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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In re. Application of Forest Hills)
Utilities, Inc. for limited)
proceeding increase in wastewater)
rates in Pasco County, Florida.)

Docket No. 961475-SU ...D

SECOND REVISED SETTLEMENT AGREEMENT

COMES NOW, FOREST HILLS UTILITIES, INC., ("Forest Hills" or "Utility") by and through its undersigned attorneys, and files this proposed settlement of the outstanding show cause matters related to customer deposits in the above-referenced case and states as follows:

- 1. The Commission entered its order to show cause by Order No. PSC-97-1458-FOF-SU issued on November 19, 1997, requiring that Forest Hills show cause why it should not be fined \$15,000 for failing to comply with the requirements of Rule 25-30.311(3) and (5), and 25-30.115, Florida Administrative Code, and Section 367.091(3), Florida Statutes.
- - 3. Based upon the Utilities' response to the order to show cause dated December 9, 1997, Forest Hills is not currently in violation of Rules 25-30.115 and 25-30.311(3), Florida Adminis-

trative Codes. **RECENEDARI**LED

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- 4. The information supplied by the Utility demonstrates that, to the extent violations occurred, they were due to many factors including change in staffing, misunderstandings about the requirements of the rule, illness of key personnel and other events.
- 5. Forest Hills has now provided substantial information to the Commission staff which demonstrates that the Utility is currently in compliance with the requirements of Rule 25-30.311, Florida Administrative Code and Section 367.091(3), Florida Statutes, with regard to customer deposits and has made a refund to all customers entitled to a refund of deposits including 8% The Commission's staff will undertake an audit in the interest. near future to verify these facts. To the extent the staff audit reveals any further discrepancies, the Utility will work with the staff to correct those. The Utility has also provided the staff with the assurances that the Utility has set up its bookkeeping so that it can better monitor the status of those customer deposits and insure that the Utility with continue in compliance with the requirements of the Commission's rule on customer The Utility hereby makes the same assurances to the Commissioners.
- 6. The final concern with the Utility's charging of non-utility deposits to customers who did not have non-utility services has now been corrected and the Utility has taken steps to insure that it will no longer occur on a going-forward basis. Within thirty (30) days of the date of this proposed Settlement

Agreement, the Utility will have completed refunds of all remaining outstanding deposits that fall within this area of concern and will have supplied an affidavit to the staff from an officer of the Utility that all appropriate refunds have been completed.

7. In light of the above facts, the Utility proposes to settle the instant show cause proceeding by the provision of the information already submitted to the staff, the assurances as outlined above in paragraph 4 hereof and by payment of a fine of \$4,000 for the past violations of Commission rules and statutes.

WHEREFORE, Forest Hills Utilities, Inc. hereby proposes that the Commission accept the proposed settlement offer under the terms as outlined herein, and issue its Order closing the show cause proceeding in accordance with those terms. The Utility will submit payment for the fine, as outlined herein, immediately upon acceptance of this settlement by the Commission.

Despectfully submitted this day of October, 1998 by:

ROSE, SUNDSTROM & BENTLEY, LLP 2548 Blairstone Pines Drive Tallahassee, Florida 32301 (850) 877-6555

F. MARSHALL DETERDING

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by Hand Delivery* or U.S. Mail to the following parties this day of October, 1998.

Tim Vaccaro, Esquire*
Division of Legal Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0873

MARSHALL DETERDING

foresthi\settle.agr