

NOTICE OF PROPOSED RULEMAKING
FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 981101-EI

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DEPARTMENT OF STATE
TALLAHASSEE, FLORIDA

RULE TITLE: Information to Customers
RULE NO.: 25-6.093

PURPOSE AND EFFECT: To provide additional information to the customer regarding the types and amounts of fuel for generation and/or purchased power that is being used by the utility to provide electric service.

SUMMARY: This rule describes the information required to be given to customers. The amendment identifies an additional information requirement to be provided by quarterly bill inserts.

SUMMARY OF STATEMENT OF ESTIMATED REGULATORY COST: The total costs reported by companies to comply with providing bill inserts reporting fuel use mix would be \$665,900 on an annual basis. Any person who wishes to provide information regarding the statement of estimated regulatory costs, or to provide a proposal for a lower cost regulatory alternative must do so in writing within 21 days of this notice.

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- LIN _____
- OPC _____
- RCH _____
- SEC /
- WAS _____
- OTH _____

SPECIFIC AUTHORITY: 366.05(1), 350.127(2), FS
LAW IMPLEMENTED: 366.03, 366.041(1), 366.04(2)(f), 366.04(6),
366.05(1), 366.05(3), 366.06(1), FS
WRITTEN COMMENTS OR SUGGESTIONS ON THE PROPOSED RULE MAY BE
SUBMITTED TO THE FPSC, DIVISION OF RECORDS AND REPORTING, WITHIN
21 DAYS OF THE DATE OF THIS NOTICE FOR INCLUSION IN THE RECORD OF

DOCUMENT NUMBER DATE
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FPSC-RECORDS/REPORTING

THE PROCEEDING.

IF REQUESTED WITHIN 21 DAYS OF THE DATE OF THIS NOTICE, A HEARING WILL BE SCHEDULED AND ANNOUNCED IN THE FAW.

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE IS:

Director of Appeals, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399-0862.

THE FULL TEXT OF THE PROPOSED RULE IS:

25-6.093 Information to Customers.

(1) No change.

(2) Upon request of any customer, the utility is required to provide to the customer a copy and ~~for~~ explanation of the utility's rates and provisions applicable to the type or types of service furnished or to be furnished such customer, and to assist the customer in obtaining the rate schedule which is most advantageous to the customer's requirements.

(3) (a) - (b) No change.

1. Not later than ~~sixty~~ (60) days after the commencement of service, and

2. No change.

3. Not later than ~~sixty~~ (60) days after the utility has received approval of its new rate schedule applicable to such customer.

(c) No change.

(d) By bill insert on a quarterly basis using the utility's normal billing cycle, each utility shall provide its customers

the sources of generation for the 12 months prior to the billing cycle. The sources of generation shall be stated by fuel type for utility generation and as "purchased power" for off-system purchases. The sources of generation are to be set forth as kilowatt-hour percentages of the total utility generation and purchased power.

(4) Upon request of any customer, but not more frequently than once each calendar year, the utility shall transmit a concise statement of the actual consumption of electric energy by that customer for each billing period during the previous ~~twelve~~ +12+ months.

Specific Authority: 366.05(1), 350.127(2), F.S.

Law Implemented: 366.03, 366.041(1), 366.04(2)(f), 366.04(6), 366.05(1), 366.05(3), 366.06(1), F.S.

History: Amended 7/29/69, 11/26/80, 6/28/82, 10/15/84, formerly 25-6.93, _____.

NAME OF PERSON ORIGINATING PROPOSED RULE: Roberta Bass

NAME OF SUPERVISOR OR PERSONS WHO APPROVED THE PROPOSED RULE:

Florida Public Service Commission

DATE PROPOSED RULE APPROVED: November 3, 1998

DATE NOTICE OF PROPOSED RULE DEVELOPMENT PUBLISHED IN FAW:

January 23, 1998

If any person decides to appeal any decision of the Commission with respect to any matter considered at the rulemaking hearing, if held, a record of the hearing is necessary. The appellant

must ensure that a verbatim record, including testimony and evidence forming the basis of the appeal is made. The Commission usually makes a verbatim record of rulemaking hearings.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771 (TDD).

1 25-6.093 Information to Customers.

2 (1) Each utility shall, upon request of any customer, give
3 such information and assistance as is reasonable, in order that
4 the customer may secure safe and efficient service. Upon
5 request, the utility shall provide any customer information as to
6 the method of reading meters and the derivation of billing
7 therefrom, the billing cycle and approximate date of monthly
8 meter reading.

9 (2) Upon request of any customer, the utility is required
10 to provide to the customer a copy and ~~or~~ explanation of the
11 utility's rates and provisions applicable to the type or types of
12 service furnished or to be furnished such customer, and to assist
13 the customer in obtaining the rate schedule which is most
14 advantageous to the customer's requirements.

15 (3) (a) By bill insert or other appropriate means of
16 communication, the utility shall give to each of its customers a
17 summary of major rate schedules which are available to the class
18 of which that customer is a member, and

19 (b) the utility shall provide the information contained in
20 paragraph (a) to all its customers:

21 1. Not later than ~~sixty~~ sixty (60) days after the commencement
22 of service, and

23 2. Not less frequently than once each year, and

24 3. Not later than ~~sixty~~ sixty (60) days after the utility has
25 received approval of its new rate schedule applicable to such

CODING: Words underlined are additions; words in
~~struck-through~~ type are deletions from existing law.

1 customer.

2 (c) In this subsection, "rate schedule" shall mean customer
3 charge, energy charge, and demand charge, as set forth in Rule
4 25-6.100, F.A.C.

5 (d) By bill insert on a quarterly basis using the utility's
6 normal billing cycle, each utility shall provide its customers
7 the sources of generation for the 12 months prior to the billing
8 cycle. The sources of generation shall be stated by fuel type
9 for utility generation and as "purchased power" for off-system
10 purchases. The sources of generation are to be set forth as
11 kilowatt-hour percentages of the total utility generation and
12 purchased power.

13 (4) Upon request of any customer, but not more frequently
14 than once each calendar year, the utility shall transmit a
15 concise statement of the actual consumption of electric energy by
16 that customer for each billing period during the previous ~~twelve~~
17 ~~{12}~~ months.

18 Specific Authority: 366.05(1), 350.127(2), F.S.

19 Law Implemented: 366.03, 366.041(1), 366.04(2)(f), 366.04(6),
20 366.05(1), 366.05(3), 366.06(1), F.S.

21 History: Amended 7/29/69, 11/26/80, 6/28/82, 10/15/84, formerly
22 25-6.93, _____.

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