

99 1/11/12 11/11/03

January 11, 1999 Overnight Delivery

210 N. Park Ave. Winter Park, FL 32789 Ms. Blanca Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oaks Boulevard Tallahassee, Florida 32399-0850

DEPOSIT

-

DATE

D060 =

JAN 1 2 1990

P.O. Drawer 200 Winter Park, FL 32790-0200

Tel: 407-740-8575 Fax: 407-740-0613 tmr@tmrnc.com RE:

Application and Initial Tariff of Glyphics Communications, Inc. for Authority to Provide Interexchange Telecommunications Services within the

State of Florida.

Dear Ms. Bayo:

Enclosed for filing are the original and six (6) copies of the above-referenced application and initial tariff of Glyphics Communications, Inc.

Also enclosed is a Technologies Management, Inc. check in the amount of \$250, to cover the filing fee.

Please acknowledge receipt of this filing by returning, filed stamped, the extra copy of this letter in the self-addressed stamped envelope provided for that purpose.

Any questions you may have regarding this application may be addressed to ma at the above address, or by calling (407) 740-8575. Thank you for your assistance.

Sincer

Consultant to

Glyphics Communications, Inc.

Enclosures

TMF/ks

cc: (

G. Moulton, Glyphics

file:

Glyphics - FL

tms:

FLi9900

DOCUMENT NUMBER - DATE

08433 JAN 1298 H

FPSC-RECORDS/REPORTING

DIVISION OF COMMUNICATIONS BUREAU OF SERVICE EVALUATION

APPLICATION FORM

AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE WITHIN THE STATE OF FLORIDA

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission Division of Communications Bureau of Service Evaluation 2540 Shumard Oak Boulevard Gunter Building Tallahassee, Florida 32399-0850 (904) 413-6600

E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission Division of Administration 2540 Shumard Oak Blvd. Gunter Building Tallahassee, Florida 32399-0850 (904) 413-6251

DOCUMENT NUMBER-DATE

00433 JAN 128

- 1. Select what type of siness your company will be conducting check all that apply):
 - () Facilities based carrier company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
 - () Operator Service Provider company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
 - (X) Reseller company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
 - () Switchless rebiller company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
 - () Multi-Location Discount Aggregator company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
 - (X) Prepaid Debit Card Provider any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

2.	This is an application for:					
	 (X) Original Authority (new company) () Approval of transfer (to another certificated company) () Approval of assignment of existing certificate (to a noncertificated company) () Approval for transfer of control (To another certificated company) 					
3.	Name of corporation, partnership, cooperative, joint venture or sole proprietorship:					
	Glyphics Communications. Inc.					
4.	Name under which the applicant will do business (fictitious name, etc.):					
	Not Applicable					
5.	National address (including street name & number, post office box, city, state and zip code). Glyphics Communications. Inc. 66 East Wadsworth Park Drive. Suite 200 Draper. Utah 84020 Telephone: (801) 365-0500 Facsimile: (801) 365-0800					
6.	Florida address (including street name & number, post office box, city, state and zip code).					
	See #5 Above					
7.	Structure of organization:					
	() Individual (X) Corporation () Foreign Corporation () Foreign Partnership () General Partnership () Limited Partnership () Other: Limited-liability company					

8. If applicant is an marvidual or partnership, please give name, title and address of sole proprietor or partners.

Not applicable.

- (a) Provide proof of compliance with the foreign partnership statute (Chapter 620.169 FS), if applicable.
- (b) Indicate if the individual or any of the partners have previously been:
 - (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.
 - (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with the company, give reason why not.
- 9. If incorporated, please give:
 - (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: F98000005088

(b) Name and address of the company's Florida registered agent.

NRAI Services, Inc. 526 E. Park Avenue Tallahassee, Florida 32301

(c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: Not Applicable

- (d) Indicate if any of the officers, directors, or any of the an largest stockholders have previously been:
 - adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

No officer, director or stockholder of the Company has been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime. No officer, director or stockholder of the Company are involved in proceedings which may result in such action.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give the name of company and relationship. If no longer associated with the company, give reason why not.

No officer, director, partner or stockholder of the Company is an officer, director or stockholder in any other Florida certificated telephone company.

