

RECEIVED-FPSC

THE PUBLIC SERVICE COMMISSION
OF
THE STATE OF FLORIDA

ORIGINAL
RECEIVED
JUL 22 1998
LEGAL DIVISION

93 JUL 24 AM 10:19

IN RE:)
RECORDS AND)
MOTHER'S KITCHEN LTD.,)
PETITIONER,)
vs.)
FLORIDA PUBLIC UTILITIES)
COMPANY,)
RESPONDENT,)
AND,)
FLORIDA PUBLIC SERVICE)
COMMISSION,)
INTERVENOR.)

DOCKET NUMBER: 970365-GU

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
98 JUL 22 PM 2:01
MAIL ROOM

MOTHER'S KITCHEN LTD. RESPONSE TO FLORIDA PUBLIC
UTILITIES' MOTION TO STRIKE OF JULY 2, 1998

COMES NOW MOTHER'S KITCHEN LTD. BY AND THRU IT'S QUALIFIED REPRESENTATIVE,
AND HEREBY FILES IT'S RESPONSE TO FLORIDA PUBLIC UTILITIES COMPANY'S MOTION TO
STRIKE THE COMPLAINANT'S EXCEPTIONS FILED IN THIS MATTER. AS GROUNDS FOR SUCH
THE FOLLOWING IS SUBMITTED.

1. ON JULY 2, 1998, THE RESPONDENT CERTIFIED THAT IT FILED IT'S MOTION
TO STRIKE WITH THE FLORIDA PUBLIC SERVICE COMMISSION AND FORWARDED COPIES TO
THE PETITIONER. ON JULY 7, 1998 THE PETITIONER RECEIVED THIS PLEADING. ON JULY
13, 1998 PETITIONER RECEIVED RESPONDENT'S RESPONSE TO PETITIONER'S WRITTEN
EXCEPTIONS WHICH WERE CERTIFIED AS FORWARDED ON JULY 8, 1998.

2. RESPONDENT ALLEGES IN IT'S MOTION TO STRIKE AT PARAGRAPHS ONE(1) AND
TWO(2); THAT THE JUDGE FILED HIS RECOMMENDED ORDER ON JUNE 11, 1998 AND PETITIONER
FILED IT'S EXCEPTIONS ON JUNE 29, 1998. IN PARAGRAPHS THREE(3) AND FOUR(4) OF
IT'S MOTION IT ALLEGES JUNE 26, 1998 AS THE CUT OFF DATE FOR FILING SUCH EXCEPTIONS
AND THEREFORE PETITIONER FAILED TO MEET THAT DEADLINE AND PETITIONER'S EXCEPTIONS
WERE THEREFORE UNTIMELY.

ACK _____
AFA _____
APP _____
CAF Plescow
CMU _____
CTR _____
EAG Makin
LEG Elias
LIN _____
OPC _____
RCH _____
SEC 1
WAS _____
DTH _____

DOCUMENT NUMBER-DATE

07816 JUL 24 98

FPSC-RECORDS/REPORTING

3. THE RESPONDENT BEING DULY REPRESENTED BY AN ATTORNEY AT LAW, BAR CERTIFIED KNEW OR SHOULD HAVE KNOWN THAT FLORIDA RULES OF CIVIL PROCEDURE, RULE 1.090 HOLDS THAT:

AT RULE 1.090(E)

"WHEN A PARTY HAS THE RIGHT OR IS REQUIRED TO DO SOME ACT OR TAKE SOME PROCEEDING WITHIN A PRESCRIBED PERIOD OF TIME AFTER THE SERVICE OF A NOTICE OR OTHER PAPER UPON THAT PARTY AND THE NOTICE OR PAPER IS SERVED UPON THAT PARTY BY MAIL, 5 DAYS SHALL BE ADDED TO THE PRESCRIBED PERIOD."

THE RECOMMENDED ORDER WAS FURNISHED TO PETITIONER BY U.S. MAIL.

THUS THE PETITIONER'S EXCEPTIONS WERE FILED IN A TIMELY FASHION. THE AGENCY TO WHICH THE PETITIONER WAS DIRECTED BY THE RECOMMENDED ORDER TO RECEIVE THE EXCEPTIONS RECEIVED THEM IN A TIMELY FASHION; THE INTERVENOR RECEIVED THEM IN A TIMELY FASHION AND IF THE U.S. MAIL SOMEHOW FAILED TO FORWARD RESPONDENT'S COPY ALONG WITH THE OTHER'S IN A TIMELY FASHION IT WAS THROUGH NO FAULT OF THE PETITIONER.

4. RESPONDENT IN IT'S PARAGRAPHS SIX(6), SEVEN(7) AND EIGHT(8) OF IT'S MOTION MAKES REFERENCE TO THE PROVISIONS OF RULE 28-206.104(F); REGARDING THE CERTIFICATE OF SERVICE OF PETITIONER'S EXCEPTIONS. NOWHERE IN THAT RULE IS IT INCUMBENT UPON THE PETITIONER TO ACCOMPANY THE MAILINGS THROUGH THE POSTAL SERVICE TO ENSURE SPEEDY DELIVERY. PETITIONER IS IN FACT CERTIFYING THAT HE PLACED THE MAILINGS IN THE POSSESSION OF THE POSTAL SERVICE ON A PARTICULAR DAY FOR FORWARDING AND IN THIS CASE THAT IS EXACTLY WHAT WAS DONE ON JULY 24, 1998. PETITIONER CAN NO MORE BE HELD RESPONSIBLE FOR POSTAL DELAYS THAN RESPONDENT CAN IN IT'S CERTIFICATION THAT IT MAILED IT'S MOTION ON JULY 2, 1998 AND THE PETITIONER TOOK DELIVERY FROM THE POSTAL SERVICE ON JULY 7, 1998.

5. RESPONDENT IN PARAGRAPH FIVE(5) OF IT'S MOTION TO STRIKE; ALLEGES ABSENCE OF ANY OFFER OF PROOF OF EXCUSABLE NEGLIGENCE ALONG WITH A CITATION OF HAMILTON. PETITIONER OFFERED MATERIAL AND SUBSTANTIAL ERROR CIRCUMSTANCES IN THE

