BEFORE THE 1 FIORIDA PUBLIC SERVICE CONMISSION 980000B 2 3 In re: Report to the Legislature regarding Access by Telecommunications Companies to Customers in Multitenant 4 Environments 5 6 7 SPECIAL INTERNAL AFFAIRS PROCEEDINGS: 8 CHAIRMAN JOE GARCIA BEFORE: 9 COMMISSIONER J. TERRY DEASON COMMISSIONER SUSAN F. CLARK 10 COMMISSIONER JULIA L. JOHNSON COMMISSIONER E. LEON JACOBS, JR. 11 ٠... 12 Thursday, January 28, 1999 DATE: 13 Commenced at 12:25 p.m. TIME: 14 Betty Easley Conference Center PLACE: 15 Room 148 4075 Esplanade Way 16 Tallahassee, Florida 17 JOY KELLY, CSR, RPR REPORTED BY: 18 Florida Public Service Commission Chief, Bureau of Reporting 19 20 PSO-RECORDS/REPORTING DOCUMENT NUMBER-DATE 0 4 0 FEB-3 9 21 22 23 24 25 FLORIDA PUBLIC SERVICE COMMISSION

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PROCEEDINGS 1 (Hearing commenced at 12:25 p.m.) 2 CHAIRMAN GARCIA: We're waiting to connect 3 with Commissioner Clark, and as soon as we do that 4 we'll get started. The first one we're going to go to 5 is multitenant, and if I recall correctly what we had 6 said before -- unless any Commissioners have any 7 questions, we're simply going to take up the statutory 8 language that's been proposed by Staff. And if the 9 Commissioners have questions of the company, that's 10 fine, but if not, we're going to try to vote that out 11 and guite order. So we'll convene as soon as we get 12 Commissioner Clark. 13 CHAIRMAN GARCIA: Do they have the language? 14 MS. BEDELL: We put the language out on the 15 table out in the hall. 16 CHAIRMAN GARCIA: I think David has the 17

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language that I proposed for Universal Service? If 18 anybody wants a copy, I'm going to have some language 19 on Universal Service, a third category that I want to 20 discuss. And the "no-frills", do we have -- David 21 also has that language? Who has that? Anne Marsh has 22 the language for the "no-frills" basic server, so if 23 you want to get a copy of that so you know where I'll 24 be reading off of, Anne and Dave will be right there. 25

(Brief recess.) 1 2 CHAIRMAN GARCIA: Do we have Susan yet? 3 We'll convene this hearing. We'll start with 4 multitenant. Ms. Bedell. 5 MS. BEDELL: Thank you, Mr. Chairman. 6 Staff distributed to you two drafts, a Draft 7 A and a Draft B. Draft A includes, we hope, all of 8 the changes you all asked for last Tuesday, and 9 Draft B addresses a concern that was raised during 10 the -- a new issue that was raised during the internal 11 affairs on Tuesday --12 CHAIRMAN GARCIA: Ms. Bedell, just for 13 Commissioner Clark's knowledge --14 MS. BEDELL: She should have a copy. 15 COMMISSIONER CLARE: I do. I have both 16 copies. I have an A and a B. 17 MS. BEDELL: So I am going to run through 18 and show you all where the changes were made. And I 19 have just a couple of questions to clarify with you 20 all as well. 21 The first thing we did was to add the 22 definition of an exclusionary contract from 23 Paragraph 6. That is Line 3. On Paragraph 8 we added 24 the marketing agreements. That's on Line 6. Hoving 25

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1	down to Section 2 of the legislation, starting
2	Line 23, we moved the standards up and have called
3	them the standards for access by telecommunications
4	companies to tenants in multitenant environments. And
5	then we have listed those standards that we had in the
6	previous drafts. However, Subparagraph A that is on
7	Line 25 was added and brought up to the front so that
8	as a preliminary standard you have "access shall be
9	granted on a reasonable, nondiscriminatory and
10	technologically neutral basis. "We have added the
11	word "reasonable" to Subparagraph B so that folks are
12	to make every reasonable effort to negotiate the
13	terms. We have added the words "reasonable and
14	nondiscriminatory" in front of the costs that are in
15	Subparagraph C.
16	In Subparagraph G on the next page, you all

will have to forgive us, I was not clear whether we 17 were supposed to shange that or not. I went ahead and 18 changed it. We can certainly go back to the old 19 language. But it now reads concerning the aesthetics 20 where the installation would unreasonably interfere 21 with the aesthetics of the building. I know that was 22 language you all talked about and you need to let me 23 know if we need to go back to the language we have. 24 Subparagraph H, we took out the word 25

