

FLORIDA PUBLIC SERVICE COMMISSION
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Tallahassee, Florida 32399-0850

RECEIVED

MEMORANDUM

FEBRUARY 26, 1998

FEB 26 1998
Reporting

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (MUSSELWHITE)
DIVISION OF LEGAL SERVICES (COX)
DIVISION OF AUDITING & FINANCIAL ANALYSIS (CATER) *AK 1/2*
DM 1/2

RE: DOCKET NO. 980248-TL - REQUEST FOR APPROVAL OF TARIFF FILING TO ADD CALLER ID ON CALL WAITING AND AN ENHANCED CALLER ID PACKAGE WHICH INCLUDES CALLER ID DELUXE, CALLER ID ON CALL WAITING, AND ANONYMOUS CALL REJECTION BY ALLTEL FLORIDA, INC. (T-98-0191 FILED 2/10/98)

AGENDA: MARCH 10, 1998 - REGULAR AGENDA TARIFF FILING - INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 30-DAY SUSPENSION DATE: COMPANY REQUESTED AN EFFECTIVE DATE OF MARCH 11, 1998

SPECIAL INSTRUCTIONS: S:\PSC\CMU\WP\980248TL.RCM

CASE BACKGROUND

On February 10, 1998, ALLTEL Florida, Inc. (ALLTEL or the Company) filed a tariff filing to add Caller ID on Call Waiting and an Enhanced Caller ID Package which includes Caller ID Deluxe, Caller ID on Call Waiting, and Anonymous Call Rejection. The Company has requested an effective date of March 11, 1998.

DISCUSSION OF ISSUES

ISSUE 1: Should ALLTEL's proposed tariff filing to add Caller ID on Cal. Waiting and an Enhanced Caller ID Package which includes Caller ID Deluxe, Caller ID on Call Waiting, and Anonymous Call Rejection be approved?

RECOMMENDATION: Yes. The proposed tariff filing to add Caller ID on Call Waiting and an Enhanced Caller ID Package which includes Caller ID Deluxe, Caller ID on Call Waiting, and Anonymous Call Rejection, should be approved with an effective date of March 11, 1998. (Musselwhite, Cater)

DOCUMENT NUMBER DATE

02591 FEB 25 98

REPORTING

DOCKET NO. 980248-TL
DATE: FEBRUARY 26, 1998

STAFF ANALYSIS: Through its tariff filing, attached hereto as Attachment A, ALLTEL seeks approval to add Caller ID on Call Waiting and an Enhanced Caller ID Package which includes Caller ID Deluxe, Caller ID on Call Waiting, and Anonymous Call Rejection in the Company's General Subscriber Services Tariff.

Caller ID on Call Waiting

Caller ID on Call Waiting is a feature which enables the customer to view on a display unit the calling party's directory number or directory name and number on incoming telephone calls when the customer's line is in use. The date and time of the call is also transmitted to the customer. A maximum of 15 characters is allowed for the transmission of the calling party's directory name.

Customers subscribing to Caller ID on Call Waiting must also subscribe to Call Waiting Service, and either Caller ID or Caller ID Deluxe. If the customer subscribes to Caller ID on Call Waiting along with Caller ID, then he will be able to view the calling party's directory number on incoming calls when the customer's line is in use. If the customer subscribes to Caller ID on Call Waiting along with Caller ID Deluxe, then the customer will be able to view the calling party's directory name and number on incoming calls when the customer's line is in use.

When the Caller ID on Call Waiting customer's line is in use, the directory number or directory name and number of the line that originated the incoming call and the date and time of the call will be displayed on the display unit following the waiting call alerting tone. The called party then has one of the following options:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, or
- Ignore the call

The monthly rate for Caller ID on Call Waiting is \$1.00 for residential customers and \$1.50 for business customers.

Enhanced Caller ID Package

The Enhanced Caller ID Package proposed by ALLTEL includes Caller ID Deluxe, Caller ID on Call Waiting, and Anonymous Call Rejection. The monthly rate proposed for this package is \$8.50 for residential customers and \$11.50 for business customers.

