

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date 10/09/98

Docket No. 981306-TC

1. Division Name/Staff Name Communications/Isler
2. OPR Communications/Isler
3. OCR Legal Services
4. Suggested Docket Title Cancellation by Florida Public Service Commission of Pay Telephone Certificate Number 4171 Issued to Reliable Pay-Phone Communications, Inc. for Violation of Rules 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies and 25-4.043, F.A.C., Response to Commission Staff Inquiries

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

| | |
|-------------------------|-------|
| <u>Robert A. Prince</u> | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |

2. Interested Persons and their representatives (if any)

| | |
|-------|-------|
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |
| _____ | _____ |

6. Check one: Documentation is attached.
 Documentation will be provided with recommendation.

I:\PSC\RAR\MP\ESTDKT.
PSC/RAR 10 (Revised 01/96)

DOCUMENT NUMBER-DATE
11167 OCT-98
FPSC-RECORDS/REPORTING

Reliable Pay-Phone Communications, Inc. (TF373)
Certificate Number 4171, Effective 05/18/95

- 12/11/97 The Division of Administration sent the 1997 RAF notice by certified mail.
- 12/13/97 The USPS returned the receipt which showed the notice was signed for and delivered on this date.
- 08/10/98 Toni McCoy mailed the company a complaint by certified mail and asked for a response by August 27, 1998.
- 08/15/98 The USPS returned the receipt which showed the complaint was signed for and delivered on this date.
- 09/08/98 Ms. McCoy mailed the company a certified letter asking for a response to the complaint by September 18, 1998.
- 09/14/98 The Division of Administration notified staff by memo that this company has not paid its 1997 RAFs, plus statutory penalties and interest.
- 09/24/98 The USPS returned the receipt which showed the certified letter was signed for and delivered on this date.
- 10/09/98 Opened docket to cancel this company's certificate for nonpayment of RAFs and not responding to staff.

Reliable Pay-Phone Communications, Inc. (TF373)
Certificate Number 4171, Effective 05/18/95

If paid in September 1998

\$ 50.00 - 1997 RAFs
12.50 - 1997 Penalty
4.50 - 1997 Interest
\$ 67.00 - Total Past Due

If paid in October 1998

\$ 50.00 - 1997 RAFs
12.50 - 1997 Penalty
5.00 - 1997 Interest
\$ 67.50 - Total Past Due

NOTE: The "paid" date is the postmark date on the envelope.



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: September 14th, 1998
TO: Paula Isler
FROM: Jackie Knight *JK*
RE: RAF non payments - *Twelfth set of 10*

Paula, attached are ten communication companies (twelfth set) that I am forwarding to your attention who have not paid their RAF for 1997 as of today's date. Interest through the end of September is \$4.50 and Penalty is \$12.50. I have a total on the bottom of each sheet as to what amount a utility owes the Commission. I have not made copies, therefore you will need to keep the data for your files.

- 1 TF368 ✓ Ron Kain
- 2 TF373 Reliable Pay-Phone Communications, Inc.
- 3 TF379 ✓ Intel Communications, Inc.
- 4 TF381 Danica Patrick Stutz - Canceled?
- 5 TF387 Lidric Maldonado d/b/a Atlantic Coast
- 6 TF402 Harjit Singh
- 7 TF416 Wilson De Gouveia
- 8 TF425 Florida Communication International, Inc. d/b/a FCI
- 9 TF431 ~~Debra~~ Debra A. Dietz d/b/a J&D Investments
- 10 TF449 Elizabeth J. Gayner

Should you have any questions, please let me know.

