

LAW OFFICES  
**MESSER, CAPARELLO & SELF**  
A PROFESSIONAL ASSOCIATION

DEPOSIT  
**D796**

DATE  
**JUN 19 1998**

215 SOUTH MONROE STREET, SUITE 701  
POST OFFICE BOX 1876  
TALLAHASSEE, FLORIDA 32302-1876  
TELEPHONE (850) 222-0720  
TELECOPIERS (850) 224-4359 (850) 425-1942

May 26, 1998

98 JUN 19 AM 8 08  
MAIL ROOM

**BY HAND DELIVERY**

Ms. Blanca Bayo, Director  
Division of Records and Reporting  
Room 110, Easley Building  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

980000

Re: Docket No. 940984-TC  
Refund Payment of Global Tel\*Link, Order No. PSC-96-1065-FOF-TC

Dear Ms. Bayo:

Pursuant to the Commission's Order No. PSC-96-1065-FOF-TC of August 20, 1996, which requires Global Tel\*Link Corporation ("Global") to provide refunds to consumers who were affected by overcharging practices under Global's prior management, I am enclosing a certified check for \$871.45 payable to the General Revenue Fund. This payment represents the portion of refunds that Global was required to hold back until October 31, 1997 pursuant to a court order in the governing class action lawsuit (Britt v. Global Tel\*Link Corp., No. 94-001101 (Mobile Cty., Ala.) ("Britt")). With this payment, Global satisfies its entire outstanding refund obligation.

As explained in my letter of August 21, 1997 (enclosed), Global already has issued checks and credits to all consumers who were overcharged on calls originating in Florida and who can be located. Global paid the majority of the refunds owing to consumers who cannot be located ("unclaimed refunds") by a check for \$9,529.51 included with the August 21 letter. However, Global was required by a March 28, 1997 order of the Britt court to hold back \$871.45 in unclaimed refunds until October 31, 1997 in case additional consumers were to come forward to claim refunds. After October 31, 1997, the Alabama Attorney General, who administers the settlement fund out of which refunds are paid, was to report to the parties concerning the final amount of outstanding unclaimed refunds.

See

*OK per Alan Taylor  
report in GR.  
DWT 6/19/98*

*AKK  
Copies Rec. NCS  
Mick L...*

DOCUMENT NUMBER - DATE

06519 JUN 19 1998

97752

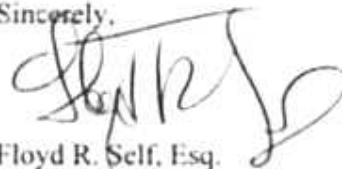
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Ms. Blanca Bayo  
May 26, 1998  
Page 2

The Alabama Attorney General recently released information indicating that no additional Florida consumers came forward to claim refunds between March 28, 1997 and October 31, 1997. Therefore, the final amount of unclaimed refunds in Florida is \$871.45. Global hereby satisfies its outstanding refund obligation by submitting a check for that amount payable to the General Revenue Fund. With this payment, Global has fully discharged its responsibilities in this matter. Accordingly, Docket No. 940984-TC should be closed.

Thank you. Please contact me if you require any additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "Floyd R. Self", written over the word "Sincerely,".

Floyd R. Self, Esq.

Enclosures

cc: David M. Sohn  
Wilmer, Cutler & Pickering

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August 21, 1997

Ms. Blanca Bayo  
Director of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: Docket No. 950984-TC  
Refund Payment of Global Tel\*Link Order No. PSC-96-1065-FOF-TC

Dear Ms. Bayo:

Pursuant to the Commission's Order of August 20, 1996 (the "Order" or "Commission's Order"), which requires Global Tel\*Link Corporation ("Global") to provide refunds to consumers who were affected by overcharging practices under Global's prior management, I am enclosing a certified check for \$9,529.51, payable to the General Revenue Fund. As explained more fully below, this payment represents refunds owing to consumers who cannot be located, minus a small amount that the court presiding over the relevant class action settlement has ordered held back for several months in case other class members come forward.