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These proposed rates are consistent with the rates charged by other local exchange companies in Florida for similar services.

ALLTEL has projected that the annual revenue impact of this tariff filing will be a net increase of \$12,211.00. This will raise ALLTEL's ROE to 11.05%, an increase of 0.02%, assuming there is no incremental expense. Staff has reviewed ALLTEL's revenue impact study, and we find the estimates to be reasonable. Therefore, staff recommends the Commission approve ALLTEL's tariff filing to add Caller ID on Call Waiting and the Enhanced Caller ID Package which includes Caller ID Deluxe, Caller ID on Call Waiting, and Anonymous Call Rejection.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes. If the Commission approves staff's recommendation in Issue 1, this tariff should become effective on March 11, 1998. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending the resolution of the protest. If no timely protest is filed, this docket should be closed. (Cox)

STAFF ANALYSIS: If the Commission approves staff's recommendation in Issue 1, this tariff should become effective March 11, 1998. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.

ALLTEL Florida, Inc

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ISSUED: February 9, 1998
BY: President
Live Oak, Florida

EFFECTIVE March 11, 1998

MISCELLANEOUS SERVICES

13.11 ALLSTAR SERVICE (cont'd)

13.11.2 Definitions of Feature Offerings (cont'd)

m Caller ID on Call Waiting

This feature enables the customer to view on a display unit the calling party Directory Number or Directory Name and Number on incoming telephone calls when the subscriber's line is in use. The date and time of the call is also transmitted to the customer. A maximum of 15 characters is allowed for the transmission of the calling party Directory Name.

When the Caller ID on Call Waiting customer's line is in use, the Directory Number or Directory Name and Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold.
- Alternate between the waiting call and the original call, and
- Ignore the call

Customers subscribing to Caller ID on Call Waiting must also subscribe to Call Waiting Service, and either Caller ID or Caller ID Deluxe. When subscribing to Caller ID on Call Waiting along with Caller ID, customers will be able to view the calling party Directory Number on incoming calls when the subscriber's line is in use. When subscribing to Caller ID on Call Waiting along with Caller ID Deluxe, customers will be able to view the calling party Directory Name and Number on incoming calls when the subscriber's line is in use.

Any customer subscribing to Caller ID on Call Waiting will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

(N)

(N)

ALTEL Florida, Inc.

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ISSUED: February 9, 1998
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MISCELLANEOUS SERVICES

13.11 ALLSTAR SERVICE (cont'd)

13.11.4 Rates and Charges

The following monthly rates apply to ALLSTAR Services and are in addition to the rates and charges applicable to the associated service

a. Residence - Single or First Service Features per line

(C)

	MONTHLY RATE		
	Minimum	Maximum	Current
Call Return	2 50	3 00	4 00
Repeat Dialing	2 50	6 00	4 00
Call Tracing	2 50	6 00	4 00
Call Selector	2 50	6 00	4 00
Preferred Call Forward	2 50	6 00	4 00
Selective Call Rejection	2 50	6 00	4 00
Selective Call Accept	2 50	6 00	4 00
Caller ID	4 00	6 00	5 00
Caller ID - Deluxe	5 50	9 50	6 50
Anonymous Call Rejection	1 00	4 00	1 50
Caller ID on Call Waiting	1 00	5 00	1 00

(N)

b. Enhanced Caller ID Package
 (Caller ID Deluxe, Caller ID on
 Call Waiting, Anonymous
 Call Rejection)

8 50

(N)

(N)

Note: A Customer who subscribes to any Custom Calling Feature (CCF) will be charged the additional service feature rate for the first ALLSTAR feature they subscribe to rather than the single or first service feature rate. This does not apply to Caller ID, Caller ID - Deluxe, Caller Number Delivery Blocking - Permanent, and Anonymous Call Rejection service. A Customer who subscribes to any Custom Calling Feature (CCF) and who also subscribes to Caller ID, Caller ID - Deluxe, or Anonymous Call Rejection will be charged the single or first service feature rate for Caller ID, Caller ID - Deluxe, and Anonymous Call Rejection.

