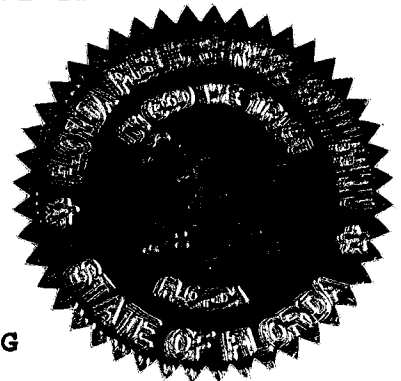


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BEFORE THE  
FLORIDA PUBLIC SERVICE COMMISSION

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In the Matter of  
Request for review of  
proposed numbering  
plan relief for the  
407 area code.  
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: DOCKET NO. 980671-TL  
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PROCEEDINGS: ORLANDO SERVICE HEARING

BEFORE: CHAIRMAN JULIA L. JOHNSON  
COMMISSIONER J. TERRY DEASON  
COMMISSIONER SUSAN F. CLARK  
COMMISSIONER JOE GARCIA  
COMMISSIONER E. LEON JACOBS, JR.

DATE: Thursday, September 24, 1998

TIME: Commenced at 2:00 p.m.  
Concluded at 3:35 p m.

PLACE: Orlando City Hall  
City Council Chambers (2nd Floor)  
400 South Orange Avenue  
Orlando, Florida

REPORTED BY: JOY KELLY, CSR, RPR  
Florida Public Service Commission  
Chief, Bureau of Reporting

DOCUMENT NUMBER-DATE  
1144 OCT-98  
FPSC-RECORDS/REPORTING

1 **APPEARANCES:**

2                   **CHARLES REHWINKLE**, Post Office Box 2214  
3 (MCFLTLH00107), Tallahassee, Florida 32316-2214,  
4 appearing on behalf of **Sprint-Florida, Inc. (Sprint)**

5                   **J. JEFFREY WAHLEN**, Ausley & McMullen, Post  
6 Office Box 391, Tallahassee, Florida 32302, appearing  
7 on behalf of **Vista-United Telecommunications (Vista)**.

8                   **JUNE MCKINNEY**, Florida Public Service  
9 Commission, Division of Legal Services, 2540 Shumard  
10 Oak Boulevard, Tallahassee, Florida 32399-0870,  
11 appearing on behalf of the **Commission Staff**.

12                   **CHARLIE BECK**, Associate Public Counsel, Office of  
13 Public Counsel, c/o the Florida Legislature, 111 West Madison  
14 Street, Room 812, Tallahassee, Florida 32399, appearing on  
15 behalf of the **Citizens of the State of Florida**.

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## I N D E X

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## 1 P R O C E E D I N G S

2 (Hearing convened at 2:00 p.m.)

3 CHAIRMAN JOHNSON: My name is Julia Johnson.

4 Go ahead and read the notice, please.

5 MS. MCKINNEY: Pursuant to notice this time  
6 and place was set for a hearing in Docket 980671-TL,  
7 request for review of proposed numbering plan relief  
8 for 407 area code. The purpose of the hearing is set  
9 out in the notice.

10 CHAIRMAN JOHNSON: Take appearances.

11 MR. BECK: My name is Charlie Beck, I'm with  
12 the Office of Public Counsel in Tallahassee, appearing  
13 on behalf of the Florida citizens.

14 CHAIRMAN JOHNSON: Ms. McKinney.

15 MS. MCKINNEY: June McKinney on behalf of  
16 Staff.17 CHAIRMAN JOHNSON: Again, I'm Julia Johnson  
18 -- oh, did you want to make an appearance? Please.

19 MR. REHWINKEL: This is a 407 --

20 CHAIRMAN JOHNSON: Yes.

21 MR. REHWINKEL: Charles J. Rehwinkel on  
22 behalf of Sprint-Florida Incorporated.23 MR. WAHLEN: Jeff Wahlen of the Ausley &  
24 McMullen law firm, on behalf of Vista-United  
25 Telecommunications.

1           **CHAIRMAN JOHNSON:** I'm Julia Johnson, the  
2 Chairman of the Florida Public Service Commission. To  
3 my far left is Commissioner Leon Jacobs. Seated next  
4 to me on the left is Commissioner Susan Clark. Seated  
5 next to me on the right is Commissioner Terry Deason,  
6 an my far right is Commissioner Joe Garcia.

7           We are here for the second time to hear your  
8 comments on the 407 exhaust issue. As you all are  
9 aware, the 407 area code is exhausting rapidly.  
10 Several months ago the industry group recommended an  
11 overlay, an area code overlay, as a consensus plan to  
12 resolve the area code issues.

13           Because of the public concern and inquiry  
14 that we received, we decided we'd hold public hearings  
15 and a technical hearing to make a determination as to  
16 what would be the best solution for this particular  
17 area.

18           We have scheduled the second series of  
19 hearings in response to customers saying that they  
20 weren't on notice for whatever the reason might have  
21 been, or that they wanted to provide us with  
22 additional information, or they just wanted additional  
23 time to reflect on the issue and respond in person to  
24 the Commission.

25           Understanding the importance of the issue

1 and how it does impact customers, we determined that  
2 it would be necessary to hold this particular hearing.

3 I don't want to confuse the issues. We will  
4 have another hearing at 6 o'clock to address fair and  
5 reasonable rates. It's my understanding that the  
6 witnesses that have signed up to testify for this  
7 hearing are the 407 witnesses. There are some issues,  
8 procedural issues with respect to trying to keep the  
9 record clean and straight. So for that reason, to the  
10 extent we can focus on the 407 issues first, that will  
11 be helpful for Staff Counsel McKinney. And I  
12 understand the way that Public Counsel, the  
13 description of the witnesses that have signed up, we  
14 will be able to accomplish that this afternoon.

15 Most of the information regarding the area  
16 code relief plans you received if you picked up the  
17 green materials. There's also some additional  
18 information on exhaust dates; a white sheet that was  
19 made available to you.

20 We'll have Mr. Milby present all of the  
21 options that the administration -- that they can be  
22 faced with. And he'll do a run through of those for  
23 us as an initial presentation, after which point in  
24 time we'll take comments from the audience.

25 For those of you who would like to testify

1 because your comments will be part of the official  
2 record upon which we can rely when we make our final  
3 decisions, we'll need to swear you in.

4 I think it would be appropriate to go ahead  
5 and take care of that at this moment. So if you'd  
6 like to testify, if you could please stand and raise  
7 your right hand.

8 (Witnesses sworn collectively.)

9 Counsel, are there any other preliminary  
10 matters?

11 **MS. MCKINNEY:** No, Chairman Johnson.

12 **CHAIRMAN JOHNSON:** With that, Mr. Milby.

13 - - - - -

14 **WAYNE MILBY**

15 appeared as a witness and, having been duly sworn,  
16 testified as follows:

17 **DIRECT STATEMENT**

18 **WITNESS MILBY:** Thank you, Chairman Johnson.

19 My name is Wayne Milby. I'm employed by  
20 Lockheed Martin IMS as a Senior NPA Relief Planner for  
21 the eastern region of the North American Numbering  
22 Plan.

23 Lockheed Martin, in its role as a North  
24 American Numbering Plan Administrator, or NAPA for  
25 short, is responsible for initiating NPA relief

1 planning in areas within the United States in  
2 sufficient time to prevent exhaust of numbering  
3 resources.

4 Pursuant to the NPA cloverleaf planning and  
5 notification guidelines, NAPA hosted an industry  
6 meeting in Orlando, Florida, on March 31st, 1998. The  
7 primary objective of the meeting was to review the NPA  
8 relief alternatives in the initial planning document  
9 as well as additional alternatives suggested by the  
10 industry, and come to a consensus on a single relief  
11 plan presented to the Florida Public Service  
12 Commission.

13 The industry came to consensus to recommend  
14 Alternative Relief Plan No. 1, an overlay as a method  
15 of relief for the 407 area code. The industry also  
16 came to a consensus to recommend 10-digit dialing for  
17 the all-services overlay relief plan as required by  
18 federal regulations.

19 As a neutral party, NAPA cannot take a  
20 position or make any recommendation concerning the  
21 type of relief on area code. Our role is that of  
22 facilitating the industry consensus process towards  
23 the recommendation of an alternative for relief to the  
24 appropriate regulatory authority.

25 On April 22, 1998, I filed documents with



1 the Florida Public Service Commission that provided  
2 the status of the industry's efforts in industry  
3 notes, and a description of the overlay alternative  
4 recommended by the industry. The documents also  
5 included all the relief alternatives considered by the  
6 industry. And I'll review those at this time.

7           Alternative one, the alternative recommended  
8 by the industry would overlay a new area code on the  
9 entire 407 geographic area which is highlighted in  
10 yellow on this view graph, and use the existing 407  
11 boundaries with a new overlay area code.

12           The other alternatives considered by the  
13 industry are as follows: As I describe each  
14 geographic split alternative, I'll be referring to  
15 Area A and Area B, because I've provided a table at  
16 the end of the presentation that depicts the projected  
17 life of Area A and Area B for each of these  
18 alternatives.

19           Alternative 2 is a single geographic split.  
20 It splits the existing 407 area code into two  
21 geographic areas with Orange and Seminole Counties in  
22 Area A, and Brevard and Osceola Counties in Area B.

23           Alternative No. 3 is a single geographic  
24 split. It splits the existing 407 area code into two  
25 geographic areas along this boundary, with Osceola

1 County and Orange County -- that's the East Orange  
2 rate center, in Area A, and Brevard County and the  
3 east Orange rate center and Seminole County in Area B.

4           Alternative 4 is another single geographic  
5 split alternative. It splits existing 407 area code  
6 in two geographic areas along this boundary  
7 (indicating map) with the Orlando, Winter Park, Mount  
8 Verde, Windemere, Reedy Creek, Lake Buena Vista, West  
9 Kissimmee, Celebration and Kissimmee rate centers  
10 comprising Area A, and the remaining geographic areas  
11 comprising Area B.

12           Alternative No. 5, a single geographic  
13 split. Splits existing 407 area code into two  
14 geographic areas along this boundary, (indicating)  
15 with the Orlando and Winter Park rate centers  
16 comprising Area A, and remaining surrounding  
17 geographic area comprising Area B.

