

ORIGINAL

RECEIVED
STATE OF FLORIDA
CIVIL SERVICE

98 AUG 28 AM 8 51

Horace S Lamb
1700 Waterford Dr #158
Vero Beach, FL 32906-8048

STUDY ON FAIR RATES 980000A-SP

PHONE ACCOUNT

DIV. OF RECORDS & REPORTING

561-741-0905-133-069

2540 SHUMARD OAK BLVD.

TALLAHASSEE, FLA. 32399-0658

DEAR SIR OR M/S:

THIS WAS ORDERED BY THE ISLES A
ASSISTED LIVING CORP AS A STATE
MANBATED REQUIRMENT NOT BY
H. LAMB OR PAYEE ENCLOSED A
COPY OF LATEST MONTHLY BILL ALSO
PAID INSTALING CHARGES.

REQUEST REVIEW OF ADDED
CHARGES WAS QUATED SHOULD BE
ABOUT 9.50 PER MONTH.

THANK YOU.

Horace S. Lamb, Payee

- ACK
- AFA
- APP
- CAF
- CMU
- CTR
- EAG
- LEG
- LIN
- OPC
- RCH
- SEC
- WAS
- OTH

DOCUMENT NUMBER-DATE

09404 AUG 28 88

FPSC-RECORDS/REPORTING



HORACE H LAMB

Account Number:

561 794-0905 133 0459

Bill Period Date: Aug 12, 1998

CURRENT CHARGES DUE BEFORE	AMOUNT OF LAST BILL	LESS PAYMENTS	ADJUSTMENTS	CURRENT CHARGES	TOTAL AMOUNT DUE
Sep 8	\$17.74	\$17.74	\$0.00	\$17.74	\$17.74

Important Notice(s)

Late Charge Reminder: A 1.5% Late Payment Charge will apply to any unpaid balance as of Sep 18.
Nonpayment of Regulated Charges may result in discontinuance of service. Failure to pay unregulated and certain other charges, all of which are identified by ** on your bill, will not result in an interruption of local service. The amount of Regulated Charges may be obtained by calling 780-2355.

Helpful Numbers

BellSouth Telecommunications, Inc. (BST)

NOTE: Numbers for other companies are listed on their bill pages.

RightTouch® Service 1 800 826-6290

A quick, convenient, automated, 24 hour customer service.

(See "Messages" section for details.)

Please protect your RightTouch® Personal Access Code (PAC): 9294

(continued on page 2) ▶



HORACE H LAMB

Account Number: 561 794-0905 133 0452

Bill Period Date: Aug 17, 1998

Helpful Numbers (continued)

BellSouth Telecommunications, Inc. (BST)

NOTE: Numbers for other companies are listed on their bill pages.

Billing Questions or to Place an Order 24 Hours a Day - 7 Days a Week:

If calling from within the Florida BellSouth service area	780-2355
If calling from outside Florida or outside the Florida BellSouth service area	1-800-753-0710

Repair:

If calling from within the Florida BellSouth service area	611
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Text Telephone (TTY) Users 7:00 AM - 7:00 PM (CST) Monday - Friday:

If calling from within the Florida BellSouth service area	780-2274
If calling from outside Florida or outside the Florida BellSouth service area	1 800 251-5325

Detailed Statement of Charges

Monthly Service Charges

Monthly Service - Aug 17 thru Sep 16

Basic Services

	<u>Quantity</u>	<u>Amount</u>
1. Residential Message Rate Line	1 ...	6.30
2. Emergency 911 Charge. This charge is billed on behalf of Ind River County.	1 ... **	.50
3. FCC Charge for Interstate Toll Access	1 ...	3.50
4. Telecommunications Access System Act Surcharge	1 ... **	.12
Total Basic Services		10.42
Total Monthly Service Charges		10.42

Local Usage

Local Usage Summary

	Total Calls	Call Allowance	Calls Billed	Rate	<u>Amount</u>
5. Local Usage Summary	3	30	0	.10	.00
Total Local Usage00

** Unregulated Charge

AT E060908

(continued) ▶



HORACE H LAMB
Account Number: 561 794-0905 133 0459
Bill Period Date: Aug 17, 1998

Detailed Statement of Charges

<u>Other Charges and Credits</u>	<u>Amount</u>
6. Installment Plan NFJXP9A. Payment number 4 of 6 for charges of \$40.00 for work completed on Apr 29, 1998.	5.00
Total Other Charges and Credits	5.00
<u>Taxes</u>	<u>Amount</u>
Taxes on Regulated Services	
7. Federal Tax30
8. Florida Gross Receipts Surcharge14
Total Taxes on Regulated Services44
Total Taxes44
Total BellSouth Current Charges	15.86

Messages

BellSouth is making your life simpler!

BellSouth® RightTouch® service, our automated, 24-hour customer service system, is an easy way to do business with us. Use any touch-tone phone to confirm receipt of your last payment, make payment arrangements, order services like Call Waiting and Caller ID, request a duplicate of your bill, order local telephone directories, disconnect your service, or check your account balance.

And now, RightTouch® service lets you get your current account balance without an access code. To perform many of the other functions listed above, all you need is your Personal Access Code (PAC) located in the Helpful Numbers section of your bill or the last four digits of the social security number associated with your account.

We even provide help on how to use telephone features. To use RightTouch® service, call 1 800 826-6290 and simply follow the instructions.



HORACE H LAMB

Account Number: 561 794-0905 133 0459

Bill Period Date: Aug 17, 1998

 For AT&T Billing Questions, Call 1 800 222-0300 24 Hours a Day - 7 Days a Week

Detailed Statement of Charges

AT&T Invoice Charges For Period Ending AUG 10, 1998

AT&T Messages**ARE YOU MOVING?**

Taking your AT&T services along is as easy as 1,2,3.

- Get your new phone number by contacting your new local company.
- Advise them that you want AT&T Long Distance Service in your new home.
- Call 1 800 MOVE ATT, ext. 38278, to enjoy continuous benefits of your AT&T calling plans and services in your new home.

Other Charges and Credits

	<u>Amount</u>
1. Universal Connectivity Charge93
2. For an explanation of this charge, please call 1 800 532-2021. Carrier Line Charge85
3. For an explanation of this charge, please call 1 800 532-2021.	
Total Other Charges and Credits	1.78

Taxes

	<u>Amount</u>
4. Federal Tax @ 3%05
5. Florida Grs Rcpt Tax Surcharge 2.56%05
Total Taxes10

Total AT&T Invoice Billing Current Charges 1.88

This portion of your bill is provided as a service to AT&T. There is no connection between BellSouth and AT&T. You may choose another company for your long distance telephone calls while still receiving your local telephone service from BellSouth.

AT E060908