HEARINGS AS IT'S BASIS AND IN FACT PRESENTED SPECIFIC AREAS WHEREIN ANY REASONABLE JURIST GIVEN THE FACTS AND EVIDENCE PRODUCED COULD NOT HAVE HELPED BUT TO REACH A DIFFERENT CONCLUSION BASED UPON FACT RATHER THAN AN APPARENT WILLINGNESS TO TAKE AS FACT ORAL REPRESENTATIONS WHICH ARE IN DIRECT OPPOSITION TO THE DOCUMENTED FACTS. REVERSIBLE ERROR IS READILY APPARENT THROUGHOUT THE PROCEEDINGS AND RECOMMENDED ORDER. CASE IN POINT FLA. ADMINISTRATIVE RULE 25-7-083 CLEARLY STATES THAT A NON-TRANSFERRABLE CERTIFICATE OF DEPOSIT SHALL BE ISSUED TO EACH CUSTOMER.....; CLEARLY THROUGH EXAMINATION OF THE EVIDENCE, EXHIBITS AND HEARING TRANSCRIPTS; AT NO TIME OR POINT DOES FPUC OFFER EVIDENCE OF COMPLIANCE WITH THIS RULE AND THROUGHOUT THEIR MANY EXHIBITS; THE ABSENCE OF THIS CERTIFICATE IS BLARINGLY APPARENT. YET THE ALJ IRRATIONALLY CONCLUDES FPUC VIOLATED NOT ONE SINGLE RULE. FURTHERMORE, THE ALJ ERRONEOUSLY AND WITHOUT PRECEDENCE DENIED PETITIONER'S RIGHT TO ENTER INTO EVIDENCE PRIOR STATEMENTS SUBMITTED BY RESPONDENT IN OPPOSITION TO STATEMENTS COINED BY RESPONDENT AT A LATER DATE AND TIME FAR REMOVED FROM THE DATE AND TIME OF OCCURANCE. EXAMPLES OF WHICH ARE ATTACHED HERETO AND INCORPORATED HEREIN BY REFERENCE; SUCH AS THE SEPTEMBER 17, 1996 CONSUMER REQUEST AND THE ACCOMPANYING RESPONSE FROM THE RESPONDENT; THE ONLY REASONS GIVEN FOR TERMINATION OF SERVICE WAS THE GAS LEAK AND BYRD WANTING THE SERVICE DISCONTINUED. NOTE THERE WAS NO MENTION OF PETITIONERS NOT BELIEVING A LEAK EXISTED NOR ANY IRRATIONABILITY ON THE PART OF ANYONE OF THE PETITIONERS. ALSO NOTE THE PETITIONERS HAD ADVISED FPC EMPLOYEE MARTIN THAT THEY HAD PAID THE DEPOSIT(WHICH MARTIN ENTERED AS DEPT) IN FULL AFTER A SECOND INTERRUPTION. ADDITIONALLY RESPONDENT PREPARED THREE(3) SEPARATE ACCOUNTS OF ACCOUNT HISTORY FOR SUBMISSION TO THE FPC DETAILING ALL ACTIONS AND CIRCUMSTANCES CONNECTED WITH THE HANDLING OF THE ACCOUNT IN NOT ONE OF THEM; WAS THERE ANY MENTION OF ANY DANGER DUE TO IRRATIONALTY OR ANY REFERENCE TO PETTY CASH OR PAYMENTS BEING COMBINED, IN HOUSE RECEIPTS OR ANY OTHER MATTERS RELATIVE THERETO. AS A MATTER OF FACT A RECORD OF COMPUTER DATA WITH HANDWRITTEN ENTRY FROM RESPONDENT'S TROY, WHICH HE PURPORTED TO BE NOTES HE TOOK ON SEPTEMBER 13, 1996 MAKE NO MENTION OF A DANGER DUE TO ANYONE'S IRRATIONALITY OR ANYONE NOT BELIEVING A LEAK EXISTED.

THE ALJ EVEN COMMITTED REVERSIBLE ERROR BY WRONGFULLY DENYING THE ENTRY INTO EVIDENCE THE DOCUMENTS; DATED JULY 9, 1997, LETTER FROM RESPONDENT'S TROY WHICH PUT FORTH THE PETTY CASH THEORY AFTER HE WAS CONFRONTED WITH A CASH RECEIPT FOR WHICH HE HAD NO RECORD OF; AND THE PETTY CASH LOG OF FPUC'S SANFORD'S OFFICE WHICH SHOWED ABSOLUTELY NO MENTION OF ENTRY OR WITHDRAWAL OF A \$290.00 FIGURE AND WHICH CLEARLY REFUTED RESPONDENT'S KEITT ASSERTION THAT SHE HAD PLACED THE MONEY THERE FORGOT AND UPON HAVING REASON TO GO BACK INTO PETTY CASH DISCOVERED IT AND ISSUED AN IN HOUSE RECEIPT. CLEARLY A FALSE ASSERTION AS THE LOG SHOWS WITHOUT QUESTION THAT KEITT ENTERED THE PETTY CASH BOX OR DRAWER ON AUGUST 14, 1996, TWO(2) DAYS AFTER PAYMENT AND NO IN HOUSE RECEIPT OR ANY OTHER RECORD WAS GENERATED, ALSO ON AUGUST 21, 1996 THE LOG SHOWED KEITT ENTRY INTO PETTY CASH AND AGAIN NO IN HOUSE RECEIPT OR RECORD OF ANY KIND WAS ENTERED OR GENERATED. THESE DOCUMENTS WERE CERTAINLY VERY MATERIAL TO THE ISSUES OF MATERIAL FACT HEREIN AND WERE WRONGFULLY DENIED ENTRY AS EXHIBITS BY THE ALJ. FLORIDA RULE OF CIVIL PROCEDURE RULE 1.450 GUARANTEES THE RIGHT TO INTERROGATE AND ATTEMPT TO IMPEACH ADVERSE WITNESSES, THE ALJ COMMITTED REVERSIBLE ERROR BY WRONGFULLY LIMITING SUCH ATTEMPT AND REFUSING TO ALLOW ENTRY OF DOCUMENTATION TO THE CONTRARY OF TESTIMONY BEING GIVEN. EVEN THE COLLECTOR'S DAILEY REPORTS OBTAINED FROM FPUC BY WAY OF NOTICE TO PRODUCE WHICH WAS CERTIFIED AS COMPLETE BY FPUC AND IT'S COUNSEL FAILS TO REFLECT ANY COLLECTION OF FUNDS FOR PAYMENT FROM PETITIONER ON 7/11/96, 8/12/96 OR EVEN 9/12/96 CLEARLY DEMONSTRATING A VIOLATION OF RECORDS KEEPING REQUIREMENTS AND VERIFYING THE FACT THAT FPUC'S KEITT WAS FREE TO MANIPULATE THE RECEIPTS, PAYMENTS AND OTHER RECORDS AS PETITIONER CONTENDED; WAS WRONGFULLY DENIED ENTRY BY THE ALJ WRONGFULLY AND CREATING REVERSIBLE ERROR.

6. WITH THE ABOVE REFERENCE MATERIAL AND MANY OTHERS, THE ALJ ALSO COMMITTED REVERSIBLE ERROR BY REFUSING THE PETITIONER THE RIGHT TO CALL REBUTTAL WITNESSES WHO WOULD GO TO THE HEART OF MATERIAL ISSUES OF FACT IN DISPUTE, IN IMPEACHING THE TESTIMONY OF FPUC'S WITNESSES.

7. THE PETITIONER HAS NO INTEREST OR DESIRE TO REHASH OR REARGUE THE MERITS OF THIS CASE; IT HAS BECOME APPARENT THAT JUSTICE WILL NOT BE SERVED IN THE VENUE OF BEAUROCRATS AND POLITICAL PUNDANTS; IT'S ONLY DESIRE IS TO BE DONE WITH THE ADMINISTRATIVE REQUIREMENTS SO THAT ENTRY INTO A COURT OF LAW WITH A JURY OF IT'S PEERS, WITH UNBIASED REASONABILTY CAN ADDRESS THE WRONGS DONE TO IT.