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1	"license" and added "access" so that it now reads "A
2	landlord shall not charge an access fee for the
3	privilege."
4	CHAIRMAN GARCIA: I would assume if it came
5	here to the courts they would just interpret what the
6	particular fee that company might add, whether it was
7	an access fee or not.
8	MS. BEDELL: Correct. And we added
9	Paragraph I, "Nothing in this section shall abrogate
10	the obligations of the carrier of last resort
11	described in Section 364.025."
12	In Paragraph 2 that immediately follows,
13	there's a typographical error we're going to correct
14	before we send this out. There's an extra "S" on
15	second line of Paragraph 2 where it says "provision of
16	telecommunications services," it's a plural. It
17	should not be.
18	Paragraph 4 reads the same way that it did
19	last Tuesday, but I would recommend adding "access to
20	tenants "in that paragraph because that is what the
21	focus of this legislation is. And I don't want
22	anybody to interpret it to be broader than what we
23	have been talking about. And I would recommend that
24	it should read that "The Commission shall have
25	exclusive jurisdiction for the purpose of resolving
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disputes arising between telecommunications companies' 1 tenants and landlords concerning access to tenants for 2 the provision of telecommunicat: ons services in 3 multimarkets environments." 4 CHAIRMAN GARCIA: I don't think anyone would 5 6 argue that. MS. BEDELL: We added -- as we discussed in 7 Paragraph 3 following that, so that it is $4(\lambda)(3)$, "If 8 the landlord fails to timely respond if access is 9 denied," then the language, "or if reasonable and 10 nondiscriminatory terms for access cannot be agreed 11 upon, " is what we added to that. 12 In the next paragraph, Paragraph B, is 13 taking the rest of that cleanup of moving the 14

15 standards up to the front. This brings what the 16 Commission is supposed to do in so that we have "In 17 resolving disputes related to access, the Commission 18 shall apply the standards described in Paragraph 1 of 19 this section." 20 CHAIRMAN GARCIA: Great. 21 MS. BEDELL: And that's basically what we

have done in this draft. In Draft B - COMMISSIONER JOHNSON: Let's talk about
 Draft A for a second. You probably said this. I just
 wasn't focussed. Where's the technologically neutral

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1	language?
2	MS. BEDELL: It is on Line 25, it is 1(A),
3	"Access shall be granted on a reasonable,
4	nondiscriminatory and technologically neutral basis.
5	(Feedback over sound system.)
6	CHAIRMAN GARCIA: Susan? Susan? Susan? We
7	hope she's still there because I'm hearing feedback.
8	Maybe she just got up to get some water.
9	We're going to go now to Draft B.
10	MS. BEDELL: Draft B is identical to Draft A
11	except that beginning on Line 11 of the second page
12	and I guess now would probably be a good time for me
13	to let anybody that, maybe in the audience who
14	picked up a copy that does not have "Draft A" and
15	"Draft B" on it, or who was faxed a copy who may be
16	listening, when the computer faxed the copy they added
17	a line, and so the lines are all one line off on the
18	faxed copy.
19	Anyway, on Line 11 on Draft B we have added
20	a paragraph that addresses some of the concerns that
21	were raised about landlords having some recourse
22	before the Commission. And this specifically
23	addresses instances where the where access has
24	already been given, but where another tenant may not
25	be given access to the company that has already gotten

