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Legal Department

NANCY B. WHITE  
Assistant General Counsel - Florida

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BellSouth Telecommunications, Inc.  
150 South Monroe Street  
Room 400  
Tallahassee, Florida 32301  
(305) 347-5558

RECORDS AND  
REPORTING

August 17, 1998

Mrs. Blanca S. Bayó  
Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 980281-TP MCI Complaint

Dear Ms. Bayó:

On August 11, 1998, BellSouth Telecommunications Inc. filed Late-Filed Hearing Exhibit No. 15, the Most current version of the Department of Justice Document of BellSouth's Systems. It was later discovered that page 81 was missing from that exhibit. In that regard, I have enclosed the missing page, which we ask that you file in the captioned matter.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG 1
- LIN 51 02g
- OPC \_\_\_\_\_
- RCH \_\_\_\_\_
- SEC 1
- WAS \_\_\_\_\_
- OTH \_\_\_\_\_

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Sincerely,

FPSC-BUREAU OF RECORDS

*Nancy B. White*

Nancy B. White (NW)

NBW/vf

cc: All parties of record  
A. M. Lombardo  
R. G. Beatty  
William J. Ellenberg II

DOCUMENT NUMBER-DATE

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FPSC-BUREAU OF RECORDS/REPORTING

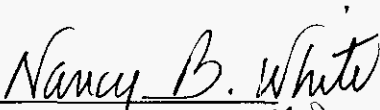
**CERTIFICATE OF SERVICE  
Docket No. 980281-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via Federal Express this 17th day of August, 1998 to the following:

Catherine Bedell  
Legal Counsel  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
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Hopping Law Firm  
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123 South Calhoun Street  
Tallahassee, FL 32314  
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MCI Metro Access Transmission  
Services, Inc.  
Dulaney L. O'Roark III  
780 Johnson Ferry Road  
Suite 700  
Atlanta, GA 30342  
Tel. No. (404) 267-5789  
Fax. No. (404) 267-5992

  
\_\_\_\_\_  
Nancy B. White *(Signature)*

<i>Type Manual Work Planned VS. FALL-Out</i>	<i>Operational System Involved</i>	<i>Cause of Manual Intervention</i>	<i>How Can the CLEC Control?</i>
Planned	TAFI	<p>Trouble report involves a non-designed UNE combo or resale service which TAFI has not been programmed to handle. This may occur as new combinations of UNEs or new applications of BST products are introduced by CLECs. Or it may occur as conditions or features in facility based CLEC services introduce analysis elements for which data is not available in BST OSs (e.g. call forward numbers activated in the CLEC switch).</p> <p>If TAFI cannot determine appropriate action, the report will be dropped to the RRC/BRC/UNEC for further manual analysis and handling.</p>	Be as complete and clear as possible in the information provided on the initial report.
Planned	WFA-C	Coordinate testing and corrective actions until closure of the report with the CLEC.	n/a <sup>1</sup>
Fall-out	ITS	<p>Errors in WORD data prevent ITS from running appropriate tests.</p> <p>Control office will contact the NISC-CPG to resolve WORD errors. Meanwhile, manually-initiated testing via ITS or field test-assists will be used.</p>	n/a <sup>1</sup>
Fall-out	ITS or NSDB	<p>ITS system or NSDB system problems prevent automated testing functions.</p> <p>The control office will issue test-assist tickets in WFA-C to obtain field dispatches for manual testing. Control office will refer system problems to Information Technologies for resolution.</p>	n/a <sup>1</sup>
Fall-out	ITS or NSDB	<p>Remote test devices or systems problems prevent automated remote testing functions.</p> <p>The control office will issue test-assist tickets in WFA-C to obtain field dispatches for manual testing of the CLEC circuit(s). Control office will also issue internal BellSouth trouble tickets through WFA-C for field dispatches to repair the remote test devices.</p>	n/a <sup>1</sup>

1. Fallout for these causes will impact BellSouth retail COUs in the same way as the CLEC.

**Table 4-3: Work Management Center (WMC):**