- 10. Who will serve as liaison with the Commission if c_E (please give name, title, address and telephone number):
 - (a) The application:

Thomas M. Forte
Consultant to Glyphics Communications, Inc.
Technologies Management, Inc.
P.O. Drawer 200
Winter Park, FL 32790-0200
Telephone: (407) 740, 9575

Telephone: (407) 740-8575 Facsimile: (407) 740-0613

(b) Official Point of Contact for the ongoing operations of the company:

Ms. Allison Longstreth, Director of Operations Glyphics Communications, Inc. 66 East Wadsworth Park Drive, Suite 200 Draper, Utah 84020

Telephone: (801) 365-0500 Facsimile: (801) 365-0800 (c) Tariff:

Thomas M. Forte Consultant to Glyphics Communications, Inc.

Technologies Management, Inc.

P.O. Drawer 200

Winter Park, FL 32790-0200 Telephone: (407) 740-8575 Facsimile: (407) 740-0613

(d) Complaints/Inquiries from customers:

Customer Service Manager
Glyphics Communications, Inc.
66 East Wadsworth Park Drive, Suite 200
Draper, Utah 84020

Toll Free: (800) 352-7023 Facsimile: (801) 233-0800

- 11. List the states in which the applicant:
 - (a) Has operated as an interexchange carrier.

 None.
 - (b) Has applications pending to be certificated as an interexchange carrier.

 Glyphics will be filing applications in 19 additional states during late 1998 and early 1999.
 - (c) Is certificated to operate as an interexchange carrier.
 None.
 - (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

 None
 - (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

 None
 - (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange carrier or other telecommunications entity, and the circumstances involved.

 None

12.	What services will applicant offer to other certified telephone companies:				
	()	Facilities		(X)	Operators
	()	Billing and Coll Maintenance	lection	()	Sales
	(X)		None anticipated	l at this time	<u>:</u>
13.	Do yo	ou have a marketir	ng program?		
	No				
14.	Will y	our marketing pro	ogram:		
	Not A	pplicable			
	()	Pay commission	ns?		
	()	Offer sales franc	chises?		
	()	Offer multi-leve	el sales incentiv	es?	
	()	Offer other sale	s incentives?		
15.	Expla etc.).	in any of the offer	s checked in qu	estion 14 (to	whom, what amount, type of franchise
	<u>N/A</u>				
16.	Who	will receive the bi	lls for your serv	rice (check a	all that apply)?
	(X)	Residential cust	omers	(X)	Business customers
	()	PATS providers		()	PATS station end-users
	()	Hotels & motels	S	()	Hotel & motel guests
	()	Universities		()	Univ. dormitory residents
	(X)	Other:(specify)	Anyone	who uses the	e Company's service

- 17. Please provide the removing (if applicable):
 - (a) Will the name of your company appear on the bill for your services, and if not, who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

Yes, Glyphics Communications, Inc.'s name will appear on the bill.

(b) The name and address of the firm who will bill for your service.

The Company will utilize either LEC billing arrangements or in-house billing depending on the customer type.

- 18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.
 - A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

- 1. the balance sheet
- 2. income statement
- 3. statement of retained earnings

See Attachment III.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

- Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
- 2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
- 3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability.

See Attachment IV.

C. Technical capability.

As a reseller. Applicant relies on the technical expertise of its underlying carrier for maintenance of the network.

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

See Attachment II.

20.	The applicant will provide the following interexchange carver services (Check all that apply):				
	<u>x</u>	MTS with distance sensitive per minute rates			
		Method of access is FGA			
	_	Method of access is FGB			
		X Method of access is FGD			
		Method of access is 800			
	_	MTS with route specific rates per minute			
		Method of access is FGA			
		Method of access is FGB			
		Method of access is FGD			
		Method of access is 800			
	X	MTS with statewide flat rates per minute (i.e.			
		not distance sensitive)			
		Method of access is FGA			
		Method of access is FGB			
		Method of access is FGD			
		X Method of access is 800			
	X	MTS for pay telephone service providers.			
	-	Block of time calling plan (Reach Out Florida, Ring America, etc.)			
	X	800 Service (Toll free)			
		WATS type service (Bulk or volume discount)			
		Method of access is via dedicated facilities			
		Method of access is via switched facilities			
	_	Private line services (Channel Services)			
		(For ex. 1.544 mbps, DS-3, etc.)			
	X	Travel service			
		Method of access is 950			
		X Method of access is 800			

900 service

_	Operator Services	
	_ Available to presubscribed customers	
	_ Available to non presubscribed customers (for example, patrons o students in universities, patients in hospitals.)	f hotels,
	Available to inmates	
	Services included are:	
	Station assistance	
	Person to person assistance	
	Directory assistance	
	Operator verify and interrupt	
	Conference calling	
	does the end user dial for each of the interexchange carrier services that were	c he cked
in se	vices included (above).	

