

ORIGINAL

Carol Shrader
140 S. Clermont
Denver, CO 80246

August 30, 1998

Study on Fair Rates (No. 980000A-SP)
Division of Records and Reporting
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

To Whom It May Concern:

I am writing on behalf of my Aunt Anita McHugh; I pay her telephone (561-743-9601) and all her other bills. Since I have yet to see a study of rates that did not result in an increase, I am writing on behalf of all people who must keep their bills at a minimum.

What has been happening all over the country with telephone bills since deregulation is a ripoff of the public. We are being a la carted to the poor house. BellSouth bills now charge \$3.50 for Interstate Toll Access, \$.12 for Telecommunications Access System Act Surcharge, \$.93 for Universal Connectivity Charge, and \$.85 for Carrier Line Charge. With a local and long distant carrier, how many connecting charges can there be?

With an elderly person confined to a wheelchair, I feel I must list my aunt annual for "No Sales Solicitation" to avoid fraud and I feel I must insist on "Listing-not printed in directory" for the same reason.

My aunt has "residential message rate line" which is the least expensive monthly service available. Her monthly bill is \$14.44 if she never picks up the phone. I think that is not only enough, but more than enough. And the recently announced monthly surcharge for customers not making many long distant calls is an outrage.

My aunt is living on her own money praying to die before it runs out and forces her onto programs such as Medicare. A little help for elderly in maintaining their dignity would be appreciated.

Thank you,

Carol Shrader

Carol Shrader

ACK _____
AFA _____
APP _____
CAF _____
CMU _____
CTR _____
EAG _____
LEG _____
LIN _____
OPC _____
RICH _____
SEC _____
WAS _____
OTH _____

DOCUMENT NUMBER-DATE

09573 SEP-2 88

FPSD-RECORDS/REPORTING