8. THE EXCEPTIONS ARE VALID AND WITHIN THE RIGHTS OF THE PETITIONER IN THE PRESERVANCE OF IT'S APPELLATE RIGHTS.

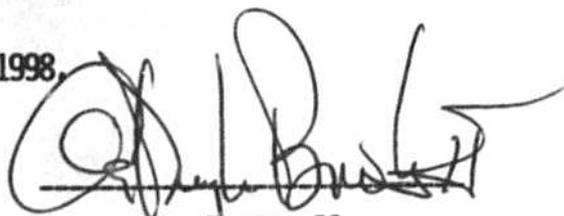
9. IT WAS NOT THE PETITIONER WHO CLAIMED THAT ALFRED BYRD REQUESTED THE MOTHER'S KITCHEN LTD. ACCOUNT BE OPENED SOLELY IN HIS NAME; DESPITE ALFRED BYRD BEING UNDER OATH, TESTIFIED TO THE CONTRARY, PETITIONERS TESTIFIED TO THE CONTRARY AND THE RESPONDENT CAN NOT PRODUCE ONE DOCUMENT SHOWING SUCH A REQUEST. IT WAS NOT THE PETITIONER WHO WAS REQUIRED BY RULE TO PRODUCE A CERTIFICATE OF DEPOSIT ON THIS ACCOUNT; BUT DID NOT DO SO AND THEREBY VIOLATE THE RULE AND COULD NOT OR CAN NOT PRODUCE SAID CERTIFICATE AS REQUIRED. IT WAS NOT THE PETITIONER WHO TOOK PAYMENT OF FUNDS ON THE ACCOUNT AND COULD NOT PRODUCE INDEPENDENT RECEIPTS FOR SUCH PAYMENTS AND AFTER BEING CONFRONTED BY A RECEIPT FROM THE CUSTOMER WHICH THEY DID NOT HAVE CONCOCT A STORY OF PETTY CASH ENTRY; AND HAVING A PETTY CASH RECORD WHICH REFLECTED NO SUC ENTRY; OR FAILING TO BE ABLE TO STATE WHY AFTER GOING INTO PETTY CASH AT LEAST TWO TIMES FAILED TO MAKE A RECORD OF THE PAYMENTS. IT WAS NOT THE PETITIONER WHO WRONGFULLY TERMINATED SERVICE AND STATED AT FIRST THAT IT WAS TERMINATED DUE TO A REFUSAL TO SIGN A WORK ORDER, LATER SAYING IT WAS DUE SOLELY TO A GAS LEAK ON A RANGE AND WHEN CONFRONTED WITH THE FACT THAT THERE WAS OTHER SERVICABLE EQUIPMENT PRESENT; ONCE AGAIN CHANGE THEIR STORY AND CONCOCT A DANGER OF IRRATIONABILTY AND SOMEONE MIGHT TRY TO RECONNECT A RANGE BECAUSE THEY BELIEVED SOMEONE DID NOT BELIEVE THE RANGE WAS BROKEN; EVEN THOUGH THEIR REPRESENTATIVE TESTIFIED UNDER OATH THAT HE SHOWED THE PETITIONER A FLAME COMING FROM THE SUPPOSED DEFECTIVE PART WHEN GAS WAS CONNECTED AND THAT THEY WERE BEING YELLED AT TO FIX THE RANGE; YET THEY REASONABLE CONCLUDED SOMEONE WOULD COMMIT SUICIDE BT ATTEMPTING TO RECONNECT THE RANGE; SAID THEORY OF IRRATIONABILTY ADMITTEDLY BEING CONCOCTED DURING HEARINGS

WHEN THEY WERE PRESENTED WITH EVIDENCE OF THEIR INITIAL OFFERINGS BEING FAULTY AND THEY WERE FORCED TO SEARCH FOR SOME TYPE OF RESPONSE TO TRY AND JUSTIFY THEIR WRONGFUL ACTS. IT WAS NOT THE PETITIONER WHO MADE UP FIVE DIFFERENT VERSIONS OF THE CIRCUMSTANCES SURROUNDING THE HISTORY OF THIS ACCOUNT; IT IS CERTAINLY NOT THE PETITIONER WHO IS FILING WARRANTLESS MOTIONS AFTER THE CLOSE OF THE SUPPOSEDLY JUDICIAL STAGE OF THIS ACTION.

IT WAS MOST ASSUREDLY NOT THE PETITIONER IN THE FACE OF SO MANY DISCREPANCIES AND ORAL ASSERTIONS CONTRARY TO THE DOCUMENTED EVIDENCE IN THIS MATTER WHO UNREASONABLY DREW CONCLUSIONS OF FACT SOLELY UPON THE ORAL EXCUSES AND ASSERTIONS OF THE BUSINESS ENTITY.

10. THE MOTION IF CONSIDERED PROPER IN THIS STAGE OF THE PROCEEDINGS SHOULD BE DENIED.

RESPECTFULLY SUBMITTED THIS 18th DAY OF JULY 1998,



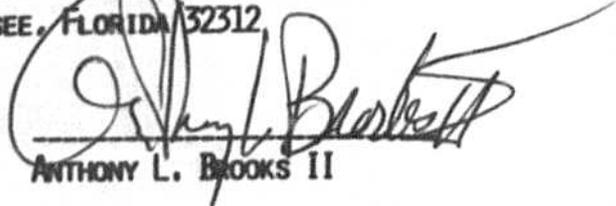
ANTHONY L. BROOKS II
QUALIFIED REPRESENTATIVE OF
MOTHER'S KITCHEN LTD.
POST OFFICE BOX 1363
SANFORD, FLORIDA 32772
407) 323-3657
672-4328

CERTIFICATE OF SERVICE:

I HEREBY CERTIFY THAT A TRUE AND CORRECT COPY OF THE FOREGOING WAS FURNISHED BY U.S. MAIL DELIVERY THIS 18th DAY OF JULY 1998 TO THE FOLLOWING:

ROBERT ELIAS
PUBLIC SERVICE COMMISSION
DIVISION OF LEGAL SERVICES
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399

KATHRYN CONDERY
3301 THOMASVILLE ROAD, SUITE 300
TALLAHASSEE, FLORIDA 32312



ANTHONY L. BROOKS II

Name MOTHER'S KITCHEN RESTAURANT
Address 1744 W. AIRPORT BLVD
City/zip SANFORD 32771 County SEM
Account Number 013107252
Has consumer contacted company? Yes No Who

Company Florida Public Utilities Company
Attn. FRANK C. CRESSMAN 139943
Consumer's Telephone # (407)-321-8822
Can Be Reached (407)-672-4328

Request No. 1399431
By DBM Time 9:25 AM Date 09/17/96
To CO Time fax Date 09/17/96
Complaint Type _____
Note _____
Justification _____
Closed by _____ Date 1/1
Reply Received _____

Customer says he has a dispute with a former partner, a Mr. Byrd which he believes has resulted in the improper disconnection of his service. First, he believes that Florida Public Utilities was wrong in disconnecting the service for a bill which was Mr. Byrd's responsibility. Florida Public Utilities Company was then uncooperative with the customer in reinstating the service when he providee documentation. To show that the business was a partnership. Then after, service was interrupted for a second time due to a past due bill, employees paid the dept in full. Now FPUC has denied service again, at the request of Mr. Byrd. The customer believes that FPUC has acted in a prejudicial manner against his business because of personal friendship with Mr. Byrd. Please contact the customer, investigate and respond

See Attached Response Dated 9-19-96

Resp. '33'

CONSUMER REQUEST

FLORIDA PUBLIC SERVICE COMMISSION

2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL 32399-8859
904-413-6100

PLEASE RETURN THIS FORM WITH REPORT OF ACTION TO:

Doug Martin

DUE: 10/02/96

To: FRANK C. CRESSMAN 139943
From: Doug Martin
9-17-96 9:49am P. 2 of 2



FLORIDA
PUBLIC UTILITIES COMPANY

P O Box 3395
West Palm Beach FL 33402-3395

September 19, 1996

Mr Doug Martin
FLORIDA PUBLIC SERVICE COMMISSION
2540 Shumard Oak Blvd
Tallahassee FL 32399-0850

Re: Consumer Request No. 139943I Account Number 013107252

Dear Mr. Martin:

The above account was turned on in the name of Alfred Byrd, dba/Mother's Kitchen, on March 22, 1996. To date no documentation has been provided by representatives of Mother's Kitchen as to the type of organization (partnership, sole proprietor, etc.) or who is the responsible party. Mr. Byrd with the account in his name has sole responsibility for this account.