The Customer will dial 1+ the area code, if applicable, plus the terminating telephone number for direct dial services. Customers utilizing a calling card will dial a toll free access number plus, a PIN number then the terminating telephone number, including area code if applicable.

22. Other:

21.

- 1. REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
- 3. SALES TAX: I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- 4. APPLICATION FEE: A non-refundable application fee of \$250.00 must be submitted with the application.
- 5. RECEIPT AND UNDERSTANDING OF RULES: I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.
- 6. ACCURACY OF APPLICATION: By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

UTILITY OFFICIAL: Gary Moulton

Chief Executive Officer (801) 233-0500

APPENDICES:

- A CERTIFICATE TRANSPER STATEMENT
- B CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C INTRASTATE NETWORK
- D FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES

ATTACEMENTS:

- I AUTHORITY TO OPERATE IN FLORIDA
- II PROPOSED TARIFF
- III FINANCIAL STATEMENTS
- IV MANAGERIAL AND TECHNICAL CAPABILITIES

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).





CERTIFICATE OF TRANSFER STATEMENT

I, (TYPE NAME)		,
(TITLE)		IE OF COMPANY)
		and current holder of
certificate number		nis application and join in
the petitioner's request for	a transfer of the above-mention	certificate.
	Not Applicable.	
	itte reputable.	
UTILITY OFFICIAL:	Si anatana	_ D -4-
	Signature	Date
		_
	Title	Telephone

** APPENDIX B **



A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

UTILITY OFFICIAL:	Gan	Moulton	9-16	98 Date
:	Gary Mon Chief Ex	ulton xecutive Officer	(801)	233-0500

** APPENDIX C **

INTRASTATE NETWORK

1.	POP: Addresses where located, and indicate if owned or leased.					
	1)	None		2)		
	3)			4)		
2.	SWITC	CHES: Ad	ldress whe	re located, by type of s	witch and indicate if owner	d or leased.
	1)	None		2)		
	3)			4)		
3.				TIES: POP-to-POP fac and indicate if owned	cilities by type of facilities (1 l or leased.	microwave,
	POP-to	-POP	TYPE	OWNERSHIP		
	1)	None				
	2)					
	3)					
4.	propos	ing to pro		ating service within the	he list of exchanges when hirty (30) days after the eff	•
	Statewi	de.				

5. TRAFFIC RESTRUCTIONS: Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4)(a) (copy enclosed).

Not applicable.

- 6. CURRENT FLORIDA INTRASTATE SERVICES: Applicant has () or has not (X) previously provided intrastate telecommunications in Florida. If the answer is <u>has</u>, fully describe the following:
 - (a) What services have been provided and when did these service begin?

Not applicable.

(b) If the services are not currently offered, when were they discontinued?

Not applicable.

UTILITY OFFICIAL:	Gan Mouth	9-16-98
	Signature	Date
	Garv Moulton	_
	Chief Executive Office	r (801) 233-0500

** APPENDIX D **

FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

** FLORIDA EAS FOR MAJOR EXCHANGES **

Extended Service		
Area	with	These Exchanges
PENSACOLA:		Cantonment, Gulf Breeze, Pace, Milton Holley-Navarre.
PANAMA CITY	' :	Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
TALLAHASSE	3:	Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
GAINESVILLE:	:	Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:		Belleview, Citra, Dunnellon, Forest Lady Lake (B21), McIntosh, Iklawaha, Orange Springs, Salt Springs and Silver Springs Shores.
DAYTONA BEA	ACH:	New Smyrna Beach.

WEST PALBBEACH: Boynton Beach Jupiter.

