ORIGINAL 2900 Turkey Creek Bo 158 Turkey Creek Alachua, Florida 32615-9513 Phone (904)462-5653

May 8, 1998

Division of Records & Reporting Public Service Commission Capital Circle Office Center 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Docket No. 92-1098-WS Re:

Gentlemen:

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I spoke with Mr. Tim Vicarro last Monday, May 4, 1998, and he told me that the PSC had sent us correspondence by certified mail, return receipt requested, and that it was returned stating we refused it which is not so. We just never received it. I told him at the time that neither I nor any of the other two people that work in the office have ever received any certified mail relative to the above. We do not get certified mail delivered to us and have to make a special trip into Alachua to pick it up. It is our policy that whenever we receive a notice we pick it up the next time we go to Alachua. If we don't get to Alachua before the time expires, I presume they return it.

I know that we have received hundreds of letters by regular mail from the PSC, and over the past six years I only know of one piece of correspondence that we did not get. If the notices in question had been sent by regular mail, I am sure we would have received them and things would have taken a different track.

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