Gas service was disconnected on September 12, 1996, due to non-payment of gas bill. The account was in arrears \$230.04 at that time.

Approximately 4:30 pm on September 12th we received a cash payment of \$261.04 in our Sanford office, which included the arrears and a \$31.00 turn-on fee. The account was scheduled to be reconnected Friday morning, September 13th.

When the serviceman attempted to turn-on the gas Friday morning, a gas leak was present on the customer's premises. The employees at Mother's Kitchen were advised that the gas could not be turned-on until the leak was repaired.

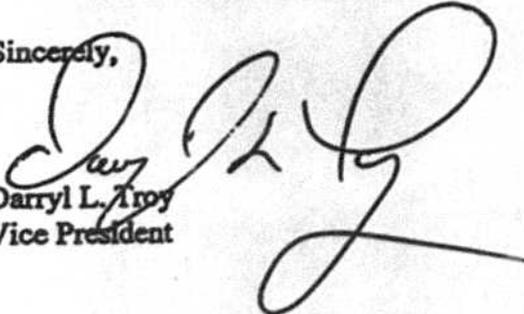
While this was going on Mr. Alfred Byrd came into our Sanford office and asked that the service be terminated as of that date, September 13, 1996.

One of the individuals at the Kitchen, Mr. Brooks, who claims to have interest in Mother's Kitchen blamed our Company for the leak and wanted us to repair the leak at our expense and turn on the gas. He was told that he would have to authorize the repair and pay for the repair. He was also told that he would have to go to our Sanford office and open the account in a new name since Mr. Byrd wanted the service terminated in his name. This all took place on Friday morning September 13th.

As of September 19th, Florida Public Utilities Company has not been authorized to repair the leak, and a representative of Mother's Kitchen has not contacted our office to open a new account.

Mr. Alfred Byrd is not a personal friend of any Company employee.

Sincerely,


Darryl L. Troy
Vice President

cc: FPU-F.C. Creasman
FPU-Sanford-Dino
Mother's Kitchen
Sanford File
FPSC9-19-96.dt

PETITIONER IS
EX VIII

FLORIDA

PUBLIC UTILITIES COMPANY

P O Box 3395
West Palm Beach
FL 33402-3395

March 13, 1997

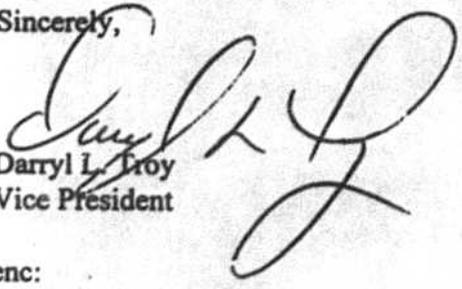
Mr John Plescow
Florida Public Service Commission
Division of Consumer Affairs
2540 Shumard Oak Blvd
Tallahassee FL 32399-0850

Re: Alfred Byrd D/B/A Mothers Kitchen
1744 Airport Blvd
Sanford FL
FPU - Account No. 131-07252
FPSC - Req # 139943I

Dear Mr. Plescow:

We have enclosed a chronological history of events regarding our activities with Mothers Kitchen. If you have any questions please let me know.

Sincerely,


Darryl L. Troy
Vice President

enc:

cc: Anthony Brooks
J. English (FPUC)
C. Stein (FPUC)
D. Kitner (FPUC)

disk Dtroy 12/96
FPSC-brooks-list.dt

FLORIDA PUBLIC UTILITIES COMPANY
Friday, June 13, 1997

CRONOLOGICAL HISTORY
Alfred Byrd - D/B/A Mothers Kitchen

1996

- 3/21 Mr. Alfred Byrd in office to open account with \$200 Deposit.
Mr. Byrd ordered appliances connected next day.
- 3/22 Account turned on and \$21 turn-on charge billed to gas account.
Appliances connected by Serviceman Polizz and \$126.59 billed thru Jobbing
W/O #892286.
Mr. Alfred Byrd signed W/O that job complete.
- 3/26 \$21 Turn-on recorded as charge to gas account.
- 4/2 Meter read 3683. Consumption was 62 CCF.
- 4/3 First Jobbing bill mailed out to Alfred Byrd, 1744 Airport Blvd., Sanford, FL
32772, for \$126.59.
- 4/9 First bill for gas service mailed out to Alfred Byrd, D/B/A Mothers Kitchen PO
Box 134, Sanford, FL 32772.
Total Bill \$ 67.32
46.32 Current Gas Service
21.00 Turn-on Charge
- 4/23 Merchandise & Jobbing bill paid \$126.59.
- 5/1 Meter Read 3984. Consumption was 301 CCF.
- 5/8 Bill for gas service mailed out to Alfred Byrd, D/B/A Mothers Kitchen, PO Box
134, Sanford, FL 32772.
Total Bill \$ 297.07
229.75 Current Gas Service
46.32 Prior Gas Service
21.00 Prior Turn-on Charge
- 5/23 Payment \$150 check on gas account.
- 5/31 Meter Read 4302. Consumption was 318 CCF.

- 6/3 Customer appliance (oven) serviced by Serviceman McDaniels, charge \$30 to be added to gas billing.
- 6/4 Disconnect notice mailed to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134, Sanford, FL 32772, reflecting \$147.07 past due.
- 6/7 Bill for gas service mailed out to Alfred Byrd, D/B/A Mothers Kitchen , PO Box 134, Sanford, FL 32772.
 Total Bill \$ 391.72
 244.65 Current Gas Service
 147.07 Prior Gas Service
- 6/7 The \$150 payment made on 5/23 returned by bank - "NSF", \$150 + \$20 service charge charged back to account.
- 6/11 Payment of \$170 cash received for reimbursement of "NSF" check & service charge.
- 7/1 Meter read 4634. Consumption was 322 CCF.
- 7/3 Disconnect notice mailed to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134 Sanford, FL 32772, reflecting \$391.72 past due.
- 7/9 Bill for gas service mailed out to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134 Sanford, FL 32772.
 Total Bill \$ 657.36
 265.64 Current Gas Service
 391.72 Prior Gas Service
- 7/11 Payment \$160 cash on gas account.
- 7/15 Service Charge on customer appliance \$30 (work done 6/3).
- 7/25 Payment \$211.72 check on gas account.
- 7/31 Meter read 4930. Consumption was 296CCF.
- 8/2 Disconnect Notice mailed to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134 Sanford, FL 32772, reflecting \$315.64 past due.
- 8/7 Bill for gas service mailed out to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134, Sanford, FL 32772.
 Total Bill \$ 540.04
 224.40 Current Gas Service
 315.64 Prior Gas Service