POMPANO BEACH: Boca Raton, Coral Springs, Deerfield Beach

and Ft. Lauderdale.

FT. LAUDERDALE: Coral Springs, Deerfield Beach, Hollywood

and Pompano Beach.

HOLLYWOOD: Ft. Lauderdale and North Dade.

NORTH DADE: Hollywood, Miami and Perrine.

MIAMI: Homestead, North Dade and Perrine.

Glyphics Communications, Inc. intends to offer service throughout the State of Florida.

ATTACHMENT I AUTHORITY TO OPERATE IN FLORIDA



Bepartment of State

I certify the attached is a true and correct copy of the application by GLYPHICS COMMUNICATIONS, INC., an Utah corporation, authorized to transact business within the State of Florida on September 10, 1998 as shown by the records of this office.

The document number of this corporation is F98000005088.

Given under my hand and the Great Seal of the State of Florida at Taliahassee, the Capitol, this the Tenth day of September, 1998



CR2EO22 (2-95)

Sandra B. Mortham Secretary of State



APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA:

1 Glyphics Communications, Inc.		
(Name of corporation: must include the word "INCORPOR abbreviations of like import in language as will clearly indic person or partnership if not so contained in the name at present the name of present in t	ATED", "COMPANY", "CORPORATION" or words ste that it is a corporation instead of a natural scnt.)	or
2. Utah	3. 87-0538985	
(State or country under the law of which it is incorporated)	(FEI number, if applicable)	
4. 4-24-95 (Date of Incorporation)	5. Perpetual (Duration: Year corp. will cease to exist or "perpetu	
	(Our about, Team coup. with cease to exist or perpetu	#1 <i>)</i>
6. Upon Qualification (Date first transacted business in Florida. (See sections)	1607.1501,607.1502, AND 817.155.F.S.)	
7. 6975 Union Park Center, Suite 200		98
Midvale, UT 84047		98 SEP
(Current mailin	g address)	0
		PH 12: 39
8. Long Distance Telecommunication Servi	V to be carried out in the state of	<u>ײ</u>
(Purpose(s) of corporation authorized in home state or country Florida)	, 10 00 man and an app of the control of	39
 Name and street address of Florida registered acceptable) 	agent: (P.O. Box or Mail Drop Box NOT	
Name: NRAL Services, Inc.		
Office Address: 526 E. Park Avenue		
Tallahassee	, Florida 32301 (Zin Code)	
10. Registered agent's acceptance:	(Lip soll)	
Having been named as registered agent and to accept corporation at the place designated in this application registered agent and agree to act in this capacity. It is statutes relative to the proper and complete performed accept the obligations of my position as register than the capacity of the proper and complete performed accept the obligations of my position as register than the capacity of the control of the proper and complete performed accept the obligations of my position as register than the capacity of the capac	on, I hereby accept the appointment as further agree to comply with the provisions or furmance of my duties, and I am familiar with	ર્ગ
Tina Leland Asst. Sec. National B	rs signature) aggregate, Irc. ticated, not more than 90 days prior to	

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.



12. Names and addresses of officers and/or directors: (Street address ONLY-P. O. Box NOT acceptable)

A. DIRECTORS (Street address only-P. O . Box NOT acceptable)

Chairman:	STR ATTIONED ADDROUM	
Address:		
Vice Chairman:_		
		•
Address:		
B. OFFICERS	(Street address only- P. O. Box NOT acceptable)	
President:		
		70 -
Address:		
		239
Address:		
Treasurer:		
Address:		
NOTE: If necess officers and/or dis	sary, you may attach an addendum to the application listing additional rectors.	
13. (Signanu	of Chairman, Vice Chairman, or any officer listed in number 12 of the application)	
14 Korly Bateme	en - President	

(Typed or printed name and capacity of person signing application)

ATTACHMENT II
PROPOSED TARIFF



TITLE PAGE

FLORIDA TELECOMMUNICATIONS TARIFF

OF

GLYPHICS COMMUNICATIONS, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold telecommunication services provided by Glyphics Communications, Inc. ("Glyphics") with principal offices located at 66 East Wadsworth Park Drive, Suite 200, Draper, Utah 84020. This tariff applies to services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: January 12, 1999

EFFECTIVE:

ISSUED BY:

Kody Bateman, President

66 East Wadsworth Park Drive, Suite 200

CHECK SHEET

This tariff contains Sheets, as listed below, each of which is effective as of the date shown on each sheet. Original and revised pages as named below comprise all changes from the original tariff.