18           Alternative 6, a geographic split, splits  
19 existing 407 area code into two geographic areas using  
20 this boundary, which places the Orlando rate center in  
21 Area A, and all of the remaining geography in Area B.

22           Alternative 7, a single geographic split.  
23 Splits the 407 area code into two geographic areas  
24 along this boundary. Seminole County and Orange  
25 County less the Windemere and Reedy Creek in Area A

1 and all of the remaining geography in Area B.

2           Alternative 8, is a single overlay combined  
3 with a boundary realignment to include the Orange City  
4 rate center currently in the 904 area code. This  
5 alternative would overlay a new area code on top of  
6 the entire 407 geographic area, including the Orange  
7 City rate center that's currently a 904 area code.

8           **COMMISSIONER GARCIA:** That wouldn't cause a  
9 change in the numbers in that area, just the area  
10 code, correct?

11           **UNIDENTIFIED SPEAKER:** No.

12           **COMMISSIONER GARCIA:** Not correct.

13           **WITNESS MILBY:** It's a good chance that  
14 there would be duplicate central office codes, the  
15 first three digits of the 7-digit telephone number, in  
16 that case it would require the changing of those  
17 two -- you might be able to keep the last four.

18           **COMMISSIONER GARCIA:** I thought I remembered  
19 something like that.

20           **WITNESS MILBY:** If there wasn't a conflict  
21 you wouldn't have to make that change.

22           Alternative 9 is a single geographic split.  
23 Splits existing 407 area code into two geographic  
24 areas using this boundary, with Orlando, Winter Park,  
25 Winter Garden, Mount Verde, Windemere, Reedy Creek,

1 Lake Buena Vista, West Kissimmee, Celebration and the  
2 Kissimmee rate centers in Area A, and all of the  
3 remaining geography would comprise Area B.

4           Alternative 10, a single geographic split,  
5 splits existing 407 area code into two geographic  
6 areas using this boundary with the Orlando and east  
7 Orange rate centers comprising Area A, and the  
8 remaining surrounding geography would be in Area B.

9           Projected life of each alternative and  
10 number of years on the two different growth  
11 assumptions is depicted in this view graph which  
12 summarizes all of the lives from the initial planning  
13 document.

14           Assumption No. 1, is that the code growth  
15 will continue on a straight line direction at a rate  
16 approximately the same as a demand for central office  
17 codes today.

18           Assumption No. 2, these two columns is that  
19 the growth will continue in the same straight line  
20 direction at a rate approximately the same as the  
21 current assignments until the end of the Year 2000.  
22 And then the growth rate is reduced by 50% to provide  
23 an estimate of the potential impacts of any number  
24 conservation efforts.

25           A little additional explanation of the

1 chart. For Alternatives 1 and 8, which are overlays,  
2 there's only one area, so the life of those  
3 alternatives are depicted in the middle of the two  
4 columns A and B, since there's only one life. That's  
5 the reason the chart looks different for those.

6 For the single split alternatives, as an  
7 example, Alternative 2, Area A would last 1.9 years,  
8 Area B would be estimated to last 13.1 years. Then  
9 with the assumption in No. 2 with the reduced demand  
10 after the year 2000, you would get longer lives that  
11 would increase 2.5 in Area A, and 24.9 in Area B. I  
12 think everyone has a copy of this chart, so I don't  
13 think I need to go through and read the lives of every  
14 one of the alternatives.

15 That concludes my presentation of the  
16 alternatives considered by the industry. Thank you.

17 **CHAIRMAN JOHNSON:** Thank you very much. Any  
18 questions, Commissioners?

19 **COMMISSIONER CLARK:** I do have questions,  
20 for Alternative 5 and 6, how did you choose the  
21 boundaries, was it just central offices or are there  
22 some natural like roadways, or something like that?  
23 And my question sort of stems from the fact that in  
24 Atlanta people know if you're inside the perimeter  
25 it's 404; if you're outside it's 770. And my question

1 is, is there the same kind of highway system or  
2 something like that so you could conclude --

3           **WITNESS MILBY:** Some of these alternatives  
4 were in the initial planning document that I prepared,  
5 and then others were presented by the industry during  
6 the meeting, so I can't speak for --

7           **COMMISSIONER CLARK:** You don't know about 5  
8 and 6.

9           **WITNESS MILBY:** -- why they presented those.  
10 I can tell you from a initial planning document  
11 standpoint, we're trying to key the industry up to  
12 consider things. And we basically look at things  
13 trying to run along, say, county boundaries or lines  
14 that would have approximately equal life. But that's  
15 just a starting point to get the industry started.  
16 And then it's up to the industry to decide what they  
17 want to recommend.

18           **COMMISSIONER CLARK:** Okay. Thanks.

19           **CHAIRMAN JOHNSON:** Thank you for your  
20 presentation.

21           **MR. REHWINKEL:** Madam Chairman, Charles  
22 Rehwinkel with Sprint. For purposes of keeping the  
23 record straight, we have brought the two witnesses  
24 that appeared in the last hearing, Mr. Foley and  
25 Ms. Khazraee. They are here if you have any

1 questions.

2           During the questioning of Mr. Milby,  
3 Mr. Foley is always helpful to the Commission. I  
4 think he gave you an answer. I just wanted to let you  
5 know if you have questions, that he's available. He's  
6 still under oath, as is Ms. Khazraee from the  
7 continuation of the hearing.

8           **COMMISSIONER GARCIA:** On the question that I  
9 asked, can they speak on that? If you don't mind  
10 Madam Chairman, just real quick.

11           **MR. REHWINKEL:** He's available for any  
12 questions. My understanding was the witnesses would  
13 be available if the Commissioners had questions.

14           **COMMISSIONER GARCIA:** Real quick, just to  
15 clarify my thinking on that. I'm a little bit hazy,  
16 if someone could come up to the mike real quick.

17           **MR. FOLEY:** Thomas Foley with Sprint.

18           There are, in that area that would be moved  
19 under that one plan considered, 6 NXX codes that the  
20 customers would have to take a full number change, if  
21 possible, keeping the last four but not guaranteed.

22           **COMMISSIONER GARCIA:** Great. I just wanted  
23 to refresh my memory on that. Thank you. Appreciate  
24 it. Thank you, Madam Chairman.

25           **CHAIRMAN JOHNSON:** I think we're now

1 prepared for the customers. Public Counsel.

2 **MR. BECK:** The first witness is Robert  
3 Osband.

4 **CHAIRMAN JOHNSON:** And, sir, as you come  
5 forward, if you could again state your name and where  
6 you're from for purposes of the record.

7 (Mr. Osband hands document to  
8 Commissioners.)

9 - - - - -

10 **ROBERT OSBAND**

11 was called as a witness on behalf of the Citizens of  
12 the State of Florida and, having been duly sworn,  
13 testified as follows:

14 **DIRECT STATEMENT**

15 **WITNESS OSBAND:** Good afternoon. My name is  
16 Robert Osband of Titusville, Florida. My e-mail  
17 address is Ozzie, O-Z-Z-I-E, at Digital, D-I-G-I-T-A-L  
18 dot net, N-E-T.

19 I'm sorry that I was unable to get to  
20 previous Public Service Commission hearings on the  
21 relief plan for the 407 numbering plan area, or as the  
22 public knows it, the 407 area code.

23 As a result, I have been unable to look at  
24 the maps prepared by the Commission Staff before my  
25 appearance at this hearing today, so I did not know



1 which plan to recommend by the Commission's  
2 nomenclature. I searched the Commission's web site  
3 and couldn't find the maps. I'm sorry. Therefore,  
4 please let me give you my personal recommendations for  
5 the area to be covered by NPA geographic relief.  
6 Excuse me, I'm a little nervous.

7           Firstly, the new area code should be a  
8 geographic split and not an overlay. This will allow  
9 telephone customers to retain 7-digit dialing for  
10 local calls. I feel the geographic area for the new  
11 numbering plan area should include Brevard County,  
12 with the county space center, for reasons that will  
13 become apparent in a minute, and extend west to  
14 include Osceola County and southern Orlando and Orange  
15 County that are considered tourist country by the  
16 locals, an area that is generally south of the Florida  
17 turnpike and Bee Line Expressway, now the Ronald  
18 Reagan Parkway and Kennedy Space Center Expressway  
19 respectively.

20           Using major highways like these as NPA  
21 boundaries conforms to old BSPs, or Bell System  
22 practices on area codes. I'm afraid I haven't kept up  
23 with the literature to know the new nomenclature for  
24 NPA boundary standards today.

25           Furthermore, I think there's a way to make

1 this change palatable to those Chambers of Commerce  
2 who are afraid of loosing their long established area  
3 code.

4           So as far as I knew, when I prepared this  
5 testimony, there has been no discussion of exactly  
6 which three-digit number would represent the new area  
7 code. I have done some research in this area, which  
8 I'd like to present to you now.

9           The North American Plan Administration has a  
10 web site, at <http://www.napa.com>; NPA inventory list,  
11 [http://www.napa.com/number\\_resource\\_info/npastat.html](http://www.napa.com/number_resource_info/npastat.html).  
12 My testimony is available on the Worldwide Web Site  
13 also.

14           **CHAIRMAN JOHNSON:** Sir, I'm sorry. We have  
15 a court reporter that's trying to transcribe this as  
16 you speak. Could you slow down a little bit, or  
17 actually could you slow down quite a bit.

18           **WITNESS OSBAND:** I'm sorry. I speed up when  
19 nervous and I'm -- unaccustomed as I am to public  
20 speaking.

21           **CHAIRMAN JOHNSON:** You're doing a good job  
22 and you're well prepared, so take your time.

23           **WITNESS OSBAND:** Thank you. And all URLs,  
24 uniform resource locator references are in my printed  
25 testimony, available on the web. And I have other

1 copies of these URLs to pass out to anyone interested.

2           The NPA list of inventory list of area codes  
3 has one of the numbers available specifically for  
4 geographic relief, exactly the purpose of our  
5 discussion here today, is the number 321.

6           With the Space Coast of Florida as the  
7 Countdown Capital of the world, this, in my humble  
8 opinion, is the area code for us.

9           The Industry Numbering Committee of the  
10 Alliance for Telecommunications Industry Solutions is  
11 linked to from the North American Numbering Plan  
12 Administration --

13           **CHAIRMAN JOHNSON:** Slow down.