- 8/8 The \$211.72 payment made on 7/25 returned by bank - "NSF",
\$211.72 + \$20 service charge charged back to account.
- 8/28 Payment \$521.72 cash on gas account.
- 8/28 Address on account changed to 1744 Airport Blvd., Sanford, FL 32771
- 8/29 Meter read 5232. Consumption was 302CCF.
- 9/3 Disconnect Notice mailed to Alfred Byrd, D/B/A Mothers Kitchen, 1744 Airport Blvd., Sanford, FL 32771, reflecting \$230.04 past due.
- 9/9 Bill for gas service mailed to Alfred Byrd, D/B/A Mothers Kitchen, 1744 Airport Blvd., Sanford, FL.
- | | |
|------------|---|
| Total Bill | \$ 471.29 |
| | 221.25 Current Gas Service |
| | 20.00 Current Service Charge ("NSF" Ck.). |
| | 230.04 Prior Gas Service |
- 9/12 Account was shut off for non-pay (SONP) - Amount past due \$230.04
- 9/12 Payment \$261.04 - Account to be turned-on in AM - first call.
- 9/13 Mr. Alfred Byrd arrived at our office at approximately 8:00 am and requested the gas turned off in his name. Serviceman McDaniels arrived at Mothers Kitchen at 9:10am to turn-on gas. Leak found at range. Range was disconnected. Gas meter was turned off and locked. Serviceman left at 10:10 am.
- 9/19 Final bill for gas services mailed to Alfred Byrd, D/B/A Mothers Kitchen, 1744 Airport Blvd., Sanford, FL 32771.
- | | |
|------------------|-------------------------------|
| Total Final Bill | \$ 110.75 |
| | \$ 100.50 Current Gas Service |
| | 210.25 Prior Gas Service |
| | (200.00) Deposit applied |
- 1997
- 3/4 Payment \$22.75 on gas account.
Balance due \$88.00

FLORIDA
PUBLIC UTILITIES COMPANY

PETITIONERS

EX VI

(A-C)

P O Box 3395
West Palm Beach
FL 33402-3395

March 13, 1997

Mr John Plescow
Florida Public Service Commission
Division of Consumer Affairs
2540 Shumard Oak Blvd
Tallahassee FL 32399-0850

Re: Alfred Byrd D/B/A Mothers Kitchen
1744 Airport Blvd
Sanford FL
FPU - Account No. 131-07252
FPSC - Req # 139943I

Dear Mr. Plescow:

We are offering the chronological series of events that we were able to obtain from our records and the employees involved. At no time were any of our employees personal friends with Mr. Alfred Byrd or did we conspire with Mr. Byrd to put Mothers Kitchen out of business.

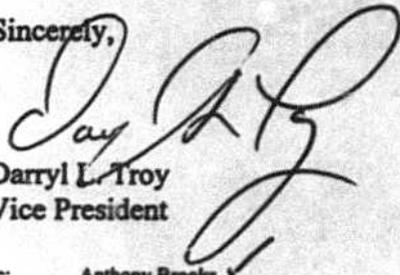
<u>Date</u>	<u>Description</u>
3-21-96	FPU's Sanford Distribution Superintendent, Don Middleton, was at Mothers Kitchen late in the afternoon. Mr. Alfred Byrd of Mothers Kitchen wanted the gas service turned on the next day. Mr. Middleton said he was heading back to the Sanford FPU office and he could follow him there and open the account. Mr. Alfred Byrd followed him to the office. A \$200.00 deposit was paid in cash by Mr. Byrd and a turn-on was issued in the name of Alfred Byrd, d/b/a Mothers Kitchen. The mailing address on the account was Mr. Byrd's home address. Mr. Byrd also signed work order No. 3331-92286 to have gas equipment connected.
3-22-96	Gas equipment was connected and gas turned on. Mr. Byrd was charged \$21.00 to have gas turned on and \$126.59 to connect gas equipment. The \$126.59 was billed and paid through our non-regulated merchandising operations. The \$21.00 turn-on charge was added to the gas billing.

PETITIONERS
EX VI
(A)

- 6-7-96 Returned NSF check for \$150.00.
- 7-15-96 \$30.00 service charge added to gas bill for service call on 6-3-96 to check oven - ordered & signed by Mr. Byrd.
- 8-8-96 Returned NSF check for \$211.72.
- ~~8-22-96 Gas shut off for non-pay (SONP).~~
- 8-27-96 Gas service reconnected.
- 8-30-96 Turn-Off Notice mailed for Sept. 10th turn-off if not paid.
- 9-12-96 Gas shut off for non-pay (SONP).
- 9-12-96 Payment of \$230.04+\$31.00 reconnect fee was paid in Sanford Office @ 4:30 PM. Service was scheduled to be turned on in the AM on 9-13-96.
- 9-13-96 Mr. Alfred Byrd came into the office between 8:30-9:00AM and requested that service be disconnected that day (9-13-96). We told him that we would not be able to turn the account off until 9-16-96. This was done to give us time to let the person that was taking over the account time to come in with his deposit. During the time Mr. Byrd was in the office, the serviceman was en route to the business to restore gas service. He was told by dispatch to ask the customer to call Diane at the office. At that time we informed (Mr. Brooks, we believe) that Mr. Byrd had requested service be disconnected 9-13-96 but we would leave it on until 9-16-96 to give him time to come in and establish service in his name. At the same time the serviceman was attempting to restore service he found a leak on the range. The customer refused to authorize our serviceman to repair the leak on the range. Had he verbally authorized the repair he would also have been asked to sign a work order authorizing the work and agreeing to pay for the work. Mr. Brooks then called FPU's Vice President, Darryl Troy, in West Palm Beach to complain that he paid the required monies to have the account turned on and now he is being told Mr. Alfred Byrd wants the account out of his name and the serviceman won't turn-on the range due to needed repairs. He was told by Mr. Troy that he would need to make "change of account" and deposit arrangements with the Sanford office and the serviceman could not activate the gas range until it was repaired. Mr. Brooks then hung up on Mr. Troy. The serviceman red tagged the range and left. Gas was not turned on because of safety reason.

At no time did FPU have any intention of putting Mothers Kitchen out of business. We have been very patient with this account to assist in making this new business a success. We tolerated a less than adequate deposit, repeated delinquency notices, several NSF checks and a continual arrears problem.

