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May 12, 1999

VIA OVERNIGHT DELIVERY

Blanca Bayo, Director of Records & Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 UR! ORIGINAL

Re: Revised IntraLATA Toll Dialing Parity Plan, Order No. PSC-95-0203

Dear Ms. Bayo:

On behalf of its Florida subsidiaries and affiliates, Hyperion encloses an original and fifteen (15) copies of Hyperion Communications, Inc.'s ("Hyperion's) revised IntraLATA Presubscription Implementation Plan ("Plan"). Hyperion is submitting the revised Plan in response to a request from Mr. Jonathan Aldo of your staff.

Also enclosed is an extra copy to be stamped and returned in the enclosed stamped, selfaddressed envelope. Thank you for your attention to this matter.

Dana Frix

Ionathan Draluck

Counsel for Hyperion Communications of Florida, LLC

AFA APP CAF EMU CTR Enclosure EAG LEG cc: John Glicksman, Esq. MAS OPC Janet S. Livengood, Esq. RRR Elizabeth Dickerson, Esq. SEC WAW OTH 282226.1

RECEIVED & FILED DOCUMENT NUMBER-DATE EPSC-BUREAU OF RECORDS 06096 MAY 13 8

FPSC-RECORDS/REPORTING

ORIGINAL

HYPERION COMMUNICATIONS OF FLORIDA, LLC INTRALATA TOLL DIALING PARITY PLAN

INTRODUCTION

Hyperion Communications of Florida, LLC ("Hyperion") has implemented the following processes which are designed to give end user customers the opportunity to designate a carrier for their intraLATA toll call traffic in those market areas where Hyperion is a facilities-based local exchange service provider. IntraLATA toll calls will automatically be directed to the designated carrier without the customer having to dial an access code.

POLICIES

Hyperion will deploy two-PIC (Primary Interexchange Carrier) technology in its switches enabling customers to pre-subscribe to either the same or two different carriers for their intraLATA and interLATA service.

Appropriate tariffs will be revised and filed in accordance with this plan.

Hyperion will offer customers the ability to access all participating carriers by dialing the appropriate access code (10XXX/101XXXX).

CARRIER INFORMATION

Interexchange carriers will have the option of offering intraLATA service only or intraLATA and interLATA service.

Interexchange carriers will have the option of participating in all market areas or in a specific market area.

Interexchange carriers will be required to return a completed Non-Disclosure Agreement and Participation Agreement(s).

Hyperion will not participate in billing disputes for intraLATA service between an alternative competing interexchange carrier and its customers.

Hyperion representatives will not initiate or accept three-way calls from an alternative interexchange carrier in order to discuss pre-subscription.

Carriers wishing to participate will be requested to submit Access Service Requests/Translation Questionnaires to the Access Tandem owner and to Hyperion.

DOCUMENT NUMBER-DATE 06096 MAY 13 8 FPSC-RECORDS/REPORTING

CALL ELIGIBILITY/TOLL DIALING PLAN

All local service customers of Hyperion will have calls routed according to the following plan:

911
411/555-1212
0-
0 + intraexchange number
1 + 7 or 10 digits
0 + 7 or 10 digits interexchange number
10XXX or 101XXXX + 0-
10XXX or 101XXXX + 0 + 7 or 10 digits
10XXX or 101XXXX + 7 or 10 digits

The Call is Handled By/Routed To:

PSAP on originating line number _____'s Directory Assistance Operator _____'s Operator IntraLATA Toll Provider IntraLATA Toll Provider InterLATA Toll Provider XXX/XXXX Carrier XXX/XXXX Carrier XXX/XXXX Carrier

If a Hyperion customer originates a call to an alternative interexchange carrier's Operator by dialing 00-, the call will be routed to the PIC on that customer's line. If the customer originates a call to an alternative interexchange carrier's Operator by dialing an access code (e.g., 10XXX/101XXXX + 0-), the call will be routed to the XXX/XXXX carrier. In both cases, the carrier's switch is responsible for routing this call to the alternative interexchange carrier's Operator or to an announcement.