14           **WITNESS OSBAND:** Sorry -- where they provide  
15 NPA Assignment Form Part 1, Assignment Request. And I  
16 have a copy here that I will turn in to the recorder.  
17 And there's also the NPA allocation plan and  
18 assignment guidelines, which I have also printed out  
19 from their Web site and will turn into the recorder.

20           And that pretty much concludes my testimony.

21           **COMMISSIONER GARCIA:** Are you looking for a  
22 job? You're really prepared for this. We may want to  
23 hire you on these things.

24           **WITNESS OSBAND:** Thank you. My resume is  
25 also available on the Web site. (Laughter)

1           **CHAIRMAN JOHNSON:** Sir, there may be a few  
2 more questions for you.

3           **COMMISSIONER GARCIA:** So -- I know you  
4 didn't have a copy of the maps, but I think they are  
5 in our handout. Did you get it?

6           **WITNESS OSBAND:** Yes, I did get the handout.

7           **COMMISSIONER GARCIA:** I know you haven't  
8 prepared for it, if you don't mind, could you tell me  
9 of those which one you like. And by the way, I'd like  
10 to ask Staff -- because I remember when Mr. Greer was  
11 a humble servant of state government, he made a --  
12 ended up calling the administrator to reserve, I think  
13 in the Keys they wanted SUN, and, in fact, we reserved  
14 it as a second area code. So I'd like to ask Staff to  
15 go ahead -- would you just yell at Mr. Milby there or  
16 just ask to reserve that number. Because that's a  
17 wonderful idea. In fact, the SUN number -- I think  
18 they asked for SUN, FUN, might have been SEX -- those  
19 three numbers in the Keys and SUN was available. I  
20 understand that -- in fact, BellSouth told me there  
21 had been many people, after the SUN number was  
22 distributed, that asked for new numbers with the new  
23 area code because they thought it was good for  
24 advertising and marketing in south Florida. So --  
25 thank you for that. That's a good idea.

1           Now, looking at those plans, and no  
2 pressure --

3           **WITNESS OSBAND:** The closest to my  
4 suggestion is Alternative 2, basically it includes all  
5 Brevard County. I would have the boundary follow the  
6 Beeline Expressway and the Florida Turnpike, giving  
7 people a geographic boundary that they can use to  
8 determine -- and as I said, also conform to the old  
9 Bell System practices to follow such natural or  
10 mandated boundaries.

11           **COMMISSIONER GARCIA:** Give me the next one  
12 after that. The reason I say that is there's a little  
13 bit of difficulty with that particular one, at least  
14 in my thinking.

15           **WITNESS OSBAND:** Probably Alternative 7. I  
16 would think Alternative 7 because, again, it includes  
17 the Space Center along with what many of us locals  
18 refer to as tourist country: Disney areas,  
19 Kissimmee -- I'm not sure if Alternative 7 would  
20 include International Drive, whereas my suggestion is  
21 to go via those highway boundaries would include the  
22 I-drive area.

23           **COMMISSIONER GARCIA:** Mr. Milby, are these  
24 divisions based on exchanges, is that what it is? The  
25 rate centers.

1           **WITNESS MILBY:** Yes. All of the boundaries  
2 are based on the rate centers.

3           **COMMISSIONER GARCIA:** Which means that  
4 there's a central office there. Those are the very  
5 specific boundaries that we're looking at.

6           **WITNESS MILBY:** Yes. If you used different  
7 boundaries that would --

8           **COMMISSIONER GARCIA:** No, I understand that.  
9 I just wanted to make sure that that's more or less  
10 boundaries based on how the company does business in  
11 that area.

12           **WITNESS OSBAND:** I guess my next question  
13 would be do the rate centers have to conform to these  
14 physical boundaries made by the highways anyway.  
15 Because it's hard to jump an expressway like that.

16           **COMMISSIONER GARCIA:** From what I  
17 understand, and maybe you could correct it -- aren't  
18 there also exchanges that correspond with that line or  
19 that central office or something?

20           **WITNESS MILBY:** The rates of the central  
21 office code like that three-digital number is the same  
22 within that rate center. There may be multiple ones  
23 but the three-digit code does not appear in more than  
24 one rate center.

25           **COMMISSIONER GARCIA:** So you said 2 and 7.

1                   **WITNESS OSBAND:** Yes, sir. Just pretty much  
2 off the top of my head.

3                   **COMMISSIONER GARCIA:** Again, thank you very  
4 much. That's a great idea. I wish I would have  
5 thought of it.

6                   And this is a final question, because you  
7 have thought about this and in Dade County we did a  
8 lot of thinking, and this Commission a lot of  
9 thinking, and, in fact, when we did the Dade/Broward  
10 split there was a lot of the thinking and ways to try  
11 to think. The companies in that case, like in this  
12 case, wanted an overlay. In Dade we finally overlaid  
13 because we couldn't figure a way to divide it.

14                   One of the complexities that I see in this  
15 Orlando -- and I'm just giving you my thinking, I  
16 haven't decided yet, but my thinking -- and maybe I'd  
17 like to have your comments since you've thought about  
18 it -- there's so much confusion in this area to begin  
19 with. There's a bleed of other area codes, calling  
20 patterns, and the way that the cities are sort of --  
21 there's different companies cutting in and out of this  
22 system that my early thinking is that an overlay,  
23 although it's uncomfortable, is a simpler concept for  
24 people to understand. In other words, everything  
25 stays the same except I have to dial three digits.

1 I want to hear your thinking on that.  
2 Because usually I am a staunch believer in geographic,  
3 but this area to me is complicated.

4 **WITNESS OSBAND:** It's complicated pretty  
5 much for the rest of the country because of the fact  
6 they all know Disney is in Orlando, and with the  
7 recommendations I'm making, Disney becomes separate  
8 from Orlando. They'd be flying into the Orlando  
9 Airport and even that would be south of the Beeline,  
10 so that would be in the other area code by my  
11 suggestion.

12 But an overlay is inconvenient for the  
13 locals. You need 10-digit dialing for everything,  
14 even your next door neighbor.

15 **COMMISSIONER GARCIA:** No. I live with it in  
16 Dade County. But I think Atlanta, if I'm not  
17 mistaken, has already gone to ten-digit dialing.

18 **COMMISSIONER CLARK:** I think if you're in  
19 the area code you don't need to dial -- I'm not sure  
20 but I can find out. But it's fairly easy to me to  
21 remember, you know. If you don't get it with 404 you  
22 try 770.

23 **COMMISSIONER GARCIA:** All right.

24 **WITNESS OSBAND:** It's strictly from the  
25 standpoint of user convenience to try and maintain a



1 geographic split if possible. Yes, the rest of the  
2 country might have a problem.

3           **COMMISSIONER GARCIA:** We'll let the Disney  
4 people know where your Web site is and you'll probably  
5 be offline soon --

6           **WITNESS OSBAND:** Thank you, sir.

7           **CHAIRMAN JOHNSON:** Mr. Osband, let me ask  
8 you a question. You said that you went to their Web  
9 site and there was a list, inventory list of area  
10 codes?

11           **WITNESS OSBAND:** Yes, ma'am. That is  
12 [http://www.napa.com/number\\_resource\\_info](http://www.napa.com/number_resource_info), and then  
13 [npastat.html](http://www.napa.com/number_resource_info). And the 321 area code is there listed  
14 as available for geographic relief.

15           **CHAIRMAN JOHNSON:** Thank you. Appreciate  
16 your testimony.

17           A question for Mr. Melby. What is the  
18 process for reserving numbers? I remember that there  
19 was some controversy behind that or there was some  
20 hesitancy to allow areas to reserve numbers, or they  
21 didn't want to release what number they were thinking  
22 about giving an area. How does that process work?

23           **WITNESS MILBY:** Basically, before NPA became  
24 involved in this situation, each code administrator,  
25 such as the BellSouth code administrator, would have

1 probably have had one or two codes reserved with  
2 Bellcore or NAPA. Because the concern is conflicts in  
3 codes. You don't want the area code to be the same as  
4 a code, an NXX code, that's already in the NPA. So to  
5 alleviate these conflicts around the country, there  
6 are a couple of codes probably that are designated for  
7 future use for this area code, and the remaining ones  
8 would be -- you could see on the Web site, that they  
9 are available, and I reserve for future use.

10 But, again, the reason those reservations  
11 are made are to prevent the conflicts because  
12 something you may want to use, if it's already  
13 working, is a central office code. It could be they  
14 can't handle it translations-wise.

15 As far as assigning the codes goes, that's  
16 another branch of -- NAPA is responsible for that now.  
17 One says an approved relief alternative by a  
18 Commission, then another section of NAPA would assign  
19 an area code for that.

20 **COMMISSIONER DEASON:** Do you know if 321  
21 would be compatible with this area?

22 **WITNESS MILBY:** I do not know what the codes  
23 are even that are reserved.

24 **COMMISSIONER DEASON:** Apparently, the  
25 Sanford area has a 321 prefix already. Would that be

1 a problem?

2           **WITNESS MILBY:** Again, that's been the  
3 tradition. The companies would have to speak to what  
4 their specific technical problems are. But the way  
5 things have been done in the past to prevent those  
6 possible problems, you would not use an area code  
7 that's the same.

8           **COMMISSIONER GARCIA:** You mean the confusion  
9 of dialing 321-321?

10           **WITNESS MILBY:** I think translations-wise  
11 they may not be able to handle it with their switches.  
12 Again, they would have to speak to that.

13           **COMMISSIONER GARCIA:** Is there anybody who  
14 could speak on that issue?

15           **COMMISSIONER DEASON:** Sanford would be in  
16 the Area A under the proposal that was made by  
17 Mr. Osband. So anyway, just give us your thoughts.

18           **CHAIRMAN JOHNSON:** I'll swear you in, Stan.

19                                   - - - - -

20                                   **STAN GREER**

21 appeared as a witness and, having been duly sworn,  
22 testified as follows:

23                                   **DIRECT STATEMENT**

24           **WITNESS GREER:** Stan Greer on behalf of  
25 BellSouth.

1 I don't think there would be a problem with  
2 having a 321-321 area code and prefix. I'd have to  
3 check with my translation folks, but typically they  
4 don't assign it just for customer confusion purposes.

