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DIVISION OF APPEALS
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Public Service Commission

March 22, 1999

Mr. Carroll Webb
Joint Administrative Procedures
Committee
120 Holland Building
Tallahassee, Florida 32399

Re: Docket No. 981101-EU, Proposed Amendment of Rule 25-6.093, F.A.C., Information to Customers

Dear Mr. Webb:

Enclosed is the notice of change, which was published in the Florida Administrative Code on February 25, 1999, and the statement of changes for the proposed amendments of Rule 25-6.093.

We plan to file the rule for adoption on March 29, 1999.

Sincerely,

Christiana T. Moore
Christiana T. Moore
Associate General Counsel

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
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ADT6093.CTM
Enclosure
cc: ~~Division of~~ Records & Reporting

DOCUMENT NUMBER - DATE

03716 MAR 22 1999

STATEMENT OF CHANGES

Rule 25-6.093(3)(d) was changed to 1) give the affected utilities the option of providing the fuel source of generation information by either bill insert or as a message on the customer bill; and 2) to permit the sources of generation information to be submitted for the most recent 12-month period available. The first change provides greater flexibility. The second change allows for the time required to obtain final data and to prepare and print the bill inserts.

1 25-6.093 Information to Customers.

2 (1) Each utility shall, upon request of any customer, give
3 such information and assistance as is reasonable, in order that
4 the customer may secure safe and efficient service. Upon
5 request, the utility shall provide any customer information as to
6 the method of reading meters and the derivation of billing
7 therefrom, the billing cycle and approximate date of monthly
8 meter reading.

9 (2) Upon request of any customer, the utility is required
10 to provide to the customer a copy and ~~for~~ explanation of the
11 utility's rates and provisions applicable to the type or types of
12 service furnished or to be furnished such customer, and to assist
13 the customer in obtaining the rate schedule which is most
14 advantageous to the customer's requirements.

15 (3) (a) By bill insert or other appropriate means of
16 communication, the utility shall give to each of its customers a
17 summary of major rate schedules which are available to the class
18 of which that customer is a member, and

19 (b) the utility shall provide the information contained in
20 paragraph (a) to all its customers:

21 1. Not later than ~~sixty~~ (60) days after the commencement
22 of service, and

23 2. Not less frequently than once each year, and

24 3. Not later than ~~sixty~~ (60) days after the utility has
25 received approval of its new rate schedule applicable to such

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~~struck-through~~ type are deletions from existing law.

1 customer.

2 (c) In this subsection, "rate schedule" shall mean customer
3 charge, energy charge, and demand charge, as set forth in Rule
4 25-6.100, F.A.C.

5 (d) By bill insert, or as a message on the customer bill,
6 on a quarterly basis using the utility's normal billing cycle,
7 each utility shall provide its customers the sources of
8 generation for the most recent 12-month period available prior
9 to the billing cycle. The sources of generation shall be stated
10 by fuel type for utility generation and as "purchased power" for
11 off-system purchases. The sources of generation are to be set
12 forth as kilowatt-hour percentages of the total utility
13 generation and purchased power.

14 (4) Upon request of any customer, but not more frequently
15 than once each calendar year, the utility shall transmit a
16 concise statement of the actual consumption of electric energy by
17 that customer for each billing period during the previous ~~twelve~~
18 ~~(12)~~ months.

19 Specific Authority: 366.05(1), 350.127(2), F.S.

20 Law Implemented: 366.03, 366.041(1), 366.04(2)(f), 366.04(6),
21 366.05(1), 366.05(3), 366.06(1), F.S.

22 History: Amended 7/29/69, 11/26/80, 6/28/82, 10/15/84, formerly
23 25-6.93, _____.

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