 25-4.110(4), F.A.C., and states as follows:

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1. QTC is subject to regulation by Public Service Commission rules contained in Chapter

## 25-4, F.A.C.

2. QTC requests a waiver of Rule 25-4.110(4), F.A.C., which states as follows:

(4) Each telephone company shall include a bill insert advising each subscriber of the directory closing date and the subscriber's opportunity to correct any error or make changes as the subscriber deems necessary in advance of the closing date. It shall also state that at no additional charge and upon the request of any residential subscriber, the exchange company shall list an additional first name or initial under the same address, telephone number, and surname of the subscriber. Such notice shall be included in the billing cycle closest to 60 days preceding the directory closing date.

3. QTC would like to inform its customers of the requirements of Rule 25-4 110(4),

F.A.C., by means of a bill message instead of through a bill insert.

4. QTC operates local exchange telephone companies in many states. In order to keep costs as low as possible, QTC attempts to standardize procedures. Advising customers of the information (or similar information) contained in Rule 25-4.110(4), F.A.C., is accomplished by a bill message (instead of a bill insert) in every state in which QTC operates, except Florida and Alabama. In order to achieve standardization, QTC is attempting to obtain permission from Florida and Alabama to use bill messages. This attempt in Florida is being made through this

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Petition for Rule Waiver, pursuant to Section 120.542(5), F.S. Failure to grant this petition for waiver would create a "substantial hardship," as defined by Section 120.542(2), F.S. Failure to grant this petition would create unnecessary cost to QTC, without a commensurate benefit to the customers of QTC, and it would also prevent achieving uniformity and standardization of procedures.

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5. One of the underlying statutes that purportedly justifies the adoption of Rule 25-4.110(4), F.S., is Section 364.03, F.S., which says in part that service provided shall be "modern, adequate, sufficient and efficient." (Section 364.03(1), F.S.) Modern technology, employed in an efficient manner, now allows information to be placed upon a bill at little cost. The more costly use of a separate bill insert is not necessary, and the customer can be informed either way, which is obviously the goal of the statute and the Commission. Consequently, if this Petition for Rule Waiver is granted, the purpose of the underlying statute is served, as required by Section 120.542(5)(d), F.S.

In consideration of the above, QTC respectfully requests approval of this Petition for Waiver of Rule 25-4.110(4), F.S.

Respectfully submitted,

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David B. Erwin Young, van Assenderp & Varnadoe, P A 225 S. Adams St., Ste. 200 Tallahassee, FL 32301

Attorneys for Quincy Telephone Company Post Office Box 189 Quincy, FL 32351