5 CHAIRMAN JOHNSON: Thank you.

6 COMMISSIONER DEASON: Before you leave,  
7 though, if there's not an -- obviously there would not  
8 be a problem if there's not a 321 prefix in the Area B  
9 that would receive the 321 area code.

10 WITNESS GREER: True. As Sanford has the  
11 321 prefix, if you assign the 321 to Brevard and  
12 Osceola, it's clearly not a problem.

13 CHAIRMAN JOHNSON: Is there another  
14 question?

15 COMMISSIONER DEASON: Mr. Greer, while  
16 you're still up there, no one has questions on the  
17 321, I have a question with respect to the area around  
18 Barefoot Bay in the Melbourne area, remember they have  
19 a different area code than 407. Have you all looked  
20 into whether or not you can move them into the new  
21 area code?

22 WITNESS GREER: I think Mr. Benson testified  
23 at the last one that that could happen; that we could  
24 move Barefoot Bay customers to the Brevard area if we  
25 wanted to. I believe he testified to that.

1           **COMMISSIONER CLARK:** I remember him saying  
2 it was a possibility but I don't remember -- I'd like  
3 to know if that can be implemented. And I suppose I  
4 should ask Staff that when the recommendation comes on  
5 that, I want that issue addressed.

6           **COMMISSIONER DEASON:** Wouldn't that change  
7 calling scopes?

8           **WITNESS GREER:** No. I think the way that I  
9 understand that he testified how he wanted to deal  
10 with it was they would essentially retain the same  
11 calling scope. We would deal with the number  
12 situations with the switch and not actually physically  
13 have to move them out of the switch into another  
14 switch. We'd just handle it on a translation basis,  
15 if I recall correctly.

16           **COMMISSIONER CLARK:** Ann says she needs to  
17 ask you some questions.

18           **MS. SHELFER:** Mr. Greer, if you move  
19 Barefoot Bay, it's in the Melbourne exchange, are you  
20 just going to move a portion of it to be served out of  
21 the 407 area codes?

22           **WITNESS GREER:** I believe it was two NXXs  
23 that served Barefoot Bay that were going to handled  
24 differently translation-wise so they'd have the same  
25 NXX or area code as Brevard County.

1           **MS. SHELFER:** But the answer to my question,  
2 will you have Melbourne served out of two different  
3 area code?

4           **WITNESS GREER:** No.

5           **MS. SHELFER:** So are they served under  
6 Sebastian now?

7           **WITNESS GREER:** They are served out of the  
8 561 area code now, and they would be moved --  
9 essentially served out of the area code that Melbourne  
10 would be served out of.

11           **MS. SHELFER:** But would they still be in the  
12 Sebastian exchange?

13           **WITNESS GREER:** It would still have the  
14 Sebastian calling scope.

15           **MS. SHELFER:** So then Sebastian will have  
16 two different area codes serving one exchange?

17           **WITNESS GREER:** The customers are in Brevard  
18 County, so they would essentially -- all customers in  
19 Brevard County would have the same area code.

20           **MS. SHELFER:** But Sebastian would to have  
21 two --

22           **WITNESS GREER:** The NXXs that would be used  
23 to serve Barefoot Bay would not be used in Sebastian.  
24 They would be solely for the Barefoot Bay customers  
25 which were Brevard County customers. The switch in

1 Sebastian would be handling NXXs for two area codes,  
2 yes, I believe Mr. Benson indicated it could do that.

3 MS. SHELFER: And so it's capable of  
4 handling them, so you would have Sebastian in one  
5 exchange with two different area codes.

6 WITNESS GREER: No.

7 MS. SHELFER: If you're serving Barefoot Bay  
8 out of the different NXX they are still in the same  
9 exchange, right?

10 WITNESS GREER: The switch that serves  
11 Barefoot Bay is homed off the Sebastian -- it's a  
12 remote off of the Sebastian host. And so they just  
13 have it set up to deal with rating purposes, the  
14 Barefoot Bay customers have a calling scope. So do  
15 the Sebastian folks.

16 COMMISSIONER DEASON: So would Barefoot Bay  
17 have a different calling scope than the rest of  
18 Sebastian?

19 WITNESS GREER: Our plan I understand is  
20 that the Barefoot Bay customers' calling scope would  
21 not change.

22 MS. SHELFER: So it would be the same as the  
23 Sebastian?

24 WITNESS GREER: Yes.

25 MS. SHELFER: In fact, it is the Sebastian

1 exchange.

2           **WITNESS GREER:** I believe it is.

3           **COMMISSIONER CLARK:** Madam Chairman, I guess  
4 what I'm concerned about is it seemed to me that this  
5 was an opportunity to address the pocket. But I also  
6 think if there's going to be any change in calling  
7 scope, I suppose even if we're going to address moving  
8 it, we have in the past validated them.

9           It seems to me we ought to try to do them  
10 some way coordinated so it's not confusing to those  
11 customers. And I'll just want to make sure he  
12 addresses that as part of this docket. If we decide  
13 we can't do it in this docket, that we nonetheless  
14 have some coordination for that.

15           **COMMISSIONER GARCIA:** I would assume that  
16 since it's going to take a while to implement whatever  
17 we do here, we could probably handle balloting and  
18 then as they implement this, they could probably start  
19 down that road.

20           **COMMISSIONER CLARK:** If what Mr. Greer says  
21 is true, that nothing changes in terms of their  
22 calling scope, and really the only thing that changes  
23 is their area code, then I don't think we need to  
24 ballot.

25           **WITNESS GREER:** I believe Mr. Benson



1 testified that he would recommend a balloting because  
2 the area code would change and for business customers  
3 that affects customers.

4           **COMMISSIONER CLARK:** I recall the reason we  
5 would ballot was because their calling scope might  
6 change.

7           **WITNESS GREER:** Maybe. I don't know. For  
8 them they are not aware -- I don't know if they are --  
9 all of the customers in Barefoot Bay are aware --  
10 there's a possibility they go from five --

11           **COMMISSIONER GARCIA:** Maybe we could have  
12 the company get together with Ms. Shelfer and  
13 formulate some idea on this.

14           **COMMISSIONER CLARK:** I just want to make  
15 sure it's addressed.

16           **MS. SHELFER:** Is there a LATA issue here,  
17 too, Mr. Greer?

18           **WITNESS GREER:** I believe there is.

19           **COMMISSIONER CLARK:** What does that mean?  
20 That the LATA goes --

21           **WITNESS GREER:** My understanding, the LATA  
22 splits the Brevard and -- Indian River I think is the  
23 county that's right below Brevard.

24           **COMMISSIONER CLARK:** That sounds like it  
25 would conform more to the LATA line if it moved into

1 the 407; is that not correct?

2           **WITNESS GREER:** Yes. But you also would  
3 change their calling scope if you did that so that's  
4 why we were --

5           **COMMISSIONER CLARK:** Then you would run into  
6 the problem of interLATA calling.

7           **WITNESS GREER:** Correct.

8           **COMMISSIONER CLARK:** Who serves there?

9           **WITNESS GREER:** We do.

10          **COMMISSIONER CLARK:** You do. Thank you.

11          **MR. BECK:** Next witness is J. D. Wells.

12 J. D. Wells? (No response)

13           Patrick Utecht.

14                           - - - - -

15                           **PATRICK J. UTECHT**

16 was called as a witness on behalf of the Citizens of  
17 the State of Florida and, having been duly sworn,  
18 testified as follows:

19                           **DIRECT STATEMENT**

20           **WITNESS UTECHT:** My name is Pat Utecht. I'm  
21 a 34-year resident of Satellite Beach.

22           In looking over the proposal, there are  
23 several things that came to mind, number one being it  
24 looks like it is going to pose a huge problem to  
25 general consumers, the residential consumers. I think

1 it would be fair to say that to dial an area code for  
2 a house next door, which seems to be an eminent  
3 possibility, it's a little bit beyond reason. In  
4 general, I look at it and say we're looking here at a  
5 procedure now, or a process, in looking at the  
6 alternatives that in general are going to have to be  
7 repeated in roughly two to eight years.

8           If that's the case, why aren't we  
9 considering a zone change to add three zones now to  
10 avoid all of the repetition. Why not break it up to  
11 where there's enough numbers available?

12           It would be interesting to know what are the  
13 relative costs for each of these alternates  
14 particularly, and to break that down into two  
15 sections: What is the tangible cost to the individual  
16 phone companies that are involved? What are the  
17 tangible and intangible costs to the residential  
18 consumers? I have no idea what that would be. I  
19 don't know whether my area code -- the changes are  
20 going to change my dialing area and the costs.

21           Now, we are a heavy user of phones. We have  
22 seven children spread throughout Florida. Mother and  
23 daughters are not what you'd call "wordless." And the  
24 parents aren't too bad either, and I guess I get in on  
25 the act somewhat myself. So our phone is in use a

1 lot, from the beach area to Orlando and around. So  
2 there are several plans there that we've looked at.  
3 Haven't found any one that really minimizes the cost  
4 to a great degree. So I would like to know what  
5 changes there are going to be as far as costs to the  
6 consumer?

7 I could easily imagine that the plans that  
8 have been presented are probably most favorable to the  
9 telephone company.

10 **COMMISSIONER GARCIA:** Before you go down  
11 that road. What do you mean by the cost to the  
12 consumer?

13 **WITNESS UTECHT:** Well, if they are going to  
14 change codes, am I guaranteed to have the same cost?

15 **COMMISSIONER GARCIA:** None of that changes.

16 **WITNESS UTECHT:** There would be no cost  
17 change.

18 **COMMISSIONER GARCIA:** Calling across area  
19 codes is not going -- if it's a long distance call now  
20 within your area code, that stays a long distance.  
21 But nothing changes if you're calling another area.

22 **WITNESS UTECHT:** A cost to any point in that  
23 zone.

24 **COMMISSIONER GARCIA:** What you're calling  
25 scope is today will be the same. And who knows, when

1 competition comes it may get cheaper. But nothing you  
2 have today changes.

3           **WITNESS UTECHT:** You may be an optimist but  
4 I'll accept that for now.

5           **COMMISSIONER GARCIA:** I have to be.