Sincerely,



Darryl L. Troy
Vice President

cc: Anthony Brooks
F. Cressman (FPUC)
C. Stein (FPUC)
D. Kitner (FPUC)

PETITIONER'S
EXHIBIT (C)

FLORIDA PUBLIC UTILITIES COMPANY
Friday, June 13, 1997

CRONOLOGICAL HISTORY

Alfred Byrd - D/B/A Mothers Kitchen

1996

- 3/21 Mr. Alfred Byrd in office to open account with \$200 Deposit.
Mr. Byrd ordered appliances connected next day.
- 3/22 Account turned on and \$21 turn-on charge billed to gas account.
Appliances connected by Serviceman Polizz and \$126.59 billed thru Jobbing
W/O #892286.
Mr. Alfred Byrd signed W/O that job complete.
- 3/26 \$21 Turn-on recorded as charge to gas account.
- 4/2 Meter read 3683. Consumption was 62 CCF.
- 4/3 First Jobbing bill mailed out to Alfred Byrd, 1744 Airport Blvd., Sanford, FL
32772, for \$126.59.
- 4/9 First bill for gas service mailed out to Alfred Byrd, D/B/A Mothers Kitchen PO
Box 134, Sanford, FL 32772.
Total Bill \$ 67.32
46.32 Current Gas Service
21.00 Turn-on Charge
- 4/23 Merchandise & Jobbing bill paid \$126.59.
- 5/1 Meter Read 3984. Consumption was 301 CCF.
- 5/8 Bill for gas service mailed out to Alfred Byrd, D/B/A Mothers Kitchen, PO Box
134, Sanford, FL 32772.
Total Bill \$ 297.07
229.75 Current Gas Service
46.32 Prior Gas Service
21.00 Prior Turn-on Charge
- 5/23 Payment \$150 check on gas account.
- 5/31 Meter Read 4302. Consumption was 318 CCF.

- 6/3 Customer appliance (oven) serviced by Serviceman McDaniels, charge \$30 to be added to gas billing.
- 6/4 Disconnect notice mailed to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134, Sanford, FL 32772, reflecting \$147.07 past due.
- 6/7 Bill for gas service mailed out to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134, Sanford, FL 32772.
 Total Bill \$ 391.72
 244.65 Current Gas Service
 147.07 Prior Gas Service
- 6/7 The \$150 payment made on 5/23 returned by bank - "NSF", \$150 + \$20 service charge charged back to account.
- 6/11 Payment of \$170 cash received for reimbursement of "NSF" check & service charge.
- 7/1 Meter read 4634. Consumption was 322 CCF.
- 7/3 Disconnect notice mailed to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134 Sanford, FL 32772, reflecting \$391.72 past due.
- 7/9 Bill for gas service mailed out to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134 Sanford, FL 32772.
 Total Bill \$ 657.36
 265.64 Current Gas Service
 391.72 Prior Gas Service
- 7/11 Payment \$160 cash on gas account.
- 7/15 Service Charge on customer appliance \$30 (work done 6/3).
- 7/25 Payment \$211.72 check on gas account.
- 7/31 Meter read 4930. Consumption was 296CCF.
- 8/2 Disconnect Notice mailed to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134 Sanford, FL 32772, reflecting \$315.64 past due.
- 8/7 Bill for gas service mailed out to Alfred Byrd, D/B/A Mothers Kitchen, PO Box 134, Sanford, FL 32772.
 Total Bill \$ 540.04
 224.40 Current Gas Service
 315.64 Prior Gas Service

- 8/8 The \$211.72 payment made on 7/25 returned by bank - "NSF";
\$211.72 + \$20 service charge charged back to account.
- 8/28 Payment \$521.72 cash on gas account.
- 8/28 Address on account changed to 1744 Airport Blvd., Sanford, FL 32771
- 8/29 Meter read 5232. Consumption was 302CCF.
- 9/3 Disconnect Notice mailed to Alfred Byrd, D/B/A Mothers Kitchen, 1744 Airport Blvd., Sanford, FL 32771, reflecting \$230.04 past due.
- 9/9 Bill for gas service mailed to Alfred Byrd, D/B/A Mothers Kitchen, 1744 Airport Blvd., Sanford, FL.
- | | |
|------------|---|
| Total Bill | \$ 471.29 |
| | 221.25 Current Gas Service |
| | 20.00 Current Service Charge ("NSF" Ck.). |
| | 230.04 Prior Gas Service |
- 9/12 Account was shut off for non-pay (SONP) - Amount past due \$230.04
- 9/12 Payment \$261.04 - Account to be turned-on in AM - first call.
- 9/13 Mr. Alfred Byrd arrived at our office at approximately 8:00 am and requested the gas turned off in his name. Serviceman McDaniels arrived at Mothers Kitchen at 9:10am to turn-on gas. Leak found at range. Range was disconnected. Gas meter was turned off and locked. Serviceman left at 10:10 am.
- 9/19 Final bill for gas services mailed to Alfred Byrd, D/B/A Mothers Kitchen, 1744 Airport Blvd., Sanford, FL 32771.
- | | |
|------------------|-------------------------------|
| Total Final Bill | \$ 110.75 |
| | \$ 100.50 Current Gas Service |
| | 210.25 Prior Gas Service |
| | (200.00) Deposit applied |
- 1997
- 3/4 Payment \$22.75 on gas account.
Balance due \$88.00

ENTER 9 DIGIT ACCT NO- J -07252
 NAME - ALFRED BYRD
 SERVICE ADD. - 1744 AIRPORT BLVD
 SERV CTYST ZIP- SANFORD FL 32771
 DEPOSIT DATE - 3/21/96
 DEPOSIT NUMBER- 75218
 DEPOSIT AMOUNT- 200.00CR
 REMARKS 1,2,3 -

ACCT. NUMB - 131-07252 STATUS- A
 C/O NAME - DBA MOTHERS KITCHEN
 MAIL ADDRESS-
 MAIL CTST ZP-
 ACCT ON DATE- 3/22/96 OFF- 0/00/00
 PHONE NUMBER- 321-8822 AREA CODE- 00
 CODES: TOWN- 30 PHC- CREDIT- 1
 LAST SONPS- 9/12/96 8/12/96

***** ACCOUNTS RECEIVABLE DATA *****

PAST-DUE		BILL/DEP. PENDING			TRANS. PENDING		
9/30/96		SOCD	DATE	AMOUNT	SOCD	DATE	AMOUNT
CUR. BILL	221.25						
OTHER CHGS.	20.00						
PREV BAL.	230.04						
TOTAL BILL	471.29						

***** METER INFORMATION *****

TB	RTE	C	MET NO.	READ DT.	PREAD	CREAD	USE	MUN TAX	ST. TAX	REV	IN TAX
1	211	3	61555	8/29/96	4930	5232	302	11.57	13.48		221.25

F2=Con hist F3=Exit F4=Bulk F5=Cash F6=Con F7=Tran F8=Both F9=Correction
 F10=Extra remarks F11=Flo-gas tanks F12=Cancel F17/18 Roll fwd/back

Handwritten notes:
 TEL 9/13 (BROOKS - CUSTOMER + I)
 A.M.
 9/13/96
 To address contact with...
 contact w/lec.
 Notes broken cont. That day from contact w/ office of Mr. Brooks

ACCT OFF YESTERDAY SONP
 SAID "TRIED TO PAY MAN BEFORE TURN-OFF,
 MAN SAID HE WAS GOING TO TURN-OFF
 TAKE-UP W/OFFICE"

PHWT. MADE OF \$261.04 - LAST PHWT. 4:30 PM 9/12
 BE TURNED ON FRI A.M.

S. MAN DISCOVERED LEAK + LEFT GAS OFF
 A. BYRD INSTRUCTED US TO TAKE ACCT. OUT
 OF HIS NAME.

SINCE ACCT. OFF DUE TO LEAK WE WILL
 FINAL IN BYRD'S NAME + RE-OPEN
 IN NEW NAME WITH TURN ON CALL +
 DEPOSIT.