PAGE	REVISION	PAGE	REVISION
1	Original *	26	Original •
2	Original *	27	Original •
3	Original *	28	Original *
4	Original •		•
5	Original *		
6	Original *		
7	Original *		
8	Original *		
9	Original *		
10	Original *		
11	Original *		
12	Original *		
13	Original *		
14	Original *		
15	Original *		
16	Original *		
17	Original •		
18	Original •		
19	Original •		
20	Original •		
21	Original •		
22	Original *		
23	Original •		
24	Original *		
25	Original *		

^{• -} indicates those pages includes with this filing

ISSUED: January 12, 1999

EFFECTIVE:

ISSUED BY:

Kody Bateman, President

66 East Wadsworth Park Drive, Suite 200



Title Sheet	. 1
Check Sheet	. 2
Table of Contents	. 3
Symbols	. 4
Tariff Format	. 5
Section 1.0 - Technical Terms and Abbreviations	. 6
Section 2.0 - Rules and Regulations	. 9
Section 3.0 - Description of Service	18
Section 4.0 Potes	25

ISSUED: January 12, 1999

EFFECTIVE:

ISSUED BY:

Kody Bateman, President

66 East Wadsworth Park Drive, Suite 200



SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting in an Increase to a Customer's Bill
- M Moved from another Tariff Location
- N New
- R Change Resulting in a Reduction to a Customer's Bill
- T Change in Text or Regulation but no Change in Rate or Charge.

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the above mentioned symbols.

ISSUED: January 12, 1999

EFFECTIVE:

ISSUED BY:

Kody Bateman, President

66 East Wadsworth Park Drive, Suite 200



- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff pages in effect. Consult the check sheet for sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: January 12, 1999 EFFECTIVE:

ISSUED BY:

Kody Bateman, President

66 East Wadsworth Park Drive, Suite 200



1.1 Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

FCC - Federal Communications Commission
FPSC - Florida Public Service Commission

IXC - Interexchange Carrier
LEC - Local Exchange Carrier

1.2 Definitions

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Available Usage Balance - The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account has an Initial Account Balance which is stated either in U.S. dollars or Call Units, depending upon the type of service. The Available Balance is depleted as services provided by the Company are utilized by the Customer.

ISSUED: January 12, 1999

EFFECTIVE:

ISSUED BY:

Kody Bateman, President

66 East Wadsworth Park Drive, Suite 200

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Carrier or Company - Glyphics Communications, Inc. unless otherwise indicated by the context.

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

Debit Account - An account which consists of a pre-paid usage balance depleted on a real-time basis during each Debit Service call.

Debit Card - A card issued by the Company which provides the Customer with a Personal Identification Number and instructions for accessing the Carrier's network.

Debit Service Call - A service accessed via a "1-800" or other access code dialing sequence whereby the Customer or Authorized User dials all of the digits necessary to route a call. Network usage for each call is deducted from the available usage balance on a Company issued Debit Account.

Glyphics - Glyphics Communications, Inc..

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Definitions, (Cont'd)

Initial Usage Balance - The amount of usage on a Debit Account upon issuance and before any depleting call activity.

LEC - Local Exchange Company.

Marks - A collective term to mean such items as trademarks, service marks, trade names and logos; copyrighted words, artwork, designs, pictures or images; or any other device or merchandise to which legal rights or ownership are held or reserved by an entity.

Personal Identification Number (PIN) - See Authorization Code.

Renewal - A method of replenishing a Debit Account's Available Usage Balance with additional minutes of usage as authorized and paid for by the Customer.

Sponsor - A corporation or other legal entity that exclusively permits the use of its Marks to the Company for use with telephone cards or other merchandise, and contracts with the Company for the marketing of the services described herein.

Switched Access - Where access between the Customer and the Carrier is provided on local exchange company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier.

Unit - Defined as one minute of phone time accessed by a toil free (800/888) number on any of the debit cards provided by the company.