NETWORK INFORMATION

All originating intraLATA traffic will initially be routed via the incumbent Local Exchange Carrier (LEC) Access Tandem(s). Following conversion, direct trunks between the Hyperion switch and the interexchange carrier location(s) may be provided when warranted by traffic volume.

Interexchange carriers must have Feature Group D trunks in place (or ordered) between their point of presence and the incumbent LEC Access Tandem(s).

Hyperion will route all originating intraLATA traffic to the designated carrier and will only block traffic at the request of the end user customer and/or in compliance with regulatory requirements. Requests from carriers to block traffic or to remove customers from their network will not be honored. Calls that cannot be completed to a carrier will be routed to an announcement.

CUSTOMER CONTACT INFORMATION

Hyperion customer contact representatives will process customer initiated PIC selections to Hyperion or to an alternative intraLATA carrier. Carriers will have the option of allowing the Hyperion representative to process PIC requests on their behalf.

Hyperion will not ballot or allocate its customer base. At the time of conversion, all customers will be "PIC'd" to their selected carrier or designated as "NO PIC" customers who must dial access codes to reach an intraLATA carrier's network.

Hyperion customer contact representatives will respond to customer inquiries about intraLATA carriers in a competitively neutral fashion. If a customer requests information on alternative carriers other than Hyperion, a list of participating carriers will be read to that customer in random order by Hyperion representatives.

If the intraLATA toll carrier selected by the customer permits Hyperion to process orders on its behalf, Hyperion will accept the PIC change request. If the customer selects an intraLATA toll carrier that does not allow Hyperion to process PIC changes on its behalf, Hyperion will provide the customer with the carrier's toll-free number (if provided by the carrier).

Hyperion representatives will not discuss alternative carrier rates or services and will not provide customers with Carrier Identification Codes or access code dialing instructions.

PRE-SUBSCRIPTION INFORMATION

A \$5.00 PIC change charge will be incurred and billed to a Hyperion customer for each eligible line where a PIC change is made. Hyperion will offer its customers a 90-day grace period following the implementation of this plan during which the customers may change intraLATA carriers without incurring a PIC change charge. Customers can make multiple PIC changes during these 90 days at no charge. After the 90-day period, Hyperion will assess the \$5.00 PIC change charge for each PIC change made. Hyperion will offer interexchange carriers the option of having the PIC charge billed to the carrier or directly to the customer.

New line customers, including customers adding lines, will have the opportunity to select a participating carrier, or they will be assigned a NO PIC designation. If a customer cannot decide upon an intraLATA carrier at the time of order, Hyperion may extend a 30-day period following placement of the customer's service order for the customer to select an intraLATA carrier without charge. Such a customer will be assigned a NO PIC designation in the interim. After this 30-day period, Hyperion will assess the \$5.00 PIC change charge as described above if the customer selects a carrier. Customers assigned a NO PIC designation as set forth in this paragraph will be required to dial an access code to reach an intraLATA carrier's network.

If a Hyperion customer denies requesting a change in intraLATA toll providers as submitted by an intraLATA carrier, and the intraLATA carrier is unable to produce a Letter of Agency signed by the customer or some other form of verification that is permitted by law, the intraLATA carrier will be assessed a \$30.00 charge for the unauthorized PIC change and the PIC will be changed as per the customer's request. This penalty is in addition to any other penalties authorized by law.

Alternative interexchange carriers may submit PIC changes to Hyperion via a fax/paper interface.

Hyperion will process intraLATA PIC selections in the same manner and under the same intervals of time as interLATA PIC changes.

Carriers will be required to submit PIC changes using the Customer Account Record Exchange (CARE) format via paper medium. Hyperion will provide carriers with PIC order confirmation and reject information using the CARE format. Specific details regarding CARE will be provided to participating carriers.

For customers who change their local service provider from the incumbent LEC to Hyperion and retain their incumbent LEC telephone number(s), Hyperion, as part of the CARE PIC process, will provide the selected intraLATA carrier with both the retained (incumbent LEC) telephone number and the Hyperion telephone number.

Dated: May 12, 1999

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