Vertical handwritten notes:
 Cynthia...
 9/13/96
 9/13/96

Vertical handwritten note:
 Rep. Ex 1321

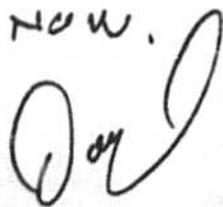
I TOLD MR. BROOKS THAT WE WOULD
REPAIR LEAK & TURN-ON IN
NEW NAME BUT HE MUST GO
TO SANITARY OFFICE & ESTABLISH
NEW ACCT & PAY TURN-ON
CHG & DEPOSIT.

HE HUNG UP AFTER SAYING HE
WAS GOING TO SUE US FOR LOST
BUSINESS.

SHOWED UP IN OFFICE W/ RECORDED
& ASKED FOR \$261.04 PAID BACK.
HELD TO NAME STATE IN RECORDED
THAT SHE COULD NOT GIVE BACK
PAID MADE ON ACCT

SERVICEMAN DID NOT REFUSE PAID
IN FIELD. HUNG AROUND FOR A
WHILE THEN TURNED CAR OFF.

ACCT IN BIRD'S NAME SINCE
TURN-ON - NEVER REQUESTED
CHANGE OF NAME TILL NOW.



FLORIDA
PUBLIC UTILITIES COMPANY

P O Box 3395
West Palm Beach
FL 33402-3395

ADDRESS ONLY TO COMPANY OF

July 9, 1997

J Richard Durbin
Consumer Services Consultant
Division of Consumer Affairs
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee FL 32399-0867

Re: Mothers Kitchen
Docket No. 970365-GU

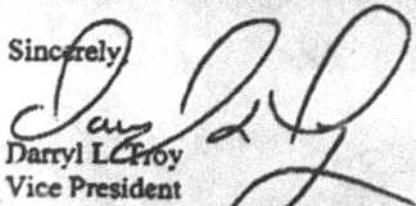
Dear Mr. Durbin:

The cash receipt for \$290.00 received on August 12, 1996, on behalf of Mothers Kitchen is explained as follows:

A cash payment in the amount of \$290.00 was received by our Sanford office manager on August 12, 1996. The \$290.00 was placed and held in the office manager's petty cash box. Mothers Kitchen was notified that a check payment made on July 25, 1996, for \$211.72 had been returned by our bank unpaid and that we would have to be reimbursed for that unpaid check immediately. On August 28th the reimbursement for the returned check of \$211.72 plus a \$20.00 returned check service charge was credited to Mothers Kitchen account along with the \$290.00 held in the petty cash box. This credit totaled \$521.72.

If you need additional information please let me know.

Sincerely


Darryl L. Froy
Vice President

cc: J. English - FPU
C. Stein - FPU
D. Kincaid - FPU

STATEMENT OF PETTY CASH PAYMENTS

PETTY CASH # 7

EMPLOYEE NAME Diane Keitt EMPLOYEE # 3885 MONTH OF JULY DIVISION Sanford

ITEM	DATE PAID	PAID TO	WHAT FOR	ACCOUNT NUMBER	SUBLEDGER	TOTAL
1	06/15	US Postal Service	Postage Stamps	123.4010.905		\$ 32.00
2	06/04	K. Gardner	City of Winter Spgs Permit	123.1860.31	3000	25.00
3	06/21	C. O'Brien	Radio Shack Test Leads	123.4010.874		9.40
4	06/12	Ronnie Prevatt	Winn Dixie/Cups	123.4010.905		7.32
5	06/18	Ronnie Prevatt	Publix/Sugar	123.4010.905		3.78
6	06/25	US Postal Svc	Certified Letters	123.4010.905		5.04
7	7/10	US Postal Svc	Stamps	123.4010.905		6.00 6.00
8	7/09	Andy Thomas	7-11 Money Order	123.4010.8802		10.99
9	7/12	UPS	Mail Package	143.4160.43		19.98
10	7/10	D. Keitt	Walmart Coffee, Creamer, Ivory	123.1840.2 123.4010.905		15.15 39.59
11	7/12	D. Sislo	Turnpike Toll	993.1070.386.2		- 1.50
12	7/12	D. Middleton	Walgreen/Films	123.4010.8802		8.28
13	7/18	R. Prevatt	Scotty's/Garbage Bags	123.4010.905		5.02
14	7/27	Ms. G. Seymore	Warranty Reimbursement	143.4160.43		75.00
15	7/31	US Postal Svc	Postage Due	123.4010.905		64
16	8/05	US Postal Svc	Stamps	123.4010.905		6.00 6.00
17	8/06	US Postal Svc	Certified Letter	123.4010.905		2.52
18	8/07	The Stamp Factory	Rubber Stamp	123.4010.905		5.35
19						
20						
21						
22						
23						
24						
25						

ENTD AUG 30 1996

HEREBY CERTIFY THAT THE ABOVE IS A TRUE AND CORRECT

STATEMENT OF MY PETTY CASH ACCOUNT AS OF 08/07/96

REPARER'S SIGNATURE Diane Keitt

APPROVED BY DK/DM

TOTAL \$ 394.56

TOTAL ITEMS LISTED 394.56

CHANGE/CASHIER 100.00

CASH ON HAND 5.44

TOTAL PETTY CASH 500.00

STATEMENT OF PETTY CASH PAYMENTS

PETTY CASH # 8

EMPLOYEE NAME Diane Keitt EMPLOYEE # 3885 MONTH OF September DIVISION Sanford

EM	DATE PAID	PAID TO	WHAT FOR	ACCOUNT NUMBER	SUBLEDGER	TOTAL
1	7/18	City of Lake Mary	Permits	123.1860.31	3000	\$ 35.50
2	7/31	City of Lake Mary	Permits	123.1860.31	3000	50.00
3	8/02	UPS	Mail Package	143.4160.43		26.57
4	8/06	City of Winter Spgs	Permits	123.1860.31	3000	25.00
5	8/12	City of Winter Spgs	Permits	123.1860.31	3000	75.00
6	8/14	R. Prevatt	Winn Dixie Coffee Filters	123.4010.905		4.03
7	8/21/96	T. Love	Southern Electric Electric Connectors	123.4010.8802		4.75
8	8/20	D. Middleton	Phone Calls	123.4010.878		11.50
9	8/20	R. Johnson	#2410 Cashier Shortage #1	123.2530.1	#2410	17.44
10	8/19	US Postal Service	Stamps	123.4010.905		64.00
11	8/29	J. Baldwin	Al's Army Navy Rain Boots	123.4010.905		16.04
12	9/25	A. Thomas	Walgreen's Film Processing	123.4010.8802		5.90
13	8/30	US Postal Service	Certified Letter	123.4010.905		5.04
14	9/10	UPS	Mail Package	143.4160.43		21.06
15	9/24	US Postal Service	Stamps	123.4010.905		32.00
16	9/23	Andy Thomas	Films	123.4010.8802		4.92
17						
18						
19						
20						
21						
22						
23						
24						
25						

ACCTS PAYABLE
 OCT 4 1996
 ENTERED

HEREBY CERTIFY THAT THE ABOVE IS A TRUE AND CORRECT STATEMENT OF MY PETTY CASH ACCOUNT AS OF 9/30/96

REPARER'S SIGNATURE

Diane Keitt

APPROVED BY

[Signature]

TOTAL \$ 398.75

TOTAL ITEMS LISTED 398.75

CHANGE/CASHIER 100.00

CASH ON HAND 1.25

TOTAL PETTY CASH \$ 500.00

COLLECTOR'S DAILY REPORT
A 9120 B

F.P.M.