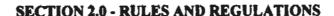
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2.1 Applicability of Tariff

This tariff is applicable to telecommunications services provided by Glyphics within the state of Florida.

2.2 Payment Arrangements

For Subscriber Services, all charges due by the Customer are payable to any agency duly authorized to receive such payments. This includes payment for calls or services originated at the Customer's number(s); placed using a Debit Card as a form of payment regardless of the purchaser of the card or the originating location of the call; incurred at the specific request of the Customer.

Payments for service provided in association with Company-issued Debit Accounts must be received by the company or its authorized agent prior to the activation of the Customer's Debit Account. The Customer shall be responsible for all calls placed via the Debit Account as the result of the Customer's intentional or negligent disclosure of their Personal Account Code.

For Prepaid Card Services, all payments for service must be received by the Company or its authorized agent prior to the activation of the Customer Account Code in the Company's system. Renewal of Customer Account Balances made by charges to commercial credit cards are subject to the terms and conditions of the issuing commercial credit card company and those of Glyphics's credit card processing agent. Renewals of Customer Account Balances made by cashier's checks are subject to the terms and conditions of the issuing financial institution.

2.3 Undertaking of Glyphics

Glyphics's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff. Glyphics installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff.

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2.4 Limitations of Service

- 2.4.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.4.2 Glyphics reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of law.
- 2.4.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.4.4 Glyphics reserves the right to discontinue the offering of service if a change in regulation materially and negatively impacts the financial viability of the price in the best business judgment of the Company.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.5 Refunds or Credits for Service Outages or Deficiencies

2.5.1 Liability

- (A) The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- (B) The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- (C) The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Debit Cards or Personal Account codes issued for use with the Company's services. Nor will the Company be liable for any claim, loss or refund on any unused balance remaining on a Debit Card provided to a Customer after the expiration date assigned to each Debit Account.

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2.5 Refunds or Credits for Service Outages or Deficiencies (Cont'd.)

2.5.2 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control.

The Company will provide a credit equal to one minute of applicable service for calls that are interrupted or subject to inadequate transmission. Credits will not be issued when an interruption or service deficiency is not reported to the Company or is caused by the failure of power, equipment or systems not provided by the Company.

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2.6 Credit Regulations

2.6.1 Deposits

The Company does not collect deposits from its Customers. Payment for a prepaid debit card does not constitute a customer deposit.

2.6.2 Advance Payments

The Company does not collect advance payments from its Customers. Payment for a prepaid debit card does not constitute an advance payment.

2.6.3 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, and municipal utilities tax) are included in the Initial Balance of the prepaid debit card, but not in the quoted per minute rates.

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2.7 Refusal or Discontinuance by Company

Glyphics may refuse or discontinue service for non-compliance with and/or violation of any Federal, State or municipal law, ordinance or regulation pertaining to telephone service. Service may also be discontinued or refused without notice for the following conditions:

- 2.7.1 For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations.
- 2.7.2 When the Available Account Balance of a non-renewable account is Depleted to a level insufficient to place a one-minute call to the location of least cost.
- 2.7.3 When the established expiration date of the Customer Account is reached.
- 2.7.4 In the event of Customer use in such a manner as to adversely affect the Company's equipment, the Company's service to others, or the Company's financial position.
- 2.7.5 In the event of tampering with the equipment furnished and owned by the Company.

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2.7 Refusal or Discontinuance by Company, (Cont'd.)

- 2.7.6 In the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.7.7 When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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66 East Wadsworth Park Drive, Suite 200

2.8 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers reselling Glyphics's Florida intrastate service must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

2.9 Applicable Law

This tariff shall be subject to and construed in accordance with Florida law.

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2.10 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

These promotions will be approved by the FPSC with specific starting and ending dates with promotions running under no circumstances longer than 90 days in any twelve month period.

2.11 Employee Concessions

The Company does not provide for employee concessions.

2.12 Other Rules

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes when the company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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SECTION 3.0 - DESCRIPTION OF SERVICE

3.1 General

Glyphics provides direct dialed one plus and toll free inbound services for communications originating and terminating within the State of Florida under terms of this tariff.

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3.2 Timing of Calls

- 3.2.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for all calls ends when either one of the parties disconnects from the call.
- 3.2.3 The minimum call duration and additional billing increments are specified on a per product basis in Section 4.
- 3.2.4 The company will not bill for incomplete calls.