6           **WITNESS UTECHT:** So basically coming down to  
7 the objection of changing to where I have to dial  
8 extra numbers to go next door. I look through the  
9 alternatives here and I see the two overlay plans seem  
10 to be fairly heavily weighted. The split plans,  
11 there's a number of options there. I have no  
12 objection to changing my area code. I do object to  
13 having to call a neighbor -- and I'm assuming that  
14 would pretty much mean anybody that moves into a block  
15 or changes a house -- I could easily imagine having to  
16 call extra digits next door.

17           **COMMISSIONER GARCIA:** If there is an overlay  
18 you have to dial 10 digits. That doesn't necessarily  
19 mean, though, that the neighbors -- initially you're  
20 going to have -- you're going to have different area  
21 codes because to a general degree neighbors don't  
22 change very much, so they still hold some of the old  
23 numbers, but eventually, yeah. But you will have to  
24 dial 10 digits.

25           **WITNESS UTECHT:** I live on a cul de sac that

1 has ten homes. Three of them have sold three times in  
2 the last ten years.

3 **COMMISSIONER GARCIA:** So --

4 **WITNESS UTECHT:** So it would be affecting  
5 our neighbors. But has the Commission or the  
6 telephone companies presented you with any of the  
7 costs that are likely to be incurred? Any projections  
8 of costs for the business owners or anybody else?  
9 It's going to stay the same. Obviously they are going  
10 to have to incur some costs. I don't know what those  
11 relative ones are. But I do look here at this list,  
12 and say, okay. Under Alternative 2 in a split plan  
13 Area A, under Assumption 1 is 1.9 years. I think I'd  
14 throw that one out and say I don't want to come back  
15 here in two years or less than two years. If that's  
16 the case, I want to start now and look ahead further  
17 than just the next two to eight years. But I do wish  
18 to express my objection to the overlay and strongly in  
19 favor of a split no matter which way the split goes.

20 **COMMISSIONER GARCIA:** Just for your comfort  
21 level, the companies in the last four, five of these  
22 major area code splits that we've considered has come  
23 with the concept of overlay and we have rejected them  
24 in every single one except one.

25 **WITNESS UTECHT:** I'm sure my argument was

1 much along the lines of those that were objected to  
2 and ignored before.

3           **COMMISSIONER GARCIA:** It has been that the  
4 majority opinion of this Commission that we should try  
5 to avoid, I think, overlays as much as possible.

6           **WITNESS UTECHT:** I wish I could stand here  
7 and speak as a representative of the city. I served  
8 12 years on City Council, Satellite Beach, and I think  
9 I could judge what that is. But I'm not authorized  
10 to speak on behalf of them, but from my own gut  
11 feeling I'm sure my feelings are pretty much  
12 representative.

13           **COMMISSIONER GARCIA:** What did you think  
14 about the 3-2-1 concept?

15           **WITNESS UTECHT:** That would be fine. I have  
16 no objection to that. I don't care what numbers I get  
17 for an area code as long as we stay uniform within an  
18 area.

19           **COMMISSIONER GARCIA:** Looking at the ones  
20 provided there I understand you had a strong objection  
21 with the second one.

22           **WITNESS UTECHT:** I just picked that one as  
23 being --

24           **COMMISSIONER GARCIA:** Is there any one of  
25 those --

1           **WITNESS UTECHT:** -- personal 1.9 years.

2           **COMMISSIONER GARCIA:** Is there any one of  
3 those you have a particular liking of?

4           **WITNESS UTECHT:** No. I just don't like the  
5 overlay.

6           **COMMISSIONER GARCIA:** Let me also tell you,  
7 even if the concept of the second one, just so you can  
8 understand, if we were to do that overlay -- I'm  
9 sorry, if we were to do No. 2, chances are that the  
10 area that kept the area code would be the shortest  
11 lasting one, because according to sort of the  
12 guidelines of numbering, you don't want to change  
13 anyone's area code before seven years. And I guess  
14 I'll be corrected if I'm wrong -- you'll try to keep  
15 at least a seven-year period. In that case, with the  
16 core that changes in the short amount of time, that  
17 would probably then go overlay from there.

18           **WITNESS UTECHT:** Why not go to a -- if we're  
19 looking at that in the relatively near future, why  
20 don't you consider three zones now rather than just  
21 two? Split it. Get rid of that problem now. Most of  
22 you were probably off the Commission or reappointed at  
23 that time. But stop a headache for somebody else.

24           **COMMISSIONER DEASON:** We fought that battle  
25 a little while back in North Florida. We actually



1 proposed two new area codes, along with the existing  
2 area code, and we lost that battle. We were -- on  
3 reconsideration the Commission decided to go with the  
4 split. And the reason was that the administrator  
5 indicated that they felt that was not a wise use of  
6 area codes; that it was a limited resource and that  
7 new area codes should be granted only when they are  
8 absolutely necessary.

9           But I think the concept is valid one. In  
10 fact, we agreed with that at one point just before the  
11 904 area code a couple of years ago.

12           **WITNESS UTECHT:** As a point of interest  
13 then, what power does the -- does your Commission  
14 have? Can you turn around and say to the telephone  
15 companies, "This is the way we want to go" or do they  
16 then go to court and start some other type --

17           **COMMISSIONER DEASON:** It's a little unclear.  
18 We didn't challenge it. If we had, you know,  
19 legally -- perhaps the Chairman could give us a little  
20 bit more indication -- we didn't take it that far to  
21 where I guess it ended up in court. We followed the  
22 advice of the administrator to not use a third area  
23 code. But perhaps Chairman Johnson has more insight  
24 into that.

25           **CHAIRMAN JOHNSON:** And it goes to your

1 question of what authority would we have over the  
2 companies, I think, as it relates to the issue, of  
3 when they are proposing an overlay or a geographic  
4 split, certainly they have to submit that to us as  
5 they did in this instance and there was a consensus  
6 planned for the industry. But we could come back,  
7 receive the public input, and say "Nah, let's go with  
8 a geographic split." So we do have that kind of  
9 authority.

10           As it relates to receiving another number  
11 saying we want to use three numbers, and asking the  
12 institution that would actually provide those numbers  
13 to give it to us, I think we probably -- it would be  
14 an interesting legal issue, and I tend to think that  
15 they would win. Because what happens is -- and then  
16 Georgia asks for four and then someone else asks for  
17 six, at some point someone must be responsible for the  
18 allocation and exhaust of even of the area codes. So  
19 they probably have the better policy reason for  
20 restricting and setting up criteria to limit states  
21 from doing what we attempted to do.

22           And, again, looking back at that, every  
23 area, when we go to an area -- when we were in  
24 Pinellas and Hillsborough County, citizens suggested  
25 that. So every area we go they say just give us three

1 or four now. But then that relates back to exhausting  
2 all of the numbers too rapidly.

3 No state -- we haven't had a state challenge  
4 of that criteria yet, so it's still just a theoretical  
5 question.

6 And to the issue that you raised about  
7 splits versus overlays in your preference for the  
8 split so that you have the 7-digit dialing, and it's  
9 not so confusing, and you said although you hadn't  
10 done a poll you thought it might be somewhat  
11 representative, we have been receiving a lot of public  
12 comment through faxes, written information and  
13 telephone calls. And thus far, as of, I guess  
14 September 23rd, 257 individuals that called in said  
15 they want to split the 7-digital dialing, only two  
16 supported the overlay, and about 18 said do something  
17 else; make the cellular provide their own area code  
18 and that kind of thing.

19 So generally what we're seeing, particularly  
20 with respect to residential customers, there's a  
21 strong preference for 7-digit dialing and the split.

22 **WITNESS UTECHT:** Do you have a schedule  
23 under which you intend to make a -- reach a decision?

24 **CHAIRMAN JOHNSON:** Yes, we do.

25 **WITNESS UTECHT:** I don't recall seeing it.

1                   **CHAIRMAN JOHNSON:** It's in the --

2                   **WITNESS UTECHT:** Do we have time to put a  
3 straw ballot on the October or November vote?

4                   **CHAIRMAN JOHNSON:** That's interesting. I  
5 don't think so, but it's an interesting proposition.

6                   We will decide -- it looks like Staff will  
7 make a recommendation on November 29th, and we will  
8 decide this matter on December 1st.

9                   **WITNESS UTECHT:** Thank you.

10                  **CHAIRMAN JOHNSON:** Thank you.

11                  **COMMISSIONER GARCIA:** I will let you know,  
12 sir, that we have had more hearings. I assume it's to  
13 some degree because of the Chairman's sensitivity to  
14 this being her home base in the state, but clearly our  
15 interest is to make sure that we get as many opinions  
16 as possible in the Orlando area. So this is, I  
17 believe, the third hearing we have had here, which is  
18 not typical. Usually we have fewer on these things.

19                  **MR. BECK:** The next witness is John  
20 McReynolds.

21

22

23

24

25

**JOHN MCREYNOLDS**

1  
2 was called as a witness on behalf of the Citizens of  
3 the State of Florida and, having been duly sworn,  
4 testified as follows:

**DIRECT STATEMENT**

5  
6 **WITNESS MCREYNOLDS:** Good afternoon, Madam  
7 Chairman, members of the Commission. I just wanted to  
8 come back in front of you and reiterate  
9 Universal Studios' position.

10 My name is John McReynolds. I'm here on  
11 behalf of Universal Studios. I don't mean to take up  
12 your time, but did want to stress the importance of  
13 what we feel this issue is to our customer base and  
14 growth of Universal.

15 We understand why, and appreciate the fact,  
16 that you're taking so much time on this issue. But we  
17 urge you to remember that this is literally the No. 1  
18 tourism destination in the country. You're talking  
19 about bringing people in from all over the country who  
20 are not used to this type of system and you're asking  
21 us to take a lead position on it. Granted, Miami has  
22 already done it, but there are hardly any other places  
23 around the country that are this far forward on the  
24 issue.

25 We would urge that most of the time Orlando

1 is a leader in issues, and especially when it comes to  
2 tourism. This is one of the times when we would urge  
3 caution and say, "Let's not be a leader," because we  
4 don't want to have to re-educate the tourist, because  
5 we're already having to educate them once they hit the  
6 ground here anyways on what is out there and what they  
7 can do and so forth. To add this on top of it, quite  
8 honestly, with the growth the community is going to  
9 see in the near future, we're afraid that it's going  
10 to hurt some of the newer businesses that come to the  
11 community.