DATE 5/14 1996 REPORT NO. _____

COMPANY LOCATION San Ford

NUMBER OF CALLS MADE _____ NUMBER OF COLLECTIONS MADE _____

FOLIO	NAME	AMOUNT COLLECTED			TOTAL	HOW PAID	
		UTILITY	MOSE.	COKE		CASH	CHECK
2030-30302	J. Baker	Locked 1981					
51802	D. Mackey	Pd.			100 00		✓
52491	L. Finn	w/put in n/drop					
52705	K. Meronie	Pd.			51 50		✓
2130-22251	Billy Boys	Pd.			55 42		✓
2131-04751	Golden Lamb Rest.	Tagged					
23004	Dennys Rest	w/put today					
26221	United Artist						
26341	Chucks Cafe						
34501	3 D's Rest.						

#20692

SIGNED _____
COLLECTOR

Received above total cash and checks
SIGNED _____
CASHIER

COLLECTOR'S DAILY REPORT

A 3120 B

F. P. U.

DATE 6/27 1996 REPORT NO. _____

COMPANY LOCATION Sanford

NUMBER OF CALLS MADE _____ NUMBER OF COLLECTIONS MADE _____

FOLIO	NAME	AMOUNT COLLECTED				TOTAL	HOW PAID	
		UTILITY	MOSE.	COKE			CASH	CHECK
7130-09753	B Boers Home work	Mailed	6/26					
15595	Larves Bar	Pd.				51 17		✓
7131-12001	Good Samaritan Home	Pd.				162 39		✓
12251	" " "	Pd.				118 85		✓
34501	3 DS Best	Pd.				158 09		✓
7430-19721	M. Lavie	Still ready	OFF	4373				
27251	W. Terry	Pd. in	OFF.	✓				
25153	R. Blake	Pd.				81 03		✓
25351	N. Miller	Pd.				44 44		✓
25601	J. Montgomery	Locked		3778				
7539-27802	D. Sessions	Locked		1780				
17201	R. Weathers	Pd.				40 47		✓
20501	M. Sheehan	Tagged		day				
7539-25151	J. Cell	Tagged						
16402	J. Budrow	Locked		0706				
7838-13616	J. McFarland	Tagged		Bad days				
62353	W. Hooks	Still	OFF	1807				
62503	W. Giddens	Locked		3056				
67002	T. M. Davis	Locked		4391				
67204	J. Harold	Pd.				120 00		✓
0839-13605	C. Caswell	Locked		1293				
13651	W. Little	Pd.				66 95		✓
13722	L. Knox	Locked		0643				
14751	L. Smith	Locked		4017				
15151	L. Young	Couldn't		get to				
16154	J. Thomas	Locked		4275				
17551	J. Joseph	Tagged						
17654	M. Jones	Locked		3922				
070-67402	T. STAFFORD	Locked		2596				

1842339
OK GT

Received above total cash and checks

SIGNED [Signature] COLLECTOR

SIGNED _____ CARRIER

COLLECTOR'S DAILY REPORT

A 9120 B

DATE 8/21/52 REPORT NO. _____

F.P.U.

COMPANY LOCATION SANTARD

NUMBER OF CALLS MADE _____ NUMBER OF COLLECTIONS MADE _____

FOLIO	NAME	AMOUNT COLLECTED				TOTAL	HOW PAID	
		UTILITY	MOSE.	COKE			CASH	CHECK
0130-08502	PARK AVE	TAG						
0130-09753	RUMPH	164 39				164 39		✓
0130-15595	LARUE'S	off						
-19001	SEESVARRUN	59 39				59 39		✓
-31501	ANGELINA'S	261 97				261 97		✓
-04751	MARGOLAS	400 00				400 00		✓
0131-12001	Good SAMARITAN	317 93				317 93		✓
-12251	' '							
-18002	GRAHAM	92 19				92 19		✓
-26341	CNACHO'S	off						
-32753	Angelo's	261 94				261 94		✓
0430-05801	STAPLER	off						
0330-19421	MCCRAY	ALREADY PAID						
0430-09251	SMITH	TO PAY WITH TAG						
0430-11252	WELBORN	69 66				69 66		✓
-19753	HUNTER	TAG						
-23357	BURKE	ALREADY PAID						
-25153	BLAKE	off						
-27003	COLBETT	off						
0330-36282	WEBER	ALREADY PAID						
0538-25601	AINSWORTH	33 46				33 46		✓
0630-06101	LAYTON	ALREADY PAID						
-09901	KEDDEN	off						
-16004	ALBERT	off						
-19582	ELLIOTT	117 96				117 96		✓
-22551	DUNN	off						
-29014	BLANN	ALREADY PAID						
0430-07401	ROSS	off						
0630-31301	WICHMAN	44 84				44 84		✓

Received above total cash and checks

SIGNED _____ COLLECTOR

SIGNED _____ GARNER

COLLECTOR'S DAILY REPORT
A 8120.8

F. P. U.

DATE 9/12 1996 REPORT NO. _____
COMPANY LOCATION SANFORD

NUMBER OF CALLS MADE _____

NUMBER OF COLLECTIONS MADE _____

FOLIO	NAME	AMOUNT COLLECTED				HOW PAID	
		UTILITY	MOBE.	COKE	TOTAL	CASH	CHEC
0230-02164	L. Wilson	Locked					
02332	J. Sterling	Locked		4888			
02382	L. Alloway	STILL OFF		3909			
02612	J. Burke	Dr. Locked					
02904	E. Mount	Locked		2300			
02972	T. Williams	W/P Today		+9.00			
01074	W. Shuler	Locked		1031			
01223	E. Chandler						
01282	E. Chandler	Ph.			29.20		/
01312	A. Sims	Locked		1988			
01482	C. Morgan	Locked		1411			
01592	C. Williams	Ph in Office					
01704	G. Wheeler	Tagged					
01762	J. Robinson	Locked		4526			
01792	G. Killingsworth	Locked		2607			
01872	M. Robinson	Locked		1593			
01882	S. Wright	Locked		5367			
01902	R. Thomas	Locked		1930			
02202	S. Lawrence	Ph.			22.01		/
02062	K. Williams	Locked		4142			
02112	A. Thomas	Locked		5059			
02142	B. Muller	Tagged					
02235	L. BUTTS	STILL OFF		3254			
02262	E. Chester	Ph.			18.81		/
02273	E. White	Ph.			20.00		/
02704	S. Bastie	Locked		5483			
02412	T. Aikens	STILL OFF		4030			
02423	A. Hollie	Locked		4641			
02453	C. Community	STILL OFF		1721			
02464	M. Brown	Locked		2578			
02683	J. Brown	Tagged					
02733	S. Green	Locked		4290			
02763	M. Brown	Locked		3317			
02873	A. Parker	STILL OFF		1288			
02943	R. Horn	Ph in Office					
02953	S. McGill	Locked		3767			

Received above total cash and checks

SIGNED _____

COLLECTOR

SIGNED _____

CASHIER