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3.3 Rate Periods

Unless otherwise indicated elsewhere in this tariff, all usage-based rates are subject to the following time-of-day, day-of-week, and holiday rate periods:

- 3.3.1 Switched service products will be provided on a flat rate basis with no time-of-day, day-of-week or holiday rate periods.
- 3.3.2 Dedicated service products will be provided on a Day and Non-Day basis. The Day Rate period is defined as Monday through Friday 8:00 AM to, but not including 5:00 PM. The Non-Day rate period is defined as any other time of the week not covered by the Day Rate period.

3.4 Special Access Channels

Special access channels (ie: dedicated facilities), if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local access provider and the Customer is responsible for payment of these charges to the local exchange telephone company. Glyphics will, at the Customer's request, act on behalf of the Customer in the ordering and installation of the special access channel with the access provider. The Company may also request the access provider to bill them for the account, in the name of the Customer. If this option is utilized, the Company will pass the charges, including a billing service fee, through to the Customer.

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3.5 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1 Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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3.6 Quality and Grade of Service Offered

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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3.7 Glyphics Intrastate Affinity Service

Glyphics Intrastate Affinity Service is offered to Master Affinity Groups for the provision of long distance services to the affinity group membership. Glyphics Intrastate Affinity Services are an add on to Glyphics Interstate Affinity Service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

The Master Affinity Group Contact will agree upon the per minute rate that Glyphics will offer to the group member. Glyphics will, in turn, make a monthly contribution to the Master Affinity Group based upon the actual monthly usage of each of the affinity group members. The Master Affinity Group contact will make a determination on the length of service term, based upon the needs of the Master Affinity Group. Affinity Group Members will not be required to sign a contract with Glyphics but will be afforded the intrastate rates based upon the term agreement of the Master Affinity Group.

3.7.1 Glyphics Direct Dial Affinity Service

Glyphics Direct Dial Affinity Service available to Customers who originate direct dialed calls within the State of Florida. This service permits origination of intrastate calls from diverse Customer's local exchange or dedicated access facilities.

3.7.2 Glyphics Toll Free Inbound Affinity Service

Glyphics Toll Free Inbound Affinity Service is available to Customers who receive Toll Free inbound (8xx) calls from within the State of Florida. This service permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With Glyphics Toll Free Inbound Service, the Customer is billed for the call rather than the call originator.

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SECTION 4.0 - RATES

4.1 General

Each Customer is charged individually for each call placed through the Company. Charges will vary by service offering, class of call, time of day, day of week, class of call and/or call duration.

4.2 Late Payment Charge

The company will charge a one-time 1.5% late payment fee on all invoices not paid by the due date identified on the Company bill.

4.3 Return Check Charge

The Company will assess a return check charge of up to \$20.00 or 5% of the amount of the check, whichever is greater, whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds

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4.4 Special Rates for the Handicapped

4.4.1 Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

4.4.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.4.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the calls shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for a call and shall not apply to per call charges such as a credit card surcharge.

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SECTION 4.0 - RATES, (CONT'D.)

4.5 Glyphics Intrastate Affinity Service

4.5.1 Glyphics Direct Dial Affinity Service per period rates

	Month to Month		One Year Term		Two Year Term		Three Year Term				
	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Łach Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.			
	SWITCHED ACCESS SERVICE										
:	\$0.0447	\$0.0149	\$0.0425	\$0.0142	\$0.0403	\$0.0134	\$0.0383	\$0.0128			
	DEDICATED ACCESS SERVICE										
Day	\$0.0213	\$0.0071	\$0.0203	\$0.0068	\$ 0.0193	\$0.0064	\$0.0184	\$0.0061			
Non-Day	\$0.0183	\$0.0061	\$0.0192	\$0.0064	\$0.0204	\$0.0068	\$ 0.0213	\$ 0.0071			

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SECTION 4.0 - RATES, (CONT'D.)