12           And I'll be honest, on behalf of Universal  
13 it worries us along the same lines as a company that's  
14 about to complete a \$3 billion expansion; go from 6500  
15 employees to somewhere between 18 and 20,000 employees  
16 in the next 18 months, and on top of that we have a  
17 purchase option on 2,000 additional acres.

18           **COMMISSIONER CLARK:** Mr. McReynolds, did you  
19 look at the splits and have you previously indicated  
20 which one you preferred?

21           **WITNESS McREYNOLDS:** The last time I came  
22 before you I don't know if I specifically mentioned  
23 one. We would like to keep the tourism corridor in  
24 tact.

25           **COMMISSIONER CLARK:** You like No. 1?

1                   **WITNESS McREYNOLDS:** I do not like No. 1 as  
2 an overlay. We are absolutely against an overlay.

3                   **COMMISSIONER GARCIA:** You spoke about  
4 educating consumers, that was your number one concern,  
5 10-digit dialing.

6                   **WITNESS McREYNOLDS:** Yes. Absolutely. And  
7 also the confusion of someone that lives in a 7-digit  
8 area, coming here looking at a telephone book. For  
9 instance, we're bringing on -- one of our properties  
10 we're bringing on right now is an area called "City  
11 Walk." In City Walk we're going to have entities such  
12 as Jimmy Buffet's Margueritaville, Motown Cafe, NASCAR  
13 Cafe; Andre Agassie is opening up a restaurant. We  
14 will bring most of it on line at once. But what  
15 happens if we change-out or we bring one or two  
16 buildings on after the fact and they come on line and  
17 have a different area code? Someone staying in a  
18 hotel down the street is not going to understand that  
19 if they are from a different geographical area. And  
20 they might assume, well, forget it. I'm not going to  
21 go there to a different area code. They are not even  
22 going to look at the address.

23                   **COMMISSIONER GARCIA:** So that being the  
24 number one issue, that you dislike that, the next  
25 question is -- and I think you gave us a suggestion

1 last time -- but if I remember correctly your  
2 testimony to us last time is that you wanted to keep  
3 the Kissimmee-Orlando concept too. So that being the  
4 case, which of these works for you?

5           **WITNESS McREYNOLDS:** Well, as I go through  
6 this it would be preferable to keep especially the  
7 tourism district together, especially if you remember  
8 in the different counties you had had tax collection  
9 that goes to support a lot of the amenities that  
10 support tourism, sports and so forth. Therefore, it's  
11 almost an ID, identification of certain areas of the  
12 projects we all support. Therefore, all of the bed  
13 tax dollars collected in Orange County, both from  
14 Universal hotels around the property and those that we  
15 will be bringing on line, plus the Disney hotels that  
16 are in Orange County, go to support those entities  
17 within Orange County. So hopefully we can keep in  
18 these Orange County, and if we can do it all the way  
19 to Kissimmee that's wonderful, to keep the tourism  
20 sector as one, to keep an ID, but the idea is to keep  
21 especially within the county.

22           **COMMISSIONER GARCIA:** Give me a --

23           **WITNESS McREYNOLDS:** Well, I look at it and  
24 I understand there's other problems. But I look at  
25 single split No. 2, which keeps Reedy Creek, which is



1 Disney into the Orange County area, which would be us  
2 in the I-Drive community. I look at single split 4.  
3 Which quite honestly does the same. It keeps the  
4 tourism sector, which is southwest Orange County, into  
5 the Kissimmee and the Reedy Creek area, again keeping  
6 the tourism sector as one.

7 **CHAIRMAN JOHNSON:** I need to make an  
8 announcement.

9 There are two cars that are blocking a bus  
10 and they'll be towed in the next several minutes if  
11 they aren't moved. Taking number EJ183A. EJ183A, and  
12 FC1 -- either 1 or I, FC1 or I70P.

13 **UNIDENTIFIED SPEAKER:** Pink Mazda or a  
14 burgundy van. You're parked lengthwise along Boone  
15 Street.

16 **UNIDENTIFIED SPEAKER:** Thank you.

17 **WITNESS McREYNOLDS:** Then I look at  
18 Alternate 7 with the single split. There, though,  
19 you're not extending all the way down to the Orange  
20 County line so you are again there splitting up a  
21 little bit of the tourism sector.

22 **COMMISSIONER GARCIA:** Which one is this, I'm  
23 sorry?

24 **WITNESS McREYNOLDS:** Single split  
25 Alternative 7, which would split apart the Disney/

1 Buena Vista-based area with the I-Drive/  
2 Universal-based area. So, 7, if you could extend it  
3 down to Orange County would hold interest because you  
4 would be holding again the base. But where it's split  
5 right now you are splitting in half the tourism  
6 sector.

7 **COMMISSIONER GARCIA:** What did you think of  
8 the 3-2-1 concept?

9 **WITNESS McREYNOLDS:** For Brevard County? We  
10 would keep 407. But it's -- it's interesting you  
11 bring up 321 because I know many of the members over  
12 in the Brevard County delegation, I saw they submitted  
13 a letter to you. It give you the sense they really, I  
14 know, are trying to create an idea of being space  
15 travel, whether it's tourism based or industry based,  
16 versus the rest of the tourism sector. And it does  
17 hold some legitimate interest. If I was over there  
18 trying to brand market my area in the tourism sector  
19 it would hold a lot of interest to me.

20 **COMMISSIONER GARCIA:** Okay. Thank you.

21 **COMMISSIONER DEASON:** In which exchange does  
22 the Universal complex reside according to these maps?

23 **WITNESS McREYNOLDS:** I'm sorry, which --

24 **COMMISSIONER GARCIA:** Name the area.

25 **COMMISSIONER DEASON:** Is it Orlando or

1 Windemere?

2           **WITNESS McREYNOLDS:** I'm sorry. We're in  
3 Orlando. We are actually the end boundary of Orlando  
4 as you move towards southwest Orange County. We're  
5 completely in there.

6           I will tell you, though, if I could add, the  
7 2,000 additional acres we have the option on are right  
8 along the Beeline, all within Orange, right along the  
9 Orange County-Orlando border as well.

10           **COMMISSIONER JACOBS:** Did you say split  
11 Option 3 was not favorable to you?

12           **WITNESS McREYNOLDS:** No. A split Option 3  
13 would be acceptable to us as well. Again, you're  
14 keeping the tourism sector especially and, quite  
15 honestly, the City of Orlando into one area. Okay.

16           Thank you for your time. Thank you.

17           **MR. BECK:** Andy Gardiner.

18                                   - - - - -

19                                   **ANDY GARDINER**

20 was called as a witness on behalf of the Citizens of  
21 the State of Florida and, having been duly sworn,  
22 testified as follows:

23                                   **DIRECT STATEMENT**

24           **WITNESS GARDINER:** My name is Andy Gardiner.

25           **COMMISSIONER DEASON:** Mr. Gardiner, were you

1 here earlier when we swore in witnesses?

2 WITNESS GARDINER: Yeah.

3 COMMISSIONER DEASON: Please proceed.

4 WITNESS GARDINER: Again, my name is Andy  
5 Gardiner. I'm the Executive Director of Apopka Area  
6 Chamber of Commerce. I had the opportunity to speak  
7 to you last time and I wanted to point out a couple of  
8 issues again.

9 If we could turn to Alternative 2 which is  
10 the plan that the Apopka Chamber has started to zero  
11 in with their membership.

12 Again, as I pointed out last time, these  
13 maps do not have the road structure presently in  
14 place, the I-4 corridor which cuts Apopka and Sanford  
15 practically in half. It also does not have  
16 Altamonte Springs located on this map. And we will  
17 eventually, within two years, be completing the  
18 western beltway just northwest of Apopka which will  
19 tie into the turnpike and the rest of the expressway  
20 system.

21 We're here -- I know there's a lot of  
22 different plans here, and depending on which split  
23 that you would like, we're adamant about being  
24 included in the rest of Orange County and portions  
25 around Altamonte Springs that remain part of a similar

1 area code in some capacity.

2 COMMISSIONER GARCIA: But you said you  
3 support 2.

4 WITNESS GARDINER: We support Alternative 2.  
5 The only problem there could potentially be if you  
6 were trying to keep, as John McReynolds said, some  
7 type of a tourism industry district; it doesn't  
8 include the Celebration-West Kissimmee area.

9 I was just looking at the different maps in  
10 considering maybe a combination of 2 and 4, which  
11 would come down into Kissimmee. If you were to  
12 combine those two and take in Orange County and the  
13 areas we were interested in Alternative 1 -- I'm  
14 sorry, in Alternative 2, but it would also come down  
15 into Kissimmee.

16 Another idea, I know there was some  
17 discussion about possibly three area codes, but may be  
18 a separate entity area code just for the tourism  
19 district, which would take in the Kissimmee, really  
20 Reedy Creek south; allow them to have their own  
21 entity. If that's one of the reasons that we're here  
22 is because of substantial growth in that area, allow  
23 them to be their own entity.

24 But if these are the only options that we're  
25 presented with at the present time, again Alternative

1 2 is the one that we are most interested in.

2           **COMMISSIONER DEASON:** Mr. Gardiner, you  
3 suggested, perhaps, a combination of 2 and 4. And I  
4 assume when you say combination that you would include  
5 all of what's on Alternative 2 and add to that  
6 Kissimmee and West Kissimmee and Celebration.

7           **WITNESS GARDINER:** Right. Exactly.

8           **COMMISSIONER DEASON:** I'd like to point out  
9 one thing. Do you have this page that has the exhaust  
10 dates on it?

11           **WITNESS GARDINER:** Yes.

12           **COMMISSIONER DEASON:** Not the exhaust dates,  
13 but the exhaust periods. Alternative 2 already shows  
14 that it has a projected life of only 1.9 years. If  
15 you were to add more territory to that you'd be  
16 reducing that even more so that it would be  
17 something -- I'm just guessing, perhaps as small as  
18 1.5 years or so. That's one of the constraints under  
19 which we have to consider these various proposals.

20           **WITNESS GARDINER:** And I understand that.  
21 That's why one of the suggestions was to just have a  
22 tourism area code, so to speak, where it's just their  
23 own entity. If they are going to have the growth in  
24 the area, if Disney continues to grow in Kissimmee, in  
25 that area, allow them just to be their own separate

1 entity, separate from Orange County and northwest  
2 Orange County and Apopka, which would remain part of  
3 the rest of Orange County.