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into building. That language reads "Once access is 1 granted to a telecommunications company to provide 2 service in a multitenant environment, that 3 telecommunications company may not refuse any 4 reasonable request to serve another tenant." 5 CHAIRMAN GARCIA: This sort of addressed 6 Ms. Chase's point of giving them some sort of cause of 7 action, correct? 8 MS. BEDELL: Yes. It's probably more 9 limited than what she was asking for, but that is what 10 that is for. 11 CHAIRMAN GARCIA: Right. She wanted the 12 right to call them anywhere in the state, I think. 13 She went a little bit further. 14 MS. BEDELL: And in Paragraph 4 at the 15 bottom of the page is merely adding them into the 16 process of how you reach the threshold and get to the 17 Commission. 18 CHAIRMAN GARCIA: Okay. 19 COMMISSIONER JACOBS: It's clear both of 20 them must come ---21 Excuse me? MS. BEDELL: 22 COMMISSIONER JACOBS: -- the landlord and 23 tenant. 24 MS. BEDELL: Yes. 25

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CHAIRMAN GARCIA: Commissioners, I guess we 1 could have a discussion on it. 2 COMMISSIONER DEASON: I have a preliminary 3 question. Were we specifically asked to draft 4 5 legislation? MS. BEDELL: No, we were not. б COMMISSIONER DEASON: Why are we? 7 MS. BEDELL: It was -- it was suggested 8 that -- we were told to prepare language in case it 9 needed to go with the transmittal memo, and that is 10 why we drafted it. 11 COMMISSIONER DEASON: You were told by whom? 12 COMMISSIONER JOHNSON: I think it 13 occurred -- didn't we have a discussion at the last 14 meeting? 15 DR. BANE: At the first internal affairs, 16 yes. At the first internal affairs, I believe 17 Commissioner Clark brought it up and she said she 18 thought it would be very helpful to have some possible 19 language. And some other Commissioner -- no one said 20 that wasn't a good idea, so Staff took that as 21 suggested action. And I'm the one, I took notes of 22 what was requested during that first internal affairs, 23 and I'm the one that asked Staff to go ahead and draft 24 something. But no, the legislature did not ask that. 25

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It was discussed in the first internal affairs on 1 January 4th. So it's at the Commission's discretion 2 what to do with it. 3 COMMISSIONER DEASON: Do we anticipate 4 drafting legislation then for the other reports we're 5 going to be providing? 6 DR. BANE: That was not suggested 7 yesterday -- I mean on Tuesday. I've fully 8 anticipated that the Commissioners would make a 9 similar request. Well, how would we -- once you get 10 to the point of having some recommendations for the 11 legislature, that you would have suggested language to 12 go forward with it. But we haven't gotten guite that 13 far in the discussion, I don't believe, on the other 14 two reports. 15 COMMISSIONER DEASON: I guess my concern is 16 that I'm not so concerned with providing suggested 17 language as long as that's all it is and is not 18 presented that this is legislation that we are 19 advocating before the legislature and over there 20 actively seeking its passage. I think that's a step 21 too far. 22 CHAIRMAN GARCIA: Let me just say I don't 23 think -- expected to go co try to sell this over to 24 the legislature. I think it's done simply as a guide 25

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1 for them. It's a tendency -- I think it's a matter 2 that we can wrap our hands about much better. It's 3 much more specific in what we're asking. And we're 4 sort of saying if you do this, this is how it would 5 work. Because our recommendation is very specific 6 about what we're doing. So I think it's coached in 7 those terms.

8 DR. BANE: Could I interject, too, that when 9 I've spoken to the Staff, they are going to have a 10 shell bill, at least the Senate has one on their 11 meeting for next week. And they had indicated they 12 were planning to use the language that was drafted 13 last week.

I have explained to them this has been a 14 very quick process, and we usually spend a lot of time 15 talking about proposed legislation. I've also told 16 them consistent with the discussion at Tuesday's 17 meeting that it would be offered in that light. That 18 this is just a possible starting point. That it 19 certainly hasn't been through a lot of rigorous 20 discussion that typically would go on before 21 legislation was drafted, and I believe that's the way 22 they would view it. But I understood from Cathy that 23 the transmittal memo would clarify that it was just 24 suggested, that the Commission was in no way 25

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1 supporting it as legislation.

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2 COMMISSIONER CLARK: Mr Chairman, can you
3 hear me?

CHAIRMAN GARCIA: Yes.