The Commission's Order provides for a two-step refund process. Step one requires Global to provide refunds in the form of checks and credits to all consumers who were overcharged on telephone calls originating in Florida and who can be located. Global now has completed this step of the process, successfully delivering \$7,027.97 in refunds in the form of checks and credits to consumers who were overcharged on telephone calls originating in Florida. Enclosed with this letter is a September 25, 1996 report by Price Waterhouse LLP certifying the amount of credits and refund checks provided to customers in each state, including Florida, where Global's prior management engaged in overcharging practices. The report provides background information concerning the overcharging practices and the steps taken to terminate the practices and provide remedies for them. It also describes the procedures Global's new management followed in issuing refunds.

The second step of the refund process provides that refunds owing to consumers who cannot be located ("unclaimed refunds") shall be paid to the Commission for deposit in the

Ms. Blanca Bayo  
August 21, 1997  
Page 2

General Revenue Fund. The amount of unclaimed refunds to be transferred to the Fund currently stands at \$10,400.96. Global is ready to make this payment, but unexpected developments in Britt v. Global Tel\*Link Corp. (No. 94-001101) (Mobile County, Alabama) ("Britt"), the class action lawsuit filed against Global in 1994, have required Global to make a minor modification to the timing of a part of the payment.

Refunds for overcharges were paid directly to consumers out of a Settlement Fund established in Britt. After Global had completed the distribution of refunds to consumers who could be located (step one, described above), the Britt plaintiffs expressed concern that additional consumers might come forward and claim that they were entitled to refunds. Following discussions between the parties, the Britt court entered an order on March 28, 1997, directing the Alabama Attorney General to hold back five percent of the total refunds for each state for six months in case additional consumers come forward, and to report by October 31, 1997, on any additional amounts distributed to such consumers. (A copy of the Britt court's March 28 order is enclosed.) Therefore, with respect to refunds for calls originating in Florida, the Alabama Attorney General is holding back \$871.45 (five percent of \$17,428.93, which is the total amount of overcharges in Florida) until after October 31, 1997.

Accordingly, Global hereby submits \$9,529.51 in unclaimed refunds, payable to the General Revenue Fund. Global will deliver the remaining \$871.45, less any amounts distributed to additional consumers who come forward in the interim, as promptly as possible after October 31, 1997. Global believes these actions are consistent with the Commission's Order and Global's previous representation.

Thank you. Please contact me if you require any additional information.

Sincerely,



Floyd R. Self, Esq.

Enclosures

cc: David M. Sohn  
Wilmer, Cutler & Pickering

Case Management System

Q U E R Y   D O C K E T   9 4 0 9 8 4

(CLOSED)

QUIT   WORD PERFECT   MOTION   CONFIDENTIAL

Document Number: 08911 97

Order Number:

Pages: 0

Suffix: IC

Co. Name: Global Tel-Link Corporation

Filing Date: 09/08/1997

Is/Has Confidential: 1

Type: (.) Other

( ) Motion

( ) Order

DESCRIPTION

Global Tel-link (Self) Certified check for \$9,529.91 (Dep 6606-dated 9/6/97) in compliance with Order PSG-96-1865 FGF IC; advises remaining \$871.45 less any amounts refunded will be delivered after 10/31/97 (delay based on Alabama Circuit Court Order); attaches copy of court order, and 9/25/96 Price Waterhouse report.

Press <Enter> to Continue

LAW OFFICES  
**MESSER, CAPARELLO & SELF**  
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**D 7 96**

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Refund Payment of Global Tel\*Link, Order No. PSC-96-1065-FOF-TC

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As explained in my letter of August 21, 1997 (enclosed), Global already has issued checks

THE BACK OF THIS DOCUMENT HAS AN ARTIFICIAL WATERMARK PRINTED IN A SPECIAL BLUE INK. **OFFICIAL CHECK** HOLD THE DOCUMENT AT A SMALL ANGLE TO SEE THIS SECURITY FEATURE.

**Compass Bank** 987683269  
Issued by Integrated Payment Systems Inc. Engineered. Controls  
To Check (New York State) SuPny, N.Y. 10-86/229

Remitter Al Office Of Atty General June 16, 1998

**PAY TO THE ORDER OF** Florida General Revenue Fund \$ 871.45

Eight Hundred Seventy One and 45/100 Dollars

CITY/LOCATION Montgomery/Downtown Alabama AUTHORIZED SIGNATURE Sharon J. Bohmer **SRR**

Agent for Integrated Payment Systems Inc.