4           **COMMISSIONER DEASON:** Commissioner Clark.

5           **COMMISSIONER CLARK:** You asked the question  
6 I wanted to ask.

7           **COMMISSIONER DEASON:** I'm sorry, did we cut  
8 you off? Have you concluded?

9           **WITNESS GARDINER:** I think that pretty much  
10 covers it.

11           **COMMISSIONER DEASON:** Any other questions?  
12 Thank you, sir.

13           **MR. BECK:** Gary Holland.

14           **COMMISSIONER DEASON:** Sir, were you sworn  
15 earlier.

16           **WITNESS HOLLAND:** Yes I was.

17                                   - - - - -

18                                   **GARY HOLLAND**

19 was called as a witness on behalf of the Citizens of  
20 the State of Florida and, having been duly sworn,  
21 testified as follows:

22                                   **DIRECT STATEMENT**

23           **WITNESS HOLLAND:** I'm Gary Holland and I  
24 represent the City of Kissimmee.

25           The last hearing you had here on August the

1 7th, if you recall, I spoke with you then, and  
2 indicated a pretty strong preference for Alternative  
3 3.

4 I think that based on what the gentlemen  
5 from Universal said, and the gentlemen from Apopka, it  
6 looks to me as though Alternative 3 actually  
7 accomplishes what they are seeking to do and it  
8 actually has a longer effective life than either  
9 Alternative 2, 4 or 7. But that's not really the  
10 reason why I wanted to speak with you again.

11 Once I returned back to Kissimmee and  
12 presented the information that I got from you at the  
13 last hearing, the City of Kissimmee Commissioners  
14 adopted a position in support of Alternative 3, the  
15 single split as well.

16 A County Commissioner in Osceola County  
17 works for Sprint and indicated to us that the overlay  
18 options allow, or could allow, for larger  
19 organizations, like the city or business entities, to  
20 block out some amount of numbers for future use in the  
21 event that they were to add facilities and, therefore,  
22 needed to add phone lines. One of the concerns that  
23 we had was that under the overlay scenario, if we  
24 exhausted numbers in the 407 area and then began using  
25 the new numbers, it's possible we could have a new



1 facility with a different area code.

2           So the citizens in Kissimmee, or wherever it  
3 might be, you can understand there would be a  
4 considerable amount of confusion.

5           So what I wanted to find out or clarify is  
6 which is it? Our Sprint representative tells us it is  
7 possible to block out numbers in the overlay scenario,  
8 but when we asked that the last time the answer I  
9 heard was that no, it's not.

10           **COMMISSIONER DEASON:** Perhaps we can get  
11 some further clarification on that very point and  
12 we'll ask one of the industry representatives to come  
13 up and explain that a little bit in more detail.

14           **COMMISSIONER CLARK:** It's like what we did  
15 in the overlay in Monroe County, we had them sort of  
16 reserve some of those overlay. I forget what that's  
17 called. I'll bet you Mr. Greer might be able to help  
18 us.

19           **COMMISSIONER DEASON:** Mr. Greer.

20           **COMMISSIONER GARCIA:** I don't know if it  
21 works that way. Let's get Mr. Greer.

22           **COMMISSIONER JACOBS:** And he thought he had  
23 gotten away.

24           **COMMISSIONER CLARK:** Mr. Holland, while he's  
25 coming up here, when we did the overlay in the 305

1 area code, we did have them do something where they  
2 would try to reserve numbers so that down in the  
3 Monroe County area they would probably be able to keep  
4 their area code as identifying that area for a longer  
5 period of time. In other words, they would reserve  
6 some of them down there. And I know Mr. Greer worked  
7 on that, so maybe you can tell us if we can do the  
8 same thing here.

9           **WITNESS HOLLAND:** We have just upgraded the  
10 switch with the City of Kissimmee. And we did, in  
11 fact, block out a set of numbers for future use but we  
12 pay for those. So I guess that's another question is  
13 that if it is possible -- I know it's possible to  
14 block out the numbers, but would it require a payment  
15 like we have?

16           **COMMISSIONER CLARK:** That's not what's  
17 happening in Monroe County. It's something the phone  
18 company is doing as they incorporate the numbers into  
19 the new phones that are being deployed.

20           **COMMISSIONER DEASON:** I think in Monroe  
21 County there were some prefixes that were reserved  
22 that would not conflict with other prefixes in other  
23 area codes. As I understand it, it was something  
24 along those lines. But Mr. Greer, could you explain  
25 it.

1           **WITNESS GREER:** Let me address his question  
2 about paying -- our tariffs give customers the ability  
3 to reserve blocks of numbers and there's a charge  
4 associated with it. My understanding is that Sprint  
5 has a similar provision in theirs.

6           As far as the Monroe County situation, the  
7 concentrated growth overlay that the Commission  
8 implemented, the Commission did reserve, I believe, 20  
9 codes. But it was reserved for carriers, not specific  
10 customers. And that may be where you might get into a  
11 problem with trying to reserve specific codes.

12           Are codes available for customers to reserve  
13 as long as there are 407 codes available in the  
14 specific office that he's needing codes? They can  
15 reserve them under the tariff today. If there's not,  
16 then they probably won't be able to once the codes run  
17 out, once the 407 codes run out.

18           **COMMISSIONER DEASON:** Reserve codes or  
19 reserve numbers?

20           **WITNESS GREER:** Reserve numbers.

21           **COMMISSIONER DEASON:** There's a fee for  
22 that.

23           **WITNESS GREER:** Yes, I believe the tariff  
24 has a fee blocks of numbers.

25           **COMMISSIONER GARCIA:** Sprint is the same

1 way.

2 **MR. FOLEY:** Tom Foley with Sprint again.

3 We have under our tariffs the ability to  
4 hold in abeyance for a customer hundred blocks groups  
5 for a price that we pay for an administrative fee and  
6 everything. The assignment of a complete NXX to, for  
7 instance, for a competing CLEC or something like that,  
8 or the holding of a complete NXX for a numbering  
9 situation is not -- probably not, I believe, held  
10 under that tariff. If we were to reserve a NXX for an  
11 area that really wouldn't be a tariff service. We're  
12 reserving like they have for the City of Kissimmee.  
13 Reserve blocks of numbers so that as they grow they  
14 can expand those numbers, or the leasing of DID  
15 numbers.

16 **COMMISSIONER DEASON:** Mr. Holland, do you  
17 want to ask some more questions, because now is your  
18 opportunity.

19 **WITNESS HOLLAND:** No, I'm Fine.

20 **COMMISSIONER DEASON:** Okay.

21 **MR. BECK:** The next witness is Wayne  
22 Gardner.

23

24

25

1                                   **WAYNE GARDNER**

2 was called as a witness on behalf of the Citizens of  
3 the State of Florida and, having been duly sworn,  
4 testified as follows:

5                                   **DIRECT STATEMENT**

6                                   **WITNESS GARDNER:** Mr. Chairman,  
7 Commissioners, I'm Wayne Gardner. I'm representing  
8 the City of Deltona, City Commissioner. I spoke to  
9 you last time you were here.

10                                   I came prepared with a map of the city to  
11 give you a better idea of what I was trying to say.  
12 Of course, it looked a lot better before the rain got  
13 it.

14                                   But last night the City Commission did take  
15 action in relationship to our opinion of what needed  
16 to be done or whatever. And that was that the  
17 Commission unanimously felt that they were against any  
18 type of an overlay that would include the City of  
19 Deltona. And I'll explain a better detail of how that  
20 could be a problem for us. Again, I'm sorry for this  
21 being a little bit washed out. I wish I had a better  
22 way to hold it. (Shows map)

23                                   Okay. This is the City of DeBary, City of  
24 Orange City, Lake Helen and Deland is up here.  
25 Basically this blue line gives you an idea of the

1 separation between the 904 area code and the 407 in  
2 Deltona. This area 407 has the DeBary exchanges.  
3 This area of 904 has Orange City exchanges and this  
4 area 407 has Sanford exchanges, including 321.  
5 (Indicating on map.)

6           What our problems are with an overlay would  
7 be that we would have people in this area -- you'd  
8 have people that use 10-digit numbers in part of the  
9 state, 7-digit numbers in other areas of the city if  
10 we went to an overlay. We would have a problem also  
11 with -- in using 10 digits, we're looking at either  
12 building a new city hall here or over this way. We  
13 could wind up with a city hall with one new area code,  
14 the fire station in another area code, our public  
15 works in another area code, and the libraries and high  
16 school in 904. This gets kind of confusing for the  
17 general public and like that. I think it would be a  
18 little bit too far.

19           We would have some areas in the possibility  
20 of this area here. Understand, I drew this the best I  
21 could using maps that we got from the Public Service  
22 Commission.

23           But we find the maps disagree with some of  
24 the maps from BellSouth as to where these lines are.  
25 We do know we have actual streets with 904 on one

1 side, 407 on the other. And, again, we could wind up  
2 with three area codes on the same streets in the same  
3 neighborhoods. And in those same neighborhoods, some  
4 people seven digits, some people 10 digits.

5 We also would feel that it would again start  
6 even getting more confusing when people start calling  
7 into Volusia County looking for an area code for  
8 three.

9 The options that we can suggest to you, or  
10 whatever -- I've listened to some of these other  
11 people earlier and I think there's a lot to be said  
12 about the tourist area being kept in the same area  
13 code and like that. If you do decide to go into an  
14 overlay, can you keep the Volusia County area out of  
15 that overlay section?

16 **COMMISSIONER GARCIA:** Let me ask you a  
17 question now. Forgetting the concept of overlay, do  
18 you like the idea of bringing -- even though it's only  
19 presented here in the overlay pattern, I guess I have  
20 to ask why, but forgetting that, would you favor the  
21 idea of bringing Orange City into the 407 area code?

22 In other words, if we were looking at this  
23 plan, look at option -- let's go back to Alternative  
24 2. If we were to add Orange City there on the top --  
25 in other words, fold Orange City into -- and in this

1 case let's say that dark area would stay 407, and that  
2 way your city would sort of all fall into the 407 area  
3 code.

4           **WITNESS GARDNER:** Yes and no. What you  
5 would be doing is bringing in this area here into 407.  
6 And, therefore, we're changing the 904 there --

7           **COMMISSIONER GARCIA:** Right.

