

Study on Fair Rates (No. 980000A-SP)
Division of Records and Reporting
2540 Shumand Oak Boulevard
Tallahassee FL 32399-0850

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MAIL ROOM

During the FPSC review of telecommunication rates, please consider what I feel is an excessive charge for making a change in the telephone directory listing. I recently inquired about changing my listing from:

Ashworth William D 801 Krueger Pkwy Stu 283-7386

To: Ashworth William & Ann 801 Krueger Pkwy Stu 283-7386.

I was told that this would cost \$10.00 !!!
Since it took me about 10 minutes to do this note (typing is not one of my better skills) the folks that do directories could certainly do it in the same or less time. That translates into \$60.00 per hour. Excessive? I think so considering that we also pay for every little bit of "service" that we use beyond the basic connection. Also excessive in relation to the expense Bell South passes on to the consumer to cover costs of self promotion and advertising.

Any help you can give in eliminating this excessive charge would be appreciated by all Customers of Bell South.

Sincerely,

William D. Ashworth

ASHWORTH
801 Krueger Pkwy.
Stuart, FL 34996

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