COMMISSIONER CLARK: My thought was that 5 once again we would tell them we could not reach a 6 conclusion as to whether or not there was a problem 7 gaining access, and that predictably the landlord said 8 there was no problem, but the telecommunications 9 company said there were problems. But there seems to 10 be agreement that reasonable and nondiscriminatory 11 access to a multitenant environment should not be 12 denied. And, therefore, we set out in writing that 13 kind of standard should the legislature decide they 14 want to be proactive and enact something in that vein. 15 And that's the only reason we put the language 16 together is to memorialize the comments and direction 17 along that vein. 18

19 CHAIRMAN GARCIA: I think, Commissioner, I 20 don't see anyone not agreeing with that, so I guess 21 Staff can sort of adopt the wording that Commissioner 22 Clark just used.

That said, I guess, Commissioner Clark, you were also engaged in debate of a sort of Draft B, and I did. I like the language under Draft B. I don't

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1	think it really hurts legislation. And because this
2	is something it's food for thought for the
з	legislature, I guess. It sort of tries to give some
4	equal weight to the landowners, and try to address
5	some of the landowner's concerns, or landlord's
6	concerns. It struck me it might not be a bad idea to
7	leave it in there just so that the legislature is
8	aware that we tried to be fair on this issue.
9	COMMISSIONER CLARE: I concur with you, Joe.
10	It is kind of consistent with what we filed in when
11	long distance competition was introduced. We said, if
12	you're in the area, you ought to provide it to
13	everybody in that EAEA. They ought to have equal
14	access to you. And I really think that's what this is
15	saying. Once you're in a building, you shouldn't be
16	allowed shouldn't be able to refuse any reasonable
17	request by another tenant. I agree with you, I don't
18	see it seems what is good for the goose is good for
19	the gander. I'd like to hear from the
20	telecommunications companies as to whether they are
21	concerned about it. But we weren't going to do that
22	at this agenda, right?
23	CHAIRMAN GARCIA: Exactly.
24	COMMISSIONER CLARE: I'm sorry.
25	CHAIRMAN GARCIA: And in particular, I don't
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see any representative from BOMA or Ms. Chase, so I
 think it would be kind of unfair to take up the
 discussion.

4 COMMISSIONER CLARE: Okay. Well, and I 5 think we should probably and explicitly address in the 6 transmittal letter, or somewhere in explanation, the 7 logic for including that kind of two-way street.

CHAIRMAN GARCIA: Okay.

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COMMISSIONER CLARK: If I can add one other 9 thing, the thing that says -- where does it say -- you 10 can't charge an access fee for the privilege of 11 providing, I would take out "access." I would just 12 say "you cannot charge a fee for the privilege of 13 providing." I think it should be any fee. And to 14 describe it as "access" may confuse it. What you're 15 talking about is the fee for that privilege. Does 16 17 that make sense?

18 MS. BEDELL: Yes. We were just trying to 19 make sure that it didn't go beyond the scope of this 20 legislation. We were trying to narrow it down so that 21 the fee would not be any greater than the -- I mean, 22 that there might be some other fees but -- you know, 23 we have drafted it without access --

24 COMMISSIONER CLARE: But what you're talking 25 about, there shouldn't be a fee simply for the

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privilege of being in the building. 1 MS. BEDELL: Right. 2 COMMISSIONER CLARE: I think the privilege 3 is the key, and access might confuse it. 4 MS. BEDELL: And that is the way we had it 5 drafted before, I believe. 6 COMMISSIONER CLARK: I think you had 7 "license" and that's what was confusing. 8 MS. BEDELL: Yes. 9 COMMISSIONER JOHNSON: I'm prepared to move 10 it if you need to move it. 11 CHAIRMAN GARCIA: I would go ahead and move 12 this so that we finally vote this out. 13 MS. BEDELL: Okay. Draft B? 14 COMMISSIONER JOHNSON: Draft B. 15 CHAIRMAN GARCIA: Draft B. 16 COMMISSIONER JACOBS: Let me understand now. 17 Once we adopt this, what is the status? What does it 18 do? 19 MS. BEDELL: Once you adopt this statutory 20 language, you have already moved the report. We will 21 finish making the corrections that were discussed at 22 the last internal affairs. We will put this statute 23 together for transmittal with the final report, with a 24 transmittal letter, and it will happily go to the 25

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1 legislature by the 15th of February.