G:\pi3.mpl

| COPY CODE | COMPANY NAME | REQ DATE | TRACTS DATE | SAP FUND NUMBER | "S" NO SAP FUND | REVENUE SOURCE | REGULATORY ASSIGNMENT FEE | SAP PAYMENT & COLL FEE PAYMENT AMOUNT | SAP PAYMENT NUMBER | COLL AGENCY FEE | SAP (P-OTHERS) RECEIVED | POST MARK DATE | DEPOSIT NUMBER | PENALTY DUE 60/90 DAYS 204.00 | PENALTY PAID | INTEREST DUE 1/30 DAYS | INTEREST PAID | DATE DELINQUENT LETTER 204.00 | DATE P & I LETTER 204.00 | DAYS OF EXT | EXTENDED AMOUNT 0 779/15 DA 1,700.00 | EXT AMOUNT PAID "SAP" | DATE TRUS-UP 204.00 | TRUS-UP AMOUNT RECEIVED "SAP" | TRUS-UP P & I RECEIVED | |
|-----------|------------------|----------|-------------|-----------------|-----------------|----------------|---------------------------|---------------------------------------|--------------------|-----------------|-------------------------|----------------|----------------|-------------------------------|--------------|------------------------|---------------|-------------------------------|--------------------------|-------------|--------------------------------------|-----------------------|---------------------|-------------------------------|------------------------|--|
| 0723 | Reliant Pac-Thru | 10-26-01 | | | | | | | | | | | | | | | | | | | | | | | | |

| COPY CODE | COMPANY NAME | REQ DATE | TRACTS DATE | SAP FUND NUMBER | "S" NO SAP FUND | REVENUE SOURCE | REGULATORY ASSIGNMENT FEE | SAP PAYMENT & COLL FEE PAYMENT AMOUNT | SAP PAYMENT NUMBER | COLL AGENCY FEE | SAP (P-OTHERS) RECEIVED | POST MARK DATE | DEPOSIT NUMBER | PENALTY DUE 60/90 DAYS 204.00 | PENALTY PAID | INTEREST DUE 1/30 DAYS | INTEREST PAID | DATE DELINQUENT LETTER 204.00 | DATE P & I LETTER 204.00 | DAYS OF EXT | EXTENDED AMOUNT 0 779/15 DA 1,700.00 | EXT AMOUNT PAID "SAP" | DATE TRUS-UP 204.00 | TRUS-UP AMOUNT RECEIVED "SAP" | TRUS-UP P & I RECEIVED | | |
|-----------|------------------|----------|-------------|-----------------|-----------------|----------------|---------------------------|---------------------------------------|--------------------|-----------------|-------------------------|----------------|----------------|-------------------------------|--------------|------------------------|---------------|-------------------------------|--------------------------|-------------|--------------------------------------|-----------------------|---------------------|-------------------------------|------------------------|--|--|
| 0723 | Reliant Pac-Thru | 10-26-01 | | | | | | | | | | | | | | | | | | | | | | | | | |

| COPY CODE | COMPANY NAME | REQ DATE | TRACTS DATE | SAP FUND NUMBER | "S" NO SAP FUND | REVENUE SOURCE | REGULATORY ASSIGNMENT FEE | SAP PAYMENT & COLL FEE PAYMENT AMOUNT | SAP PAYMENT NUMBER | COLL AGENCY FEE | SAP (P-OTHERS) RECEIVED | POST MARK DATE | DEPOSIT NUMBER | PENALTY DUE 60/90 DAYS 204.00 | PENALTY PAID | INTEREST DUE 1/30 DAYS | INTEREST PAID | DATE DELINQUENT LETTER 204.00 | DATE P & I LETTER 204.00 | DAYS OF EXT | EXTENDED AMOUNT 0 779/15 DA 1,700.00 | EXT AMOUNT PAID "SAP" | DATE TRUS-UP 204.00 | TRUS-UP AMOUNT RECEIVED "SAP" | TRUS-UP P & I RECEIVED | | |
|-----------|------------------|----------|-------------|-----------------|-----------------|----------------|---------------------------|---------------------------------------|--------------------|-----------------|-------------------------|----------------|----------------|-------------------------------|--------------|------------------------|---------------|-------------------------------|--------------------------|-------------|--------------------------------------|-----------------------|---------------------|-------------------------------|------------------------|--|--|
| 0723 | Reliant Pac-Thru | 10-26-01 | | | | | | | | | | | | | | | | | | | | | | | | | |