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MISCELLANEOUS SERVICES

13.11 ALLSTAR SERVICE (cont'd)

13.11.4 Rates and Charges (cont'd)

c. Residence - Additional Service Features (Second and Subsequent Features) per line (C)

	MONTHLY RATE		
	Minimum	Maximum	Current
Call Return	2 50	5 00	3 00
Repeat Dialing	2 50	5 00	3 00
Call Tracing	2 50	6 00	4 00
C * Selector	2 50	6 00	3 00
Preferred Call Forward	2 50	6 00	3 00
Selective Call Rejection	2 50	6 00	3 00
Selective Call Accept	2 50	6 00	3 00
Caller ID	4 00	8 00	5 00
Caller ID - Deluxe	5 50	9 50	6 50

Note A Customer who subscribes to any Custom Calling Feature (CCF) will be charged the additional service feature rate for the first ALLSTAR feature they subscribe to rather than the single or first service feature rate. This does not apply to Caller ID, Caller ID - Deluxe, Caller Number/Name Delivery Blocking - Permanent, and Anonymous Call Rejection service. A Customer who subscribes to any Custom Calling Feature (CCF) and who also subscribes to Caller ID, Caller ID - Deluxe, or Anonymous Call Rejection will be charged the single or first service feature rate for Caller ID, Caller ID - Deluxe, and Anonymous Call Rejection.

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MISCELLANEOUS SERVICES

13.11 ALLSTAR SERVICE (cont'd)

13.11.4 Rates and Charges (cont'd)

d. Business - Single or First Service Features per line

(C)

	MONTHLY RATE		
	Minimum	Maximum	Current
Call Return	\$2.50	\$6.00	\$4.50
Repeat Dialing	2.50	6.00	4.50
Call Tracing	2.50	6.00	5.00
Call Selector	2.50	6.50	4.50
Preferred Call Forward	2.50	6.00	4.50
Selective Call Rejection	2.50	6.00	4.50
Selective Call Accept	2.50	6.00	4.50
Caller ID	5.00	9.00	7.00
Caller ID - Deluxe	6.50	10.50	8.50
Anonymous Call Rejection	1.50	4.00	2.00
Caller ID on Call Waiting	1.00	5.00	1.50
• Enhanced Caller ID Package (Caller ID Deluxe, Caller ID on Call Waiting, Anonymous Call Rejection)			11.50

(N)

(N)

(N)

Note: Additional service feature rates for Second and Subsequent features do not apply to Caller ID, Caller ID - Deluxe, Calling Number/Name Delivery Blocking - Permanent, and Anonymous Call Rejection services. All customers will be charged the single or first feature rate for Caller ID, Caller ID - Deluxe, and Anonymous Call Rejection.

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MISCELLANEOUS SERVICES

13.11 ALLST[®]R SERVICE (cont'd)

13.11.4 Rates and Charges (cont'd)

f.	Business - Additional Service Features (Second and Subsequent Features) per line	MONTHLY RATE			(C)
		Minimum	Maximum	Current	
	Call Return	\$2 50	\$6 00	\$3 50	
	Repeat Dialing	2 50	6 00	3 50	
	Call Tracing	2 50	6 00	5 00	
	Call Selector	2 50	6 00	3 50	
	Preferred Call Forward	2 50	6 00	3 50	
	Selective Call Rejection	2 50	6 00	3 50	
	Selective Call Accept	2 50	6 00	3 50	

Note: A Customer who subscribes to any Custom Calling Feature (CCF) will be charged the additional service feature rate for the first ALLST[®]R feature they subscribe to rather than the single or first service feature rate. This does not apply to Caller ID, Caller ID - Deluxe, and Anonymous Call Rejection service. All customers will be charged the single or first feature rate for Caller ID, Caller ID - Deluxe, and Anonymous Call Rejection.