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August 22, 1998

This complaint addresses Bell South's latest infringement upon personal preferences, specifically forcing upon their customers an unwanted message when a busy line is reached instead of the "good OLE busy signal".

I vehemently object and think they have gone too far in their efforts to make money at their subscribers inconvenience. Although they may see their message as an added service, I see it as a pain, because (1) I'm not so lazy that I can't re-dial the number myself, and more importantly (2) it completely negates the automatic re-dial system to "get on line" which has worked very well until Bell South unleashed their latest "brain child" on me. Their recording says: "The number you have reached is busy, for a charge of \$.75 we will continue trying the number for you; and you will be notified by a special ring when we have reached your party, to accept, press — to reject, press —."

Isn't there some public service regulatory organization which can force Bell South to go back to the status quo in this instance? If there was another local carrier, I'd drop Bell South due to their inconsideration to their thousands of Internet users!

Sincerely,



Stanley E. Foster

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