4.5 Glyphics Intrastate Affinity Service, (Cont'd.)

4.5.2 Glyphics Toll Free Inbound Affinity Service Per Period Rates

	Month to Month		One Year Term		Two Year Term		Three Year Term				
·	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.	Initial 18 Secs.	Each Add'l. 6 Secs.			
	SWITCHED ACCESS SERVICE										
	\$0.0447	\$0.0149	\$0.0425	\$0.0142	\$ 0.0403	\$0.0134	\$0.0383	\$0.0128			
	DEDICATED ACCESS SERVICE										
Day	\$ 0.0213	\$0.0071	\$ 0.0203	\$0.0068	\$ 0.0193	\$0.0064	\$0.0184	\$0.0061			
Non-Day	\$0.0183	\$0.0061	\$0.0192	\$0.0064	\$0.0204	\$0.0068	\$0.0213	\$ 0.0071			

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ATTACHMENT III FINANCIAL STATEMENTS

ATTACHMENT III - A GLYPHICS COMMUNICATIONS, INC. Financial Resources Statement

Glyphics Communications, Inc. ("Glyphics") is providing a Year To Date 1998 Financial Statement with this application. As can be seen in these statements, Glyphics meets the financial condition for a new corporation with a Asset Ratio of better than 6 to 1. The company also has a positive Stockholders Equity.

Glyphics proposes to operate as a reseller in the state. There are minimal capital requirements or expenses that the company will experience when starting it's Florida operations. All transmission will be provided by the underlying carrier. The company has structured its retail pricing so that its per minute rate covers its per minute cost, thus assuring an almost instantaneous positive cash flow. Any financial capital required by Glyphics will be provided by outside financing, which the company is presently negotiating for, or additional paid in capital by the sole stockholder.

The company also points to the resumes provided with the application. These resumes show that Glyphics has the managerial experience and entrepreneurial skill necessary to run the company.

ATTACHMENT IV MANAGERIAL AND TECHNICAL CAPABILITIES

GLYPHICS COMMUNICATIONS, INC. Resumes of Key Employees

Mr. Kody L. Bateman - Co-Founder & President

Mr. Bateman was co-founder of Glyphics Communications, Inc. in 1994. His day-to-day duties at Glyphics include an overall responsibility for the company as well as product development and negotiations with telecommunications suppliers and marketing executives.

Prior to Glyphics, Mr. Bateman was the Director of Marketing for Cookietree Bakeries as well as an account executive for McCann Erickson International. He has a Barbelor of Arts Degree with a major in Advertising Communications and a minor in Psychology from Brigham Young University.

Mr. Gary Moulton - Co-Founder & Chief Executive Officer

Mr. Moulton was co-founder of Glyphics Communications, Inc. in 1994. His day-to-day duties include overseeing the operational and regulatory functions of the company. Prior to starting Glyphics, Mr. Moulton was Customer Service/Sales Support Manager and Sales Administrator for Cookietree Bakeries.

Mr. Moulton has a AA in English/Humanities from Salt Lake Community College.



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January 11, 1999 Overnight Delivery

210 N. Park Ave. Winter Park, FL

32789

Ms. Blanca Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oaks Boulevard

Tallahassee, Florida 32399-0850

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P.O. Drawer 200 Winter Park, FL 32790-0200

RE:

Application and Initial Tariff of Glyphics Communications, Inc. for Authority to Provide Interexchange Telecommunications Services within the State of Florida.

Tel: 407-740-8575 Fax: 407-740-0613

tmi@tminc.com

Dear Ms. Bayo:

Enclosed for filing are the original and six (6) copies of the above-referenced application and initial tariff of Glyphics Communications, Inc.

Also enclosed is a Technologies Management, Inc. check in the amount of \$250, to cover the filing fee.

Please acknowledge receipt of this filing by returning, filed stamped, the extra copy of this letter in the self-addressed stamped envelope provided for that purpose.

Any questions you may have regarding this application may be addressed to ma at the above address, or by calling (407) 740-8575. Thank you for your assistance.

Sincer

TECHNOLOGIES MANAGEMENT, INC.

P.O. BOX 200 210 N. PARK AVE. WINTER PARK, FL 32789-0200 (407) 740-8575

21925

1/11/99

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Florida Public Service Commission

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Florida Public Service Commission Records & Reporting 2540 Shumard Oaks Blvd.

TECHNOLOGIES MANAGEMENT, INC.

Tallahasecc, Fl 32302-1500

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