$RAF = 50.00$
 $P = 12.50$
 $I = \frac{4.50}{67.00}$

| COPY CODE | COMPANY NAME | REQ DATE | TRACTS DATE | SAP FUND NUMBER | "S" NO SAP FUND | REVENUE SOURCE | REGULATORY ASSIGNMENT FEE | SAP PAYMENT & COLL FEE PAYMENT AMOUNT | SAP PAYMENT NUMBER | COLL AGENCY FEE | SAP (P-OTHERS) RECEIVED | POST MARK DATE | DEPOSIT NUMBER | PENALTY DUE 60/90 DAYS 204.00 | PENALTY PAID | INTEREST DUE 1/30 DAYS | INTEREST PAID | DATE DELINQUENT LETTER 204.00 | DATE P & I LETTER 204.00 | DAYS OF EXT | EXTENDED AMOUNT 0 779/15 DA 1,700.00 | EXT AMOUNT PAID "SAP" | DATE TRUS-UP 204.00 | TRUS-UP AMOUNT RECEIVED "SAP" | TRUS-UP P & I RECEIVED | | |
|-----------|------------------|----------|-------------|-----------------|-----------------|----------------|---------------------------|---------------------------------------|--------------------|-----------------|-------------------------|----------------|----------------|-------------------------------|--------------|------------------------|---------------|-------------------------------|--------------------------|-------------|--------------------------------------|-----------------------|---------------------|-------------------------------|------------------------|--|--|
| 0723 | Reliant Pac-Thru | 10-26-01 | | | | | | | | | | | | | | | | | | | | | | | | | |

| COPY CODE | COMPANY NAME | REQ DATE | TRACTS DATE | SAP FUND NUMBER | "S" NO SAP FUND | REVENUE SOURCE | REGULATORY ASSIGNMENT FEE | SAP PAYMENT & COLL FEE PAYMENT AMOUNT | SAP PAYMENT NUMBER | COLL AGENCY FEE | SAP (P-OTHERS) RECEIVED | POST MARK DATE | DEPOSIT NUMBER | PENALTY DUE 60/90 DAYS 204.00 | PENALTY PAID | INTEREST DUE 1/30 DAYS | INTEREST PAID | DATE DELINQUENT LETTER 204.00 | DATE P & I LETTER 204.00 | DAYS OF EXT | EXTENDED AMOUNT 0 779/15 DA 1,700.00 | EXT AMOUNT PAID "SAP" | DATE TRUS-UP 204.00 | TRUS-UP AMOUNT RECEIVED "SAP" | TRUS-UP P & I RECEIVED | | |
|-----------|------------------|----------|-------------|-----------------|-----------------|----------------|---------------------------|---------------------------------------|--------------------|-----------------|-------------------------|----------------|----------------|-------------------------------|--------------|------------------------|---------------|-------------------------------|--------------------------|-------------|--------------------------------------|-----------------------|---------------------|-------------------------------|------------------------|--|--|
| 0723 | Reliant Pac-Thru | 10-26-01 | | | | | | | | | | | | | | | | | | | | | | | | | |
| 0723 | Reliant Pac-Thru | 10-26-01 | | | | | | 1548.00 | | | | | | | | | | | | | | | | | | | |

| COPY CODE | COMPANY NAME | REQ DATE | TRACTS DATE | SAP FUND NUMBER | "S" NO SAP FUND | RAV & COLL FEE PAYMENT AMOUNT | COLL AGENCY FEE | SAP (P-OTHERS) RECEIVED | POST MARK DATE | DEPOSIT NUMBER | PENALTY DUE 60/90 DAYS 204.00 | PENALTY PAID | INTEREST DUE 1/30 DAY | INTEREST PAID | DATE DELINQUENT LETTER 204.00 | DATE P & I LETTER 204.00 | DAYS OF EXT | EXTENDED AMOUNT 0 779/15 DA 1,700.00 | EXT AMOUNT PAID "SAP" | DATE TRUS-UP 204.00 | TRUS-UP AMOUNT RECEIVED "SAP" | TRUS-UP P & I RECEIVED | | | | | |
|-----------|--------------|----------|-------------|-----------------|-----------------|-------------------------------|-----------------|-------------------------|----------------|----------------|-------------------------------|--------------|-----------------------|---------------|-------------------------------|--------------------------|-------------|--------------------------------------|-----------------------|---------------------|-------------------------------|------------------------|--|--|--|--|--|
| | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Total = \$67.00

