

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for review of
proposed numbering plan relief
for 305 area code.

DOCKET NO. 971058-TL
ORDER NO. PSC-98-1267-FOF-TL
ISSUED: September 23, 1998

The following Commissioners participated in the disposition of
this matter:

JULIA L. JOHNSON, Chairman
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.

**IMMEDIATE FINAL ORDER GRANTING EMERGENCY REQUEST FOR
EXTENSION OF PERMISSIVE DIALING PERIOD**

BY THE COMMISSION:

CASE BACKGROUND

On July 15, 1997, BellSouth Telecommunications, Inc. (BellSouth), the numbering administrator for the 305 area code at that time, notified the Commission that the 305 area code would exhaust its remaining available NXXs sooner than expected. We conducted service hearings in Miami and Key West on October 1 and 3, 1997, and a technical hearing in Tallahassee on October 13, 1997. On January 6, 1998, we issued Order No. PSC-98-0040-FOF-TL approving a concentrated growth overlay to provide numbering plan relief for the 305 area code. The new area code selected to relieve 305 is 786 (SUN). A 10-digit permissive dialing period was established beginning on March 1, 1998 and ending on July 1, 1998.

On May 29, 1998, BellSouth filed a motion for extension of the permissive dialing period for the 305 area code. BellSouth stated that some alarm companies had not completed the necessary work to reprogram their alarm monitoring systems, and thus they would be unable to meet the July 1, 1998 deadline for mandatory 10-digit dialing. Shortly thereafter, on June 3, 1998, SecurityLink from Ameritech, Inc. (SecurityLink), filed an Emergency Request for Temporary Variance from Order No. PSC 98-0040-FOF-TL, requesting an extension of the permissive ten-digit dialing for six months (i.e., January 1, 1999).

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

At our June 16, 1998, Agenda Conference, we considered BellSouth's motion. SecurityLink was present at the Agenda Conference and indicated to us that it wanted an extension of the permissive dialing period for six additional months. On June 19, 1998, we issued Order No. PSC-98-0812-FOF-TL to extend the permissive dialing period for three months, until October 1, 1998, for alarm companies only. Our extension provided alarm companies the additional time to complete the necessary reprogramming. SecurityLink withdrew its Emergency Request for Temporary Variance on June 30, 1998.

On September 10, 1998, SecurityLink filed an Emergency Request for Extension of Permissive Dialing from Order No. PSC-98-0040-FOF-TL and Order No. PSC-98-0812-FOF-TL requesting an extension of the permissive ten-digit dialing for an additional thirty (30) days until November 1, 1998. SecurityLink asserted in its request it had contacted BellSouth regarding SecurityLink's petition for extension of time and BellSouth indicated that it had no objection to the relief requested.

DECISION

In its Emergency Request, SecurityLink stated that it was unable to meet the October 1, 1998, deadline because the company acquired ten to twelve new companies with different alarm system technologies than SecurityLink's systems. Because the technologies were different, SecurityLink states that it must make site visits to perform the necessary conversions. Since the majority of the site visits are residential, SecurityLink personnel must make an appointment to gain entry. SecurityLink has discovered that approximately 10-15% of the sites require a total replacement of the equipment before the conversion can be made. In light of these extenuating circumstances, SecurityLink asserts that it needed to ask for additional time to complete the conversions. SecurityLink asserts that it has to convert approximately 7,000 more customers' systems. SecurityLink is confident that it can complete the conversion by November 1, 1998.

We grant SecurityLink's request. We understand that many alarm companies worked very hard to successfully complete the conversion of their customers' alarm systems within the required time. We believe, however, that SecurityLink's conversion task was complicated somewhat by the different alarm systems of the companies it acquired. We also do not believe that customers

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should be placed at risk because SecurityLink has been unable to complete the necessary conversion process. Customers could be harmed if alarm companies are not able to reprogram their alarm systems in time, because the monitoring locations will not be able to receive signals from the customers' homes.

Therefore, we find it appropriate to issue an immediate final order approving an extension of the permissive dialing period until November 1, 1998, for alarm companies only. SecurityLink must also send customers notice indicating the company's inability to make the needed conversions in a timely manner, the new November 1, 1998 deadline, and the ramifications of missing the November 1, 1998 deadline. The letter should be submitted to Commission staff for review by September 25, 1998. After staff's approval, this notice should be mailed to all customers by October 1, 1998.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the 305 area code permissive dialing period is extended until November 1, 1998, for alarm companies only. It is further

ORDERED that SecurityLink should be required to notify by letter all of its customers who have not been converted as of September 22, 1998, of the necessity of making the conversion. It is further

ORDERED that SecurityLink's notice include the following: the company's inability to make the needed conversions in a timely manner, the new November 1, 1998 deadline, and the ramifications of missing the November 1, 1998 deadline. It is further

ORDERED that SecurityLink should submit a copy of the letter to Commission staff by September 25, 1998 for review and approval. It is further

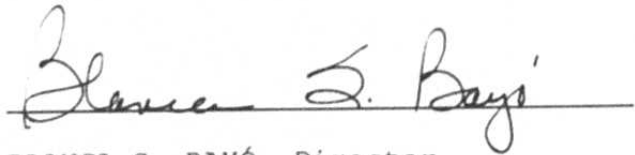
ORDERED that SecurityLink mail all customers who have not been converted the letter approved by staff by October 1, 1998. It is further

ORDERED that this order is an immediate final order, appealable and enjoined from the date of issuance, pursuant to Section 120.569(2)(1), Florida Statutes. It is further

ORDERED that this docket shall be closed.

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By ORDER of the Florida Public Service Commission this 23rd
day of September, 1998.

A handwritten signature in cursive script, reading "Blanca S. Bayó", is written over a horizontal line.

BLANCA S. BAYÓ, Director
Division of Records and Reporting

(S E A L)

JCM

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought. Pursuant to Section 120.569(2)(1), Florida Statutes, an immediate final order shall be appealable or enjoinable from the date of the issuance of this order.

Any party adversely affected by the Commission's final action in this matter may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director, Division of Records and reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty(3) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.