8           **WITNESS GARDNER:** -- getting ready to annex  
9 in a little over 3,000 acres over here.

10           **COMMISSIONER GARCIA:** That area is what? In  
11 this map tell me what that is. Oh, it's not even in  
12 this map. What is out there?

13           **WITNESS GARDNER:** We could wind up again in  
14 904.

15           **COMMISSIONER GARCIA:** So you figure if  
16 you're already partly in 904 that's not a big --

17           **WITNESS GARDNER:** The city would like to get  
18 united though a single area code. That would only  
19 make sense, to keep things simpler. And then three  
20 just makes it worse. I wouldn't care if we all wound  
21 up 904 and I've got some people that would probably  
22 hang me for saying that.

23           **COMMISSIONER GARCIA:** They probably would.

24           **WITNESS GARDNER:** I know that. Especially  
25 some of these people with Sanford exchanges, because



1 they couldn't keep their exchange 321, because I think  
2 there are 321s in the 904 up in Jacksonville or  
3 something, so they couldn't keep them. They'd wind up  
4 having to change their whole number. So they would be  
5 after me with pitchforks.

6 I don't know what the answer is other than  
7 us trying to remain out of the overlay; if nothing  
8 else, being left alone. We would like sometime,  
9 someplace be able to sit down and try to find some way  
10 to take care of the problem we have of this area of  
11 our city. It's long distance to call any of this area  
12 of the city. I mean it's long distance.

13 **COMMISSIONER CLARK:** Doesn't that have to do  
14 with LATA boundaries?

15 **WITNESS GARDNER:** And that's where I made a  
16 mistake last time I was here. I kept thinking this  
17 was the LATA boundary, it's up here. (Indicating)

18 **COMMISSIONER CLARK:** Okay.

19 **WITNESS GARDNER:** Between Orange City and  
20 Deland.

21 **COMMISSIONER GARCIA:** It just strikes me the  
22 complexity of this. You might want to sit down with  
23 Staff and -- I mean, I don't know if we can address it  
24 here, except whether you want overlay or not. But  
25 you're right about the 904, it doesn't do you any good

1 to take that away from the 904.

2           **WITNESS GARDNER:** Not really, no. I don't  
3 think so. It almost would be better to put us all in  
4 the 904. But then there's a huge number of Sanford  
5 exchanges, Stone Island, Osteen, Lake Ashby, and the  
6 whole Farmington area of Volusia County, you'd be  
7 looking at pulling out a whole lot and that would be  
8 even a bigger problem than I think this is.

9           **COMMISSIONER DEASON:** The main theme of your  
10 testimony is no overlay because then you're talking  
11 about --

12           **WITNESS GARDNER:** That is what I sent here  
13 to try to put across, is that we do not want to be  
14 part of an overlay. That's not to say that it might  
15 not work and the rest of the 407, if you used overlay  
16 everything in Orange, Osceola and Brevard and like  
17 that, if that was something you had to go to, fine if  
18 you could leave Volusia County out of that overlay  
19 area.

20           **COMMISSIONER JACOBS:** Is that primarily  
21 because you are split now, or would that position stay  
22 even if you were not split? It's kind of a  
23 speculative answer.

24           **WITNESS GARDNER:** It is because we're split.  
25 Because we already have two area codes and we're

1 looking at three. And, again, all of the problems you  
2 come across with half the city in 10-digit calling,  
3 half of the city in 7-digit calling, that's a little  
4 too much.

5 **COMMISSIONER DEASON:** Any further questions?  
6 Thank you, sir.

7 **MR. BECK:** Mayor Scott Vandergrif.

8

- - - - -

9

**MAYOR SCOTT VANDERGRIF**

10 was called as a witness on behalf of the Citizens of  
11 the State of Florida and, having been duly sworn,  
12 testified as follows:

13

**DIRECT STATEMENT**

14

**MAYOR VANDERGRIF:** How are you doing? My  
15 name is Mayor Scott Vandergrif from the City of Ocoee.  
16 I'd like to call attention to your maps here,  
17 particularly let's look at Alternate 5 and we have  
18 Winter Garden to your left there that's not part of  
19 the plan. Ocoee is in between Winter Garden and  
20 Orlando. And we have two different phone companies,  
21 Sprint and BellSouth, going right down the center of  
22 our city. So any of those five, six, and 10 would  
23 split our city in half with two different area codes,  
24 because of the switches for the two different  
25 telephone companies.

1           A moment ago the representative, I think,  
2 from Apopka suggested combining 2 and 4. And I think  
3 it was Commissioner Deason said that would lessen the  
4 numbers. But actually if you add 2 to 4, it should  
5 increase in my way of thinking from 1.9 averaging  
6 between 4.4 and 1.9 as opposed to if you understand  
7 the larger number.

8           **COMMISSIONER CLARK:** What it depends on is  
9 where the growth is in number of access lines being  
10 used.

11           **MAYOR VANDERGRIF:** Well, all of the numbers  
12 depend on that, I suppose.

13           **COMMISSIONER GARCIA:** It's a constant. So  
14 when you flip that, when you're adding to one, you're  
15 definitely subtracting on the other side.

16           **MAYOR VANDERGRIF:** Yeah. But you're looking  
17 at an average between the two. I doesn't drop down  
18 all the way to the bottom.

19           **COMMISSIONER DEASON:** Actually, it was just  
20 taking some territory away from one and putting it in  
21 another. So if you had more territory and, therefore,  
22 more customers and more growth, it's going to diminish  
23 your projected period before there is exhaustion. It  
24 wasn't actually combining the two. It was just taking  
25 territory from one alternative and putting it in with

1 another alternative.

2           **MAYOR VANDERGRIF:** Right. But the  
3 projection for each alternative is the number of  
4 years, if I understand this correctly.

5           **COMMISSIONER GARCIA:** Yeah. When you do  
6 this, it's sort of a constant. In other words, if we  
7 were to take part and it is here, we just add to it;  
8 we don't average it because it's not based -- the  
9 projections are based on growth but the number of  
10 lines would be sucked up faster because it's a bigger  
11 area, more people.

12           **COMMISSIONER JACOBS:** It's cumulative.

13           **COMMISSIONER DEASON:** But Alternatives 5, 6  
14 and 10 in your opinion are unacceptable because that  
15 would split the city of Ocoee.

16           **MAYOR VANDERGRIF:** Yes. If you took the  
17 word "Ocoee" and wrote it right across the black line  
18 on the east side you'd have our city; half of it being  
19 in BellSouth and half of it being in Sprint. And so,  
20 therefore, you would split our city in half with area  
21 codes.

22           Now, 4 is a possible okay, although I'd hate  
23 to discriminate against my sister city of Apopka. I  
24 would like to consider Apopka and Winter Park in some  
25 formula, which that is all in Orange County. 2 would

1 then take your tourist district out of it. 3 would  
2 put Apopka into it but take Winter Park out and be a  
3 total tourist district. There's not an absolute happy  
4 medium for us. I don't envy your position, but I can  
5 say that the ones that split my city in half is just  
6 not acceptable.

7 **COMMISSIONER DEASON:** Any further questions?

8 **COMMISSIONER JACOBS:** I have a question but  
9 I think probably maybe from the Sprint, anyone from  
10 Sprint answer this, regarding the consolidation.  
11 Would there be a problem if -- I guess are there any  
12 Orange City NXXs that are already in use in the 407  
13 area code, do you know? Mr. Mayor, thank you.

14 **MR. FOLEY:** Tom Foley with Sprint.

15 Commissioner Jacobs, currently there are six  
16 code conflicts between 904 and 407 for those  
17 exchanges.

18 **COMMISSIONER JACOBS:** If you were to  
19 consider consolidation, is there a way to resolve  
20 that, those conflicts?

21 **MR. FOLEY:** There, I don't believe, is an  
22 easy way to resolve it. It would probably involve --  
23 and a quick look at it by myself would involve the  
24 changing of several numbers, individual customer  
25 numbers would have to be changed from one NXX code to

1 another, possibly keeping -- if we used new codes we  
2 could keep the last seven digits -- or the last four  
3 digits of the phone number possibly the same. That  
4 kind of thing would take a lot of work to put that  
5 together. And I think that it would take a good deal  
6 of coordinated effort to get that done. Plus, I  
7 think, we should ballot the customers before any of  
8 that type of decision would be made.

9           **COMMISSIONER JACOBS:** Thank you.

10           **MAYOR VANDERGRIF:** Would you like to see a  
11 list of the numbers?

12           **COMMISSIONER JACOBS:** Maybe we could get a  
13 copy of that for Staff.

14           **COMMISSIONER DEASON:** Mr. Beck.

15           **MR. BECK:** Commissioner, Mayor Vandergrif  
16 was the last witness to sign up.

17           **COMMISSIONER DEASON:** Let me ask then if  
18 there are any members of the public who joined us late  
19 who wish to testify, if you will please stand.

20           Let the record reflect that there are no  
21 other individuals who wish to testify.

22           We're scheduled to convene at 6 o'clock the  
23 fair and reasonable rate hearing. Since we have heard  
24 all witnesses that are here to address the Commission  
25 on the 407 area code, this hearing is adjourned and we

1 will reconvene for fair and reasonable rates at 6:00  
2 p.m.

3 (Thereupon, the hearing concluded at  
4 3:35 p.m.)

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1 STATE OF FLORIDA)  
2 COUNTY OF LEON )

CERTIFICATE OF REPORTER

3 I, JOY KELLY, CSR, RPR, Chief, Bureau of  
4 Reporting, Official Commission Reporter,

5 DO HEREBY CERTIFY that the Hearing in Docket  
6 No. 980671-TL was heard by the Florida Public Service  
7 Commission at the time and place herein stated; it is  
8 further

9 CERTIFIED that I stenographically reported  
10 the said proceedings; that the same has been  
11 transcribed by me; and that this transcript,  
12 consisting of 72 pages, constitutes a true  
13 transcription of my notes of said proceedings.

14 DATED this 9th day of October, 1998.

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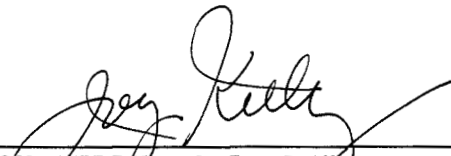
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JOY KELLY, CSR, RPR  
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