| REF | COPY | COMPANY | ISS | EXPIRES | RAF | NO | RAF & COLL FOR | CALL | RAF | POST | REPORT | FINALLY | INTEREST | INTEREST | DATE | DATE | DATE | RETURN | REF | DATE | REF-UP | TRAIL-UP |
|------|------|---------|------|---------|-----|-----|----------------|------|-----|------|--------|---------|----------|----------|--------|--------|------|--------|-----|------|--------|----------|
| | NO. | NAME | DATE | DATE | NO. | RAF | PAIDMENT | NO. | NO. | DATE | NO. | NO. | NO. | NO. | LETTER | LETTER | OF | NO. | NO. | NO. | NO. | NO. |
| 0470 | | | | | | | | | | | | | | | | | | | | | | |

| REF | COPY | COMPANY | ISS | EXPIRES | RAF | NO | RAF & COLL FOR | CALL | RAF | POST | REPORT | FINALLY | INTEREST | INTEREST | DATE | DATE | DATE | RETURN | REF | DATE | REF-UP | TRAIL-UP |
|------|------|---------|------|---------|-----|-----|----------------|------|-----|------|--------|---------|----------|----------|--------|--------|------|--------|-----|------|--------|----------|
| | NO. | NAME | DATE | DATE | NO. | RAF | PAIDMENT | NO. | NO. | DATE | NO. | NO. | NO. | NO. | LETTER | LETTER | OF | NO. | NO. | NO. | NO. | NO. |
| 0472 | | | | | | | | | | | | | | | | | | | | | | |

| REF | COPY | COMPANY | ISS | EXPIRES | RAF | NO | RAF & COLL FOR | CALL | RAF | POST | REPORT | FINALLY | INTEREST | INTEREST | DATE | DATE | DATE | RETURN | REF | DATE | REF-UP | TRAIL-UP |
|------|------|---------|------|---------|-----|-----|----------------|------|-----|------|--------|---------|----------|----------|--------|--------|------|--------|-----|------|--------|----------|
| | NO. | NAME | DATE | DATE | NO. | RAF | PAIDMENT | NO. | NO. | DATE | NO. | NO. | NO. | NO. | LETTER | LETTER | OF | NO. | NO. | NO. | NO. | NO. |
| 0474 | | | | | | | | | | | | | | | | | | | | | | |

Name TILLMAN, MELVIN

Company RELIABLE PAY-PHONE COMMUNICATIONS.

Request No. 222763R

Address R.A.M. ENTERPRISES, INC.

Attn. Robert A. Prince 222763R

By TJM Time 11:33 AM Date 08/10/1998

11 SE 23RD AVENUE

Consumer's Telephone # (954)-463-6257

To CO. Time MAIL Date 08/10/1998

City/Zip Fort Lauderdale 33301 County BRO

Can Be Reached _____

Type B Form MAIL

Account Number _____

Note Complaint

Category GI-99

Caller's Name MELVIN TILLMAN

Informal Conf. _____ Outreach OTHER

Infraction _____

8/3/98 Spoke with Mr. Tillman and acknowledged his complaint. He is concerned with a Reliable Pay Phone located on his property that he has not received a commission payment for since 1996. The pay phone location is 24-26 West Sunrise Blvd., Ft. Lauderdale, Florida.

Closed by TJM Date 09/21/1998

Reply Received L

8/7/98 Again, contact Mr. Tillman and explained that the PSC does not have the authority to regulate commission/contractual arrangements with pay phone providers and the pay phone location owners. However, the complaint could be registered and a letter can be mailed to Reliable Pay Phone regarding the matter. Mr. Tillman also requested a letter in writing from the PSC to present to his legal counsel in this matter.

CONSUMER REQUEST

8/10/98 This complaint has been forwarded to Reliable Pay Phone Communication, Inc. requesting an acknowledgement to this complaint to the PSC. **2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL. 32399-0840
850-413-6100** that Reliable Pay Phone contact Mr. Tillman at their discretion in this matter. A response to this complaint should be received by Ms. Toni McCoy on or before August 27, 1998. My phone number is 850/413-6532 and fax number 850/413-6533.

FLORIDA PUBLIC SERVICE COMMISSION

PLEASE RETURN THIS FORM WITH REPORT OF ACTION TO:

8/27/98 Registered Mail Return Receipt was received back with a signature date of 8/15/98. A reponse has not been received by Reliable. Will wait a week and mail a second letter.

