State of Florida





Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: September 9, 1998

TO: Division of Records and Reporting (Moses)

FROM: Division of Legal Services (Ferguson)

RE: Docket No. 980679-WU - Initiation of Show Cause Proceedings Against Mobile Manor,

Inc., in Lee County for Violation of Rule 25-30.110(3), F.A.C.

Please file the attached letter dated August 11, 1998 in the docket file for the above-referenced docket.

cc: Division of Water and Wastewater (Shafer, Chase, Hines)

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MOBILE MANOR, INC. FEE HOREST FEE 98- 05 82 AUG 27

August 11, 1998

Julia L. Johnson, Chairman Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: Docket No. 980679-WU

Dear Ms. Johnson:

In reply to your show cause order of July 20, 1998, I will attempt to explain that the U.S.Postal service is responsible.

Our records indicate that our 1994 report was mailed prior to March 31, 1995. Apparently you did not receive it.

Our 1996 Form has never been received by us. I made no less than four (4) calls to the PSC trying to get a copy so that we could complete it. In December of 1997 I spoke with a Mr. Cleveland Ferguson, who was the only person from PSC to return my calls.

At that time he told me to copy our 1997 report and use it for 1996. I did that and mailed them on to our accountant who files these reports for us. They did not arrive for her to complete. Now we have no blank report for 1996 or 1997.

I have talked with two different people at PSC since that time trying to get an additional copy so that we can complete them. No one will give me an answer on what to do. They always say I will check and get back with you. No one ever does.

So we are sitting here in N. Ft. Myers with no forms to complete and no one from PSC who will supply them to us.

Our attorney is now on vacation and he can not respond to your Order No. PSC-98-099a-SC-WU until he returns from vacation next Monday, August 17th.

Therefore, since we have been trying to resolve this problem, I feel that Mobile Manor has made every effort to comply short of driving to Tallahassee and we should not be assessed such a high penalty.

Sincerely,

Carol R. Julius, Mgr.

cc:J. Terry Deason Susan F. Clark Joe Garcia E. Leon Jacobs, Jr.