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VIA HAND DELIVERY

Ms. Blanca Bayo
Florida Public Service Commission
Records & Reporting
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Application for certificates to operate a water and wastewater utility in Charlotte & DeSoto Counties; Docket No. 970657-WS
Our File No. 33046.01

Dear Ms. Bayo:

Enclosed please find the original and fifteen copies of a letter from Brett and Sharon Helphenstine for filing in the above-referenced docket. Also enclosed is the original letter from Dallas Shepard, President of Lake Suzy Utilities, Inc., which was hand delivered to you as a fax copy on May 4, 1998. It is my understanding you held the fifteen copies and will file this letter in this docket today. Should you have any questions regarding this matter, please do not hesitate to contact me.

Very truly yours,

MARTIN S. FRIEDMAN
For the Firm

- ACK
- AFA
- APP
- CAF
- CMU MSF/brm
- CTR Enclosures
- EAG cc: Mr. Dallas Shepard
- LEG Reyes
- LIN RECEIVED & FILED
- OPC *Mon R*
- RCH FPSC-BUREAU OF RECORDS
- SEC *J*
- WAS Redeman
- OTH

DOCUMENT NUMBER-DATE

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**Brett and Sharon Helphenstine
24358 Kingsway Circle
Lake Suzy, Florida 34266**

May 5, 1998

Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Sirs:

At the request of Lake Suzy Utilities, Inc., I as owner of lot 18 of the Links Subdivision would like to explain the need for service back in August of 1997. Prior to service by Lake Suzy we were unable to receive service from Charlotte County or any other provider as we were on a well system and experiencing the common problems in treating sulfur water. Even after aerating and running the water through our treatment system, we could not get rid of the foul taste in the water and we choose to use bottled water for drinking and some cooking purposes. Because of the corrosiveness and age of our water system, the sulfur water was destroying our appliances as we had to replace the lid to our washing machine twice since we moved into this house in December of 1993. The corrosiveness was also taking its toll on the pumps and the rest of the water treatment system.

Due to the potential cost to upgrade our home water system we felt it was in our best interest to connect to the Lake Suzy system because it was cheaper to connect to Lake Suzy than to upgrade our system and the quality of water is much better. We are satisfied with the service as provided by Lake Suzy and hope this letter will satisfy your concerns as to why we choose to receive service from Lake Suzy Utilities.

Sincerely,



Brett and Sharon Helphenstine