TONI MCCOY

DUE: 08/27/1998

9/8/98 Mailed a second request for reponse to the complaint. Response due by 9/18/98. If no response is received by this date I will proceed with further action to fine and/or cancel Reliable's PATS certificate.

9/18/98 Have not received a response to second certified letter.

9/21/98 Spoke with Mr. Tillman and explained that I have not received a response from 2 certified letters mailed to Reliable. I told Mr. Tillman that I will be referring this file to Ms. Paula Isler for cancellation because Reliable has also not responded to her request for payment of Regulatory Assessment Fees. By Reliable not responding to repeated attempts of contact after signing for a Certified Letter from PSC, this warrants certificate cancellation. Mr. Tillman was satisfied with our pursuit and therefore this complaint is being closed.

Is your RETURN ADDRESS completed on the reverse side?

SENDER:
 * Complete items 1 and/or 2 for additional services.
 * Complete items 3, 4a, and 4b.
 * Print your name and address on the reverse of this form so that we can return this card to you.
 * Attach this form to the front of the mailpiece, or on the back if space does not permit.
 * Write "Return Receipt Requested" on the mailpiece below the article number.
 * The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):
 1. Addressee's Address
 2. Restricted Delivery
 Consult postmaster for fee.

Mr. Robert Prince, President
 Reliabel Pay-Phone Communications
 7646 N.W. 25th Street
 Margate, FL 33063

425830 058

Certified
 Insured
 COD

9-24-98

5. Received By: (Print Name)
 Robert Prince

6. Signature: (Addressee or Agent)
 X *[Signature]*

8. Addressee's Address (Only if requested and fee is paid)

Thank you for using Return Receipt Service.

STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF COMMUNICATIONS
WALTER D'HAESELEER
DIRECTOR
(850) 413-6600

Public Service Commission

September 8, 1998

CERTIFIED

Mr. Robert Prince, President
Reliable Pay-Phone Communications
7646 N.W. 25th Street
Margate, Florida 33063

RE: Complaint 222763R and Certified Letter Z425830197 signed for August 15, 1998

Dear Mr. Prince:

Attached is a copy of correspondence sent to you on August 10, 1998. To date, no response has been received. Accordingly, please provide a written response by September 18, 1998 with your intentions to solve this matter. Failure to respond may result in staff pursuing further action which could result in a fine or cancellation of Reliable Pay-Phone Communications' certificate.

If you have any questions, please contact me at (850) 413-6532.

Sincerely,

A handwritten signature in cursive script that reads "Toni McCoy".

Toni McCoy
Regulatory Analyst
Bureau of Service Evaluation

Enclosure

Complaint No. 222763R

cc: Mr. Melvin Tillman
R.A.M. Enterprises, Inc.
11 SE 23rd Avenue
Ft. Lauderdale, FL 33301

Is your RETURN ADDRESS completed on the reverse side?

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, 4a, and 4b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- 1. Addressee's Address
- 2. Restricted Delivery

Consult postmaster for fee.

Mr. Robert Prince, President
 Reliable Pay-Phone Communications, Inc.
 7646 N.W. 25th Street
 Margate, FL 33063

2425830197

- Certified
- Insured
- COD

8/15/98

5. Received By: (Print Name)

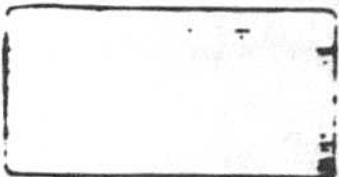
8. Addressee's Address (Only if requested and fee is paid)

6. Signature (Addressee or Agent)

[Handwritten Signature]

PS Form 3811, December 1994

Domestic Return Receipt



STATE OF FLORIDA

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



DIVISION OF COMMUNICATIONS
WALTER D'HAESELEER
DIRECTOR
(850) 413-6600

Public Service Commission

August 11, 1998

Certified

Mr. Robert Prince, President
Reliable Pay-Phone Communications, Inc.
7646 N.W. 25th Street
Margate, Florida 33063

Dear Mr. Prince:

Attached is a copy of a complaint received by the Division of Communications regarding a pay phone location provider for Reliable Pay-Phone, Mr. Melvin Tillman. Mr. Tillman has asked the Commission to assist him in getting your response regarding the pay phone location fees due him since 1996. The pay phone location is West Sunrise Blvd., Ft. Lauderdale, Florida.

