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Study on Fair Rates (No. 980000A-SP) Division of Records and Reporting 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

AUG. 201998

To Whom It May Concern:

Regarding your flyer of Important Information about the study of the fair and reasonable Florida residential basic local service rates, we are unable to attend a public hearing as proposed.

We are so-called "snowbirds" spending three winter months at our villa in Florida each year. When we leave, we put our service on temporary suspension for which we are charged a ise appearing on our BellSouth bill as "Detailed Statement of Charges-Line 7.

This charge for service changed—first line, \$23.00 should be more affordable. The cost of providing this service should be cut in half as a fair and reasonable charge to subscribers. The expense to the company for this service is minimal, at best.

This is merely a phone company internal procedure, and no line-person ever comes to the house and no line-man is dispatched to climb a pole. The company still benefits.

Therefore, as part of the study conducted by the FPSC at public hearings throughout the state, we would appreciate that our testimony be heard loud and clear.

In view of the above, we would like to see a move to lower these annual charges we've been paying for years.

Thank you for your efforts and kind courtesies on the public's behalf.

We welcome and look forward to your response in the near future, which we hope will be favorable.

Very sincerely yours,

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