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2 COMMISSIONER JACOBS: So it will be an 3 appendix to the report.

4 MS. BEDELL: It will actually be an
5 attachment to the transmitall letter. We were not
6 going to make it an appendix to the report.

COMMISSIONER JACOBS: Okay.

MS. BEDELL: And as long as we're talking 8 about the transmittal memo and what's going to be 9 attached to it, it was brought to our attention that 10 there might be some fiscal impact to this legislation 11 if the legislature found it attractive. And it was 12 suggested that we include a statement in the letter 13 that if the legislature should find it appropriate to 14 give us legislation, to give us authority over access, 15 that we would develop a fiscal note at that time. 16 Just to give them a heads up. 17

18 CHAIRMAN GARCIA: That sounds great. Did I 19 get a motion?

COMMISSIONER JOHNSON: So moved that we
 approve Draft B and that we attach it to the submittal
 letter with a report that we're going to send over to
 the legislature with the modifications made today.
 CHAIRMAN GARCIA: Is there a second?
 COMMISSIONER DEASON: Second.

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CHAIRMAN GARCIA: If there's no opposition, 1 show it passed unanimously. 2 CONMISSIONER CLARK: Joe, are we going to 3 see a final copy before it goes over, though? 4 CHAIRMAN GARCIA: Sure. 5 COMMISSIONER CLARE: Good. 6 CHAIRMAN GARCIA: Okay. We'll circulate the 7 final copy individually to Commissioners. And if 8 there's any question, I guess we'll set some time 9 aside. 10 COMMISSIONER DEASON: Let me ask this: Is 11 it the intent to provide this on the 15th, or if it's 12 ready to go earlier provide it when it's ready? 13 MS. BEDELL: Ms. Daniel was showing me a 14 production schedule. We're talking about having all 15 of the copies printed next week. 16 CHAIRMAN GARCIA: And the legislative staff 17 over at the Senate apparently asked for a draft of our 18 legislation, correct? 19 DR. BANE: Well, they have been getting 20 copies of all of the filings. 21 Commissioner Deason and the other 22 Commissioners, we would like, as soon as it's 23 finalized and you've seen it, to go ahead and send it. 24 COMMISSIONER DEASON: I think it would be --25

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obviously if we have a final product, there's no need 1 to hold it. We can share it as quickly as it's 2 available. 3 DR. BANE: That would be my preference. We 4 would go ahead once it's final and send it over. 5 CHAIRMAN GARCIA: Thank you, Staff. 6 COMMISSIONER CLARE: Joe, I agree with that. 7 But will they at least give us a final copy and give 8 us a day to look at it before they send it over? 9 CHAIRMAN GARCIA: Of course. In fact, 10 Ms. Bedell promises that she'll probably have it by 11 tomorrow. 12 COMMISSIONER CLARK: Good. Thank you. 13 CHAIRMAN GARCIA: That was very nice of her 14 to promise through me. 15 Okay. I want to congratulate Staff. Great 16 job. I know it was difficult and the parties, in 17 particular, are a bit contentious on that issue, on 18 this issue in general. So job well done. Thank you, 19 Ms. Bedell and thank you. 20 21 22 23 24 25 FLORIDA PUBLIC SERVICE COMMISSION

STATE OF FLORIDA) 1 CERTIFICATE OF REPORTER : COUNTY OF LEON) 2 I, JOY KELLY, CSR, RPR, Chief, Bureau of 3 Reporting, Official Commission Reporter, 4 DO HEREBY CERTIFY that the Special Internal Affairs were conducted by the Florida Public Service 5 II Commission at the time and place herein stated; it is further 6 CERTIFIED that I stenographically reported 7 the said proceedings; that the same has been transcribed by me; and that this transcript, 8 consisting of 19 pages, constitutes a true transcription of my notes of said proceedings. 9 DATED this 1st day of February, 1999. 10 11 12 13 AY, CSB, RPR Chief, Bureau of Reporting 14 Official Commission Reporter (850) 413-6732 15 16 17 18 19 20 21 22 23 24 25