Please acknowledge receipt of this complaint and explain your business intentions in this matter on or before August 27, 1998. If you have further questions, please contact me at (850) 413-6532 or via e-mail at TMCCOY@PSC.STATE.FL.US.

Sincerely,

Handwritten signature of Toni J. McCoy in black ink.

Toni J. McCoy
Regulatory Analyst
Bureau of Service Evaluation

Attachments

Record 222763R

cc: Mr. Melvin Tillman
R.A.M. Enterprises, Inc.
11 SE 23rd Avenue
Ft. Lauderdale, FL 33301

R.A.M. Enterprise, Inc.
11 S.E. 23rd Ave.
Ft. Lauderdale, FL 33301
Tel. # (954) 463-6257

July 28, 1998

Florida Public Service Commission
Division of Consumer Affairs
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-8153

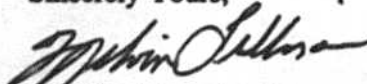
Gentlemen:

The attached letter is self-explanatory however I felt that I should notify you of the problem I am having with the payphone on our property on West Sunrise Blvd., Ft. Lauderdale, FL.

I do not understand how the pay phone companies feel they can come on private property, install their phone, make regular calls by their representative to empty their coin box and not pay for the rental (commission) for the space used by their pay phone.

I would appreciate any help or suggestions you can offer to expedite my solving the problem with this company.

Sincerely Yours,



R.A.M. Enterprise, Inc.
Melvin L. Tillman, President

Enclosures:

- 1) Letter to Reliable Pay Phone

MAIL ROOM
ADMINISTRATION

JUL 29 8 35 AM '98

RECEIVED

RECEIVED

JUL 29 1998

CMU

R.A.M. Enterprise, Inc.
11 S.E. 23rd Ave.
Ft. Lauderdale, FL 33301
Tel. # (954) 463-6257

July 28, 1998

Reliable Pay Phone Communication, Inc.
7646 NW 25th Street
Margate, FL 33063

Gentlemen:

It has been called to my attention by our accountant that you have not been issuing rental (commission) for space allotted for your pay phone on our building at 24-36 West Sunrise Blvd., Fort Lauderdale, FL.

The last checks for rental (commission) was your check #1302 for January, February and March 1996, and your check #1372 dated July 10, 1996 for April, May and June 1996. You are therefore delinquent in your payment for rental (commission) for the last half of 1996, all of 1997, and January through June 1998.

Please check your records and if any payments have been made for the periods above, please advise the date, your check number and amount.

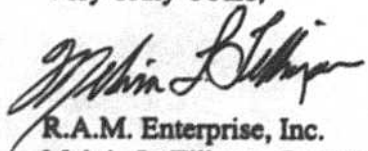
We do not understand how you could have failed to pay this rental (commission) for such a long period since one of our tenants tells us that she sees your representative emptying the coin box at various times.

We will expect to have an answer to this correspondence and payment of rental (commission) brought to date by August 31, 1998 or your telephone will be disconnected and removed from our building.

A copy of this letter is being sent to the Florida Public Service Commission.

Trusting to receive payment due and continued business relations with your company, I remain

Very Truly Yours,



R.A.M. Enterprise, Inc.
Melvin L. Tillman, President

CC: Florida Public Service Commission
Division of Consumer Affairs
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-8153

Is your RETURN ADDRESS completed on the reverse side?

SENDER:

- Complete items 1 and 2 for additional services.
- Complete items 3 and 4b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

• wish to receive the following services (for an extra fee):

- Addressee's Address
- Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:

TF 373

4a. Article Number

P173 997 882

4b. Service Type

Registered Certified

Express Mail Insured

Return Receipt for Merchandise COD

7. Date of Delivery

12/13/97

5. Received By: (Print Name)

6. Addressee's Address (Only if requested and fee is paid)

6. Signature: (Addressee or Agent)

(X) *Chun*

Thank you for using Return Receipt Service.