

July 14, 1999

Ms. Blanca Bayo, Director
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Hearing Aid Compatibility

Dear Ms. Bayo:

We hereby request an extension of our deadline to complete conversion of our payphones for hearing aid compatibility.

We have completed several hundred with later software however, many of our older phones require hardware conversion. We have tested, several push-button and handset versions and are not satisfied with the results.

We should have no problem complying within 90-120 days on December 31, 1999. Thank you for your consideration.

Sincerely,



Michael L. Jett

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